PIA Locality Report

Activity up to December 2024

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Stockport - Oversight Metrics Show Definitions											
Domain	Code	Measure	Frequency	Date	Latest	Previous	Change	Target/Median	Numerator	Denominator	Quartile
Cancer	N/A	Cancers Diagnosed At Early Stage using Full Registration Data	Annual	Dec 21	53.3%	53.5%	2	75.0%	807	1,515	Inter
Mental Health & Learning	S030a	% of patients aged 14+ with a completed LD health check	Monthly	Oct 24	48.3%	41.3%	a	75.96	805	1,668	Upper
Disabilities	EH09	Access to Children and Young Peoples Mental Health Services	Monthly	Oct 24	4,110	4,090	a	5,375	N/A	N/A	Inter
1	EAS01	Dementia: Diagnosis Rate (Aged 65+)	Monthly	Nov 24	77.2%	77.0%	a	66.7%	3,297	4,272	Upper
[]	S086a	Inappropriate adult acute mental health Out of Area Placement (OAP) bed days (rolling 3 month total)	Monthly	Mar 24	790	695	a	0	N/A	N/A	Lower
1	N/A	Number of MH patients with no criteria to reside (NCTR)	Monthly	Dec 24	9	9		N/A	N/A	N/A	Inter
1	N/A	Percentage of MH patients with no criteria to reside (NCTR)	Monthly	Dec 24	5.8%	6.1%	2	N/A	9	154	Inter
1	S110a	Overall Access to Community MH Services for Adults and Older Adults with Severe Mental Illnesses	Monthly	Oct 24	1,610	1,475	a	3,723	N/A	N/A	Lower
1	S081a	Talking Therapies: Access Rate	Monthly	Oct 24	450	410	a	N/A	N/A	N/A	Inter
1	S131a	Women Accessing Specialist Community Perinatal Mental Health Services	Quarterly	Oct 24	300	265	a	N/A	N/A	N/A	Inter
	S125a	Long length of stay for adults (60+ days)	Monthly	Oct 24	50.0%	57.1%	2	0.96	20	40	Inter
Primary Care	S053b	% of hypertension patients who are treated to target as per NICE guidance	Annual	Mar 23	73.3%	64.7%	a	77.96	36,567	49,866	Upper
	S053c	% of patients identified as having 20% or greater 10-year risk of developing CVD are treated with statins	Quarterly	Jun 24	63.6%	63.7%	2	62.1%	10,125	15,930	Inter
	S129a	GP appointments - percentage of regular appointments within 14 days	Monthly	Nov 24	82.3%	70.7%	a	80.5%	137,122	166,642	Inter

Oct 24

Oct 24

Oct 24

Mar 23

102.1%

7.496

84.3%

102.6%

7.3%

Monthly

Monthly

Monthly

Annual

N/A

N/A

202,090

N/A

14,866

N/A

87.1%

10.96

73.9%

Inter

Lower

Inter

N/A

S129a GP appointments - percentage of regular appointments within 14 days Monthly Nov 24 137,122 82.3% 244 247 N/A N/A

Quality

S042a E. coli blood stream infections

S044a Antimicrobial resistance: total prescribing of antibiotics in primary care

S044b Antimicrobial resistance: proportion of broad-spectrum antibiotic prescribing in primary care

S037A % of patients describing their overall experience of making a GP appointment as good

Stockport - Oversight Metrics

Current development work for existing metrics

Theme	Metric							
Elective Care	e Referral Metrics (EM07a & EM07)	Metrics were built on a data source that is now discontinued, new metrics are in the process of development						
Mental Health	CYP eating disorder metrics (urgent & routine)	Data is out of date, new metric build is in development						
	OAP bed days metric (S086a)	Metric was built on a data source that is now discontinued, the new metric is in development						

Tumour Level RCRD Early Diagnosis

ain	Measure	Level	Frequency	Date	Latest	Previous	Change	Target/Nati onal Median	Quartile	Trend
er	Cancers Diagnosed at an Early Stage (12-month rolling): All Tumours Staged within RCRD	Resident Locality	Monthly	Mar 24	56.8%	57.0%	8	75.%	N/A	1
	Cancers Diagnosed at an Early Stage (12-month rolling): Breast	Resident Locality	Monthly	Mar 24	79.9%	79.2%	a	75.%	Lower	2
	Cancers Diagnosed at an Early Stage (12-month rolling): Colorectal	Resident Locality	Monthly	Mar 24	43.2%	46.1%	2	75.%	N/A	5
	Cancers Diagnosed at an Early Stage (12-month rolling): Gynaecological	Resident Locality	Monthly	Mar 24	66.7%	61.7%	a	75.%	Upper	1
	Cancers Diagnosed at an Early Stage (12-month rolling): Haematological	Resident Locality	Monthly	Dec 23	21.1%	20.0%	a	75.%	Lower	3
	Cancers Diagnosed at an Early Stage (12-month rolling): Lung	Resident Locality	Monthly	Mar 26	47.4%	46.0%	a	75%	N/A	б
	Cancers Diagnosed at an Early Stage (12-month rolling): Melanoma	Resident Locality	Monthly	Mar 24	94.4%	93.1%	a	75%	N/A	2
	Cancers Diagnosed at an Early Stage (12-month rolling): Oesophago-gastrio	Resident Locality	Monthly	Mar 24	30.4%	28.6%	a	75.%	N/A	1
	Cancers Diagnosed at an Early Stage (12-month rolling): Panoreatio	Resident Locality	Monthly	Mar 24	13.8%	15.2%	9	75%	Lower	1
(Cancers Diagnosed at an Early Stage (12-month rolling): Prostate	Resident Locality	Monthly	Mar 24	53.2%	54.8%	0	75.%	Lower	1
	Cancers Diagnosed at an Early Stage (12-month rolling): Urological (excl. prostate)	Resident Locality	Monthly	Mar 24	66.3%	65.9%	0	75%	N/A	Á

Updated: 13th January 2025 - data from March 2024

The proportion of cancers diagnosed at an early stage (stage 1 or 2) relative to the total cancers staged in Stockport was 56.8% based on a 12-month rolling average – April 2023 to March 2024).

Several specialties are showing a positive trajectory toward the 75% target including Breast, Gynaecology, Haematology, Lung, Melanoma, Oesophageal, and Urology. Some of which have been showing continued improvement over several months (Haematology – 3 months, Urology - 4 months, and Lung – 6 months).

However, the 12-month rolling position of all tumours staged within Rapid Cancer Registration Data as of March 2024, decreased fractionally from 57.0% to 56.8%. The position is affected by the decline in performance in colorectal and pancreatic cancer.

This month (January) there is the 'This van can' initiative. This is focussing on bowel cancer and will be visiting 3 sites across Stockport over several weeks. This public engagement is designed to increase awareness of the signs/symptoms of colorectal cancer. There will also be the opportunity for bowel screening kits to be ordered for eligible people who may not have completed the test. In addition, the Public Health team will be commencing work with Brinnington contacting non-participants in the bowel screening programme.



The % of people on the QOF Learning Disability Register who received an annual health check between the start of the financial year and the end of the reporting period

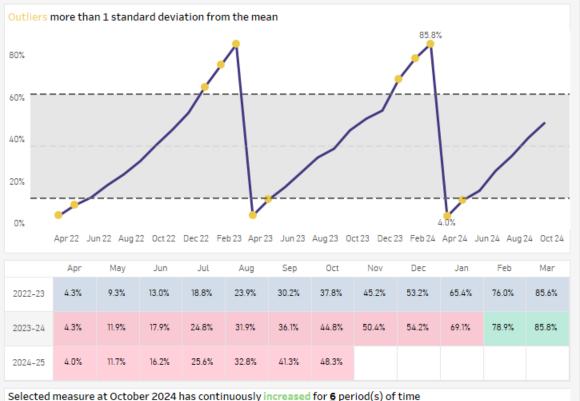
Source: Learning Disabilities Health Check Scheme (Monthly)

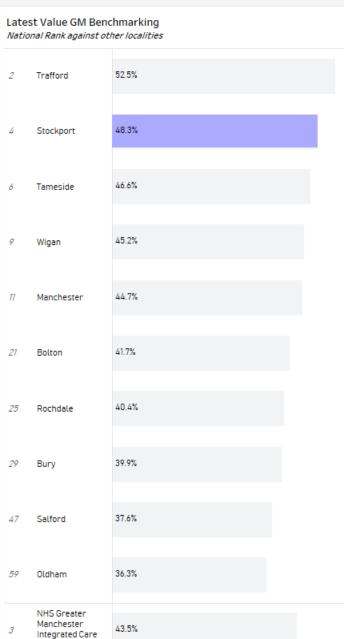


41.3% September 2024

4/106 National Rank Upper Quartile

75.% National Target





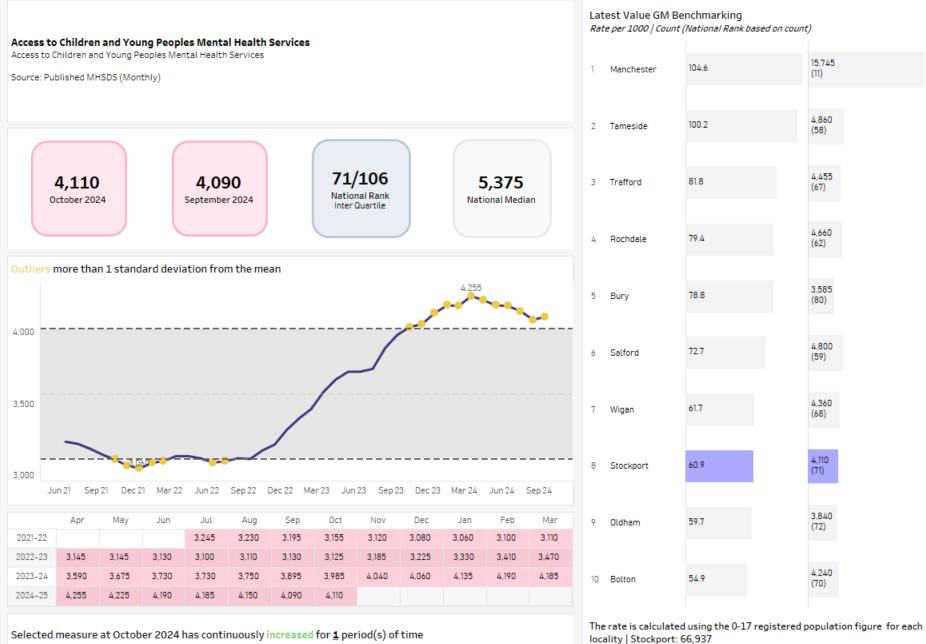
Narrative

Updated: 13th January 2025

The standard for 75% of people on the Quality Outcomes Framework Learning Disability Register receiving an annual health check is an annual target that Stockport has achieved over the last three years.

As of October 2024, 48.3% have received an annual health check in Stockport. At this point in the year, this would be above an incremental target of 43.7%.

The performance to date shows that Stockport is performing better than the previous two years (2022-23, and 2023-24).





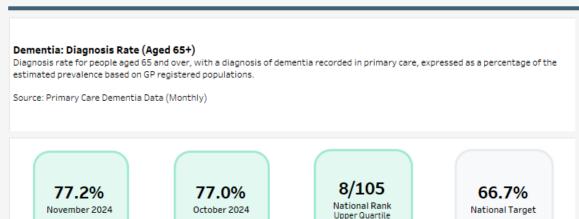
Narrative

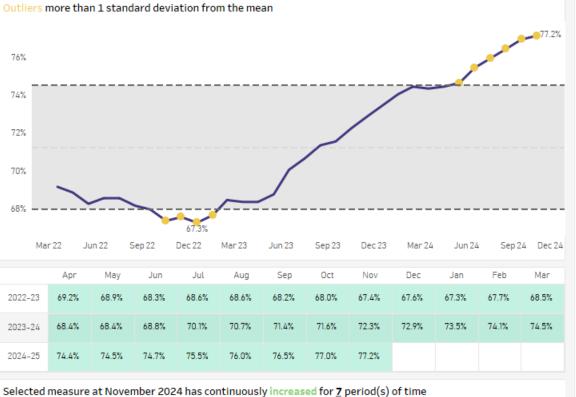
Updated: 13th January 2025

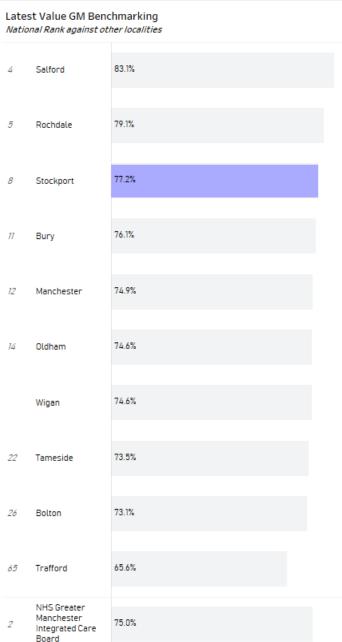
As of October 2024, Stockport had 4110 children and young people accessing mental health services, 20 more than the previous month and 1265 below the national median.

We will see a steady increase from the Mental Health Support Teams in Schools as the teams expand and increase their offer.

We are also exploring how we report to the Mental Health Services Data Set from Stockport NHS Foundation Trust to capture the 1,000 Children and Young People on the ADHD pathway.







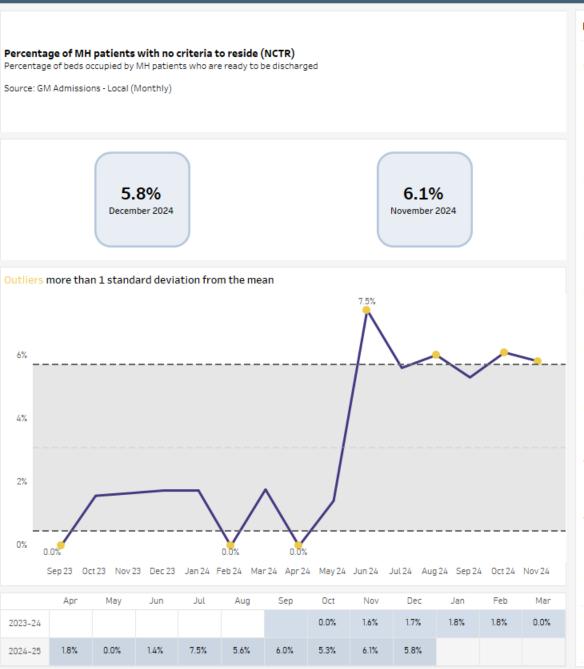
Narrative

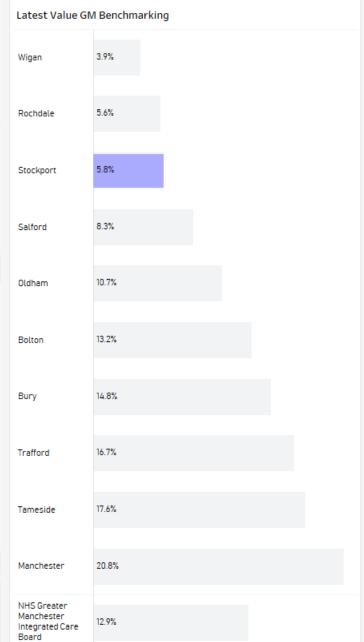
Updated: 13th January 2025

Stockport continue to have a high proportion of people with dementia aged 65 and over being recorded in primary care (77.2%); exceeding the national target of 66.7%.

Stockport have the 3rd highest rate in Greater Manchester and 8th in the country.

Please note direction of travel over and above target is positive.



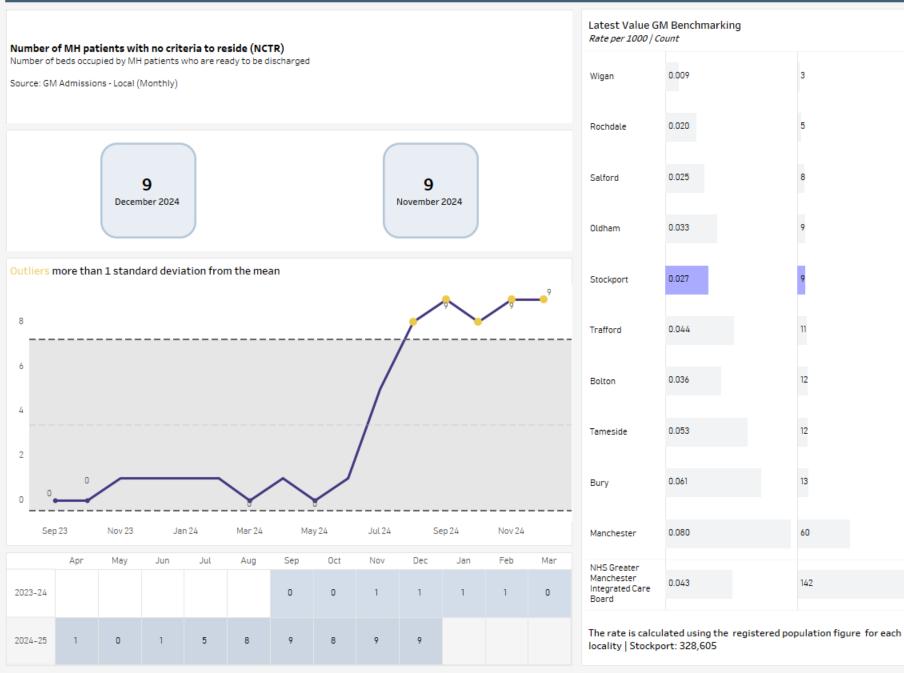


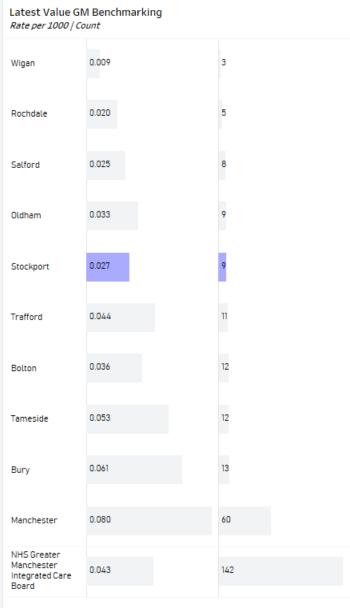
Narrative

Updated: 13th January 2025

The percentage of occupied beds by mental health patients who are ready to be discharged in December was 5.8%, the third lowest in Greater Manchester and 0.3% lower than reported in November.

All patients now have an estimated date of discharge, any barriers to discharge are identified on admission and the system partners work closely to facilitate discharge. The Performance Improvement Plan for Clinically Ready for Discharge is being monitored in the weekly Locality Escalation Meeting.



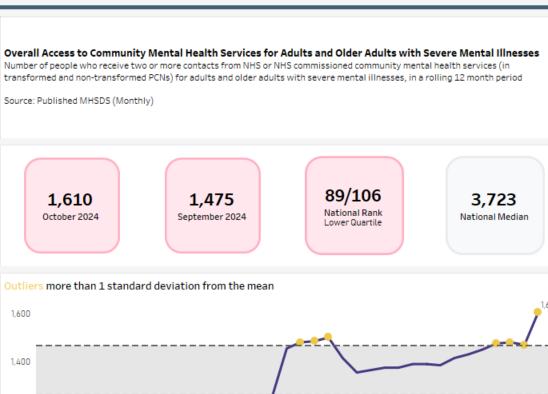


Narrative

Updated: 13th January 2025 - no national target

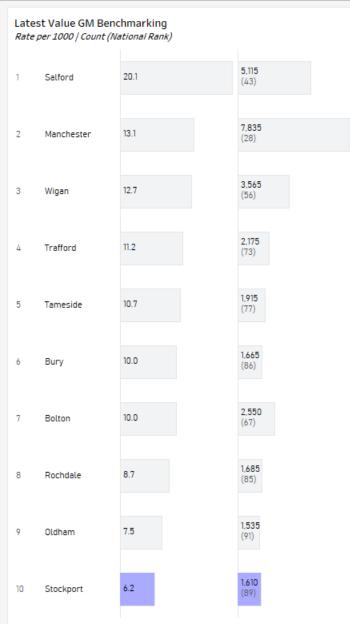
There were 9 patients who are clinically ready for discharge across acute mental health services in December, the same as that reported in November.

Patients are discussed at both weekly bed meetings and locality escalation meetings. The locality is aware of patients who are awaiting formal discharge, where the reasons are out of the control of system partners.









The rate is calculated using the 18+ registered population figure for each

locality | Stockport: 260,429

Narrative

Updated: 13th January 2025 – no national target

In October, 1610 adults with severe mental illness received two or more contacts from NHS or NHS commissioned community mental health services in a rolling 12-month period. This is a considerable increase in the number reported for September (1475), the highest recorded to date, although 2113 below the national median of 3723.

The transformed Mental Health PCN Living Well Teams (Pennine Care element) has been mobilised but the full model of the VCSFE will not be mobilised until February.



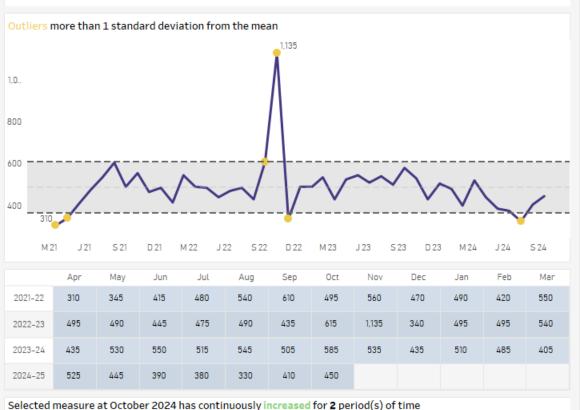
This indicator tracks our ambition to expand Improving Access to Psychological Therapies (IAPT) services, also known as NHS Talking Therapies. The primary purpose of this indicator is to measure improvements in access to psychological therapy (via IAPT) for people with depression and/or anxiety disorders.

Source: Improving Access to Psychological Therapies Data Set (Monthly)



410 September 2024 79/110 National Rank Inter Quartile

No Target





locality | Stockport: 328,605

Narrative

Update: 13th January 2025 – no national target

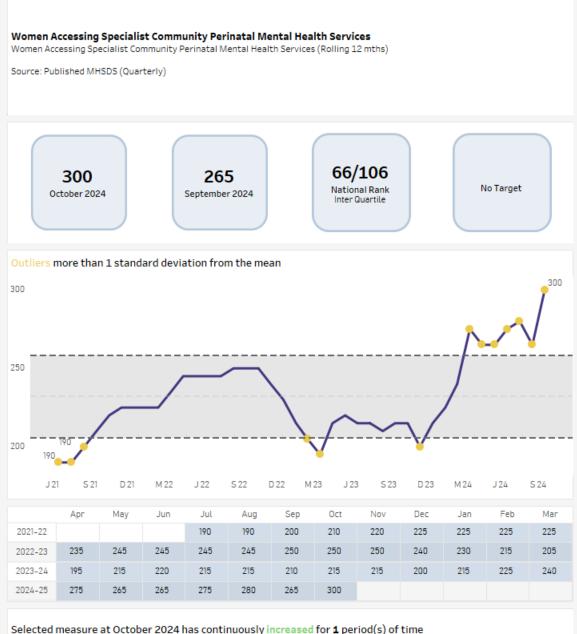
In October, 450 people accessed talking therapies; an increase from the 410 reported in September.

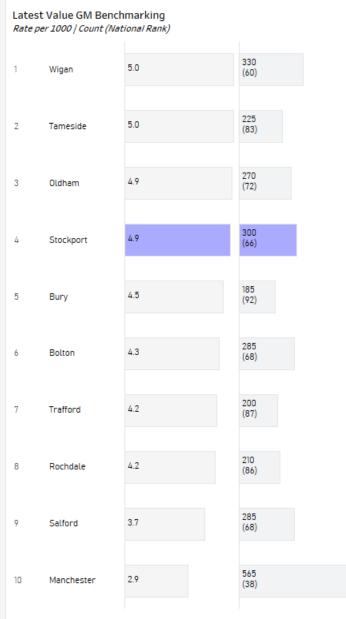
Stockport had the 3rd lowest rate of access per 1000 in Greater Manchester (1.4) and ranks 79^{th} in the country.

GM ICB approved funding 3 Whole Time Equivalent Psychological Wellbeing Practitioner trainees, who came in to post at the end of September 2024. They will be completing training, then once qualified (August 2025) will deliver towards the performance. The locality will not immediately see an increase in access. Pennine Care Foundation Trust staff returning from secondment, should improve access.

The Big Life Group staff consistently promote the service, new champions from the service have been allocated for older adults, male clients and Black, Asian and Minority Ethnic communities.

The service continues to work closely with Viaduct Social prescribing to generate new referrals. Pennine Care are working with the local authority, Neighbourhoods and community programme as another approach to generate referrals and increase access.





The rate is calculated using the 15-44 female population figure for each

locality | Stockport 61,797

Narrative

Updated: 13th January 2025 – no national target

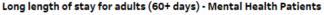
As of October 2024, 300 women accessed specialist community perinatal mental health services within a rolling 12 months. This was a slight increase on the 265 reported as of September.

Stockport have a rate of 4.9 per 1000 that is 4th in Greater Manchester and 66th in the country.

This is a Greater Manchester specialist service who are currently not funded to meet the increased access indicated by NHS England. In the absence of limited funding, Greater Manchester commissioners with providers are exploring options for working differently and will continue the work to consolidate the integrated pathway.

Indicative targets have not been set for individual localities as demand and access is largely dependent on locality birth rates. There has been an increase from the position reported March 2024 and the Stockport position in Greater Manchester has moved from position 8 to position 4.

Going forward the Stockport Perinatal Forum will continue to monitor the access rate for this service pathway.



Proportion of all discharges from adult acute and older adult acute beds, with a length of stay of over 60 days

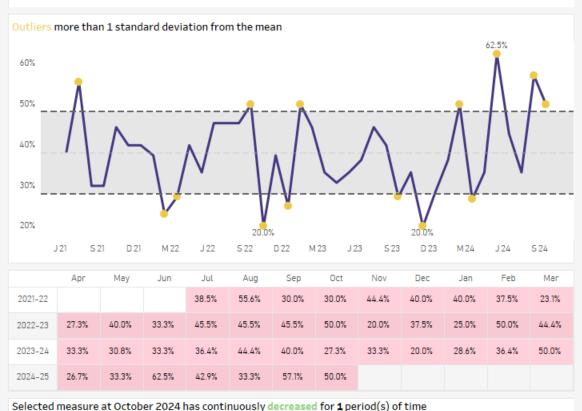
Source: Published MHSDS (Monthly)

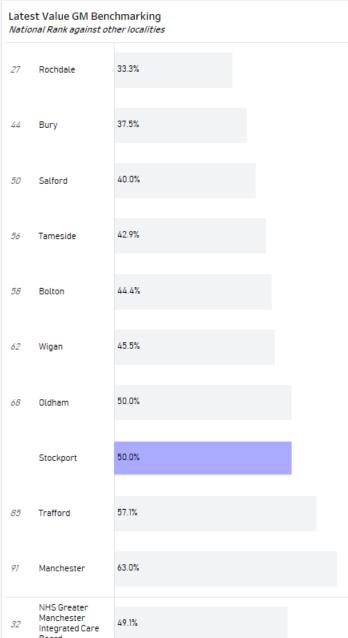


57.1% September 2024

68/99 National Rank Inter Quartile

0.% National Target





Narrative

Updated: 13th January 2025

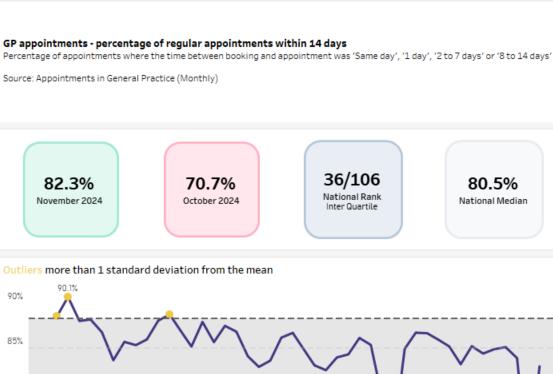
The position as of October 2024 shows 50.0% of all discharges from adult acute and older acute beds with a length of stay of over 60 days; a steady increase from August (33.3%).

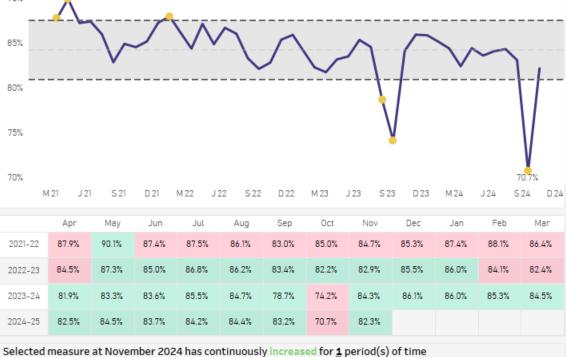
Stockport has the third highest rate of long lengths of stays in Greater Manchester.

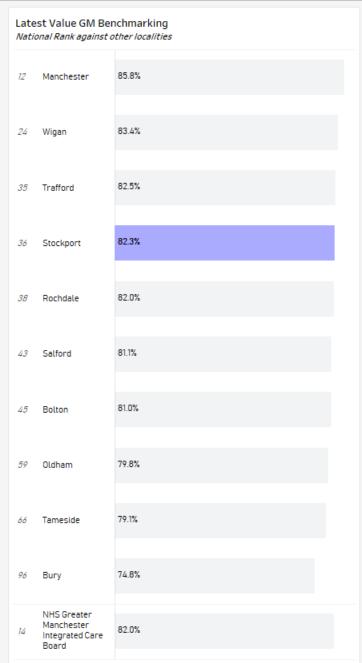
The national target of 0% remains a significant challenge.

Twice weekly bed meetings are in place where there is a focus on patients who are in acute mental health wards over 60 days.

All patients now have an estimated date for discharge, however some patients experiencing longer lengths of stay tend to be due to complex treatment pathways, involving long stays in psychiatric intensive care units, medication changes, and often co-occurring conditions, rather than delays in discharge contributing to long length of stay.







Narrative

Updated: 13th January 2025

The percentage of GP appointments where the time between booking and attendance was within 14 days remains above the national median in Stockport with 82.3%) in November.

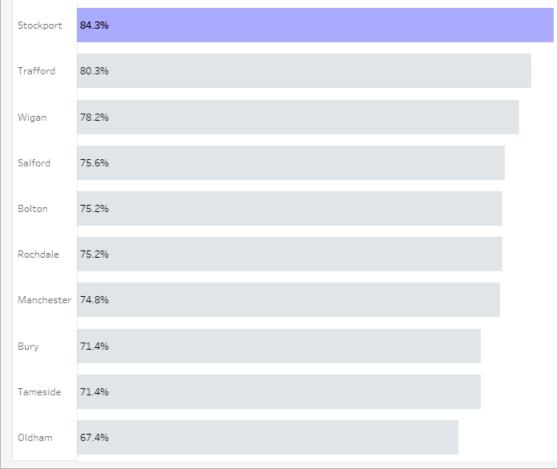
Stockport has the fourth highest rate in Greater Manchester and ranks 36th in the country.

% of patients describing their overall experience of making a GP appointment as good

The weighted percentage of people who report through the GP Patient Survey their overall experience of their GP practice as 'very good' or 'fairly good'

Source: GP Patient Survey (Annual)

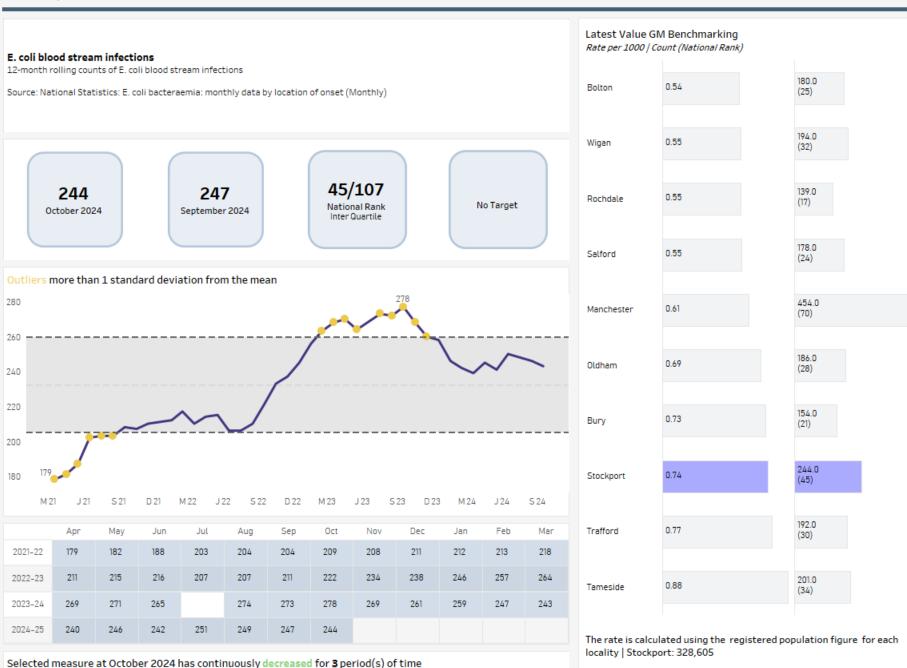
Please note: The publication of the 2024 survey results is the start of a new time series for GPPS. This means that trend data for previous years of the survey is not presented alongside the 2024 results as it would normally be. The 2024 results are not comparable with previous years because of two significant changes which have been made to the survey in 2024



Narrative

Updated: 13th January 2025

The percentage of patients describing their overall experience of making a GP appointment as 'fairly good' or 'very good' as part of the annual GP Patient survey for 2024 was 84.3% for Stockport. This was the highest rate in Greater Manchester.



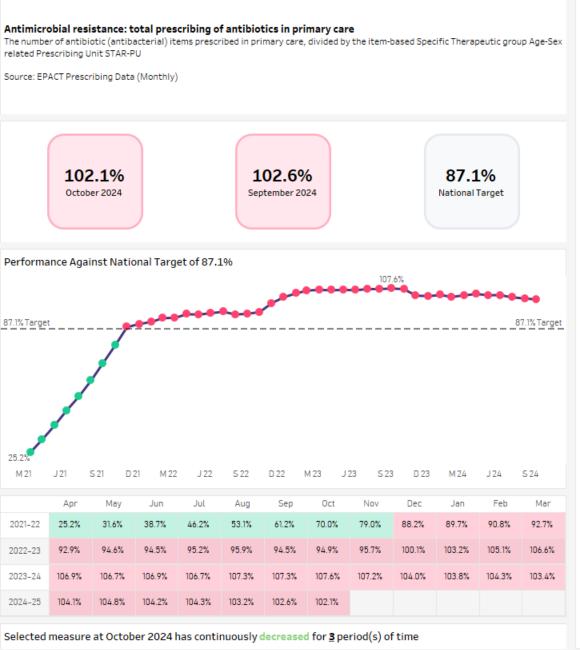
Narrative

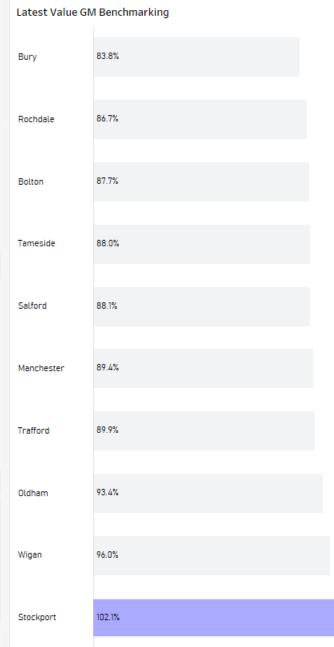
Updated: 13th January 2025 – no national target

Stockport reported 244 E-Coli blood stream infections in the 12 month rolling counts to October 2024. This is most frequently the result of urinary tract infections or the result of lower respiratory infections.

Actions currently underway include:

- 1) Case review of all community onset cases with root cause analysis, and,
- Targeted work focussing on preventing urinary tract infections currently being undertaken both in hospital and community settings.
- Masterclass with a Stockport Foundation Trust Microbiologist in November 2024 focussing on antibiotic prescribing in UTI's





Updated: 13th January 2025

The total number of antibiotics prescribed in Stockport locality remains above the national target of 87.1% at 102.1% for October the highest rate in Greater Manchester.

This is a 0.5% decrease in the rolling 12 month rate reported in September and the lowest rate reported in Stockport since December 2022.

Actions are being undertaken to reduce prescribing include:

Communicating to Stockport locality practices the details on the Antimicrobial stewardship GM Quality scheme standard in Primary Care in October 2024.

Asking Practices to:

- Complete baseline a GP Target selfassessment and identify a practice level Antimicrobial stewardship (AMS) Champion
- Submit of a Quality Improvement project
- Complete an AMS Peer-to-Peer review session

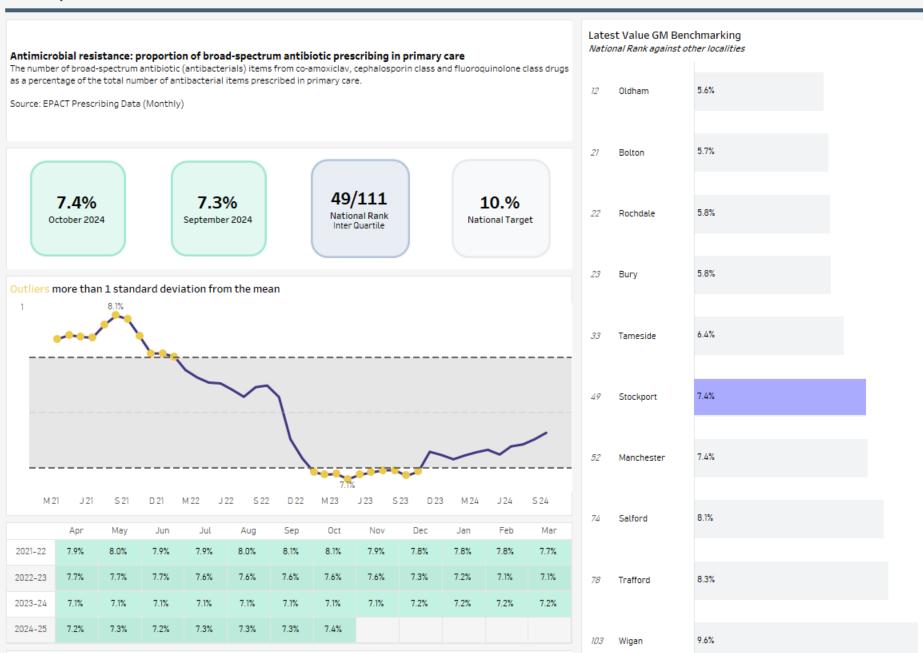
Peer to peer support review sessions offered for the practices with the highest levels of broadspectrum antibiotic prescribing.

Viaduct SIPs antibiotic lead supporting practice audits and education.

Masterclass on Antibiotic prescribing in November 2024, supported by SFT microbiologist.

Stockport linked into the GM AMS standard group which meets monthly.

Selected measure at October 2024 has continuously increased for 4 period(s) of time



Narrative

Updated: 13th January 2025

The proportion of broad-spectrum antibiotics prescribed in Stockport remained below the 10% national target in October 2024 with a fractional increase from 7.3% to 7.4%.

Stockport ranks 49th out of 111 services nationally and maintains a steady trajectory by remaining low on this metric.

For actions being undertaken, please refer to the previous slide.

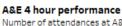
Stockport - Sight Metrics

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Domain	Code	Measure	Frequency	Date	Latest	Previous	Change	Target/Median	Numerator	Denominator	
Urgent Care	N/A	A&E 4 hour performance	Monthly	Dec 24	62.7%	62.7%		78.0%	5,999	9,572	N/A
	N/A	A&E Attendances	Monthly	Dec 24	9,572.0	9,744.0		N/A	9,572	N/A	N/A
	N/A	No Reason/Criteria To Reside patients (NCTR) as % of occupied beds	Monthly	Dec 24	9.3%	8.6%	a	N/A	2,067	22,302	N/A
	EM11	Total number of specific acute non-elective spells	Monthly	Dec 24	3,230.0	3,584.0		N/A	3,230	N/A	Lower
Elective Care	EB28	Diagnostic 6ww: All	Monthly	Oct 24	16.9%	20.2%		1.%	1,462	8,659	Inter
	EB20	RTT incomplete: 65+ week waits	Monthly	Oct 24	92.00	64.0		0.	92	N/A	Inter
Cancer	S012a	28 Day Wait from Referral to Faster Diagnosis: All Patients	Monthly	Oct 24	73.5%	69.0%		75.%	1,410	1,919	Lower
Maternity	S104a	Number of neonatal deaths per 1,000 total live births	Annual	Dec 22	1.0	1.9		1.5	3	2,940	Inter
	S022a	Number of stillbirths per 1,000 total births	Annual	Dec 22	3.1	3.7		3.2	9	2,940	Inter
Screening and Immunisations	S049a	Breast screening coverage, females aged 53-70, screened in last 36 months	Annual	Dec 23	67.9%	61.4%	a	N/A	23,433	34,492	Inter
	S046a	COVER immunisation: MMR2 Uptake at 5 years old	Quarterly	Sep 24	91.4%	92.4%		95.%	825	903	Upper
	S050a	Females, 25-64, attending cervical screening within target period (3.5 or 5.5 year coverage, %)	Quarterly	Mar 24	77.3%	76.8%		80.%	65,085	84,155	Upper
	S047A	Seasonal Flu Vaccine Uptake: 65 years and over	Monthly	Feb 24	83.2%	83.0%		85.%	52,676	63,320	Upper
Community	N/A	% 2-hour Urgent Community Response (UCR) first care contacts	Monthly	Nov 24	97.3%	94.1%		N/A	183	188	N/A

Stockport - Sight Metrics

The below metrics are currently missing from the report due to lack of locality level reporting or the measure is currently being built.

Theme	Indicator	
Cancer	Total patients waiting over 62 days to begin cancer treatment vs target	Build in progress
LD and Autism	Inpatients with a learning disability and/or autism per million head of population	Build in progress
Primary Care and Community Services	Proportion of Urgent Community Response referrals reached within two hours	Currently available in the scorecard at trust level but not locality
	Proportion of virtual ward beds occupied	Currently unavailable at locality level due to inaccurate reporting
	Units of Dental Activity delivered as a proportion of all Units of Dental Activity contracted	Build in progress
Screening and immunisation	Bowel screening, aged 60-74, screened in the last 30 months	DQ issues
Urgent and Emergency Care	Reduce adult general and acute bed occupancy below 92%	Currently available in the scorecard at trust level but not locality



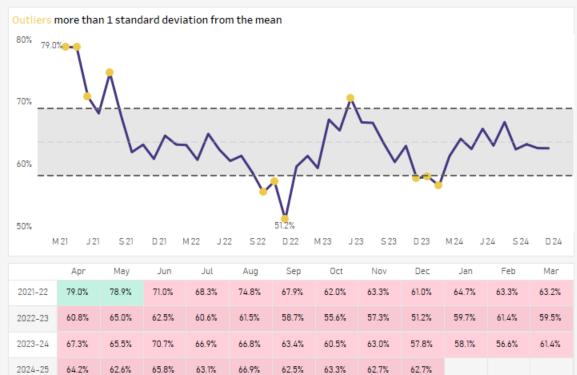
Number of attendances at A&E departments, and of these, the number of attendances where the patient spent less than 4 hours from time of arrival to time of admission, or discharge, or transfer.

Source: Emergency Care Dataset (ECDS) (Monthly)

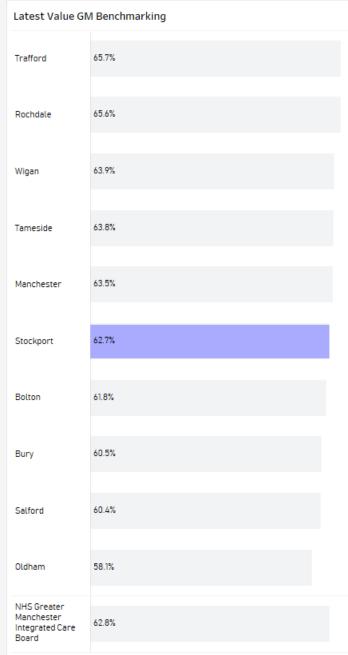




78.0% National Target



Selected measure at December 2024 has continuously decreased for 2 period(s) of time



Updated: 13th January 2025

In December 2024, 62.7% of residents attending A&E departments waited less than 4 hours from arrival to either the time of admission, the time of discharge or the time of transfer.

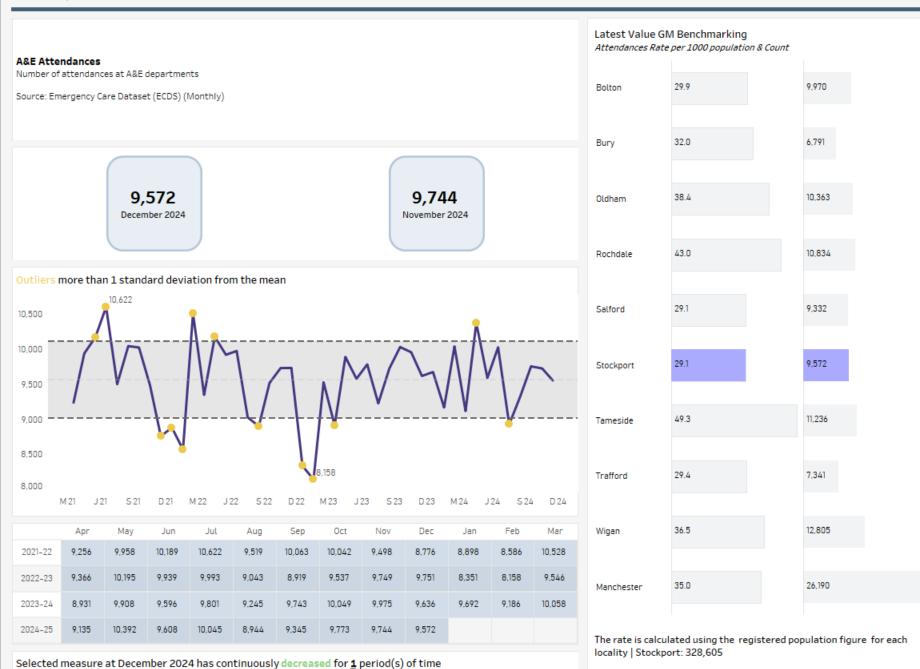
This is the same percentage as reported in November and remains 15.3% off the national target of 78%. For the same period, there were 9262 attendances to Stockport NHS Foundation Trust, 63% being seen within 4 hours.

There is an urgent and emergency care plan that covers admission avoidance, hospital flow and discharge elements for Stockport NHS Foundation Trust.

A jointly agreed Performance Improvement Plan is submitted monthly to GM and NHS England. It contains agreed actions from the Trust and the Locality across 13 workstreams, each contributing to reach the 78% performance target .e.g. Intermediate care, brokerage, Home First, Reducing long lengths of stay in community beds etc.

These workstreams report through internal trust governance and the Locality Safe and Timely Discharge Group, highlights of which are received by the Stockport Urgent and Emergency Care Delivery Board.

All programme leads within the Urgent and Emergency Care Delivery Board are to bring specific, time bound detailed updates to support our ongoing assurance on this target.



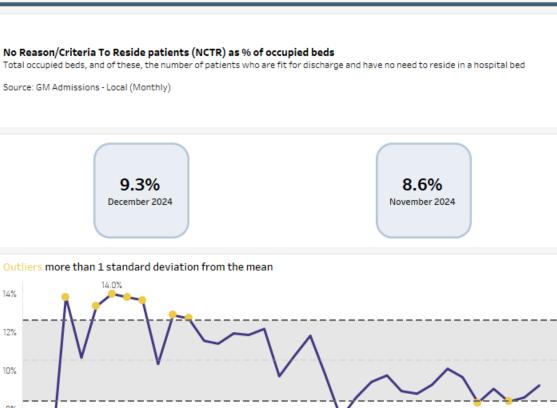
Narrative

Updated: 13th January 2025

In December, there were 9753 A&E attendances from Stockport residents (not limited to Stockport NHS Foundation Trust).

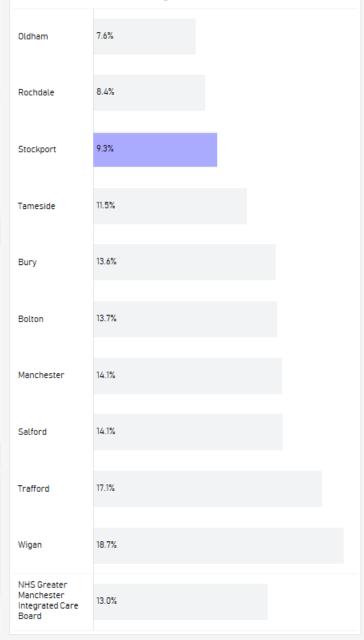
The number of attendances in December 2024 decreased by 172 from November.

Stockport had the 6th lowest rate (29.1 attendances per 1000 population) in Greater Manchester.





Selected measure at December 2024 has continuously increased for 2 period(s) of time



Latest Value GM Benchmarking

Narrative

Updated: 13th January 2025 – no national target

The proportion of patients who were fit for discharge and had no need to reside in a hospital bed rose to 9.3% in December from 8.6% in November 2024.

Stockport had the third lowest rate of beds occupied with patients fit for discharge in Greater Manchester in December, behind Oldham and Rochdale.

Work is ongoing as part of our Safe and Timely Discharge collaboration to review and improve discharge, particularly the length of time someone is no criteria to reside.



Narrative

Updated: 13th January 2025 – no national target

The number of specific acute non-elective spells decreased considerably in December (-10%) according to the latest report. The decrease was from 3584 spells in November to 3230 in December.

Diagnostic 6ww: All

% of Patients waiting over 6 weeks for a diagnostic test or procedure

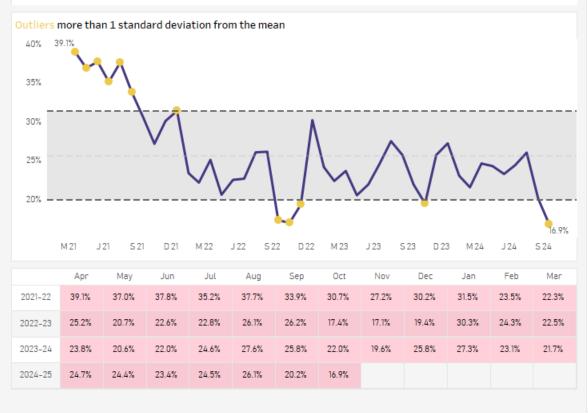
Source: Monthly Diagnostics Waiting Times and Activity Return - DM01 (Monthly)

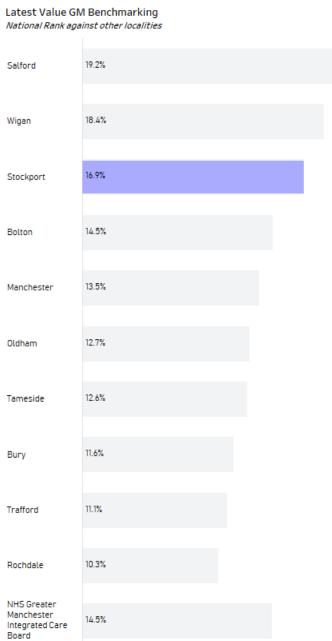
16.9% October 2024

20.2% September 2024

54/107 National Rank Inter Quartile

1.% National Target





Narrative

Updated: 13th January 2025

In October 2024, 16.9% of Stockport residents waiting for a diagnostic test waited 6 weeks or more; a decrease of 3.3% from the 20% reported in September.

In terms of number of people waiting over 6 weeks, the highest volume waiting over 6 weeks were for Echocardiography (2041), Non obstetric ultrasound (1929), MRI (1576) and Sleep study assessments (1212).

Stockport ranks 54th of 107 localities for diagnostic waits over 6 weeks. Waiting times have been falling since January 2024.

RTT incomplete: 65+ week waits

"The number of 65+ week incomplete RTT pathways based on data provided by NHS and independent sector organisations and reviewed by NHS commissioners via SDCS.

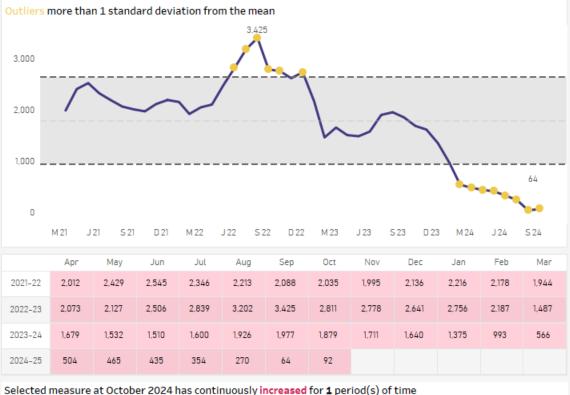
The definitions that apply for RTT waiting times, as well as guidance on recording and reporting RTT data, can be found on the NHS England and NHS Improvement Consultant-led referral to treatment waiting times rules and guidance webpage."

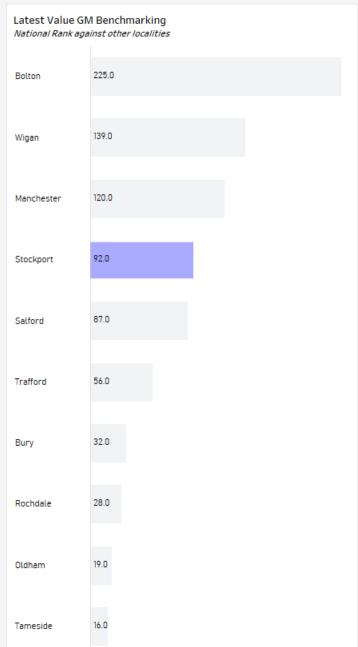
Source: Consultant-led RTT Waiting Times data collection (National Statistics). (Monthly)



64 September 2024 48/121 National Rank Inter Quartile

National Target





Narrative

Updated: 13th January 2025

At the beginning of October, 92 patients waiting from Stockport locality would not meet the 65-week target. This figure has since fallen to 47 in November.

The long waits are for a range of specialities that include cardiology, dermatology, ENT, gastroenterology, general surgery, gynaecology, ophthalmology, oral surgery, plastic surgery, trauma and orthopaedics and urology.

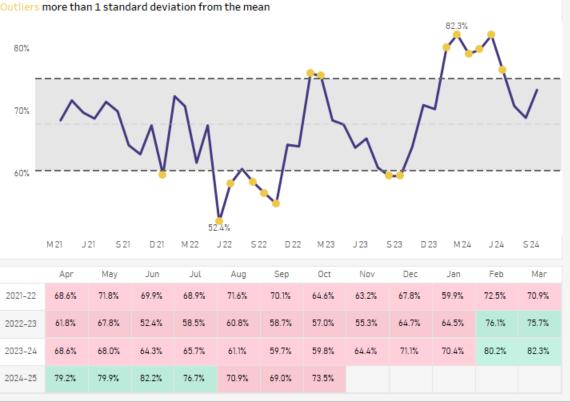


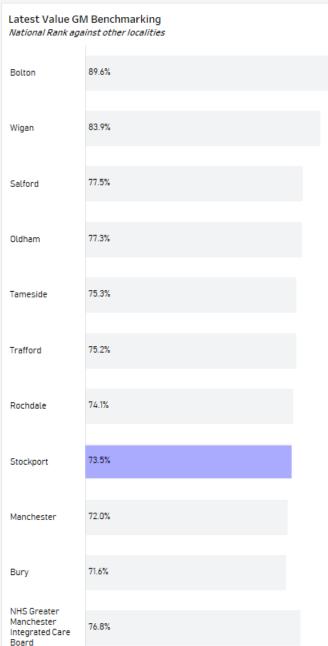
Source: National Cancer Waiting Times Monitoring Data Set (CWT) (Monthly)

73.5% October 2024

69.0% September 2024 95/114 National Rank Lower Quartile

75.% National Target





Narrative

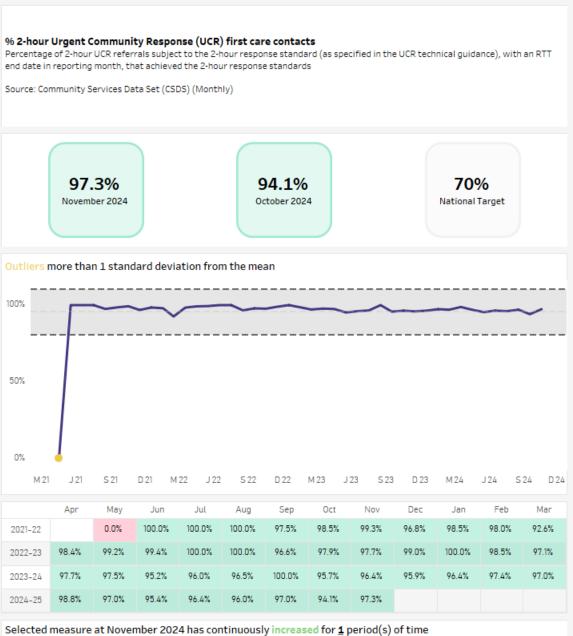
Updated: 13th January 2025

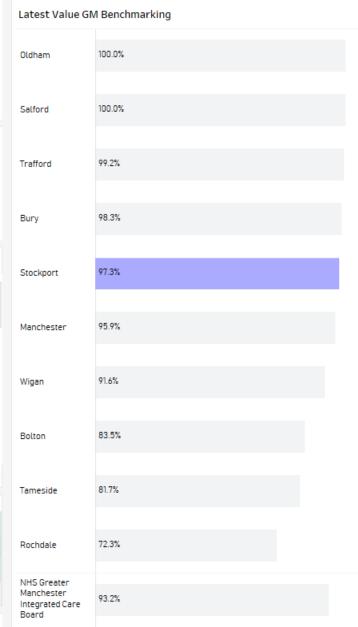
The proportion of patients told their cancer diagnosis outcomes within 28 days of a referral for suspected cancer was lower than the national target of 75% in Stockport in October 2024 (73.5%).

However, this position has improved in November with 1419 out of 1801 (78.8%) people told their cancer diagnosis outcome within 28 days of their 2 week wait referral for suspected cancer. This is above the national target.

In terms of volumes, the biggest challenges in November were for skin (113 out of 440 > 28 days) and Gastroenterology (63 out of 214 > 28 days).

It should be noted that Stockport Foundation trust is consistently achieving the 28 Day Faster Diagnosis Standard. However, some patients attend other providers whose performance. This impacts on the total locality performance.





Narrative

Updated: 13th January 2025

Stockport continues to exceed the 70% target for a 2-hour urgent community responses (UCR) for all referrals (97.3%) in November.

Work is ongoing to increase referrals to the service in line with the national guidance on UCR referral trajectory which may impact the performance. However, response rates are still expected to exceed the national target.

Further work is being undertaken to explore whether we have similar utilisation rates to GM and mature services nationally and to identify any gaps in the system maturity matrix.