

# Stockport Locality Performance Report

December 2024

One Stockport Health and Care Board

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Required information	Details
<b>Title of report</b>	Stockport Locality Performance Reporting
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<b>Executive summary</b>	The purpose of this paper is to provide One Stockport Health and Care Board with an opportunity to review and discuss Stockport's latest position in relation to measures for which the Board has responsibility.
<b>The benefits that the population of Greater Manchester will experience</b>	Transparency of the performance at Stockport locality when compared to other Greater Manchester localities.
<b>How health inequalities will be reduced in Greater Manchester's communities</b>	Focus on performance against each Metric.
<b>The decision to be made and/or input sought</b>	The One Stockport Health and Care Board is asked to note and discuss the content of the report.
<b>How this supports the delivery of the strategy and mitigates the BAF risks</b>	Provides information relating to risk - Failure to achieve statutory duties including the NHS Constitutional targets.
<b>Key milestones</b>	Continual monitoring.
<b>Leadership and governance arrangements</b>	Following discussion at the One Stockport Executive Group, an updated version of that presentation accompanies this report.
<b>Engagement* to date</b> *Engagement: public, clinical. Analysis: equality, sustainability, financial. Comments/ approval by groups/ committees.	None

Public engagement	Clinical engagement	Sustainability impact	Financial advice	Legal advice	Conflicts of Interest	Report accessible
N	N	N	N	N	N	Y

## Introduction

The purpose of this paper is to outline to the One Stockport Health and Care Board the Stockport Locality Performance Report for each of the identified ‘Oversight’ metrics. The information provided has been downloaded from the GM Intelligence Hub (also known as Tableau / Curator).

The Greater Manchester Integrated Care System Operating model describes the delegation of responsibilities to the 10 Greater Manchester localities. One Stockport Health and Care Board is accountable for those delegated responsibilities and needs oversight of the relevant indicators, issues and recovery plans.

The full performance report arises from the responsibilities delegated to the locality by NHS Greater Manchester, and therefore primarily focuses on NHS indicators.

## Report

- 1.0 The performance report shows the position against each of the metrics delegated to Stockport Locality and compares the latest and previous performance against national targets and shows benchmarking against other GM Localities.
- 1.1 Urgent Care, Elective Care, Cancer, Mental Health, Learning Disability and Autism, Primary Care and Community Services, Quality, Maternity, Screening and Immunisations indicators are included in the performance report and should be used as a tool to support system recovery.

## Locality Assurance Meeting

- 2.0 NHS Greater Manchester has agreed the GM Place Assurance Model as part of the Integrated Care Board’s (ICB’s) system oversight and assurance process. Place assurance is focused on four domains – finance and contracting, performance, quality and safety and workforce. The performance report is used as the basis of the performance discussion.
- 2.1 To receive Place assurance quarterly Locality Assurance Meetings, chaired by the NHS GM Deputy Chief Executive, have been put in place. The meetings for Stockport have thus far taken place in June, September and November 2024. Prior to each meeting a pre-meet takes place in which the focus is on “Key Lines of Enquiry” and evidence gathered by the Stockport team to provide supporting information and assurance.

- 2.2. Following the meetings, a letter is prepared by the NHS GM Deputy Chief Executive which documents the key discussions and agreed actions.
- 2.3. The letter following the last Locality Assurance Meeting acknowledges Stockport is below target with its access to Community Mental Health due to the hold up in funds to allow implementation of the full Living Well model. We have had positive discussions regarding possible options to progress mobilisation of the Voluntary, Community & Social Enterprise Living Well elements this year and can confirm we are aiming to mobilise for February 2025.
- 2.4. It was acknowledged there were a number of appointments in train to improve the Talking Therapies access rate and this will be discussed in the next Locality assurance Meeting.
- 2.5. For Early Diagnosis in Cancer, it was clear that there are robust plans in place for all cancer types and there is collaborative working across Stockport with all partners. Stockport flagged concerns about the data issue with Manchester NHS Foundation Trust which is impacting across GM and needs to be resolved. It was suggested that the issue would benefit from GM support.
- 2.6. In summary we had high assurance in terms of Early Diagnosis Cancer and moderate assurance in terms of the other performance areas

## Recommendations

- 3.0 The One Stockport Health and Care Board is asked to:
  - Note and discuss the contents of the report.

## Highlights

- 4.0 The following are highlights from the Performance, Improvement and Assurance (PIA) report and are based on those that have recent data reported, and that have a national target assigned. The most recent activity is up to and including October.
- 4.1 In October 2024, 6173 of the 9753 (63.3%) who attended A&E, waited less than 4 hours from arrival to either the time of admission, the time of discharge or the time of transfer. This is a 0.8% increase from September. Historically in October A&E attendance increases and performance against the standard of care decreases. Despite an increase in attendance in October, performance improved but remains 14.7% off the national standard of care of 78% by March 2025. (Slides 3 & 4)

**Action:** The urgent and emergency care plan to achieve the national standard of care of 78% which covers admissions avoidance, hospital flow and discharge elements is currently on track.

**Action:** All programme leads within the Urgent and Emergency Care Delivery Board are to bring specific, time bound detailed updates to support our ongoing assurance on this target.

- 4.2 The percentage of adult general and acute overnight beds occupied as an average was 93.6% in October 2024. This is a 0.1% increase on the previous month.

Occupancy in October was the 5th lowest in GM and the lowest October occupancy in recent years. The national target is 92% (Slide 5)

- 4.3 The standard for achieving 75% of people on the Quality Outcomes Framework Learning Disability register receiving an annual health check is an annual target that Stockport has achieved over the last three years.

As of August 2024, 32.8% have received an annual health check in Stockport. At this point in the year, this would be above an incremental target of 31.3%.

The performance to date shows that Stockport is performing better than the previous two years (2022-23, and 2023-24). (Slide 6)

- 4.4 As of August 2024, Stockport had 4080 children and young people accessing mental health services, 30 less than the previous month and 958 below the national median. (Slide 7)

**Action:** We are also exploring how we report to the Mental Health Services Data Set from Stockport NHS Foundation Trust to capture the 1,000 Children and Young People on the ADHD pathway.

**Action:** Expanded capacity in Mental Health support teams in schools will mean the activity is expected to increase from September 2024.

- 4.5 Stockport continue to have a high proportion of people with dementia aged 65 and over being recorded in primary care with 76.5%; exceeding the national target of 66.7%.

Stockport have the 3rd highest rate in Greater Manchester and 9th in the country which is positive. (Slide 8)

- 4.6 The number of inappropriate adult acute mental health Out of Area Placement (OAP) bed days reported in March 2024 for the previous 3 months (January to March) was 790. The national target is 0.

As of the 20th November 2024 on curator, Stockport have 1 out of area placement with a total length of stay of 30 days. (Slide 9)

**Action:** Weekly Locality escalation meetings continue to review all OAPs, and fortnightly GM Multi Agency Discharge Events (MADE) chaired by GM Chief Medical Officer – are in place for escalation for individual localities, these have now changed to be on a Trust footprint.

- 4.7 Acute Mental Health Length of Stay: the position as of August 2024 shows 33.3% of all discharges from adult acute and older acute beds with a length of stay of over 60 days continuing to decrease compared with July (42.9%) and June (62.5%).

Stockport has now the second lowest rate of long lengths of stays in Greater Manchester and ranked 33rd lowest in the country. (Slide 10)

**Action:** Twice weekly bed meetings are in place where there is a focus on patients who are in an acute mental health bed over 60 days.

**Action:** All patients now have an estimated date for discharge, however some patients experiencing longer lengths of stay tend to be due to complex treatment pathways, involving long stays in psychiatric intensive care units, medication changes, and often co-occurring conditions, rather than delays in discharge contributing to long length of stay.

- 4.8 The percentage of occupied beds by mental health patients who are ready to be discharged in October was 5.3%, the second lowest in Greater Manchester and 0.7% lower than reported in September. (Slide 11)

**Action:** All patients now have an estimated date of discharge, any barriers to discharge are identified on admission and the system partners work closely to facilitate discharge. The Performance Improvement Plan for Clinically Ready for Discharge is being monitored in the weekly Locality Escalation Meeting.

- 4.9 In August 1475 adults with severe mental illness received two or more contacts from NHS or NHS commissioned community mental health services in a rolling 12-month period. This is a slight increase in the number reported for July (1450) but 2183 below the national median of 3658. (Slide 12)

The position in Stockport for increasing access for people with serious mental illness needs to improve. Currently access for Stockport is the lowest in GM and 89th in the country as the transformed Mental Health PCN Living Well Teams are not yet mobilised.

**Action:** Plans are in place to address this with the procurement of the VCFSE partners, but this has been delayed as we are awaiting approval from the STAR process. We have now agreed to proceed with the procurement of the VCFSE partners and support the Living Well model until approval from the STAR process. We are aiming to recruit for February 2025.

- 4.10 Stockport continues to exceed the 70% target for 2-hour urgent community responses (UCR) for all referrals (96.4%) in September. (Slide 13)

**Action:** Work is ongoing to increase referrals to the service in line with the national guidance on UCR referral trajectory which may impact the performance. However, response rates are still expected to exceed the national target.

- 4.11 The percentage of GP appointments where the time between booking and attendance

was within 14 days was above the national median in Stockport (83.2%) according to September's figures.

Stockport has remained above the national median since October 2023, has the fourth highest rate in Greater Manchester and ranks 36th in the country. (Slide 14)

- 4.12 The total number of antibiotics prescribed in Stockport locality is above the national target (87.1%) at 103.2% for August, the highest rate in Greater Manchester.

This is a 1.1% decrease in the rolling 12-month rate reported in July. Over the previous 2 years there has been increase in prescribing of antibiotics which peaked at 107.1% in November 2023. (Slide 15)

**Action:** There are several actions being undertaken to reduce prescribing (please refer to the PIA report for more detail).

- 4.13 The proportion of broad-spectrum antibiotics prescribed in Stockport remained below the 10% national target in August 2024 and unchanged at 7.3%.

Stockport ranks 48th out of 112 services nationally and maintaining a steady trajectory by remaining low on this metric. (Slide 16)

**Action:** There are several actions being undertaken to reduce prescribing (please refer to the PIA report for more detail – slide 15 actions).

- 4.14 In August 2024, 26.1% of people waited 6 weeks or more for a diagnostic test; an increase of 1.6% from July. The areas with the longest times are ECHO, CT, Sleep studies (respiratory physiology) and MRI. (Slide 18)

**Action:** Stockport Foundation Trust have two MRI scanning units in place off-site and this should result in an improvement in wait times. The Stockport/Tameside Community Diagnostic Centre went live from 1st August 2024 with Stockport access to the modalities listed. In September the proportion waiting over 6 weeks fell to 20.2%.

- 4.15 As of mid-November, there were 112 patients who would not meet the 65-week target at Stockport NHS Foundation Trust. This is considerably lower than the 270 reported at the end of August. The number has been decreasing since September 2022.

The national target is zero 65+ week incomplete RTT pathways. The services with the highest volume of longest waits currently are for Cardiology and General Surgery. The volume for both of these services is reducing over time. (Slide 19)

- 4.16 The proportion of patients told their cancer diagnosis outcomes within 28 days of a referral for suspected cancer fell below the national target in Stockport in August 2024 (70.9%). Stockport were previously the 4th highest performing locality in Greater Manchester are now 7th. Nationally, Stockport's rank dropped from 52nd highest in the country to 93rd highest. (Slide 20)

**Action:** There are several actions being undertaken to improve diagnosis outcomes within 28 days (please refer to the PIA report for more detail).

- 4.17 MMR uptake: data reported for the end of June 2024 shows Stockport as having the highest uptake in Greater Manchester, and 11th in the country. However, this is still 2.6% below the national target of 95%.

NHS Greater Manchester are providing localities with a real time tracker to monitor uptake at practice level. August 2024 data shows Stockport at 94.41% for MMR1 & 90.47% for MMR2. (Slide 21)

**Action:** The Stockport Public Health team are supporting general practice to identify and engage those who have not previously presented for an MMR.