

Stockport Family Hubs Outcomes Framework

July 2024

About this document

This document details the Outcomes Framework for Stockport Family Hubs. The Framework was collaboratively designed across 2 workshops with Stockport colleagues and the Innovation Unit in February and April.

The purpose of the framework is for Family Hubs to measure and enhance their impact on supporting families.

This document lays out the framework and metrics.

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Setting the scene

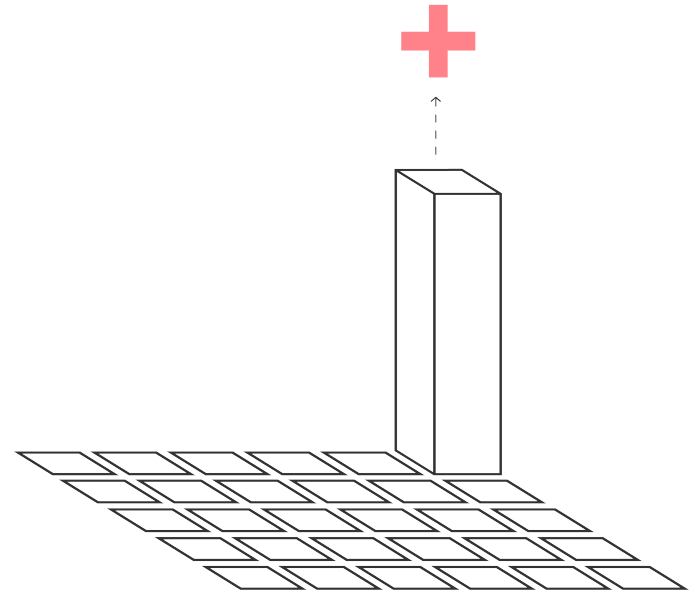


What is an outcomes framework?

Outcomes are the positive changes that happen for people as a consequence of an activity.

For example, learning outcomes, in effect, determine what education is for and what it should deliver for children and the societies in which they live.

An outcomes framework is a resource to help you link what you do (activities) with what you want to achieve (outcomes).



Why are they useful?

Outcomes frameworks are commonly used to determine short-term and long-term outcomes.

They are useful as:



A way of framing the values, purpose and aspirations of a system or group of people



Part of articulating a high-level vision for what success looks like



A set of expectations for what organisations should seek to achieve, and be accountable for



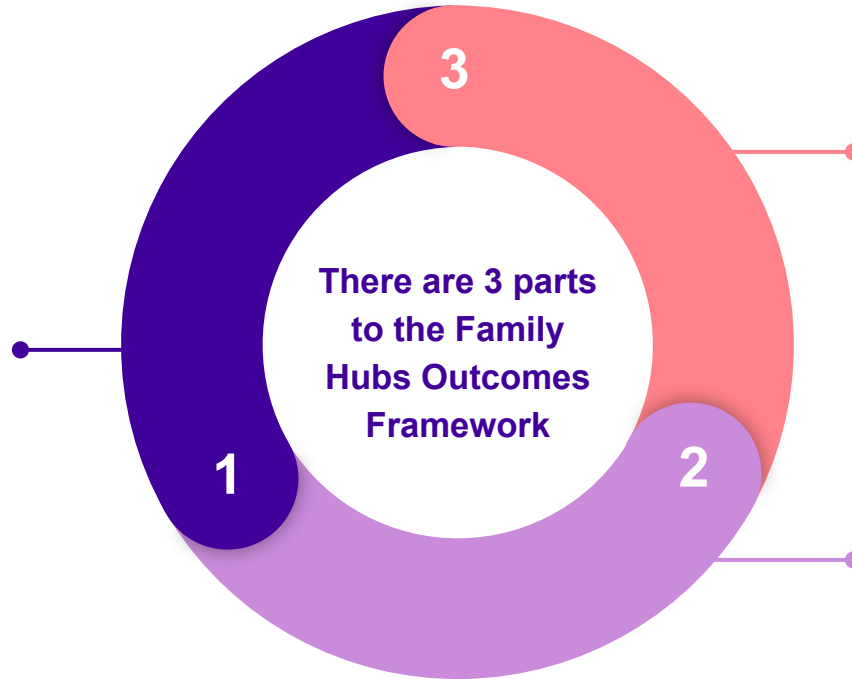
A platform from which organisations can collaborate and innovate

The Outcomes Framework

for Stockport Family Hubs

Introducing the Family Hubs outcomes framework

Overarching outcomes
which contribute to the
Supporting Families and
Stockport SEND outcomes



**Outcomes organised by
the 3 priority areas of
focus**

**Outcomes based on the 3
underpinning principles of
Family Hubs** (accessibility,
connections and
relationships) and organised
by children and families and
the workforce



Overarching outcomes for Family Hubs in Stockport

The overarching outcomes for Family Hubs in Stockport contribute to the Supporting Families Framework and Stockport SEND outcomes

I feel **safe**

My voice is heard and acted upon

The people who love and care for me are **enabled** to do this

I am happy and have people I can **trust**

I am confident and able to reach my goals

I enjoy **good health** and wellbeing

I feel part of my local **community**



The National Supporting Families Outcomes Framework

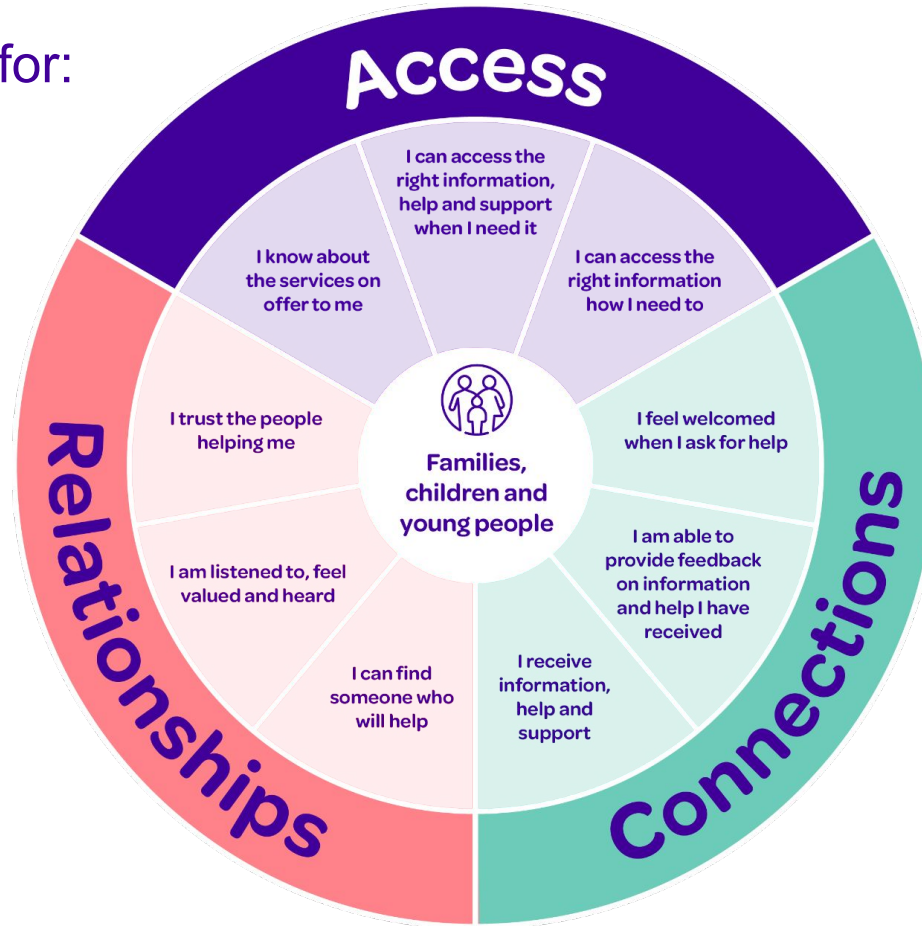
The Supporting Families and SEND outcomes have their own performance frameworks so these do not need to be considered - these provide wider context to Family Hubs.





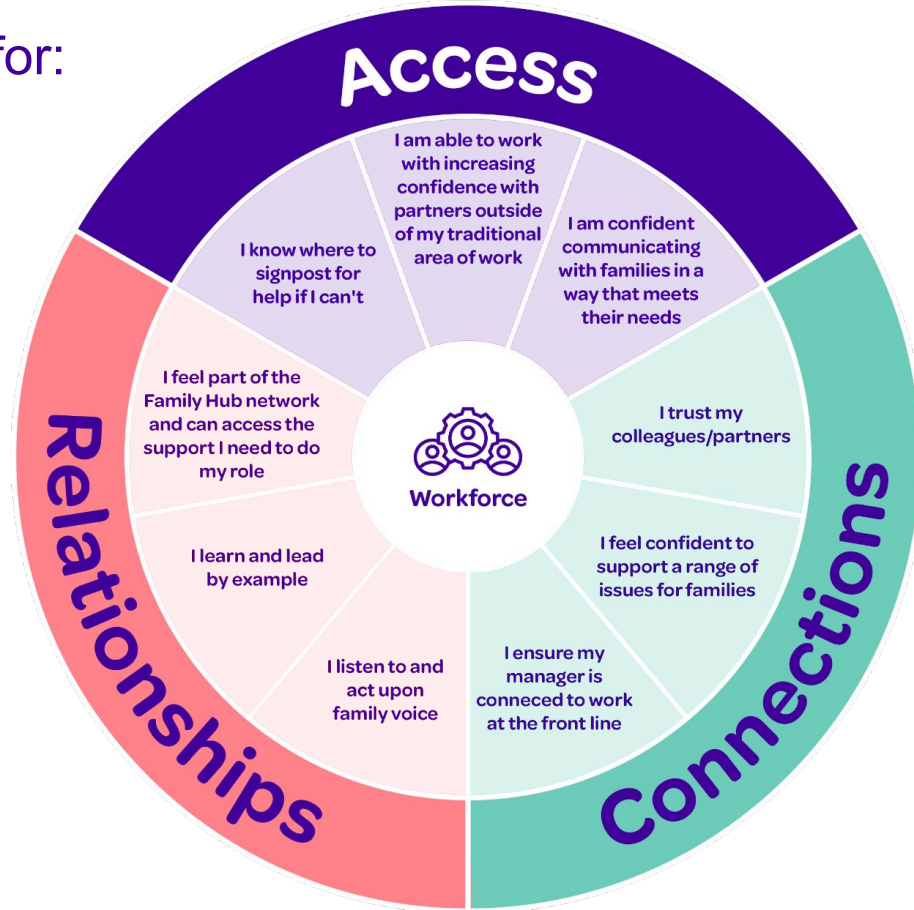
Outcomes for:

**Families,
children
and young
people**



 Outcomes for:

The Workforce





Outcomes by co-produced priority area

Co-produced priority	Services in scope	Outcomes
Preconception transitioning to adulthood	Activities 0-5yrs / Birth registration / Early Language and Home Learning Environment (HLE) / Early Childhood Education and Care and financial support (Tax-Free Childcare, Universal Credit childcare) Health Visitors (HV) including start for life / infant feeding / Intensive targeted family support services, including those funded by the Supporting Families programme / Local authority 0-19 public health services, based on local needs assessments / maternity and midwifery / Youth justice services and Youth services - universal and targeted.	<ol style="list-style-type: none"> 1. Parent and carers ensure their children get the best start in life 2. Parent and carers understand preparation for adulthood starts from pregnancy and continues through the child's development into adulthood 3. Young people thrive through access to education, training and employment 4. Young people become resilient, independent and confident adults who fulfill their potential
Family physical and mental health and wellbeing	Mental health services (beyond Start for Life parent-infant mental health) / Parent-Infant Relationships and Perinatal Mental Health Support / Nutrition and weight management / oral health / Stop smoking support and Substance (alcohol/drug) misuse support	<ol style="list-style-type: none"> 1. Families are happy, healthy and able to ask for help 2. Families have access to services that promote positive physical and mental wellbeing 3. Dads and male carers are supported to achieve good mental health 4. Families can develop support networks
Thriving Families	Debt and Welfare / Domestic Abuse (DA) support / housing / Parenting Support / Reducing Parental Conflict / SEND support and services (inclusive of the Start for Life period) and Support for separating and separated parents.	<ol style="list-style-type: none"> 1. Families create loving and nurturing environments and relationships 2. Families receive the support they need 3. Families are empowered

Metrics





Family, children and young people

Theme	Outcomes	Metrics	Method and source
Access	1. I know about the services on offer to me	1. % of families who know about services on offer	Family survey
	2. I can access the right information, help and support when I need it	2. % of families who say they can access support when needed	
	3. I can access the right information how I need to	3. % of families who say they can access support how needed	
Connections	1. I feel welcomed when I ask for help	1. % of families who report feeling welcomed	Family survey
	2. I receive information, help and support	2. % of families who report information is received timely and of the right quality	
	3. I am able to provide feedback on information and help I have received	3. % of families that provide feedback	
Relationships	1. I trust the people helping me	1. % of families who report they trust the person helping them	Family survey
	2. I am listened to, feel valued and heard	2. % of families who report feeling listened to	
	3. I can find someone who will help	3. % of families who report knowing who to find to help	



Workforce

Theme	Outcomes	Metrics	Method and source
Access	<ol style="list-style-type: none"> 1. I know who can provide support if I cannot 2. I am able to work with increasing confidence with partners outside of the traditional area of work 3. I am confident communicating with families that meets their needs 	<ol style="list-style-type: none"> 1. % of the workforce who report knowing who can provide support if they cannot 2. % of the workforce who report increasing confidence in working with partners 3. % of the workforce who report increasing confidence in communication 	Workforce survey
Connections	<ol style="list-style-type: none"> 1. I trust my colleagues/partners 2. I feel confident to support a range of issues for families 3. I ensure my manager is connected to work at the frontline 	<ol style="list-style-type: none"> 1. % of staff that report trusting colleagues 2. % of staff that report feeling confident 3. % of staff who report their manager is connected to the frontline 	Workforce survey
Relationships	<ol style="list-style-type: none"> 1. I feel part of the Family Hub network and can access the support I need to do my role 2. I learn and lead by example 3. I listen to and act upon Family Voice 	<ol style="list-style-type: none"> 1. % of staff who report feeling part of the Family Hub network and attendance at FH meetings 2. % staff who report learning from their colleagues 3. % of staff who report seeking feedback from families on a regular basis 	Workforce survey



Pre-birth to transition to adulthood

Outcomes	Metrics	Method and source
Parent and carers ensure their children get the best start in life	<ol style="list-style-type: none"> 1. % children who were at or above expected level of development at 2-2.5yrs (all 5 domains) 2. % of children breast feeding by 8 weeks of age 3. Good Level of development at reception. 	Local data
Parents and adult carers understand preparation for adulthood starts from birth and continues through the child's development into adulthood	<ol style="list-style-type: none"> 1. Reduction in did not attend (DNA) for health care professional (HCP) mandated* health assessments. % failed activity (child was not brought) for healthy child programme contacts. *mandatory contacts - new birth, 6-8 week, 9-12 months, 2-2.5 years 2. School attendance yrs 6 & 10. 	Local Data
Young people thrive through accessing education, training and employment	<ol style="list-style-type: none"> 1. Attainment rates at Key Stage 2, 3 and 4 and not in education, employment or training (NEET) rate 	Local data
Young people become resilient, independent and confident adults who fulfill their potential	<ol style="list-style-type: none"> 1. % of young people who report feeling resilient 	Family survey

Family Physical and Mental Health and Wellbeing

Outcomes	Metrics	Method and source
Families are happy, healthy and able to ask for help	<ol style="list-style-type: none"> Public health and health data to be determined 	Local data
Families have access to services that promote positive physical and mental wellbeing	<ol style="list-style-type: none"> % of adults aged 18-65 diagnosed with depression Percentage of mothers who scored above cut off at patient health questionnaire-4 (PHQ4) at the midwifery antenatal that resulted in targeted/specialist mental health intervention Percentage of women receiving the Enhanced Maternity Pathway Percentage of women disclosing alcohol exposed pregnancy which resulted in a referral to Mosaic (drug and alcohol services) 	Local data
Dads and male carers are supported to achieve good mental health	<ol style="list-style-type: none"> % of adult males in a parent/carer role diagnosed with depression Parent anxiety measure 	Local data
Families can develop support networks	<ol style="list-style-type: none"> % of families who report good support networks 	Family survey



Thriving Families

Outcomes	Metrics	Method and source
Families create loving and nurturing environments and relationships	<ol style="list-style-type: none"> 1. % of re-referrals to early help in a 12 month period 2. rate of children/ 10000 open to early help 3. Number of parents accessing a parenting course & % who demonstrably improved after assessment - "uplift" 	Local data
Families receive the support they need	<ol style="list-style-type: none"> 1. See above for measure on % of families that feel supported 	Family survey
Families are empowered	<ol style="list-style-type: none"> 1. % of families who report feeling empowered 	Family survey