

## Questions to local centre business owners

### Aim of the survey

We are seeking views of local business owners to inform work being undertaken by the Council on best practice in district centres and whether it could be replicated to support other district or local centres.

### Type of establishment (tick as appropriate)

Financial and professional services e.g., a bank

Shop

Restaurant

Cafe

Hot food takeaway

Bar or public house

1. What are your thoughts on this local centre?  
Prompt: e.g., general thoughts, the centre pre and post covid-19 pandemic
2. Do you feel as though the cost-of-living crisis has impacted the local centre?  
Prompt: e.g., footfall/shoplifting/people spending less/regulars visiting less regularly
3. Are you aware of what business support and advice you can access free of charge to help with running your business?
4. Would you be interested in working with your neighbouring businesses to deliver joint projects which might help generate additional footfall. for example, the council were to provide planters to increase greenery in the centre, would you be willing and able to maintain them? (Along with other local business owners).

## Appendix A

5. Is there anything you have seen in other district or local centres in the borough or elsewhere that you would like to see replicated in this local centre?  
(If so, find out which district or local centre they are referring to).
  
6. If the council were to create an information portal for local business owners, is there any specific information that you would find useful on there?
  
7. Do you know how to contact the council if you have an issue or question? If yes, please tell us how you would go about contacting the council.