

# Provision & Access to NHS Dentistry in Stockport

25<sup>th</sup> September 2024

# DENTISTRY ACROSS GREATER MANCHESTER



Greater Manchester

## General Dental Care

**Patients are not registered with a General Dental Practice (GDP) in the same way as they are with a GP. Any patient may access dental services from any practice in any area.**

The spend on NHS Dental Services across Primary, Secondary and Community services is in the region of £206.2m

## In Greater Manchester there are:

- 347 Primary Care NHS Dental Contracts
- 13 Urgent Dental Care providers linked to networked provision across Greater Manchester
- 37 Urgent Dental Care Hubs – providing additional urgent dental care capacity in response to continued pressures initially, as a result, of COVID

## Specialised Dental Services

- Community Dental Services (special care and paediatric) clinics delivered by Bridgewater Community Healthcare NHS FT, Northern Care Alliance, and Manchester Locality Care Organisation – commissioned to provide specialist dental services to children and adults with additional needs on referral with clinics located within the community.
- 40 Orthodontic Contracts
- 10 Specialist Tier 2 Oral Surgery Contracts

## Secondary Care Dental Services

12 dental specialities (including Oral Surgery, Maxillofacial Surgery, Restorative Dentistry, Paediatric Dentistry, Periodontics) available in Greater Manchester, commissioned from Manchester University NHS Foundation Trust, Northern Care Alliance NHS Foundation Trust, Bolton Foundation Trust, Wigan Wroughtington and Leigh Foundation Trust, Stockport NHS Foundation Trust, and Tameside and Glossop NHS Foundation Trust.

# DENTISTRY ACROSS STOCKPORT

## In the Stockport there are:

- 41 (11.8% of GM) Primary Care NHS Dental Contracts (347 providers across GM)
- 1 (7.7% of GM) Urgent Dental Care providers linked to networked provision across Greater Manchester (13 providers across GM)
- 4 (10.8% of GM) Urgent Dental Care Hubs – providing additional urgent dental care capacity in response to continued pressures initially, as a result, of COVID (37 providers across GM)

## Specialised Dental Services

- Community Dental Services (special care and paediatric) clinics delivered by Bridgewater Community Healthcare NHS FT - commissioned to provide specialist dental services to children and adults with additional needs on referral with clinics located within the community.
- 3 (7.5% of GM) Orthodontic Contracts (40 Contracts across GM)
- 1 (10% of GM) Specialist Tier 2 Oral Surgery Contracts (10 Contracts across GM)

## Secondary Care Dental Services

12 dental specialities (including Oral Surgery, Maxillofacial Surgery, Restorative Dentistry, Paediatric Dentistry, Periodontics) available in Greater Manchester. These services for Stockport are substantively delivered by Stockport NHS FT.

# NATIONAL DENTAL RECOVERY PLAN 2024

The National Dental Recovery Plan was launched by the Department of Health & Social Care in February 2024 and focusses on 3 areas, planning to offer:

- **PREVENTION** – looking to work with local government to implement focussing on oral health improvement working with schools and family hubs
- **ACCESS** – Practices to be credited a new patient tariff if they see patients who have not accessed services in the previous 2 years. The national programme supports practices delivering their annual contracted activity through these arrangements rather than making additional payments.
- **WORKFORCE** – mirror existing schemes in other contractor areas to support Practices to recruit dentists, such as Golden Hellos, expand skill mix to increase Therapist and Hygienists scope of Practice.

# GM DENTAL ACCESS QUALITY SCHEME

In 2023/24 NHS Greater Manchester commissioned a dental access quality scheme, which continues into 2024/25. The quality focus is to increase access to NHS General Dental Services, in recognition of the significant patient and public feedback that clearly presents the difficulties faced for patients seeking to access services.

The expectations of delivery are:

- The participating practice will be committed to be open to new patients and ensure that the NHS.uk / NHS Choices website indicates that they are accepting new adult and child patients.
- All participating practices will see and treat an agreed number of new patients.
- All participating practices will become part of the wider Urgent Dental Care System, offering urgent dental care access to patients.

In addition, from Q2 – Q4 24/25, practices have been asked to prioritise access for the following cohorts of patients:

- Veterans
- Care Leavers
- Cancer Patients

This scheme has seen significant increase in patients successfully accessing dental services across Greater Manchester.

# GM DENTAL QUALITY ACCESS SCHEME

The Scheme was launched in June 2023.

At present there are 148 Practices signed-up to deliver this scheme. This represents 43% of all GDS contracts across GM. 18 of these are in the Stockport locality.

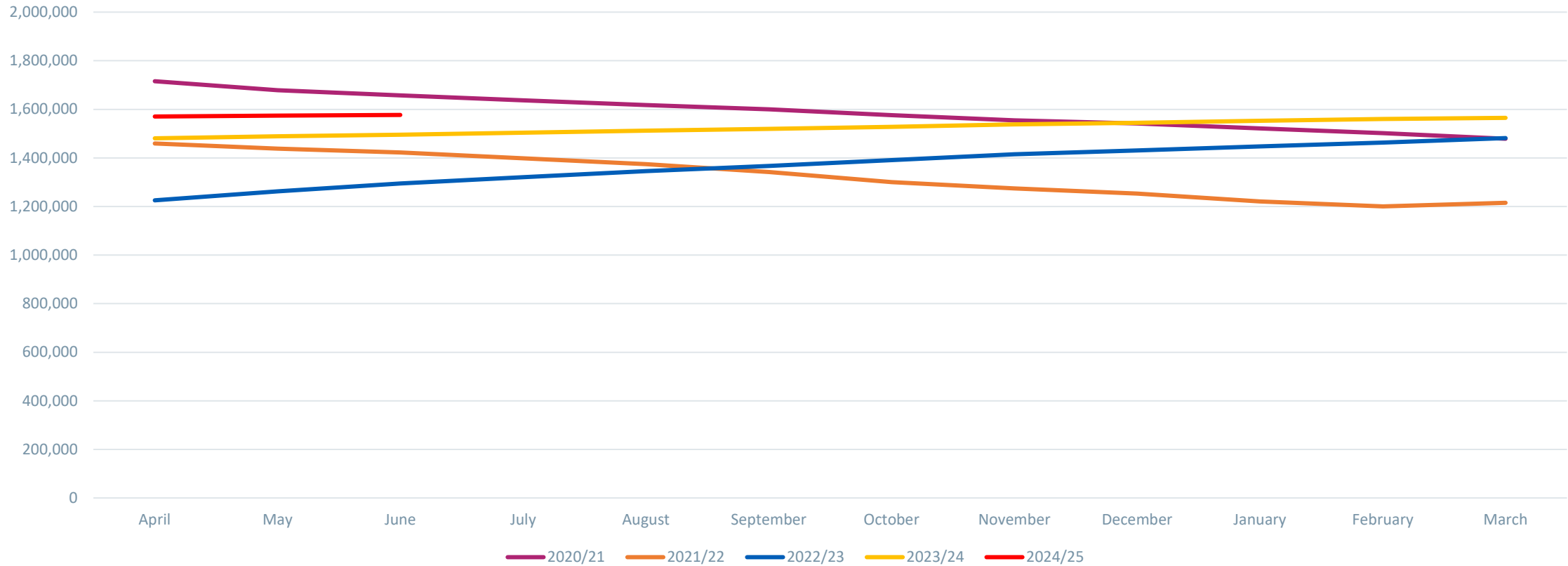
The table below shows total number of new and urgent patients see under the scheme as well the number of patients that had appointments booked but then failed to attend.

	2023 / 2024		2024 / 2025 (as of 13/09/2024)	
	Greater Manchester	Stockport	Greater Manchester	Stockport
New Patients Seen	105,212	10,960	48,340	2,262
Urgent Patients Seen	96,177	7,148	31,259	1,717
Failed to Attend	20,761	7,548	1,644	332

**Figure 1: number of patients seen under the GM Dental Quality Access Scheme**

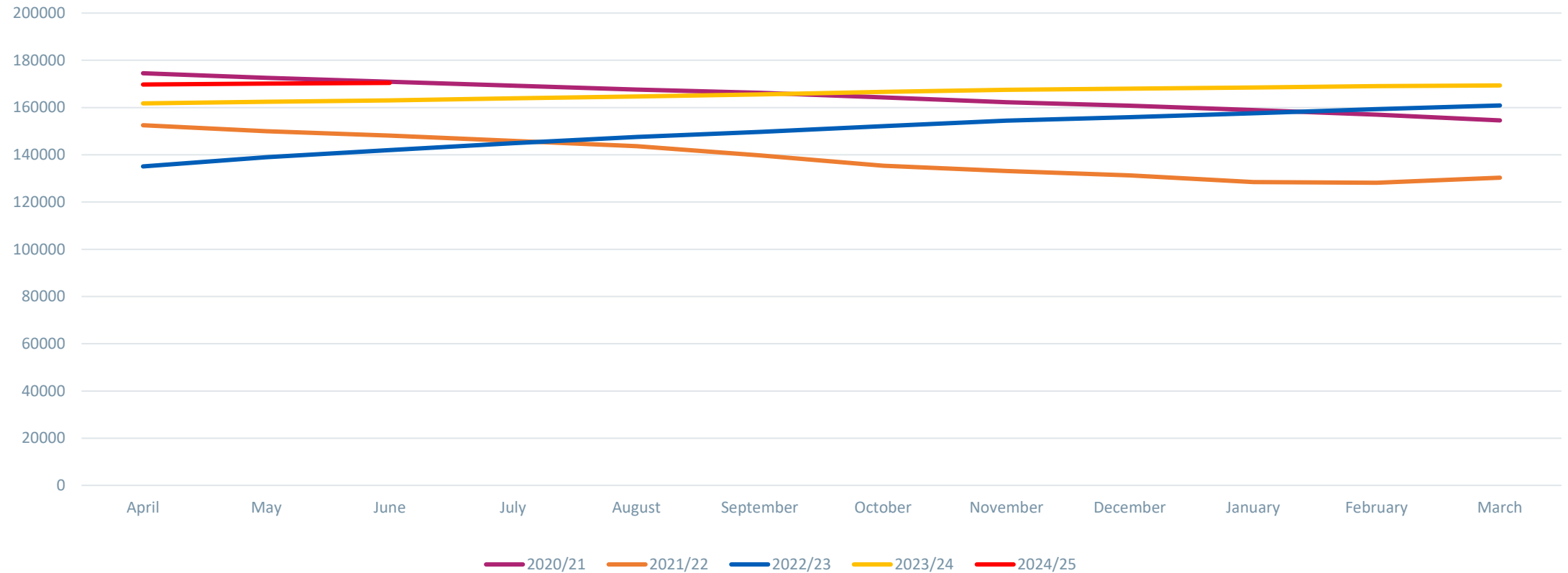
# FIGURE 2a: 24 MONTH PATIENT ACCESS 20/21, 21/22, 22/23 & 23/24 & Q1 24/25 (Greater Manchester)

Greater Manchester 24 Month Access Data - All Patients



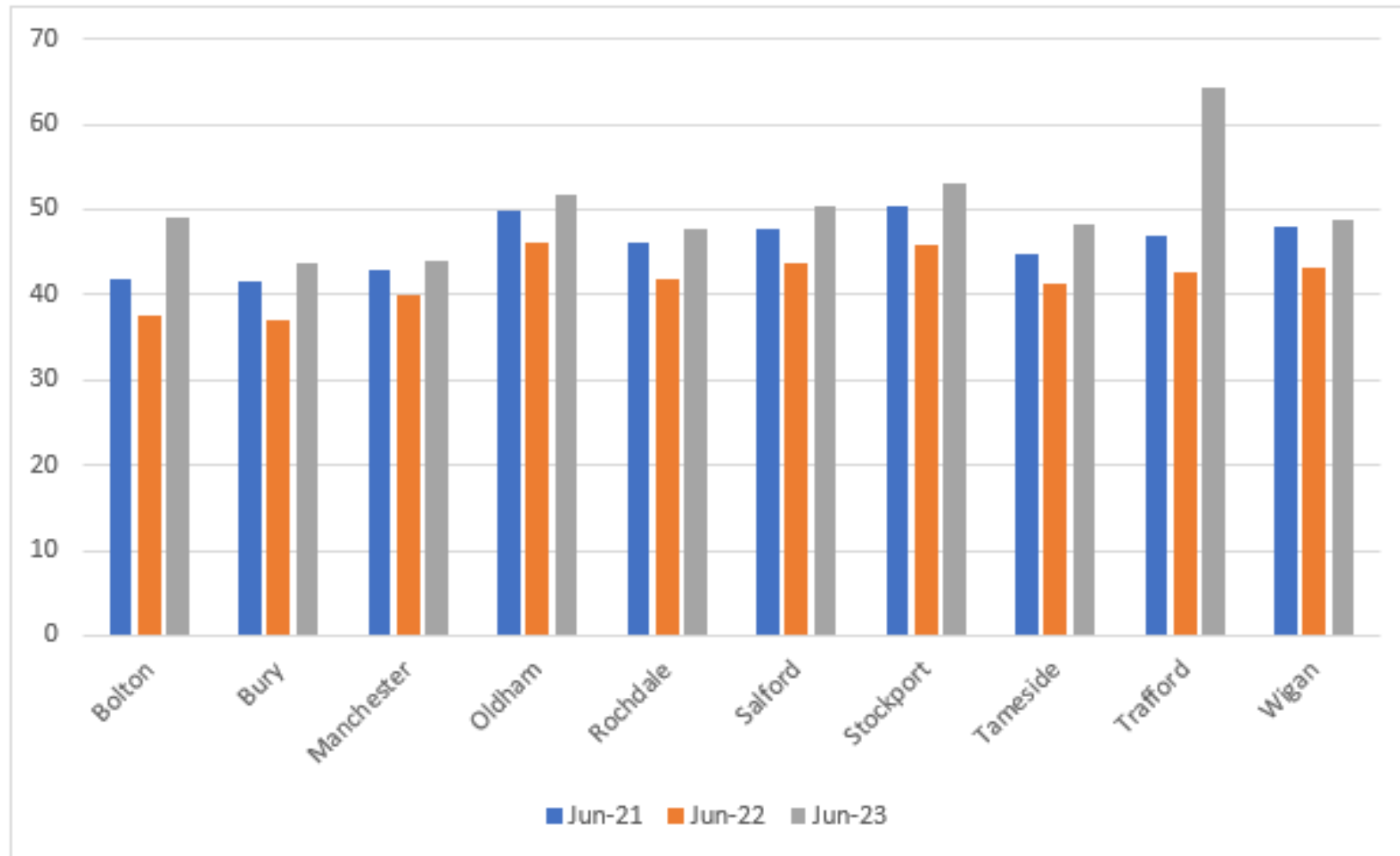
# FIGURE 2b: ALL PATIENTS - 24 MONTH PATIENT ACCESS 20/21, 21/22, 22/23 & 23/24 & Q1 24/25 (Stockport)

Stockport - 24 Month Patient Access - All Patients

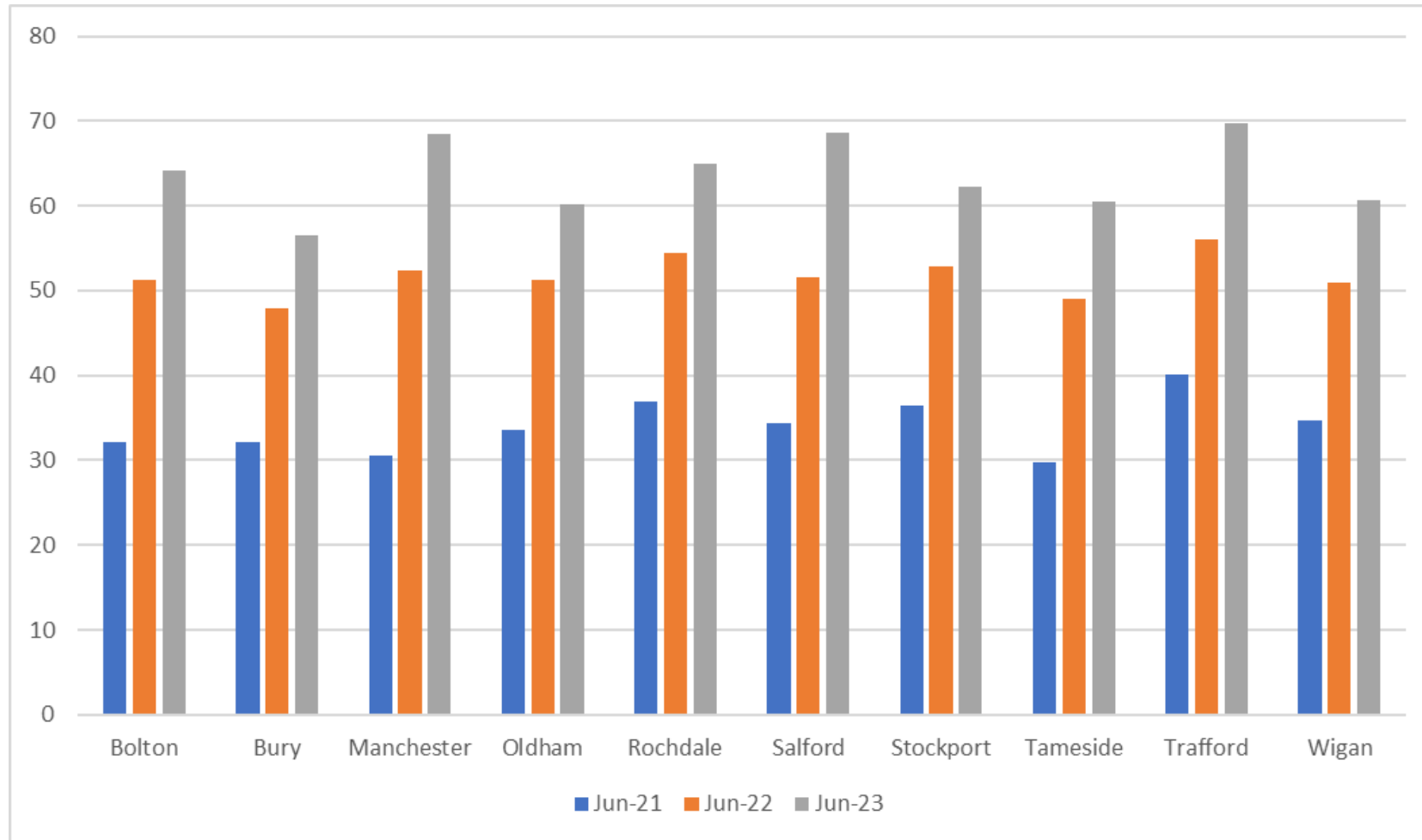




**FIGURE 3a: Adult patients seen in the previous 24 months as a percentage of the population Local Authority (LA)**



**FIGURE 3b: Child patients seen in the previous 12 months as a percentage of the population Local Authority (LA)**



# % OF CONTRACTED UDAs DELIVERED AS OF 30/06/2024

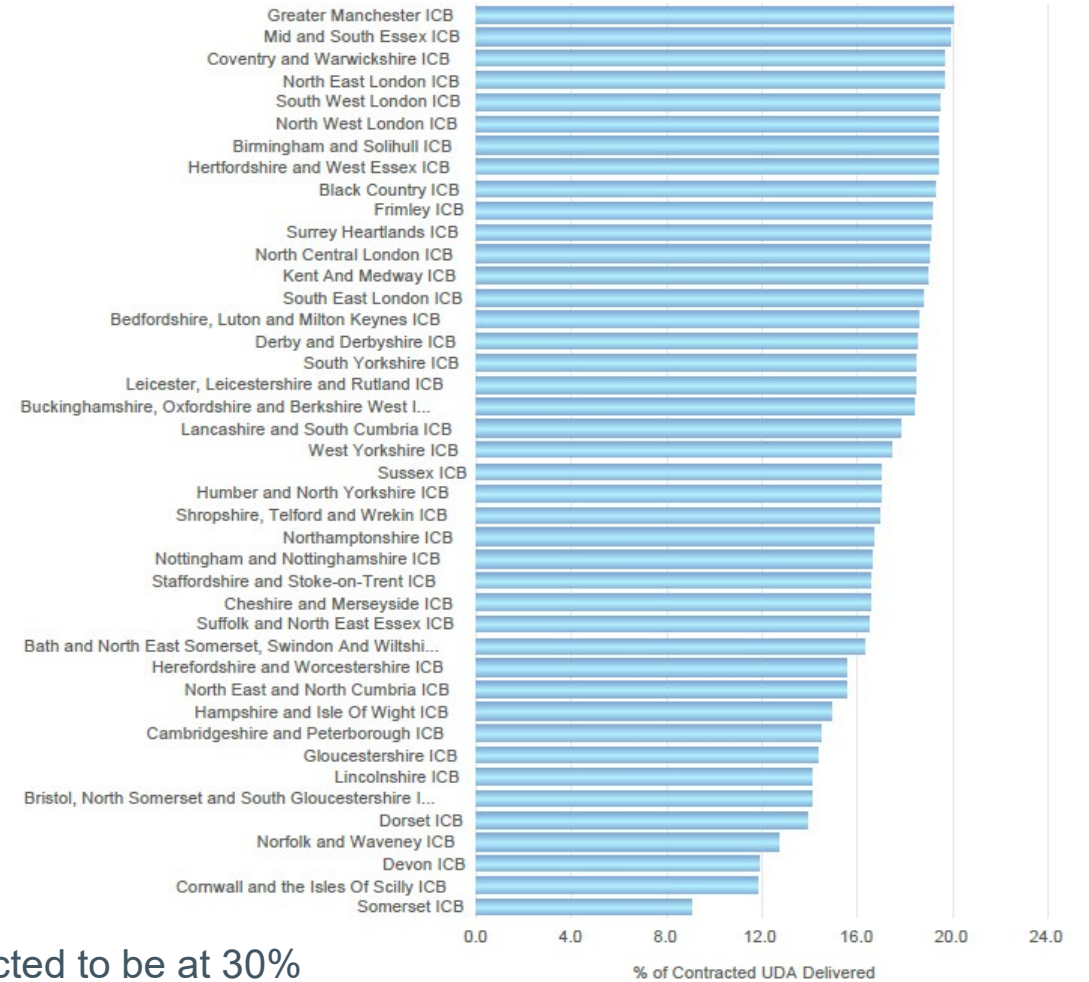


Greater Manchester

Figures 3 - Contracted activity delivery in year by GM Locality

Locality	% Delivery at 30/06/2024
Bolton	20.2%
Bury	19.6%
HMR	19.5%
Manchester	19.0%
Oldham	19.7%
Salford	19.9%
<b>Stockport</b>	<b>20.1%</b>
Tameside	21.2%
Trafford	20.0%
Wigan	18.6%
<b>GM</b>	<b>20.0%</b>
England	17.4%

Figures 4 - Contracted activity delivery in year national benchmarking



Figures 3 & 4 show contracted activity delivered in year. Practices are expected to be at 30% by mid-year. Providers with less than 30% must complete a mid-year review action plan.

# GM URGENT DENTAL CARE

The GM Dental Commissioning Team commissions an Urgent Dental Care (UDC) Service for the population of GM. The UDC network has 13 Urgent Dental Care Service sites across GM. 1 of these are in Stockport, but a patient may access any practice in the network.

**Patients can access urgent dental care at any of the sites across GM by ringing the UDC helpline on 0333 332 3800.**

In response to the pressures caused by the COVID-19 pandemic, extra capacity was commissioned from the helpline and the UDC service providers **plus** 37 urgent dental care hubs were set up and will continue to offer additional urgent dental capacity until at least March 2024. 4 of the UDC Hubs are situated within Stockport.

# RESTORATION OF ELECTIVE SECONDARY CARE DENTAL SERVICES IN STOCKPORT

**Specialist Dental Hospital and also specialist dental services delivered within secondary care.**

An NHS priority is the restoration of all services to pre-pandemic levels and action is agreed to address the backlog of patients following the COVID-19 pandemic.

Core20PLUS5 is a national NHS England approach to support the reduction of health inequalities at both national and system level. The approach defines a target population cohort and identifies '5' focus clinical areas requiring accelerated improvement. The Children and Young People Core20PLUS5 framework identifies Oral Health as a clinical priority area with a requirement to increase the number of general anaesthetic sessions for children needing dental extractions.

Stockport NHS FT are currently unable to accept referral for Oral Surgery due to their Outpatients department being unfit for purpose, in addition to lack of clinical staff to deliver the service. All Stockport referrals are currently being diverted to MFT, or other Trusts within GM.

# GM TIER 2 ORAL SURGERY SERVICE

The Greater Manchester Tier 2 Oral Surgery Service delivers services to patients 16 years of age or older, who:

- Demonstrate a high level of anxiety and require conscious sedation as they are unable to tolerate treatments in a general dental surgery
- Require oral surgery procedures (defined as 'Level 2' in the NHS guide for Commissioning Oral Surgery and Oral Medicine, NHS England 2015). Treatment may be with or without sedation.

Figure 6: % of annual contracted activity delivered by 30<sup>th</sup> June 2024.

Locality	% of Contracted annual activity delivered (year to date)	Units of Dental Activity delivered	Patients Seen
Bolton	35.60%	2,782	927
Bury	21.40%	1,673	558
HMR	25.30%	1,977	659
Manchester	29.20%	2,282	761
Oldham	16.90%	1,321	440
Salford	23.40%	1,829	610
Stockport	12.50%	977	326
Tameside	12.30%	961	320
Trafford	19.00%	1,485	495
Wigan	22.80%	1,782	594
<b>Greater Manchester</b>	<b>21.80%</b>	<b>17,070</b>	<b>5,690</b>

7,816 UDAs are commissioned from each provider per annum. Patients may be received by any provider upon patient choice and convenience

# PREVENTION - FLUORIDE VARNISH APPLICATION

Dental decay is associated with deprivation, with some of the most vulnerable children facing very poor oral health. Other risk factors include poor nutrition, high consumption of sugar and lack of access to fluoride (starting tooth brushing late or infrequently with low or no fluoride toothpaste).

National guidance in the 'Delivering Better Oral Health Toolkit' (PHE, 2014) recommends that fluoride varnish is applied at least twice yearly for every child. For children 'giving concern' this can be applied from two years of age, up to four times per year. Fluoride varnish applied at least two times per year is one of the most effective interventions available to prevent dental caries.

Increased use of fluoride on the teeth and a reduction in the amount of sugar consumed could mean:

- fewer general anaesthetics for tooth decay
- fewer sleepless nights, missed school days and days off work for parents
- less pain from tooth decay
- reductions in the number of children with tooth decay
- reduction in the oral health gap for disadvantaged families

# GREATER MANCHESTER FLUORIDE VARNISH RATE

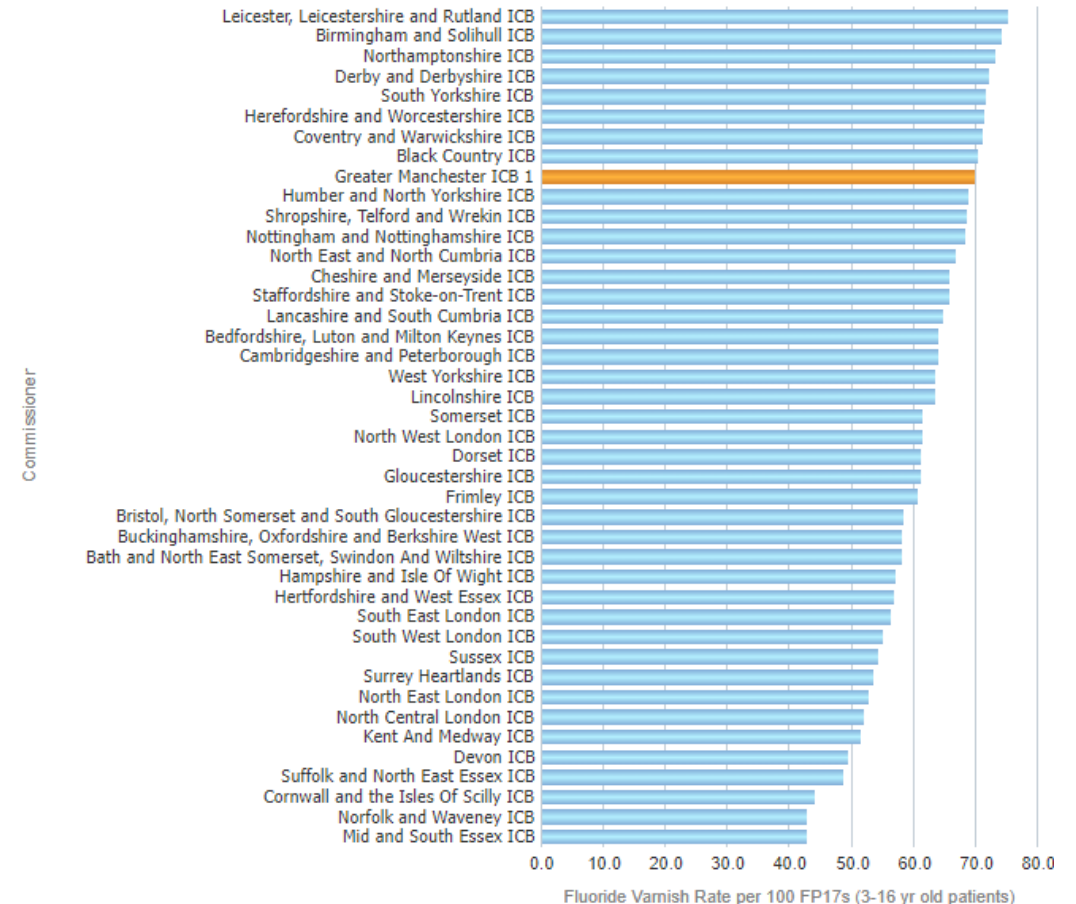
Pre-covid practices in GM had managed to increase the FV rate to second highest in the England, the rate in GM was 72.9% compared to England at 60.8% which was amazing.

The latest FV data (Figure 7) shows that Greater Manchester rate has fallen to 69.9% and the England rate has slightly increased to 61.8%.

Sadly, this means we have now dropped to 9<sup>th</sup> when compared to other areas, but work is progressing to regain achievement.

Stockport practices achieve some of the highest rates within Greater Manchester, (shown in Figure 8)

Figure 7: GM FV rate (June 2024) compared to other ICBs





## FIGURE 8: GM FLUORIDE VARNISH RATES SPLIT BY LOCALITY (30/06/2024)

Locality	Fluoride Varnish Rate
Bolton	67.6%
Bury	63.9%
HMR	77.2%
Manchester	68.5%
Oldham	76.9%
Salford	66.9%
<b>Stockport</b>	<b>72.5%</b>
Tameside	70.9%
Trafford	75.9%
Wigan	70.9%
<b>GM</b>	<b>69.9%</b>
<b>England</b>	<b>61.8%</b>

# Provision & Access to Community Pharmacy services in Stockport

25<sup>th</sup> September 2024

- Presented by: Ben Squires, Director of Primary Care
- Date: 25 September 2024

# COMMUNITY PHARMACY SERVICES ACROSS GREATER MANCHESTER AND STOCKPORT

## Community Pharmacy services

Community pharmacy makes up one of the four pillars of the primary care system in England, along with general practice, dental, and optometry (eye health) services. It is most well-known as a dispenser and retailer of medicines, but its role is in fact much broader and includes other NHS and publicly funded services.

Services are governed by the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

## In Greater Manchester there are:

- 628 Community Pharmacy branches

Of which 52 are distance selling pharmacies (“internet pharmacies”)

- 8 Appliance contractors

## Within Stockport

- 63 Community Pharmacy branches

Of which 3 are distance selling pharmacies (“internet pharmacies”)

- 1 Appliance contractors

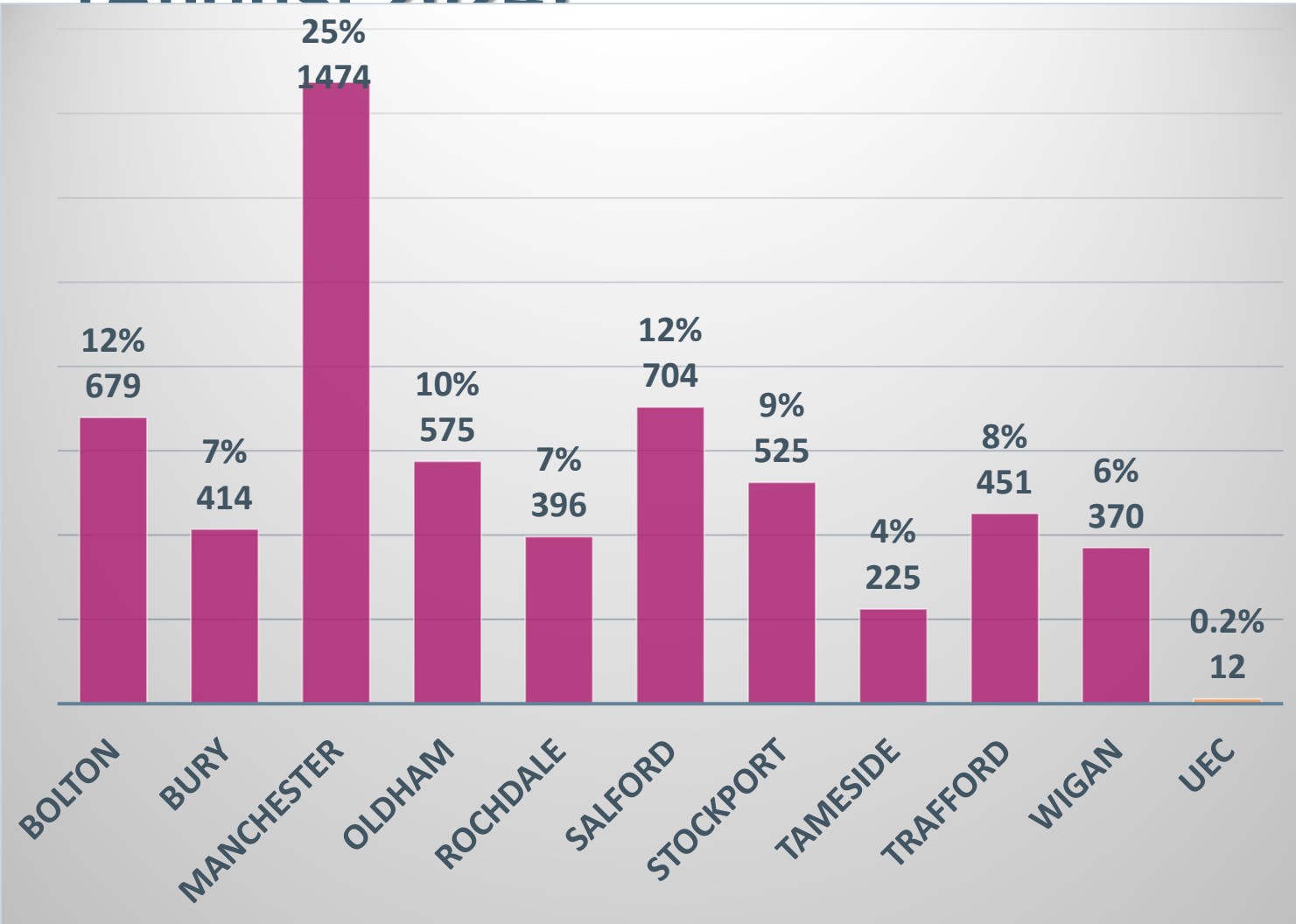
60 Branches operate under regulations requiring them to be open for 40 hours per week, and 3 operate extended hours.

This report provides overview of additional, clinical services commissioned nationally and locally from Community Pharmacy services delivered in Stockport.

# Clinical services delivered by Community Pharmacy

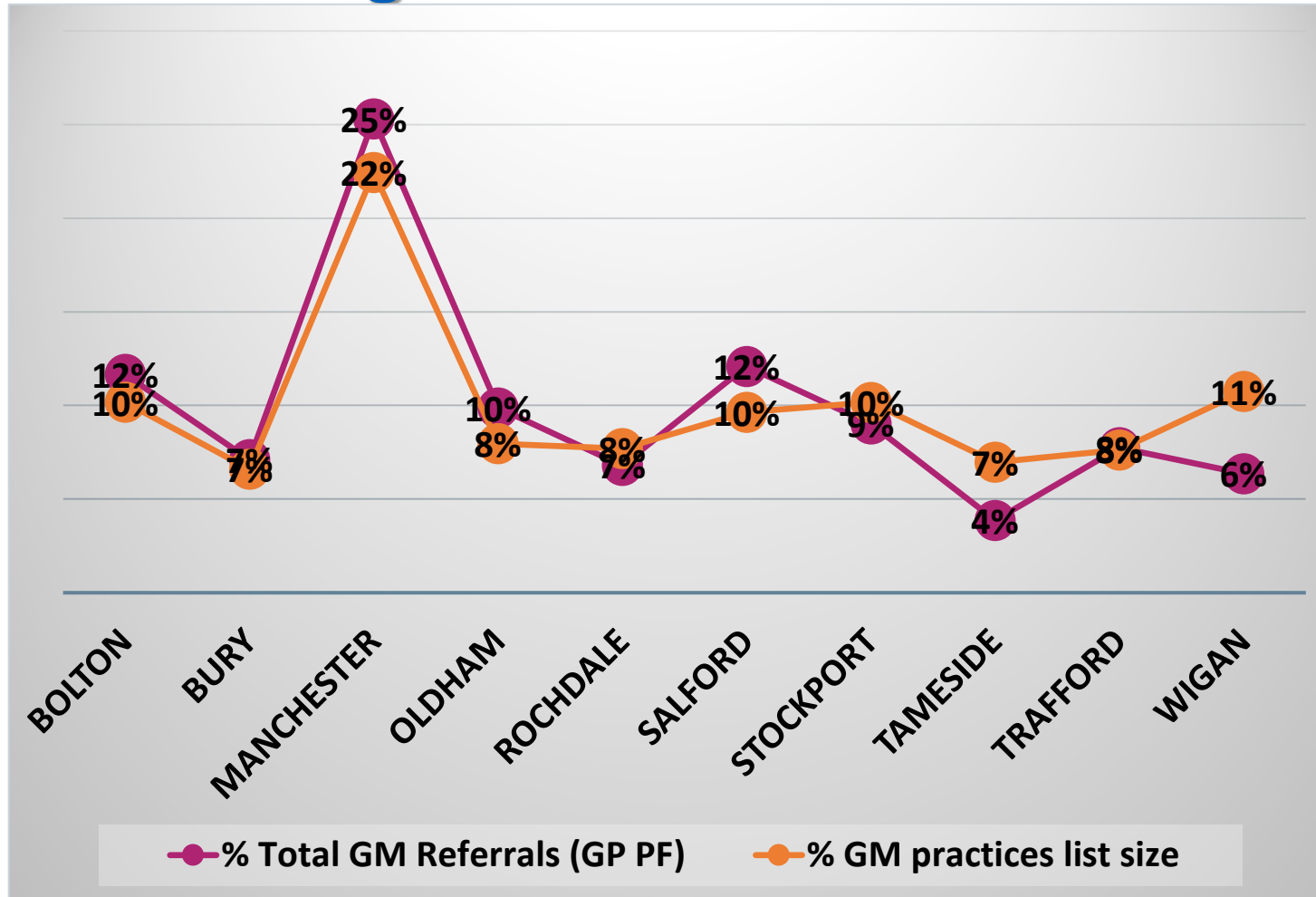
- **Pharmacy First**
- **Minor Ailments Scheme**
- **Pharmacy Contraception Services**
- **Hypertension Case Finding Services**
- **Discharge Medicines Services (DMS)**

# Pharmacy First Referrals by GP Localities and UEC (August 2024)



GP Locality/ UEC	Number of PF Referrals	% of Total Referrals
BOLTON	679	12%
BURY	414	7%
MANCHESTER	1474	25%
OLDHAM	575	10%
ROCHDALE	396	7%
SALFORD	704	12%
STOCKPORT	525	9%
TAMESIDE	225	4%
TRAFFORD	451	8%
WIGAN	370	6%
UEC	12	0.2%
<b>Grand Total</b>	<b>5825</b>	

# Pharmacy First Referrals Comparing GM Localities vs Practice List Sizes – Aug '24



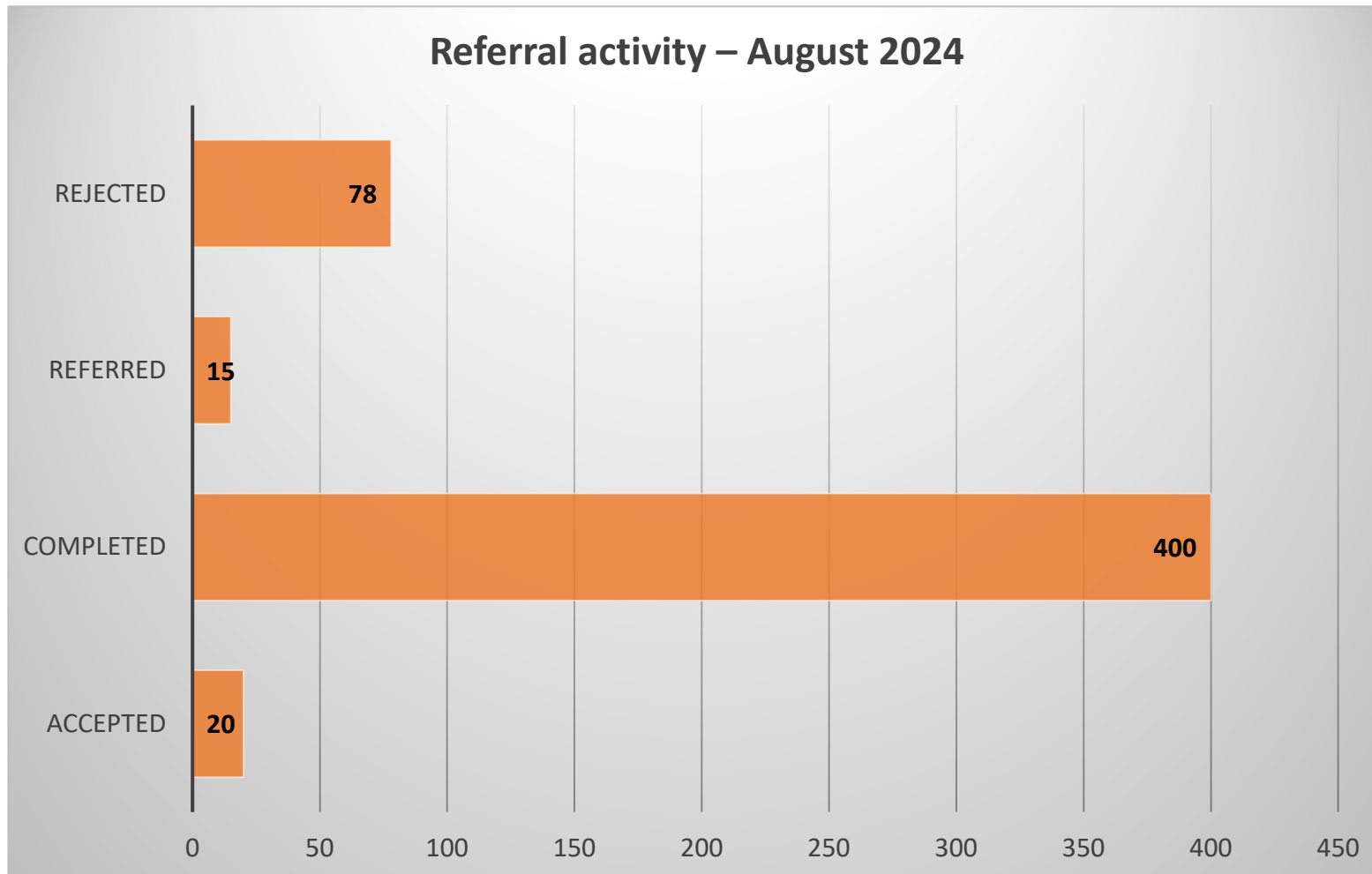
This graph shows the proportion of referrals for the month in GM by locality vs. the practice registered population of each locality as a proportion of total GM practice registered population.

Where the purple line (referrals) is **HIGHER** than the orange line (practices' population of the locality) it shows the practices in that locality are contributing **MORE** referrals than would be expected for the practices' population in the locality.

Where the purple line is **LOWER** than the orange line, it shows the practices in that locality are contributing **LESS** than would be expected for the population of the locality.

# Pharmacy First - Stockport

GP Referral data

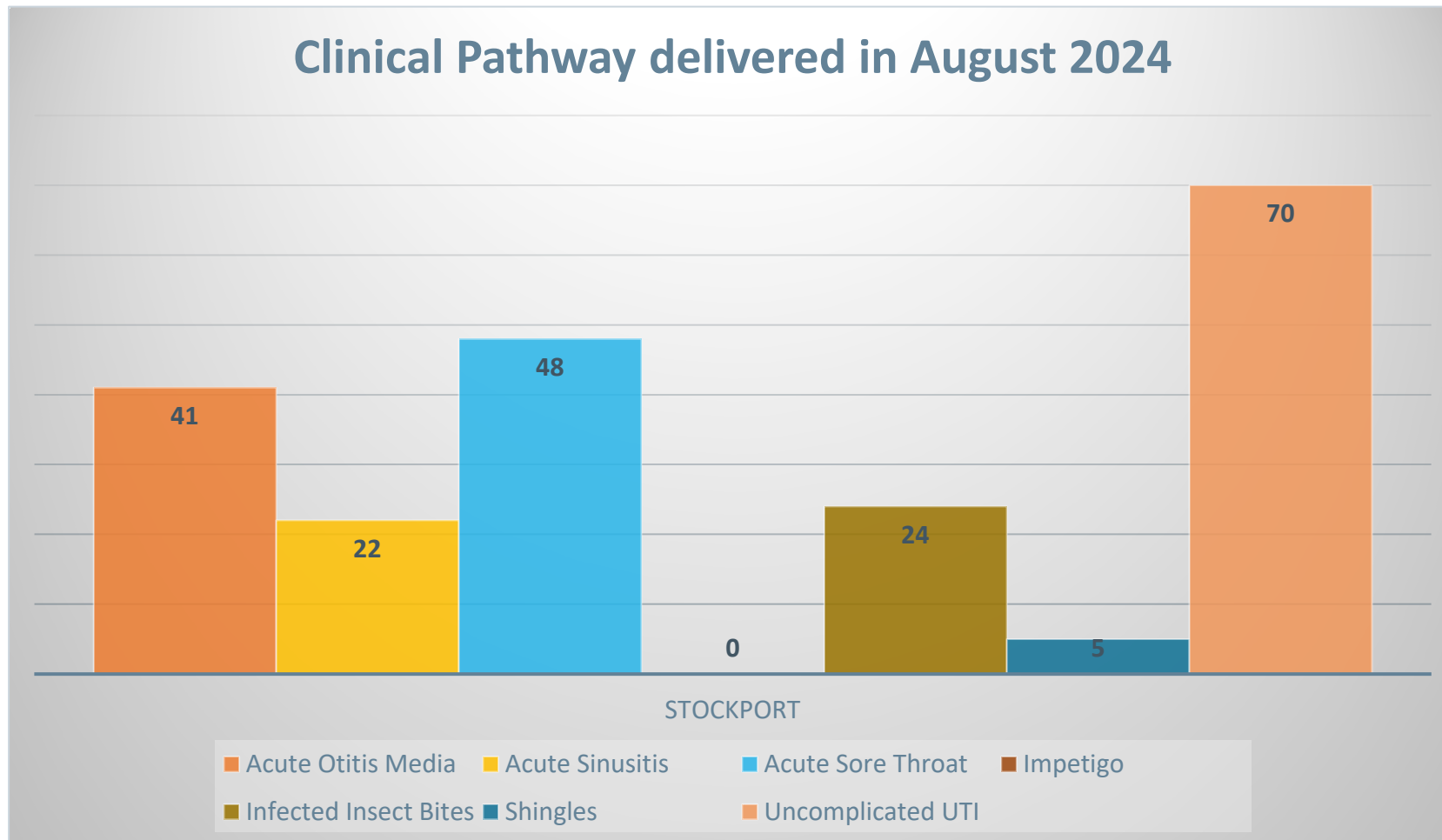


Total number of referrals received in August 2024 – 513

- **78% Completion**
- **15% Rejected**
  
- Total number of referrals sent in August 2024 for all localities – 5825
  
- **9% Total PF received across GM**

# Pharmacy First - Stockport

PharmOutcomes Data which only shows GP referral data only



➤ Total 210 PF Clinical Pathways delivered by CP

➤ Total 190 PF Minor Illnesses delivered by CP

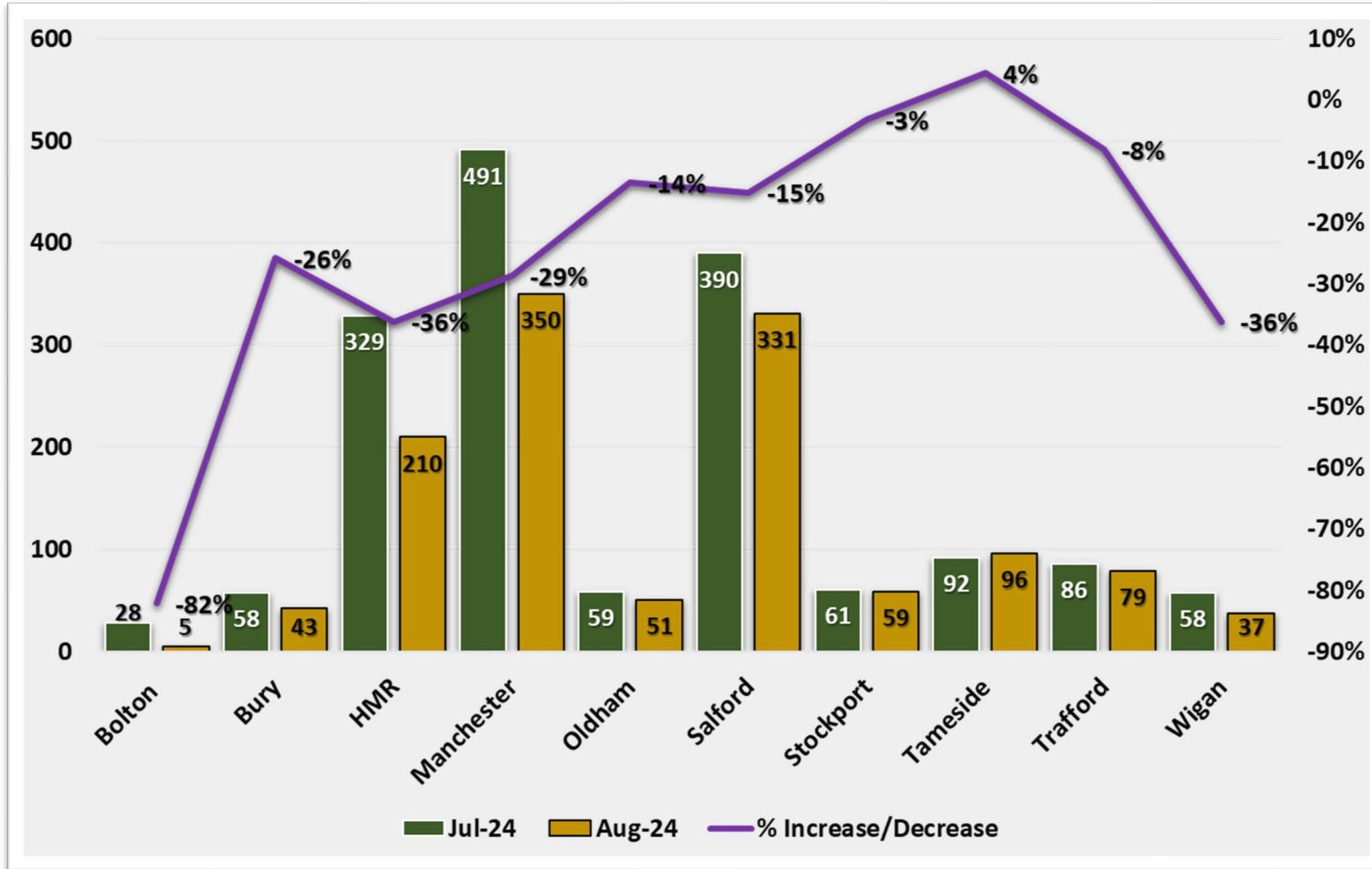


# Minor Ailment Services



Greater Manchester

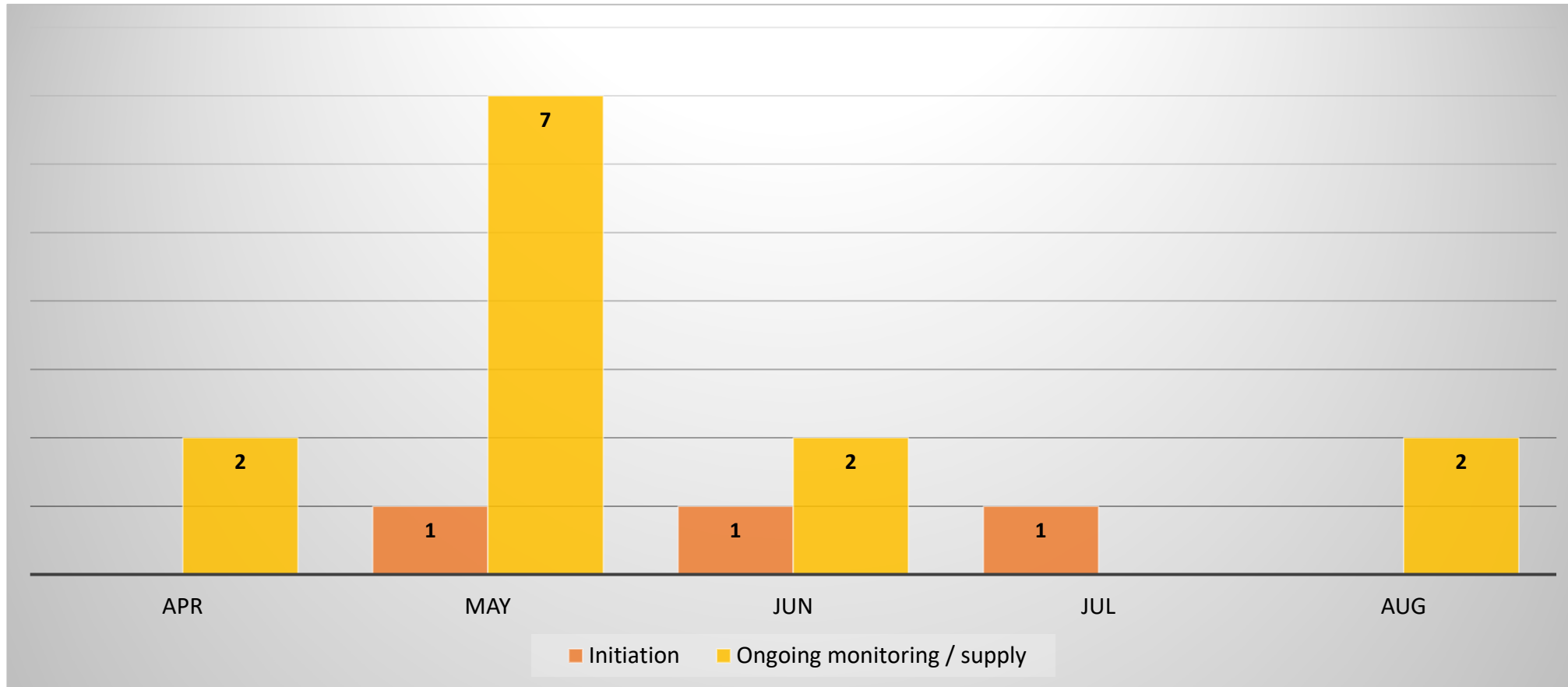
Increased activity in comparison between July & August 2024



Locality	Jul 24	Aug 24	% Increase/Decrease
Bolton	28	5	82%
Bury	58	43	26%
HMR	329	210	36%
Manchester	491	350	29%
Oldham	59	51	14%
Salford	390	331	15%
<b>Stockport</b>	<b>61</b>	<b>59</b>	<b>3%</b>
Tameside	92	96	4%
Trafford	86	79	8%
Wigan	58	37	36%
<b>Grand Total</b>	<b>1652</b>	<b>1261</b>	<b>24%</b>

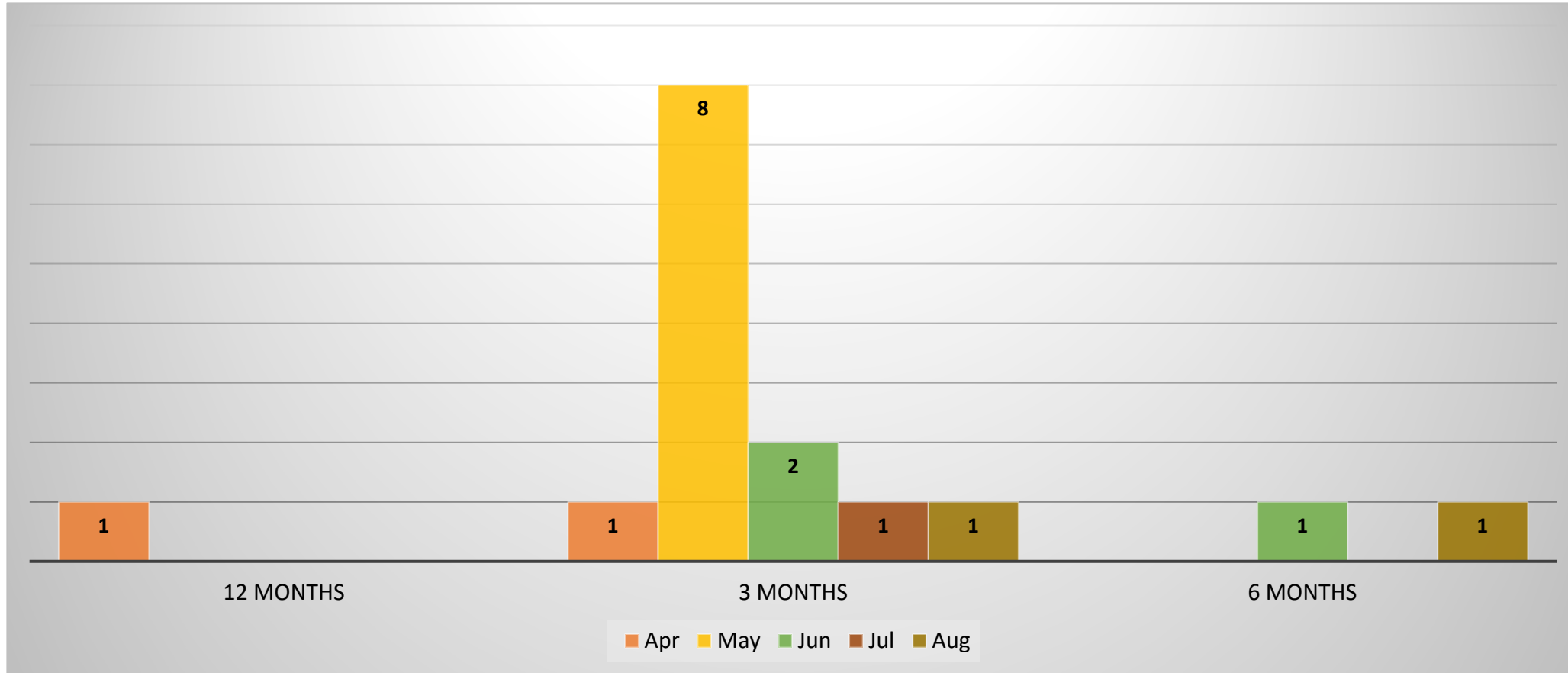
# Pharmacy Contraception Service Type of Consultation April – Aug 2024

PharmOutcomes Data which only shows GP referral data only

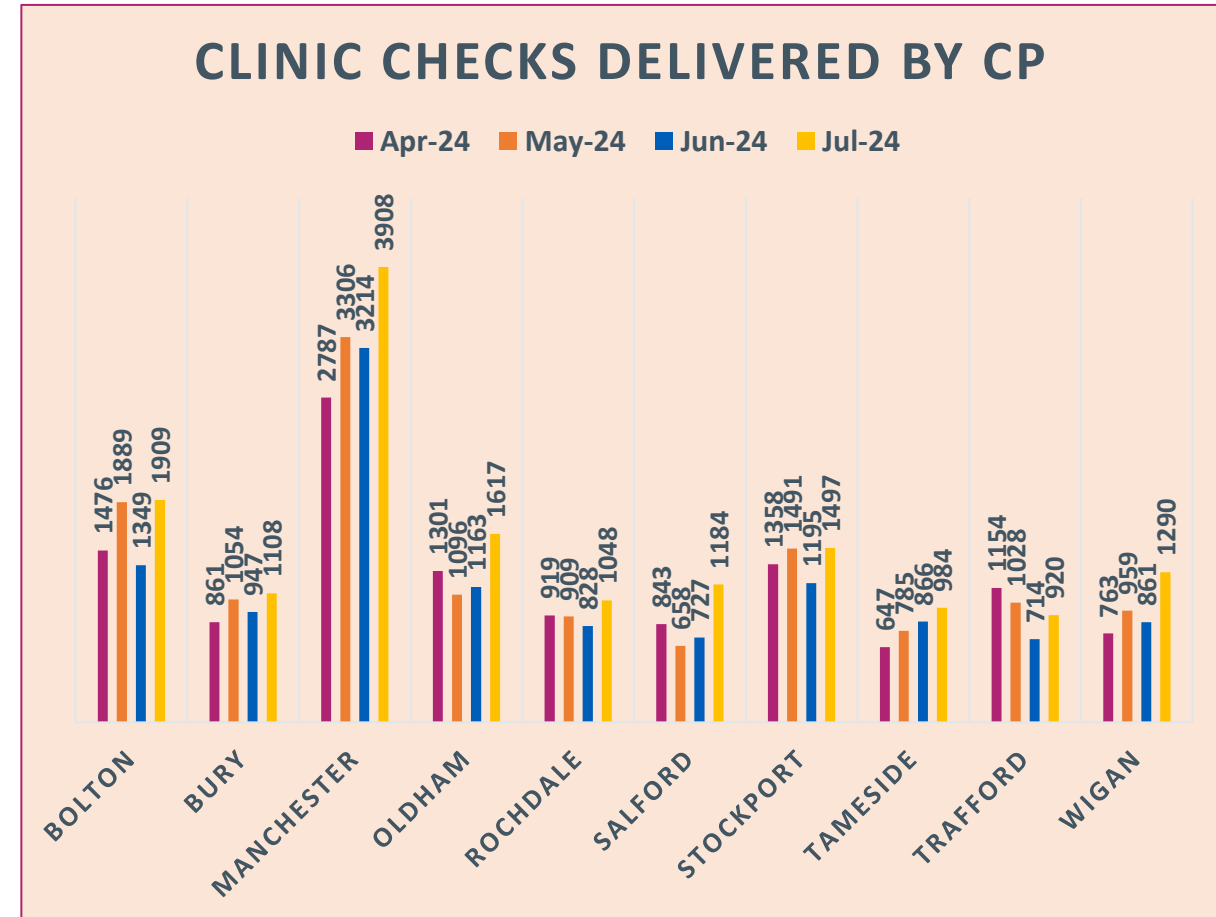
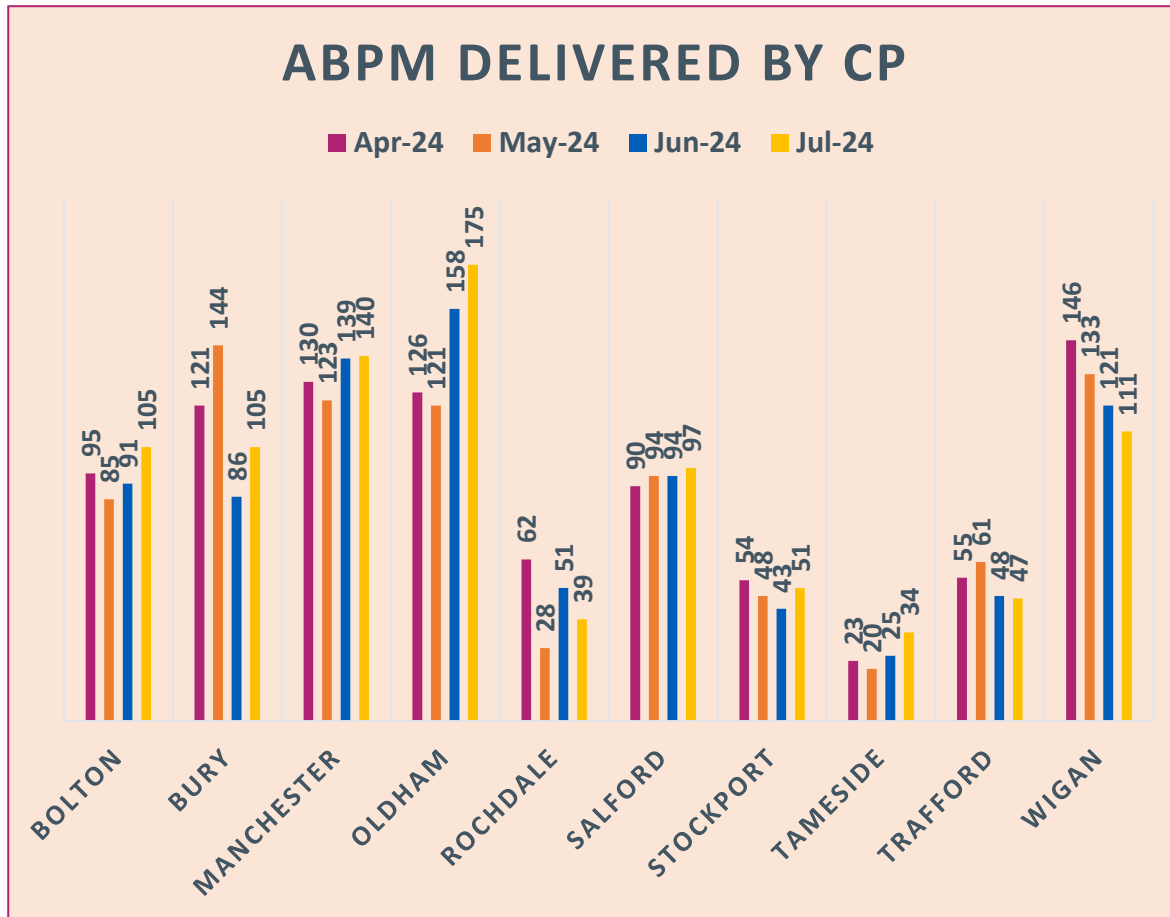


# Pharmacy Contraception Service Supply Given by Month (Apr'24 - Aug'24)

PharmOutcomes Data which only shows GP referral data only



# Hypertension Case Finding Total Consultations Delivered by Community Pharmacy

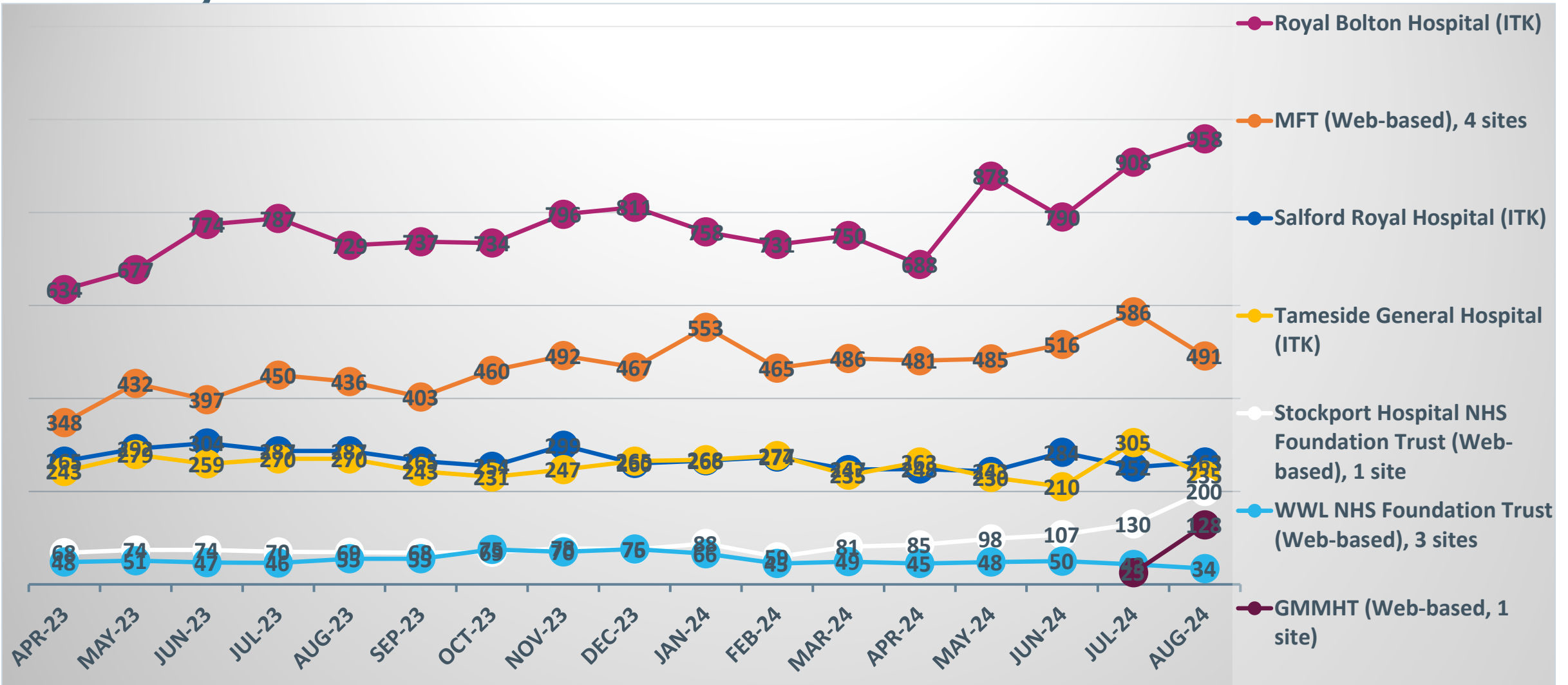


ABPM – Ambulatory Blood Pressure Monitoring

# Discharge Medicines Services Numbers of Referrals Sent by GM Trusts to Community Pharmacy



Greater Manchester



# Discharge Medicines Services Referrals by GM Trusts/ Sites



Greater Manchester

Referring Trusts / Hospitals	Number of DMS Referrals sent		% of Total DMS Referrals sent	
	August 2024	YTD 2024/25	August 2024	YTD 2024/25
Greater Manchester Mental Health NHS Foundation Trust (1 site)	128	153	6%	1.5%
Manchester University Hospitals NHS FT (4 sites are live)	491	2560	21%	25%
Bolton NHS FT (Royal Bolton Hospital, 1 site is live)	958	4218	41%	41%
Northern Care Alliance NHS FT (Only 1 site live; Salford Royal Hospital)	263	1299	11%	13%
Stockport Hospital NHS Foundation Trust (Stepping Hill Hospital, 1 site is live)	200	621	9%	6%
Tameside NHS FT (Tameside General Hospital, 1 site is live)	235	1266	10%	12%
Wrightington, Wigan and Leigh NHS Foundation Trust (3 sites are live)	34	220	1.5%	2%
<b>Grand Total of referrals sent by <u>GM trusts</u> to <u>GM Community Pharmacies</u></b>	<b>2309</b>	<b>10337</b>	<b>98%</b>	<b>97%</b>