

ASC Working in Partnership Action Plan

August 2024

Working Together in Stockport

Key finding of the LGA Peer Review was to develop a Co-production Action Plan based upon resident's feedback

We commissioned an engagement piece with residents in Stockport who draw on ASC and their family, friends and carers. The findings of this work form the basis of this Working in Partnership Action Plan.

People told us they prefer to use the term 'Working In Partnership' instead of co-production to show the importance of making decisions together and shared power.

We are committed to working in partnership with the people we serve which is supported by the [Think Local Act Personal principles](#) and the [Making it Real 'I' statements](#).



To be the best place to **live happy and healthy lives** over the next fifteen years, we must have a relentless focus on the biggest challenges facing our borough:

Fair and Inclusive - Stockport is a great, diverse place to live, where everyone can thrive.

No one thing or one organisation alone can address either of these. We have identified the 5 big things we consider will act as long-term catalysts for change and ultimately reduce inequality in our borough over the next 15 years:



Our Working in Partnership Action Plan

Making it Real & Partnership Boards

- Further promote the Making It Real Board and Partnership Boards to elevate people's voice.
- Recruit more members to all Partnerships
- Making It Real Board Member to sit on the Safeguarding Adult Board
- Evidence increased shared power and decision making

Working in Partnership Feedback from People

- Use feedback and learning to improve and develop ASC
- Create an annual report from feedback evidencing changes to the service and report through governance processes.
- Develop and enhance ASC's proactive prevention offer

Championing Working in Partnership

- Plan and deliver an annual system-wide Working In Partnership Conference.
- Engage all system partners to champion the voice of people to ensure they are at the heart of all we do

Delivering as One Stockport

- Working as One Team to contribute to the review of the Co-Production Charter
- ASC Co-Production Lead to drive the voice of adults with care and support needs and carers in wider council activities

Developing Practice

- Use the findings of the independent report, to determine mandatory training delivered by people expert by their experience to all staff
- Work with the MiR Board and develop best practice guide for all staff and include the Board in the development of ongoing practice tools

Training & Recruitment

- Support recruitment initiatives to ensure experts by experience are able to contribute to recruitment at all levels within the organisation.
- Continue to develop training and practice tools which support keeping people at the heart of all that we do

Commissioning

- Work with colleagues in commissioning to involve experts by experience in all areas of commissioning including strategy, tendering, quality assurance, recruitment and training, and strength-based outcomes-focused commissioning and delivery.

Influencing Regional and National Networks

- Linking into regional and national co-production networks, forums and events to share knowledge and learning to inform local initiatives and to be a voice for local people in national approaches.
- Working with all Partnership Boards to support and strengthen an integrated approach

Ambitious Stockport, creating opportunities *for everyone*

Adult Social Care Charter



Ambitious Stockport, creating opportunities *for everyone*

Sharing the power

In order to work towards further power sharing Healthwatch contract has been varied to include:



We need to review the funding of this approach and the length of term of the chair

Developing Practice

Practice

- Link with ASYE programme to run a co-production session.
- Support the delivery of Gloriously Ordinary Lives.
- Include expert by their experience on SW and OT recruitment for apprenticeship programmes.
- Support the review of the workforce strategy.
- Support practice developments such as Practice Days and Practice Week
- Contribute to the analysis report of Practice Reviews promoting the voice of people.

Quality Assurance

- Contribute to the analysis of the feedback forms to see if we are meeting the objectives in our ASC Charter.
- Supporting mystery shopping.
- Work with The Quality Officers and Practice Lead about how to work with ASC Teams to promote Working in Partnership.
- Provide feedback and solutions to service from feedback from Partnership Boards.
- link to complaints and compliment outcomes.

Practice Week

- Link with PSW for expert by experience influence in the week and for dedicated sessions.

Making it Real Board Session
Link in with National Networks to support the delivery of some sessions.



Influencing National Networks

- Contribute to the North West ADASS Co-production Network.
- Work with the Greater Manchester Social Work Academy expert by experience group linked with Social Work degree courses.
- Continue to participate in events such as the Co-production (Working-in-Partnership) Cuppa, an informal national network of co-production leads offering peer support and advice hosted by UCL.
- Support The Co-production Collaborative made up of a number of Co-production (Working-in-Partnership) Leads who meet on an ad hoc basis to share examples of best practice relating to working in partnership, e'g', sharing templates regarding charters, supporting each other in writing strategy documents, etc.
- Share with other authorities our Working in Partnership journey.
- Planned participation in Social Care Futures event to be held in Manchester in September 2024.
- Planned participation in the Big Chat presentation with Making it Real Board Co-Chair at the national ADASS conference in Liverpool in November 2024.

Commissioning

We will continue to work with commissioning colleagues to ensure experts by experience contribute to the commissioning strategy.

Experts by experience are offered the opportunity to be involved at all stages of tenders

Commissioning colleagues ensure providers' expertise in coproduction is recognised and developed to continue to support the coproduced strength-based outcome focussed approach .

We will continue to work in Partnership with our Providers running regular provider forums and sharing communications

Experts by experience will continue to be consulted as part of the development of The Supported Housing Strategy.