

Flash Report to the Locality Board from Stockport Quality Improvement Collaborative (SQIC)

Report To (Meeting):	One Stockport Health and Care Board		
Report From: (Committee Chair)	Jemma Billing, Associate Director of Quality, NHS Greater Manchester (Stockport)		
Drafted by: (SRO)	Jemma Billing, Associate Director of Quality, NHS Greater Manchester (Stockport)		
Date:	28/08/2024	Agenda Item No:	16

Decision		Assurance		Information	X
-----------------	--	------------------	--	--------------------	----------

Date of meeting Summary of updates provided during meeting

The Stockport Quality Improvement Collaborative had been established as part of the formal locality governance structure, and the wider Greater Manchester Integrated Care governance structure. The ambition of the group is to provide a platform for Quality, Safety and Safeguarding oversight, be a critical friend, celebrate success, share best practice, and ensure outcome focussed priorities are achieved.

This report provides the Board key updates on work programmes currently being undertaken, noting current pressures across the system including:

- Workforce – recruitment and retention remains an issue across the system.
- Demand for mental health beds.

Equality Impact Assessments (EqIAs)

A discussion took place on the EQIA in relation to the Continuing Healthcare (CHC) Cost Improvement Plan (CIP) which was agreed and signed off by the group with no challenges or concerns expressed.

Safeguarding Update

The Stockport Health Collaboration meeting continued to meet, involving partners across Stockport. Safeguarding contractual standards have now been agreed and sent to providers for completion and returns, review meetings set. Members were notified of upcoming Safeguarding Reviews for Stockport Safeguarding Board. The Business Support post had been recruited to and had commenced in post.

Transforming Care – Improving the lives of Children and Young People (C&YP) and adults with learning disabilities and autism

An update on the Transforming Care programme of work, initiated to improve the lives of children, young people and adults with a learning disability and or autism and to keep them safe and well and out of hospital and specialist provision was provided. It was noted that a Dynamic Support Register (DSR) was in place, adhering to a set of national core standards.

A performance update against current performance on nation targets, how we monitor quality oversight for patients and measure patient experience was provided.

Issues of current pressure were highlighted to the Group around completion/leading Care, Education and Treatment Reviews (CETR) capacity; training is currently available to support with



increasing capacity. System partners were requested to discuss in own organisations and respond directly to the Senior Commissioning Manager with any staff willing to undertake the training. A discussion took place around how the outputs/effectiveness of DSR are measured. Meeting to be arranged to explore how this assurance can be sought. The Group requested quarterly oversight on transforming care programme of work.

The Group agreed to complete an assurance audit around patient passport usage to measure compliance. Healthwatch Stockport recently completed sessions with service users and families – findings to be shared with group and Healthwatch to be involved in audit.

Cancer – quality update

An update was provided on the quality surveillance process that had taken place for each tumour group. Members were provided with an update on cancer performance against the 28, 31 and 62-day standards at Stockport NHS Foundation Trust. The group discussed the current risk with the challenges faced in establishing the 24/7-haematology helpline. A discussion took place around the impact this has on patients and the work currently underway in addressing this and mitigations explored. Group to be kept updated on progress.

The work of Stockport MBC Public Health team was praised, working with GP practices to increase screening uptake. It was noted that a GM Learning Disability Forum had been established, to include a focus on cancer.

Healthwatch Stockport update

Members were provided with an update from the Chief Officer on the work that Healthwatch Stockport undertakes, advocating and engaging with patients / public to receive valuable feedback on the current status of health and care services in Stockport.

Adult Social Care update

The Adult Social Care Quality Assurance Framework 2024 – 2028 and the Adult Social Care Practice Framework 2024 – 2026 had been circulated to the Group for information.

Mortality update

Members were briefed on data outlining mortality trends in Stockport; Stockport benchmarked well against other areas for most measures. The Group agreed that a deep dive would take place in October to really understand themes and trends from the data, the challenges providers are experiencing and troubleshoot system opportunities for prevention.

Key decisions taken

Key priorities identified for the next 12 months are:

- CQC system readiness.
- Mortality Annual Review
- Equality of Access.
- Equality Impact Assessments (EqIAs) to be submitted to the Group prior to sending to Greater Manchester (GM) for sign-off.

Matters referred to the Locality Board for approval, debate or further consideration

Key priorities identified for the next 12 months are:

- CQC system readiness
- Equality of Access

Risks and mitigations raised

- Reputational Damage due to poor performance – Mitigation: System partner discussions take place to look at impact of emerging quality issues to come together to share the risk, explore system solutions and promote system learning.