

ADULT SOCIAL CARE OPERATIONAL PRESSURES, RISKS & ESCALATION PROTOCOLS

Report of the Director of Adult Social Care

1. INTRODUCTION AND PURPOSE OF REPORT

- 1.1 Presented is a summary of a newly devised Adult Social Care procedural document which brings together, in one place, the pressures and risks facing adult social care and all relevant mitigations and escalation protocols.
- 1.2 The purpose of this presentation is to share with the committee the proposals and to describe the work we are doing in Adult Social Care to drive greater shared understanding and transparency about the pressures facing adult social care, and the actions which must be taken to ensure sustainability and resilience in the face of a surge in demand or risks in any area of operations. This is to provide visibility and assurance of effective governance, management and accountability in the delivery of statutory functions.

2. Adult Social Care Operational Pressures, Risks and Escalation Protocols

- 2.1 The presentation summarises what we have developed, why we have developed it and how it will be utilised as a working document within Adult Social Care. It also includes a newly proposed escalation protocol within Adult Social Care which will complement the existing governance and risk management within the Council.

3. CONCLUSIONS AND RECOMMENDATIONS

- 4.1 There are no specific recommendations with this presentation. We are pleased to invite members of the committee to ask questions and comment on the content of the presentation.

BACKGROUND PAPERS

There are none

Anyone wishing to inspect the above background papers or requiring further information should contact Sam Powell on telephone number 0161 474 2205 or alternatively email sam.powell@stockport.gov.uk