Stockport Locality Performance Headlines Locality Board April 2024

- 1. This paper updates the Locality Board on key performance indicators.
- 2. NHS Greater Manchester (GM) has been focusing on eight key performance indicators.

4-hour A&E target;

Category two ambulance response;

Cancer 62-day;

Cancer Faster Diagnosis Standard;

Elective waits: 78- week elective waits and 65-week elective waits;

Diagnostics access;

Mental health Out of Area Placements.

- 3. Of the above targets we have selected those that are in the "Oversight" category i.e., the locality is responsible for the performance as a system. The report shows how Stockport is performing against these key performance indicators (in italics and boxed)
- 3.1 **A&E 4 hour wait 78% target**:

For the latest validated position from the Urgent and Emergency Care Delivery Board, Stockport's performance against the 4hr standard dropped back from the improvements made over the summer, falling back from an average of 66.9% to 58.7% by winter. This is a decrease on the comparable times across the last two years.

The deterioration in performance echoes that seen at similar times in previous years in response to the impact of winter pressures. As per the preceding two years, performance has stepped up into Spring, and there are signs over the last six weeks of a similar improvement.

Unvalidated position 1-10th April 63.9% 21 April was 66.4%

Work continues to improve the 4-hour wait by ensuring system working together. This includes focus on the Accident and Emergency Department, the flow through the Hospital, and Discharge pathways.

3.2 **Cancer Faster Diagnosis Standard**: By day 28, patients should have been told that they don't have Cancer, or that they do have Cancer and treatment is being planned with them. GM has achieved the cancer faster diagnosis standard of 75% in February 2024, performance was 79.3%.

In Stockport, the 28-day Faster Diagnosis Standard (75%) has been achieved in February and March 2024. This has improved over the last 12 months.

There is ongoing engagement work from the Public Health team including 2 GM Cancer funded Cancer project support workers. They work with practices to ensure that patients are supported to book and attend National screening programmes such as breast screening and cervical smears. They also raise awareness of the signs/symptoms of Cancer. They do this with a variety of approaches including community events/workshops. They are actively promoting 'Bee seen be screened' which is designed to encourage businesses/organisations to allow time off for staff to attend screening appointments.

Targeted Lung Health Checks are going to be rolling out in Stockport beginning in August 2024. Patients aged between 55-74 who are ever smokers will be invited to attend. This is a national programme designed to identify lung Cancers at an early stage.

3.3 **Mental health Out of Area Placements** across GM had risen steadily through 2023 and 2024. A set of actions was agreed and implemented across providers and localities. In November 2024 there were 145 active placements. This has reduced significantly, however there is more to do to achieve zero out of area placements, but this represents positive progress.

Prior to March 2023, Stockport Locality performance was steady. There was however a rise across Stockport as described above for GM. There are several reasons for the increase including the following:

- Increase in acuity and complexity, and because of the increases -
- limited options for alternatives to hospital admissions.
- increase in the proportion of people not needing to be in in-patient beds (those who are clinically ready for discharge).
- comprehensive community mental health services to keep people well in the community.

The impact was seen across all localities, as the mental health trust beds are managed across mental health trusts.

Locality escalation meetings to review individual cases chaired by the Deputy Place Lead and weekly GM Multi Agency Discharge Events (MADE) Chaired by GM Chief Medical Officer has resulted in a steady improvement in performance.

We now have 3 patients in Out of Area Placements. This can fluctuate but our target is to keep this to an absolute minimum.

- 4. Other Locality Level metrics are set out below:
- 4.1 Percentage of patients aged 14+ on the Learning Disability Register with a completed annual health check.

 Stockport performance is 69.1% In January 2024 (latest validated data) against a 75% national target. Stockport is on track to meet the target at the end of year. This is 4th position out of 106 nationally.
- 4.2 **Dementia Diagnosis: diagnosis rate for people aged 65**+ as a percentage of the estimated prevalence. Stockport position is 74.1% In February 2024 against a 66.7% national target. This is 10th out of 106 Nationally.
- 4.3 Percentage of Hypertensive patients who are treated to target as per NICE guidance
 Stockport are first in GM and sixth nationally, although note the data is collated for the year prior.

 NHS health check programme has been recommissioned from 01/04/2024 based on a new model to support increased delivery and a focus on those who may be deemed high risk. Cardiovascular Disease (CVD) is selected as a Stockport priority to drive system wide work through the locality Provider Partnership work. Stockport will review the new CVD dashboard being developed by GM. Funding has been allocated to two Stockport practices to support hypertension work with hard-to-reach groups.
- 5. Further developments to the Stockport Locality Performance dashboard will continue to ensure locality oversight; sight metrics can be included, such as access to community mental health, Child and Adolescent Mental Health Services (CAMHS), talking therapies, perinatal mental health and GP appointments.