

# Flash Report to the Locality Board from Stockport Quality Improvement Collaborative (SQIC)

<b>Report To (Meeting):</b>	One Stockport Health and Care Board		
<b>Report From: (Committee Chair)</b>	Jemma Billing, Associate Director of Quality, NHS Greater Manchester (Stockport)		
<b>Drafted by: (SRO)</b>	Jemma Billing, Associate Director of Quality, NHS Greater Manchester (Stockport)		
<b>Date:</b>	24/04/2024	<b>Agenda Item No:</b>	18

<b>Decision</b>		<b>Assurance</b>		<b>Information</b>	<b>X</b>
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## **Date of meeting Summary of updates provided during meeting**

The Stockport Quality Improvement Group has been established as part of the formal locality governance structure, and the wider Greater Manchester Integrated Care governance structure. The ambition of the group is to provide a platform for Quality, Safety and Safeguarding oversight, be a critical friend, celebrate success, share best practice, and ensure outcome focussed priorities are achieved.

This report provides the Locality Board key updates on work programmes currently being undertaken.

### CQC ICS Inspection:

The ICS have received notification that, following discussions with the Department of Health and Social Care (DHSC), CQC have agreed to a short delay to starting ICS assessments to allow for further refinements to their approach. Currently, no timescales have been shared with any indication of when these assessments will commence. The ICS will await further communication and update appropriately. It is worth noting that the CQC LA inspection regime continues as planned.

### Healthcare Associated Infection:

**Clostridium difficile:** 3 cases under trajectory for February 2024, which means that the health system is 31 cases over trajectory for the year to date, 4 cases this month were associated with secondary care.

**MRSA Bacteraemia (NEVER events):** unfortunately, there have been 3 cases during February, causes currently unknown and assurance and oversight of the investigations ongoing.

**Gram Negative bloodstream infection (GNBSI):** 6 cases under trajectory this month, this is due to a significant reduction in the number of E.coli BSI this month. However, the year-to-date trajectory for ALL GNBSI is 228, our actual number of cases is 303, therefore 75 cases over trajectory.

Stockport recognised an increase in numbers of HCIA's being detected over the past twelve months and therefore agreed to do some focussed targeted work collectively understand cause and put plans in place to improve performance.



Each case that is identified during a hospital admission has a deep dive completed with findings presented to panel. System learning with themes and trends have then been collated and findings have been presented at the Locality System Quality group and the Antimicrobial Resistance (AMR) group with commitment agreed by system partners to support in reducing the inappropriate use of antibiotics and agreed actions to support.

Adult ADHD Service:

Pennine Care have declared and issued Business Continuity / Service Disruption – notification to Commissioners in relation to the commissioned adult ADHD service. Due to staffing challenges the service is pausing the acceptance of referrals, disrupting the usual flow of patient assessment and progress of referrals already in the system.

Conversations are ongoing to manage the risk and ensure mitigations are in place.

Rapid Quality Reviews:

Currently, Stockport are undertaking the following rapid quality reviews:

- Swanbourne Respite Provision – Rapid quality review has been completed and the report is currently going through the appropriate governance process for sign off.
- Paediatric Audiology – On site review completed, Improvement plan agreed and implemented, mitigations in place.
- Priory Cheadle Royal – Rapid Quality Review (RQR) completed, significant progress against action plan, multi-agency partnership agreement to step down RQR and return to business-as-usual assurance.

EQIA's - Equality Impact Assessment:

Stockport Quality System Group have agreed to review all EQIA's to ensure system oversight and scrutiny is applied to all submissions.

The ambition for this is decisions are not made in isolation, we promote transparency, open and honest communication, and offer critical friend challenge. Feedback has been positive, and this approach has been highlighted by GM as exemplar.

**Key decisions taken**

Key priorities identified for the next 12 months are:

- CQC system readiness.
- Equality of Access.
- Equality Impact Assessments (EqIAs) to be submitted to the Group prior to sending to Greater Manchester (GM) for sign-off.

**Matters referred to the Locality Board for approval, debate or further consideration**

To review and agree the identified priorities for the next twelve months that will be key objectives for the Stockport Quality Improvement Collaborative.

Key priorities identified for the next 12 months are:

- CQC system readiness
- Equality of Access

**Risks and mitigations raised**

- Reputational Damage due to poor performance – Mitigation: System partner discussions take place to look at impact of emerging quality issues to come together to share the risk, explore system solutions and promote system learning.