

Appendix A

ONE
STOCKPORT

WORKING TOGETHER IN PARTNERSHIP

Meet, Greet, Grow – 13th March

WHAT WE ARE GOING TO COVER TODAY

- What is the Integrated Care System – where does this all fit
- Shaping collaboratively how we work together on health and care – introducing the ONE Stockport Health and Care Community Voice Partnership
- Other ways people can get involved

Really important to see that Health and Care doesn't sit in isolation. It's part of shared vision, ambitions and plans for Stockport

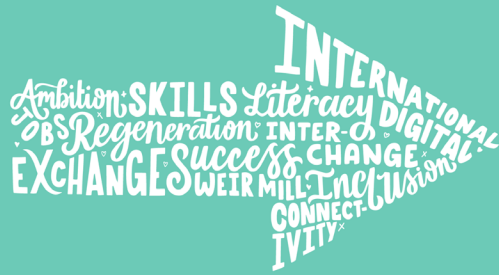


ONE HEART

ONESTOCKPORT
ONE FUTURE
Delivering 5 big things together



ONE HOME



ONE FUTURE

5 BIG Things

With Climate Action Now and fair and inclusive running across all areas

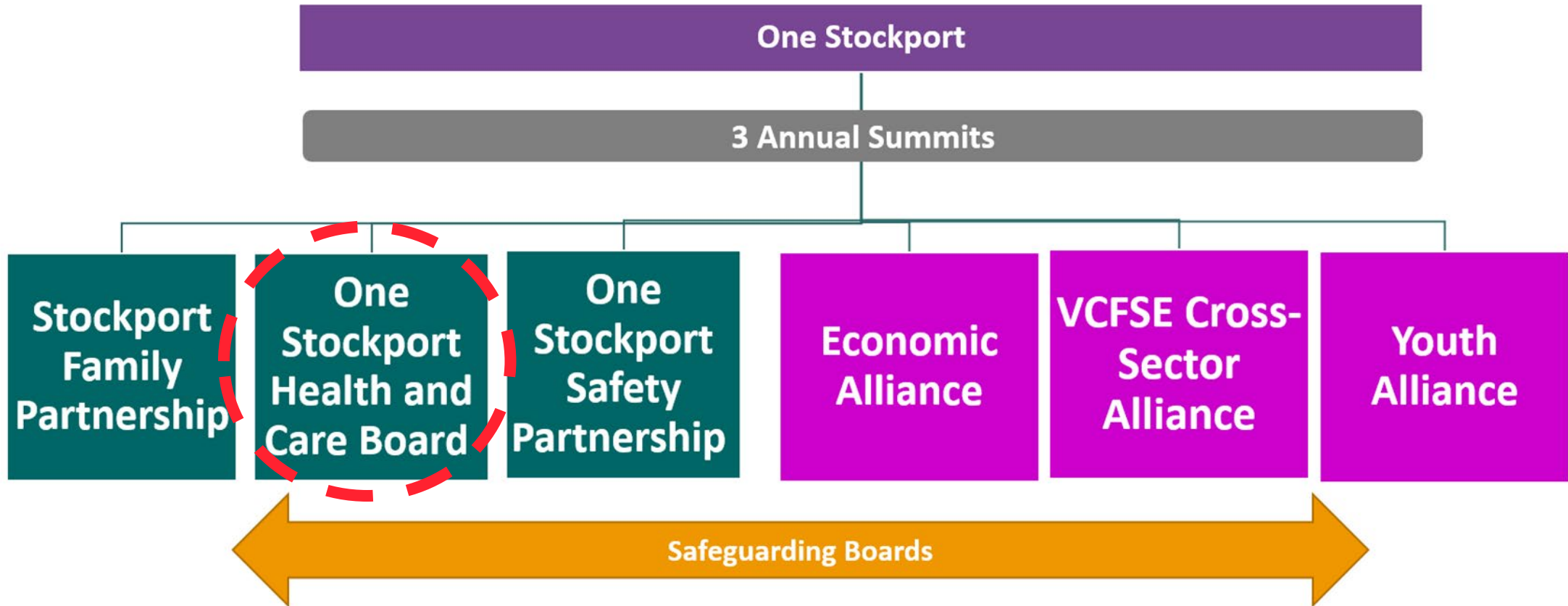
**ONESTOCKPORT
ONEFUTURE**

Delivering 5 big things together



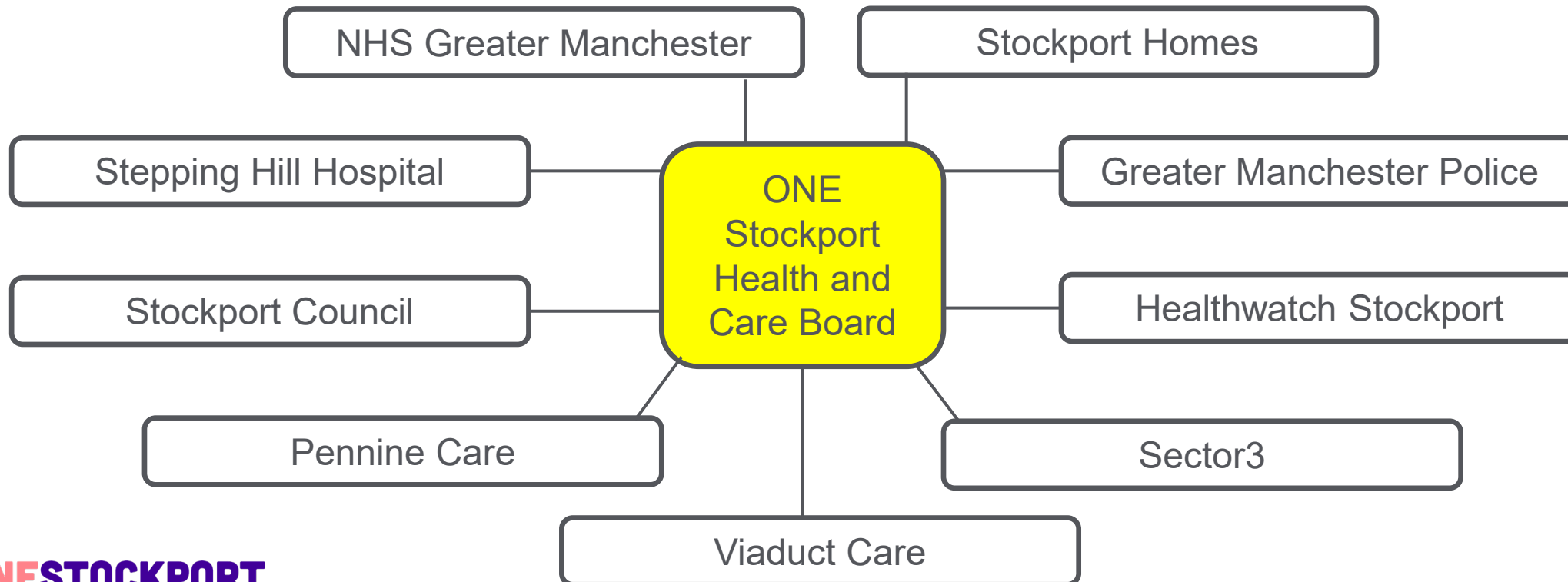
HOW WE ALL WORK TOGETHER

INTEGRATED HEALTH AND CARE AN INTEGRAL PART OF HOW PUBLIC SERVICES, LOCAL BUSINESSES, THE VCFSE SECTOR AND YOUNG PEOPLE WORK TOGETHER



ONE STOCKPORT HEALTH AND CARE BOARD

ONE Stockport Health and Care Board brings together leaders from across health, care and wider public and voluntary sector organisations in Stockport. These are its members:



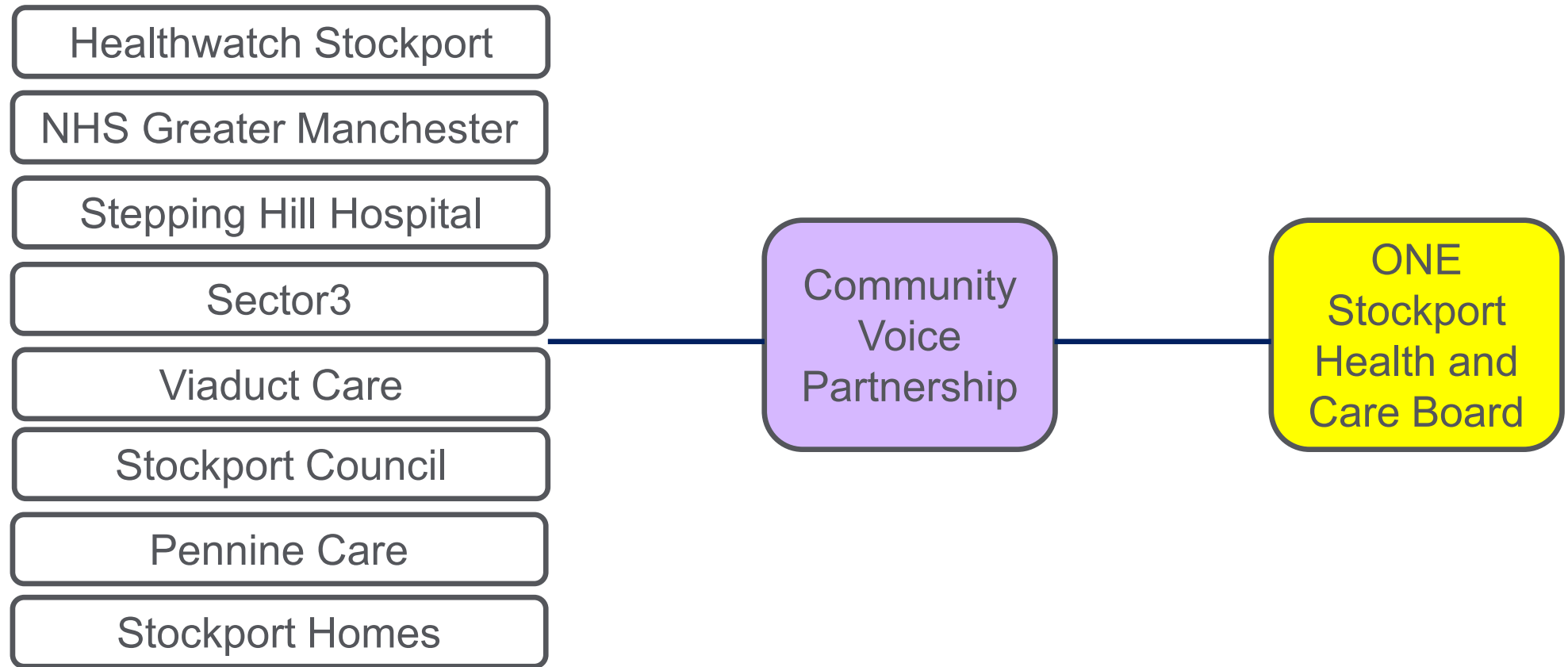
ONE STOCKPORT HEALTH AND CARE BOARD

These are some of the topics discussed by Board members in the past 6 months. All meeting agendas and outcomes can be found on the Stockport Council website.

- Capacity, demand and waiting list for Community Child and Adolescent Mental Health Services (CAMHS).
- Safe and timely discharge from hospital.
- Think Carers. An all-age carers strategy by Signpost for Carers, commissioned by Stockport Council.
- Stockport's all-age autism strategy co-produced in partnership with autistic people and their families.

COMMUNITY VOICE PARTNERSHIP

The health and care organisations from the ONE Stockport Health and Care Board each send a representative to the Community Voice Partnership. It aims to make sure everyone's voice has a chance to be heard.



COMMUNITY VOICE PARTNERSHIP

Purpose

- Ensure the voices of Stockport's residents and communities are captured and incorporated into the heart of everything the Stockport integrated care system does.
- Provide a space for a diverse range of people and communities to come together and share engagement plans and outcomes.

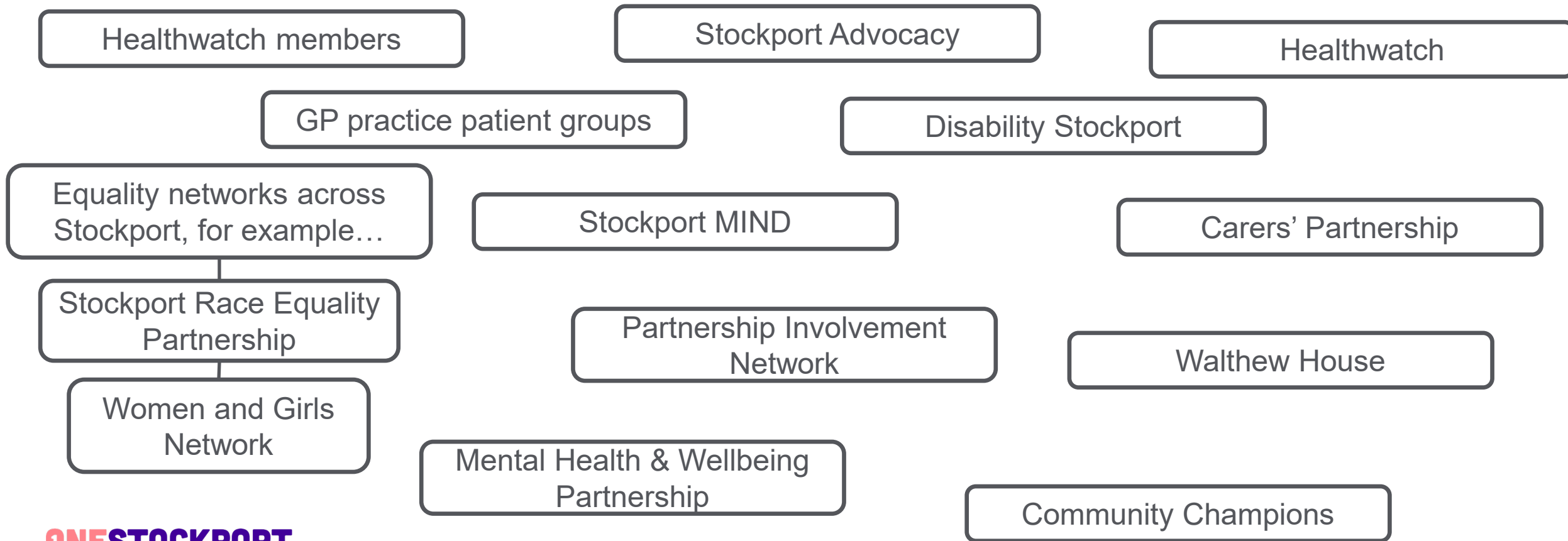
COMMUNITY VOICE PARTNERSHIP

We want to expand the membership of the group, the wider existing Stockport networks and bring everyone closer together. Some additional groups and people are already on board.

- Signpost For Carers
- Chelwood Food Bank
- Public Representatives
- ?
- ?
- ?
- ?

COMMUNITY VOICE PARTNERSHIP

You don't need to be in the Community Voice Partnership to have your voice heard. There are lots of ways people are already involved. Here are just some examples:



COMMUNITY ENGAGEMENT PARTNERSHIP

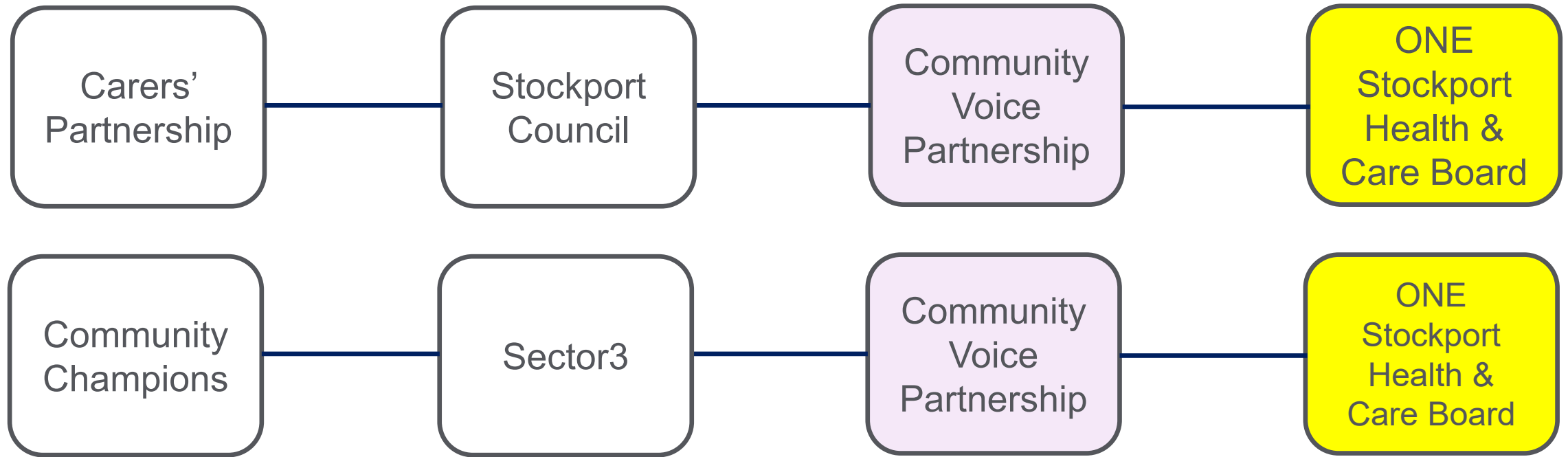
An immediate priority is to create a system that allows the community voice to flow easily through the Stockport health and care system to the planners and decision makers and back again.



There's already lots of ideas, experiences and opinions across the various groups. We want to capture as much of that as possible and turn it into actions.

COMMUNITY VOICE PARTNERSHIP

Examples of how the patient or public voice will travel through the Stockport health and care system:



GREATER MANCHESTER PARTICIPATION STRATEGY

An example of a piece of work that's been to the Community Voice Partnership is a new strategy with an emphasis on greater public participation. It's going to be presented to the One Stockport Health and Care Board this month (March 2024). The key principles are below:

1. Decisions to be made with peoples' voices at the centre.
2. Involve local people at each stage of major service changes or creation of new services.
3. Understand the needs of the community.
4. Build relationships based on trust
5. Work with Healthwatch and voluntary, community and social enterprise organisations

GREATER MANCHESTER PARTICIPATION STRATEGY

Principles from previous slide continued....

6. Provide clear and accessible public information.
7. Empower people and communities.
8. Have different ways for people to get involved in local health and care services.
9. Work with local people to tackle issues or challenges with local services.
10. Learn from what works and build on existing good work.

These are the same as NHS England's [10 principles](#) for working with people and communities to support integrated care systems.

Who & Where

We gather feedback and intelligence from:

Healthwatch
Membership

Community
Engagement

Information,
Signposting and
Advice service

Our Feedback
Centre

External meetings
and events –
system partners

Local / National
Reports and
research

NHS Complaints
Advocacy

JSNA

PALs