

ADULT SOCIAL CARE & HEALTH IT SYSTEMS AND DATA SCRUTINY REVIEW **SCOPING REPORT**

Report of the Director of Adult Services

1 Purpose

- 1.1 The report proposes the scope of the review, methodology, sources of evidence and witnesses to be called.

2 Background

- 2.1 The review topic was selected by Members at the meeting of Adult Social Care & Health Scrutiny Committee on 15 June 2023 following concerns around the narrative presented to the Committee that there are recording and data quality issues with the case management system used by Adult Social Care which is impacting on performance reporting.
- 2.2 The review relates to the use of Liquidlogic Adults System (LAS) which is used by a majority of local authorities in England. LAS was implemented during the Covid-19 pandemic so all training and support had to be undertaken remotely. This posed some challenge regarding end-user proficiency impacting data recording and system use. Ongoing support is provided by the Adults Systems Team however Adult Social Care is undertaking a review of some system processes as a result of feedback from end-users.

3 Aims of the Scrutiny Review

- 3.1 Subject to agreement, the Panel will undertake a review of the recording system used by Adult Social Care. The aim is to understand the issues in relation to recording, data quality and reporting and seek assurances the challenges with data and IT systems are not a barrier to practitioners undertaking assessments in their role and there is no impact on Stockport residents getting the support they require.

4 Membership

- 4.1 The Scrutiny Review Panel will consist of:
- Councillor Geoff Abell (Lead Member)
 - Councillor Karl Wardlaw
 - Councillor Gary Lawson
 - Supported by Sam Powell and Georgia Latham

5 Proposed Outline Review Plan

Stage	Key activity	Attendees	Relevant meetings/ key dates
Scoping	Informal meeting with the Members of the Scrutiny Review Panel to discuss the scope of the review	Sarah Dillon Sam Powell Georgia Latham	29 September 2023

	and establish the lines of enquiry		
	Scope considered and agreed by Scrutiny Review Panel	Sam Powell Georgia Latham	TBC
Evidence Gathering	System demonstration	ASC Systems Team Sam Powell Georgia Latham	W/C 13 November 2023
	Understanding the expectations around practice – discussion	Julia Newton – PSW Emma Bowe – Head of Transformation Georgia Latham	W/C 20 November 2023
	Feedback from practitioners – discussion	LD social worker – Neighbourhood social worker Safeguarding social worker DoLS Best Interest Assessor	W/C 4 December 2023
	Understanding how data input converts to data output in the context of portfolio performance – discussion	Adults Analytics Manager – Shell Filomarino Adults Data Analyst – Matthew Seabright Sam Powell Georgia Latham	W/C 8 January 2024
Reporting	Scrutiny Review outcomes meeting to establish the proposed content and recommendations of the final report	Sam Powell Georgia Latham	W/C 29 January 2024
	Draft final report (with recommendations) considered and signed off by the Scrutiny Review Panel	Sam Powell Georgia Latham	W/C 19 February 2024
	Draft final report published for consideration by the Scrutiny Committee	N/A	21 February 2024
	Draft final report of the Scrutiny Review Panel considered by the Scrutiny Committee and submitted for onward consideration by Cabinet	N/A	29 February 2024
	Cabinet to consider the Scrutiny Review report and recommendations	N/A	12 March 2024

Dates of the meetings for the Scrutiny Review Panel are subject to confirmation.

6 Timetable

- 6.1 It is recommended that the Scrutiny Review be undertaken via a variety of evidence gathering sessions between November 2023 and January 2024.
- 6.2 It is expected that the evidence gathering phase of the review will conclude by mid-January 2024 to enable the Panel to meet with officers to discuss the proposed content and recommendations of the final report.
- 6.3 The Panel will hold a meeting early February 2024 to agree the final draft report in advance of publication for consideration by the Adult Social Care & Health Scrutiny Committee on 29 February 2024, and thereafter Cabinet on 12 March 2024.

7 Recommendations

- 7.1 The Scrutiny Review Panel is recommended to agree the scope of the review and outline any areas which they wish to scrutinise further.

BACKGROUND PAPERS

There are none

Anyone wishing to inspect the above background papers or requiring further information should contact Sam Powell on 0161 474 2205 or by email: samantha.powell@stockport.gov.uk or Georgia Latham on 0161 474 3229 or by email: georgia.latham@stockport.gov.uk