

**Neighbourhood and Prevention Programme**

**Report of Executive Director, People and Integration**

**1. Purpose of this Report**

1.1. This report describes the Neighbourhoods and Prevention Programme. This is an ambitious and key programme of work for the Council and Partners and is a key priority in the Council Plan, Borough Plan and One Future. It will enable better integration and collaboration in our neighbourhoods across our public, private, Voluntary Community Faith and Social enterprise (VCFSE) sector organisations to deliver on the following priorities:

- Thriving and connected communities and public spaces with healthy happy and safe residents who are resilient and independent but know how to get help if they need it.
- A better health and care coordination and provision as close to home as possible so that people get the right response, at the right time in the right place.
- Addressing need at the earliest opportunity, preventing requirement for escalating need and unplanned care.

1.2. This marks the start of the conversation and engagement with Area Committees as key local governance with regard to these ambitions.







1.3. Many of our services and partner organisations can already demonstrate tangible benefits of neighbourhood working and we want to build on this approach to make it more consistent across our partnership. This report describes examples of this alongside our programme design and approach to ensure system wide ownership and engagement.

**2. Background**

2.1. Stockport's neighbourhoods are unique. People value a sense of community, feeling safe and having pride in their local area. We want to offer brilliant community spaces, good local information and advice and easily accessed early support when needed. Working together, we will make better use of public resources and promote independence and resilience. We know that when people face challenges, the causes can be complex, but the best solutions exist at a local level, whether that is through family, social connections, communities or neighbourhoods.

2.2. To deliver on our vision we are building trust and collaboration, between public, private and VCFSE sector partners and with communities and residents, to understand the collective role we all play in improving the health, wellbeing and resilience of residents and communities. We are building trusted relationships and reducing duplication, which will lead to resilient, thriving, happy communities.

- 2.3. Working in neighbourhoods allows us to work to common service goals and outcomes with the resident at the heart of what we do together. Where appropriate we will work to common geographical footprints, which are small enough to help us know our communities well and large enough to allow us to focus help and support where it is most needed to reduce inequalities.
- 2.4. We are building on strong foundations for our Neighbourhoods and Prevention programme in Stockport:

 Strong Stockport Family Model	 District centre action plans
 Established model of Area Committees	 Joint work with the VCFSE sector – Team Around the Place
 Good use of data and mapping	 Strong relationships and commitment from partners

### 3. Programme Priorities and our Model for Neighbourhoods and Prevention

- 3.1. Our health is shaped by the world around us – from good-quality homes and good health, to stable jobs, social connections, and neighbourhoods with green space and clean air. These factors are what we call the building blocks of health and wellbeing. While access to health and social care impacts our health and wellbeing, these building blocks also have a strong impact.
- 3.2. This is why in Stockport, we are focusing our efforts around 4 programme priorities:



- 3.3. These priorities are described in more detail below:

One Neighbourhood Approach – Work here focusses on making sure that our public and VCFSE workforce can plan, learn and work together. By utilising shared data and intelligence and sharing physical and digital spaces we can improve communication and engagement and measure the impact of neighbourhood working.

Thriving Places – this work focusses on creative vibrant district centres, public spaces and green spaces to help build healthier, safer, more resilient and more connected communities. It promotes better use of public buildings, active travel, working with local businesses and more inclusive use and management of our public assets focused on delivering exciting and safe places to live, work and socialise.

Connected Communities – This work focusses on collaboration between our statutory, VCFSE and private sectors and our residents to promote self-help and earlier access to information, advice and support. It includes the further development of Team Around the Place, Family Hubs, Team Around the School, Welfare Rights, our VCFSE Strategic priorities and a strong focus on supporting financial, digital and social inclusion and reducing inequalities.

Collaborative Health and Care system – this work will create integrated health and care teams and focus our resources where they can have the greatest impact to support prevention, early intervention and proactive care so people can be healthier, happier and independent in our neighbourhoods and avoid the need for unplanned care wherever possible. We will focus in particular on frailty, diabetes, cardiovascular disease and alcohol related harm. In addition we are focusing on a joined up, comprehensive urgent community response offer.

#### **4. Progress So Far**

- 4.1. There is already lots to be proud of and many of our services have been developing this approach for a several years. For instance Stockport Family has strong integrated working arrangements between the Council, Foundation Trust and education providers and has seen significant success in outcomes for children and families as a result.
- 4.2. We also deliver excellent outcomes through local collaboration through Team Around the Place, Warm Spaces and the recent launch of Family Hubs. There are also excellent examples of collaboration between the council's place teams, Greater Manchester Police and other partners to address local issues.
- 4.3. In addition, we have started to develop neighbourhood profiles, which will be helpful to support targeted and localised activity to make the most of our community assets in addressing need.

#### Communities coming together

We have developed strong cross sector partnerships to deliver award winning digital inclusion support to our residents, available 5 days a week across Stockport and in all of our Area Committee areas. We have strong VCFSE partners with Starting Point providing a digital hub in Woodley as well as working across the borough and a new Digital Hub in Edgely. All of our libraries offer digital inclusion support to help local people of all ages to improve health, wellbeing and financial resilience through better access to digital skills, devices and data.

We have invested in our award nominated Warm Spaces Programme for 2 years. Operating through 'Trusted Faces in Local Places', community organisations provide a warm welcome, refreshments and activities to people who may be struggling with the rising cost of living and/or loneliness and isolation. All of our libraries offer a Warm Space hub alongside information, advice and support and are now 'bridges' to family hubs and to adults with health and care needs.

### **Promoting financial resilience through Digital Inclusion**

Our Community Digital Inclusion partner, Starting Point is helping local people in Werneth to improve their financial resilience by getting online. Their regular attendance at a local community café and food bank is providing people with free or low cost devices and data and helping them to improve their digital skills to do online banking, apply for jobs, claim benefits, find better energy deals online and access online information and advice

### Family Hubs

Stockport Council were successful in receiving Department for Education (DfE) Funding to develop Family Hubs - a way of joining up locally at a neighbourhood level to bring existing family help and support services and community offers together, enhancing delivery where needed.

Family Hubs are central to the Council wide neighbourhoods and prevention ambitions. It is an example of transforming services at a community level and the way we work together.

The delivery of the programme sits within Stockport Family and the connected communities pillar of this programme with clear interconnection with all pillars and is a test for wider system change.

Family hubs will support families from pregnancy through to young people turning 19 (or up to 25 with SEND) to get the right information, help and support at the right time, built on a platform of trusted relationships

The offer will be bespoke to each local community and focus on a prevention and communities first, early help approach – information giving is key!

A published offer will empower families to navigate the system and services with confidence and improve communication between stakeholders

Family hubs will exist as a network of connected help and support within a local neighbourhood – by September 2024 there will be seven family hub networks across the borough. These are enabled by Family Hub 'bridges' - key local organisations that will connect and enable. The initial organisations to take up this function are libraries and leisure centres, but work is taking place to bring other organisations on board.

There has been a phased approach to implementation – Brinnington and Werneth, Edgeley and Offerton, Great Moor and Hazel Grove areas were the first early adopters and went 'live' Friday 13th October including the opening of two initial One Stockport Family Hub sites; Westmorland Drive, Brinnington and Garners Lane, Adswood

This has involved core teams including midwifery, start well, family help and school nurses co-locating and aligning.

In addition the first iteration of the virtual family hub has launched. This is an online network of information, help and support with a further iteration to come.

Phase 2 (Spring 24) will focus on Heatons and Reddish and Phase 3 (Summer 24) Cheadle Bramhall and Marple with a suite of resources under development to support communication.

Transformation is being supported by a clear workforce development plan and training offer which is currently being implemented.

### Stockport Local

We know that good information and advice is really important to help people stay well and independent. This is needed for both for professionals and local people and is at the heart of our Stockport Local approach.

As well as providing an information point for children and families, libraries are also a place where residents can access information and advice about health and care . People can now book a local appointment with an adult social care worker to discuss support needs . This is currently accessed by calling the adult social care contact centre at Stockport Council but will also be bookable on line in the near future.

We have also heard that it can be difficult for people to find information online. We are responding by improving the Stockport Local Directory to provide accessible information about where people can access help and find out about what is happening in their local community. This will bring together in one place the SEND Local offer, Childcare, Adult Social Care, Public Health and community activities. The first phase will be launched in spring 2024.

### Team Around the Place

Team Around the Place (TAP) provides an informal neighbourhood co-ordination and networking function for statutory and VCFSE colleagues to work collaboratively in neighbourhoods. The multi-agency focus helps identify the cross-cutting issues which impact on demand for all of our services and enables people to work together to take action.

TAP is still developing and each of our TAP Networks has different strengths. Our TAP Captains currently provide a co-ordination role in addition to their main role and we are looking to further develop and invest in this model of working to offer consistency and maximise the potential of TAP.

TAP has already delivered multi-agency projects to improve social connections through volunteering, increase physical activity and access to health checks, put more money in people's pockets and support grassroots organisations and community groups to access grant funding.

#### **Supporting inclusive employment in Brinnington**

TAP Captains harnessed trusted relationships of local community groups and employers to support an inclusive jobs fair in Brinnington which led to residents finding and sustaining employment

## Neighbourhood Profiles

We are creating interactive neighbourhood profiles which bring together important data and statistics about the health, wellbeing and resilience of our local population, married with data about inequalities and demand for services across the One Stockport Partnership. Information can be disaggregated at a local level, and in this way we can more accurately pinpoint issues and communities which are a priority for all of our services.

By overlaying this neighbourhood level data, with the intelligence and knowledge of people working in communities and by talking to residents about what matters to them we can direct our resources more effectively to reduce inequalities.

## **5. Next Steps**

5.1. The following high-level next steps will take place over the next six months:

- Establishment of the One Stockport Neighbourhoods and Prevention Board co-chaired by senior leadership in the Council and Health, with partners from across the borough to govern the delivery of our aspirations
- Further development and coproduction with key organisations and communities to ensure our workforce and partners can guide and shape the programme
- A relentless focus on delivery of our aspirations in each of our four pillars

5.2 This is a long term and significant programme of work and further engagement with members is planned. There will be a members briefing giving further information and progress in March 2024. It is intended that further updates will be brought to Area Committee starting in the Summer and then on a regular basis to be agreed.

## **6. Recommendations**

6.1. It is recommended that Area Committee note this report and it is requested that members engage with the development of the One Neighbourhood Approach for their area. It is particularly valuable to have members views and comments at this early stage in development of the programme.

6.2. It is also recommended that members request further updates on this programme at a frequency to be agreed.

# Appendix 1

