# PEOPLE AND COMMUNITY VOICE ENGAGEMENT IN HEALTH AND SOCIAL CARE

Report of the Chief Executive Healthwatch Stockport

#### 1. INTRODUCTION AND PURPOSE OF REPORT

The report documents the progress and challenges of the People and Communities Voice Engagement Action Plan and provides Board Members with an update on public engagement taking place across the One Stockport Health and Care Partnership.

### 2. KEY POINTS (EXECUTIVE SUMMARY)

This first quarterly report from the One Stockport People and Community Voice Engagement Group is a result of agreed, approved and ongoing actions arising from the Engagement and Communications Framework for Stockport. The report is presented in four sections.

#### 1. Introduction and overview

An overview of how the locality partners plan to incorporate engagement into planning and decision making along with how that information will be captured and acted upon.

### 2. Stockport's ten principles of working with people and communities:

The ten principles for how Integrated Care Systems (ICSs) can develop their approach to working with people and communities. The insight and diverse thinking of people and communities is essential to enabling our ICS to tackle health inequalities and the other challenges faced by health and care systems.

## 3. Progress against the One Stockport Health and Care Engagement and Communications Framework:

An update on the ongoing and planned work taking place to ensure the mechanisms and processes are in place to enable the public voice to be captured and used in future planning and decision making. The Framework was agreed by board in February, 2023.

## 4. Engagement activity update:

An overview of engagement activity across the borough provided by member organisations of the One Stockport Health and Care Partnership as well as other partners and stakeholders.

#### 3. CONCLUSIONS AND RECOMMENDATIONS

The Health & Wellbeing Board is recommended to comment on and note the progress on actions outlined in the Engagement and Communications Framework.

## **BACKGROUND PAPERS**

None

Anyone wishing to inspect the above background papers or requiring further information should contact Maria Kildunne on telephone number Tel: 0161 974 0753 or alternatively email <a href="maria@healthwatchstockport.co.uk">maria@healthwatchstockport.co.uk</a>