

Draft Minutes

ONE Stockport Health and Care Board – Public Meeting

Date: 18 October 2023

Time: 15:30 – 16:50 pm

Venue: Fred Perry House, First Floor, Conference Rooms 1 and 2

Present	Apologies
<p>Present:</p> <p>Cllr Mark Hunter, Leader of Stockport MBC, Chair</p> <p>Jilla Burgess-Allen, Director of Public Health, Stockport MBC</p> <p>Michael Cullen, Deputy Chief Executive and Locality Finance Lead, Stockport MBC</p> <p>Sarah Dillon, Director of Adult Social Care, Stockport MBC</p> <p>Karen James, Chief Executive, Stockport NHS Foundation Trust</p> <p>Philippa Johnson, Deputy Place Based Lead, NHS Greater Manchester (Stockport)</p> <p>Maria Kildunne, Chief Officer, Healthwatch</p> <p>Chris McLoughlin, Executive Director, People and Integration, Stockport MBC</p> <p>Jo McGrath, Chief Officer, Sector 3</p> <p>Helen McHale, Chief Executive, Stockport Homes</p> <p>Dr Viren Mehta, GP and Primary Care Representative</p> <p>Clare Parker, Executive Director of Quality, Nursing and Healthcare Professionals, and Deputy Chief Executive, Pennine Care NHS Foundation Trust</p> <p>Kathryn Rees, Directory of Strategy, Stockport MBC</p> <p>Heidi Shaw, Director of Family Help and Integration, Stockport MBC</p> <p>Caroline Simpson, Place Lead, NHS Greater Manchester and Chief Executive, Stockport MBC</p>	<p>Apologies:</p> <p>Anthony Hassall, Chief Executive, Pennine Care NHS Foundation Trust</p> <p>John Graham, Director of Finance/Deputy Chief Executive, Stockport NHS Foundation Trust</p> <p>Mandy Philbin, Chief Nurse and Executive Nurse of Quality and Learning Disabilities, NHS Greater Manchester</p> <p>Chief Superintendent John Webster, District Commander Stockport, GMP</p>

Dr Simon Woodworth, Associate Medical Director, NHS Greater Manchester (Stockport)		
In attendance		
<p>Tim Bowman, Director of Education, Work and Skills, Stockport MBC, for item 11 Geraldine Gerrard, Head of Business Support (Commissioning & Contracts), Stockport MBC Alison Newton, Senior PA & Business Administrator, NHS Greater Manchester (Stockport) (Minutes) Ben Squires, Associate Director of Primary Care NHS Greater Manchester, for item 13</p> <p>Public x 4</p>		
1.	Welcome & Apologies	Action
	<p>The Chair welcomed members to the ONE Stockport Health and Care Board. Apologies were noted as listed above.</p> <p>Members introduced themselves.</p>	
2.	Notification of items of Any Other Business	
	There were no other items of business declared.	
3.	Declarations of Interest	
	The Chair asked members of the Board to declare any interests held that would impact on the business conducted. There were no declarations of interest.	
4.	Minutes from previous meeting	
	<p>The minutes of the meeting of the ONE Stockport Health and Care Board held on 30 August 2023 were received and agreed as an accurate record.</p> <p>The Chair reminded the meeting that the minutes of the Board meetings were published on the Council website and the website for NHS Greater Manchester.</p> <p>RESOLVED: The minutes of the ONE Stockport Health and Care Board meeting held on 30 August 2023 be APPROVED as a correct record by the ONE Stockport Health and Care Board.</p>	
5.	Actions and Matters Arising	
	LB05: A formal letter of concern had been signed off by the Chair and C Simpson and sent to NHS England, regarding the closure of two pharmacies	

	<p>in Sainsbury's stores in Stockport and the impact of these closures on patients.</p> <p>It was noted that a letter had been received that day from Rob Bellingham (Director of Primary Care and Strategic Commissioning, NHS Greater Manchester) in response to the Community Pharmacy challenges, acknowledging that this was a national issue and regulatory changes had been introduced. The letter would be discussed further amongst members of the Board outside of the meeting, noting the process around the Pharmaceutical Needs Assessment by public health colleagues. Discussions continued at Greater Manchester (GM) regarding the impact of pharmacy closures.</p> <p>V Mehta commented that the responsibility for Community Pharmacy had now transferred from NHS England to NHS Greater Manchester to enable each area to focus on issues for their locality. Close action.</p> <p>LB06: Following a discussion at the previous meeting on the Mental Health and Wellbeing Strategy 2023 – 2030, it was requested that further discussions take place on the issues raised. Further discussions would take place at a follow-up meeting on the Mental Health and Wellbeing Strategy via the Mental Health, Learning Disability and Autism (MHLDA) Delivery Group and scheduled updates would be brought back to Board. Close action.</p> <p>There were no other actions to discuss.</p> <p><u>RESOLVED:</u> The Board NOTED the update on the actions from previous meetings.</p>	
6.	<p>Place Based Lead / Deputy Place Based Lead Update</p>	
	<p>An update was provided by the Deputy Place Based Lead:</p> <p><u>Deputy Place Based Lead</u> – P Johnson highlighted key areas of focus in Stockport locality, including:</p> <ul style="list-style-type: none"> • Continued work on Urgent and Emergency Care (UEC) – the locality had been asked to revise its first submission of the UEC Plan in response to a reduction in capacity funding from Greater Manchester. • System flow: a challenging target of 60 had been set for the number of medically fit people unable to leave hospital (No Criteria to Reside - NCtR) due to awaiting appropriate packages of care or suitable discharge arrangements. It was commented that there had been progress made on reducing the number of NCtR, supported by Adult Social Care (ASC) but further work was required to sustain this figure throughout winter and support flow out of the hospital. • Stockport NHS FT was experiencing significant numbers of people attending A&E putting pressure on the system. • A Reablement Summit took place on 28 September 2023 involving 	

	<p>partner organisations considering how best to support the residents of Stockport in their transition to home with additional support as well as in staying healthy and well at home rather than hospital. This event included a presentation on Technology Enabled Care.</p> <ul style="list-style-type: none"> • There remained a focus on mental health flow, to ensure clients were discharged to the right place to receive the right care. • Colleagues were thanked for their support during the periods of industrial action. The impact of this action on planned care (those waiting for an operation) would be considered at a future meeting. • A positive update on the provision of dementia reviews by Stockport GP practices. The latest NHS digital GP contract data showed that Stockport GP practices had achieved a record uptake on offering patients with dementia a holistic face to face annual care review and developing a personalised care plan, increasing from 49% to 81% - each practice had increased its uptake from the previous year. The figures were in the top five in the country. <p>P Johnson thanked the primary care team for their continued hard work and pointed out that this was in addition to the improvement of scores for Learning Disability and Serious Mental Illness (SMI) health checks. P Johnson also thanked the social prescribers and care coordinators who were critical in their work supporting vulnerable patients.</p> <p>The Chair thanked P Johnson for the updates.</p> <p><u>Six month update report from locality to NHS Greater Manchester</u> Members NOTED the update from the locality to NHS Greater Manchester.</p> <p><u>RESOLVED:</u> The update from the Deputy Place Based Lead was NOTED.</p>	
7.	ICB Executive Update	
	<p>C Simpson referred to the document circulated, providing an update from the Chief Executive of NHS Greater Manchester, Mark Fisher, presented in the absence of M Philbin and drew attention to the key issues contained within the report:</p> <ul style="list-style-type: none"> • Impact of industrial action. • Financial pressures – NHS Greater Manchester was facing significant financial challenges with a huge deficit and this would impact across all areas of the system. <p><u>RESOLVED:</u> The Board NOTED the ICB Executive update.</p>	
8.	Finance Report	

	<p>M Cullen was invited to present a Finance update for the Locality for Month 6 and an update on the efficiency programme.</p> <p>M Cullen presented two papers, the Finance Update and the Section 75 agreement for 2023/24.</p> <p>1. <u>Finance Report – Month 6</u></p> <p>It was noted that NHS Greater Manchester (Stockport) was reporting a year-to-date adverse variation of £2.696m (an increase from Month 4: £0.930m) and a forecast outturn adverse variance of £2.597m (Month 4 position: £1.081m).</p> <p>Areas of significant pressure to note included:</p> <ul style="list-style-type: none"> • Continuing Healthcare (CHC). • A complex, high-cost package of care for a patient with mental health issues. • Prescribing activity. <p>Work continued in delivering against the efficiency plan and progress had been made but there remained risks not included in the forecast figures including continued CHC placements. Primary care colleagues had provided clarity on the data for prescribing.</p> <p>It was pointed out that Stockport prescribing cost was the lowest weighted per capita in GM but Stockport practices performed well for prescribing and other measures highlighting the work taking place to drive efficiencies in this area.</p> <p>2. <u>Section 75 Report</u></p> <p>M Cullen provided an overview of the Section 75 Agreement and the variation to the Agreement – this facilitated a pooled budget between the NHS and the Council, including a Memorandum of Understanding for joint commissioning.</p> <p>Members were asked to approve the variation to the Section 75 agreement and the Memorandum of Understanding for 2023/24.</p> <p><u>RESOLVED:</u> ONE Stockport Health and Care Board:</p> <ol style="list-style-type: none"> i. NOTED the financial position including identified financial risks. ii. NOTED the efficiency programme update. iii. APPROVED the variation to the Section 75 agreement. iv. APPROVED the Memorandum of Understanding for 2023/24. 	
9.	Better Care Fund Quarter 2 Quarterly Reporting Template	
	S Dillon presented the Quarter 2 reporting template and advised that plans were on track since the previous submission to Board on 30 May 2023.	

	<p><u>RESOLVED:</u> ONE Stockport Health and Care Board APPROVED the Better Care Fund (BCF) 2023–25 Quarter 2 Reporting Template; the template would be submitted to NHS England by 31 October 2023.</p> <p>It was noted that the submission was signed off by the Board on behalf of the Stockport Health and Wellbeing Board.</p>	
10.	Safeguarding Partnership Annual Report 2022/23	
	<p>C McLoughlin presented the Safeguarding Partnership Annual Report 2022/23 and advised that this was a statutory requirement.</p> <p>The meeting was briefed on the five priority areas:</p> <ol style="list-style-type: none"> 1. Improve partnership working and information sharing. 2. Effective transitions from childhood to adulthood. 3. Understanding complex trauma and assessing risk. 4. Working with men and working with adults to manage risk effectively. 5. Making safeguarding personal. <p>C McLoughlin outlined the work that had progressed over the year and asked members to note that the Report had been endorsed by the Children’s and Adult Safeguarding Partnerships – the next stage of the governance process would be the Health and Care Scrutiny Committee.</p> <p>The Chair asked that the appreciation of the Board be passed on to the Partnership for their continued hard work.</p> <p><u>RESOLVED:</u> ONE Stockport Health and Care Board NOTED the Safeguarding Partnership Annual Report 2022/23.</p>	
11.	SEND Board Update	
	<p>T Bowman presented the Special Educational Needs and Disabilities (SEND) update as informed by the work of the SEND Board and the workstreams that were in place.</p> <p>T Bowman reminded the meeting that SEND was everyone’s business working in co-production with Children and Young People (C&YP), their families and the local community. The message from families was there needed to be clear communication from all agencies, a greater understanding of the lived experiences of children and families with additional needs in Stockport and a reduction in waiting times.</p> <p>There had been a significant rise in some identified needs including speech and language and social, emotional and mental health. In response, 109</p>	

	<p>additional primary special school places had been commissioned, 62 additional secondary special school places, 16 additional secondary resource placements, 10 new full-time placements at Moat House and additional provision at Pendlebury and Highfields, to reduce the reliance on external providers.</p> <p>There had been a focus in a number of areas including:</p> <ul style="list-style-type: none"> • Speech and Language Therapy (SLT) with a re-designed offer put in place since the pandemic, acknowledging that demand had outstripped capacity. • Education, Health and Care Plans (EHCPs) – the timeliness of completing EHCPs had reduced significantly. <p>It was noted that since the initial Care Quality Commission (CQC) / Ofsted Inspection of SEND services in Stockport in 2018, and the re-inspection in 2022, a new Ofsted Framework had been implemented. The new framework would include how the system was collectively identifying and understanding the challenges.</p> <p>Members were asked to cascade the report into each organisation to highlight the work that was taking place in Stockport to improve the experience and outcomes for Children and Young People.</p> <p>The Chair thanked T Bowman for the update and reiterated the importance of reducing the waiting times for assessments.</p> <p>C Simpson thanked the Parent and Carer Forum and SEND Board for their time and commitment in supporting this work.</p> <p>It was highlighted that schools and the various support groups within the voluntary sector were fundamental to supporting Children and Young People.</p> <p>V Mehta thanked T Bowman for the report and acknowledged the financial pressures due to increased demand but commented that the cost of Children and Young People not receiving early help would have greater implications for the future – children could struggle to integrate into society later on life and could regress in their development.</p> <p>T Bowman acknowledged the comments and also the need to understand what good outcomes mean and integrate services so that a child’s needs could be met in the community.</p> <p><u>RESOLVED:</u> ONE Stockport Health and Care Board NOTED the SEND Update and agreed to share the report across each organisation.</p>	
12.	Mental Health, Learning Disability and Autism	

	<p>The Chair referred to the All-Age Autism Strategy 2023-2026 circulated with the papers and noted that it had been co-produced in partnership with autistic people and their families across Stockport. The report also included a 2023 Joint Strategic Needs Assessment (JSNA) on Autism.</p> <p>C Parker advised that prior to the Report being presented at the Mental Health, Learning Disability and Autism Delivery Group, there had been lots of engagement with autistic people and their families, providing rich feedback and it had been overseen by the Autistic Partnership Group.</p> <p>H Shaw explained that the engagement process with autistic people and their families had been undertaken over a period of 18 months. Members were asked to note that the Autistic Partnership Board was co-chaired by someone with lived experience and each sub-group included a member of the autistic community.</p> <p>The Chair supported the recruitment of autistic people in each organisation. K Rees asked members to consider their recruitment strategies and think about their training programmes and the offer of internships for example.</p> <p>J Burgess-Allen highlighted the significant inequalities amongst this group with differences in life expectancy. More work could be done such as providing a travel pass for people with autism.</p> <p>In response to a question, it was noted that the Mental Health and Learning Disability Partnerships would follow the same methods of engagement when developing their strategy.</p> <p>H Shaw commented on the ambitions to deliver this Strategy, aligned to GM and national standards and encouraged transparency with the publishing of partnership minutes.</p> <p><u>RESOLVED: ONE Stockport Health and Care Board –</u></p> <ul style="list-style-type: none"> (i) APPROVED the All-Age Autism Strategy 2023-2026. (ii) NOTED the JSNA 2023 on Autism. (iii) Supported the delivery of the Strategy through attendance at meetings. (iv) Supported the development of recruitment and employment initiatives in each organisation. 	
13.	Primary Care – Provision & Access to NHS Dentistry in Stockport	
	<p>V Mehta reminded members of a presentation to Board in November 2022, highlighting the challenges faced by Stockport residents (and indeed nationally) with accessing NHS Dentistry services.</p> <p>B Squires was invited to present an update on the current position regarding access to dentistry.</p>	

Members were referred to the data for Stockport locality; a brief discussion took place on the data.

It was noted that whilst NHS dentistry continued to be challenged, there had been some recovery and increased access, approaching pre-pandemic levels. An action plan was being developed within GM to recover dental services across the whole system.

The plan aimed to standardise the approach for all dental services and support actions to meet the local population needs, reducing oral health inequalities, whilst using additional resource in the system.

There had been progress for children, looked after children and those that required specialist treatment but there remained additional challenges in secondary care.

Stockport NHS FT commissioned an outreach service for oral surgery from Manchester Foundation Trust and due to workforce challenges, referrals from Stockport had paused. Work was taking place to address this issue.

The Chair thanked B Squires for the update and commented that this issue remained a concern in Stockport with Elected Members receiving an increasing number of complaints from residents regarding access to an NHS dentist.

In response to a question from the Chair, B Squires explained that the data indicated that there had been increased access to dental services in Stockport in comparison to previous years.

It was pointed out that NICE guidance stated that adults with good oral health could be seen every 18 – 24 months and every 12 months for children, but people expected to be seen every six months.

A discussion ensued on the reality that people were generally offered another appointment in six months and it was acknowledged that this could free up capacity if people were asked if they required another appointment within six months. It was suggested that individual dentists be contacted to encourage them to free up capacity by not offering appointments every six months for those that had good oral health.

M Kildunne commented that access to NHS dentists was a key area of concern for residents and Healthwatch Stockport had worked with Adrian Moss (Chair of Local Dentist Association) to produce a leaflet to support those residents that were not registered with a local NHS dentist. Whilst there had been some improvement since the previous report, it remained an area of focus for Healthwatch.

M Kildunne requested that the next report presented to Board, include

	<p>information on access to NHS dentistry for care home residents and those individuals living with a serious mental illness (SMI); this suggestion was noted.</p> <p>The Chair thanked B Squires for his attendance and update provide to Board.</p> <p><u>RESOLVED:</u> ONE Stockport Health and Care Board NOTED the update on the provision of, and access to, NHS Primary, Secondary, and Community Dental services.</p>	
14.	Health and Housing Report	
	<p>H McHale presented the Health and Housing Report and provided an overview of the activities of Stockport Homes Group (SHG), highlighting the link between good quality housing and health and wellbeing.</p> <p>Stockport Homes Group is the main provider of social housing in Stockport and support over 12 thousand tenants, visiting them at least once every three years, but this was one element of their work. There remained a significantly high demand for housing, in Stockport and nationally.</p> <p>Members were asked to note that for the first time, Stockport was having to use Bed and Breakfast accommodation to support the homeless population. H McHale encouraged partnership work to address the issues and reinforced the importance of families/residents having access to good quality housing to support their health and wellbeing.</p> <p>A discussion took place on the report – the link between quality housing and good mental health was noted. The value of supported accommodation for the more vulnerable residents was highlighted. In response to a question, it was noted that there was a good digital infrastructure in place.</p> <p>Members were asked to consider housing needs when developing new policies. C Parker informed the meeting that Greater Manchester Mental Health have a housing strategy and it would be useful to link the strategies. C Parker offered to meet with H McHale outside of Board to discuss further.</p> <p>Action: C Parker to contact H McHale outside of the meeting to discuss the Greater Manchester Mental Health Housing Strategy</p> <p>C McLoughlin commented that good housing was aligned to the ambition for the Neighbourhood and Prevention workstream. Colleagues from Stockport Homes were linked in to the work as part of the connected communities and thriving places workstreams.</p> <p>J Burgess reiterated the link between good mental and physical health and quality housing but asked that consideration be given to residents in the private rental sector as well as the social housing sector.</p>	CP

	<p>M Cullen acknowledged that Stockport Homes was technology enabled and care call supported 4600 residents but questioned whether there was the capacity to increase this number, to keep people in their home with support. H McHale responded that there was no limit to the number of people that could be supported via Care Call, staff would be recruited to meet the demand.</p> <p>M Kildunne highlighted the valuable work of the voluntary sector and Age UK in supporting residents in their home. A brief discussion took place on the potential of the voluntary sector to support the discharge to assess pathway (D2A) and the opportunity to develop the Stockport Housing Partnership.</p> <p>A further discussion ensued on ensuring the Neighbourhood and Prevention work linked into the Housing Strategy. K James suggested linking in the Digital Health Hub at the Trust with Care Call – this suggestion would be noted.</p> <p>Action: Stockport NHS FT contact for Digital Health Hub to be passed on to Stockport Homes to determine whether any links could be made with Care Hall (Stockport Homes)</p> <p>H Shaw suggested establishing a focus group on adult social care, health and housing; further consideration would be given to this, in addition to the numerous meetings that already take place. H McHale welcomed working with members of the ONE Stockport Health and Care Partnership, and other partners, to find practical solutions to housing issues in Stockport.</p> <p>Action: Health and Housing Task Force to be considered within the Neighbourhood and Prevention work programme</p> <p>RESOLVED: ONE Stockport Health and Care Board NOTED the Report on Housing and Health and the request to consider areas appropriate for joint working that could improve the health outcomes of Stockport residents.</p>	<p>AN</p> <p>CMc</p>
<p>15.</p>	<p>Estates Strategy – Project Hazel</p>	
	<p>K James outlined the work that had taken place to prepare a strong bid to re-build the estates at Stockport NHS Foundation Trust, acknowledging that extensive work was required on the estate to make it suitable for patients and the workforce.</p> <p>It was noted that despite a strong bid and the Trust being shortlisted, it narrowly missed out on government funding. Ongoing discussions were taking place to develop a strategy over the long-term, utilising different streams working with partners to provide facilities that were sustainable. Alongside this, it was recognised that to do nothing was not an option and the extensive re-development work taking place in the town centre which</p>	

	<p>included the building of thousands of new homes, presented an opportunity to integrate health services in the town centre and create a health hub, to include primary care and outpatients B for example.</p> <p>Members' approval was sought to proceed with exploring the delivery of the ambition to develop a health hub in the town centre through a phased approach, seeking alternative financial and investment models rather than relying on a single capital source.</p> <p>Members supported the proposal to proceed with the ambition to deliver an integrated health hub in the town centre, working in partnership with alternative funding streams.</p> <p>V Mehta highlighted the opportunity to provide a new model of care to support an ever-increasing population in the town and future discussions could include a breast screening facility or dermatology facility operating in the town centre for example.</p> <p>The Chair thanked the team for their partnership work in preparing a bid and for continuing the discussions to develop an integrated health hub in Stockport town centre.</p> <p>RESOLVED: ONE Stockport Health and Care Board SUPPORTED the proposals for the development of a new model of care in Stockport town centre.</p>	
16.	Flash Report – Stockport Provider Partnership August meeting	
	It was NOTED that the August meeting of Stockport Provider Partnership had been cancelled.	
17.	Flash Report – Stockport Quality Improvement Collaborative	
	A workshop had taken place in September 2023 to discuss Quality Improvement issues across Stockport. Members NOTED the Flash Report providing a summary of the meeting.	
18.	Flash Report – Primary Care Commissioning Committee	
	Members NOTED the Flash Report from the meeting of Stockport Primary Care Commissioning Committee meeting held on 12 September 2023.	
19.	Questions from the public	
	There were no questions from the public to discuss.	
20.	Any Other Business	

	There were no additional items of business to discuss.	
	The Chair thanked members for their contributions and closed the meeting.	

**Date & Time of Next Meeting: Wednesday 22 November 2023, 15:30 – 17:15 pm
Fred Perry, 1st Floor Conference Rooms 1 and 2 (to be confirmed)**