



Stockport JSNA

joint strategic needs assessment

Stockport Health and Wellbeing Board Pharmaceutical Needs Assessment (PNA) Supplementary Statement to the 2022 PNA June 2023

Version 0.1



Document Control

Amendment History:

Version	Date	Amendment History
0.0	11/04/23	Draft for review
0.1	23/05/23	Update following further pharmacy change and review

This document has been reviewed by the following:

Name	Title/Responsibility	Date	Version
PNA Project Group		Apr-23	V0.0
		May-23	V0.1
NHS Stockport STAMP (Stockport Area Medicines Panel)		Apr-23	V0.0
Ben Fryer	Interim Director of Public Health (MBC)	May-23	V0.1
Cllr Keith Holloway	Cabinet Member – Health	May-23	V0.1
Stockport Council CLT		31-05-2023	V0.1
Stockport Health and Wellbeing Board		14-06-2023	
ONE Stockport Health & Care Locality Board		21-06-2023	

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1 Executive Summary

Stockport's Pharmaceutical Needs Assessment (PNA) was published in 2022, and is available at <https://www.stockport.gov.uk/health-and-wellbeing-board/pharmaceutical-needs-assessment>. It assesses whether the current provision of pharmacy services meets the needs of the population and also identifies potential gaps to service delivery.

The 2022 PNA states that any change to provision of pharmacy services in Stockport which leads to a change in need will be communicated via publication of a supplementary statement.

On 31st March 2023 NHS England wrote to Stockport Health and Wellbeing board to inform them that **Lloyds Pharmacy, Sainsbury Stores Ltd, London Road, Hazel Grove, Stockport, SK7 4AW** will cease to provide pharmaceutical services on 22nd April 2023 and will be removed from the pharmaceutical list on this date.

On 19th May 2023 NHS England wrote to Stockport Health and Wellbeing board to inform them that **Lloyds Pharmacy, Sainsbury Stores Ltd, Wilmslow Road, Cheadle SK8 3BB** will cease to provide pharmaceutical services on 1st June 2023 and will be removed from the pharmaceutical list on this date.

This document describes the location and service provision offered by these two pharmacies and assesses whether these changes will lead to a gap in service.

The findings of this review are:

- Stockport as a locality still has adequate provision of essential services to meet the needs of the population by providing a service for more than 92% of the residents within 1km of their home; and the closures of the Lloyds Pharmacy (Sainsbury's Hazel Grove) and Lloyds Pharmacy (Sainsbury's Cheadle) do not change this position.
- The closure of Lloyds Pharmacy (Sainsbury's Hazel Grove) and Lloyds Pharmacy (Sainsbury's Cheadle) also does not affect the provision of either advanced services or locally commissioned services and does not change the conclusions of the 2022 PNA in this respect.
- However analysis of opening hours and trading days shows that while there is adequate provision for essential services, and Saturdays; the closure of Lloyds Pharmacy (Sainsbury's Hazel Grove) causes an additional out of hours service need in Hazel Grove / south Stockport area, in addition to the two areas already identified in the 2022 PNA. Overall there are therefore the following need for out of hours pharmacy services in:
 - Brinnington until 18h00-20h00 on a weekday
 - Marple 18h00-20h00 on a weekday
 - Hazel Grove / south Stockport 18h00-22h00 on weekdays and 10h00-16h00 on a Sunday

This service gap is of particular concern as the Lloyds Pharmacy (Sainsbury's Hazel Grove) site was the closest late evening and Sunday pharmacy to both Mastercall Healthcare (the out of hours primary care provider in Stockport) and Stockport NHS Foundation Trust. Stockport Area Medicines Panel (STAMP) highlighted that the loss of extended service pharmacy provision will have an impact on the wider healthcare services in Stockport.

2 Background

Stockport's Pharmaceutical Needs Assessment (PNA) was published in 2022, and is available at <https://www.stockport.gov.uk/health-and-wellbeing-board/pharmaceutical-needs-assessment>. It assesses whether the current provision of pharmacy services meets the needs of the population and also identifies potential gaps to service delivery. The PNA is used by NHS England in its approval process for applications to join the pharmaceutical list under the NHS Pharmaceutical Services and Local Pharmaceutical Services Regulations 2013¹.

The 2022 PNA states that any change to provision of pharmacy services in Stockport which leads to a change in need will be communicated via publication of a supplementary statement. This document sets out changes in provision in May 2023 and June 2023, and assesses whether these changes will lead to a gap in service.

3 Stockport 2022 PNA Summary of Findings

The conclusion of the 2022 Stockport PNA is that the population of Stockport's HWB area has sufficient service provision (including pharmacy contractors) to meet their essential pharmaceutical needs. This is clearly demonstrated by the following points:

- Within Stockport there are 63 community pharmacies, 4 internet / distance selling pharmacies; 1 dispensing appliance contractor (DAC) and 1 hospital pharmacy.
- This is a higher number of pharmacies per 100,000 population than the England average, despite six community pharmacies closing since 2018.
- In addition, there are 16 community pharmacies across Cheshire East, Manchester and Tameside which provide services to Stockport residents.
- More than 92% of the population have access to pharmacies within one kilometre of their home
- Choice of pharmacy is provided as more than 96% of the population live within 2km of three or more pharmacy providers
- Future anticipated population growth is unlikely to change this position in the lifetime of this PNA (to 2025).
- Analysis of opening hours and trading days shows there is adequate provision for out of hours service across the borough, apart from the following two areas:
 - Brinnington 18h00-20h00 on a weekday
 - Marple 18h00-20h00 on a weekday

As there is already sufficient service provision to meet the population's essential pharmaceutical needs, the preference would be for an existing provider in each of these areas to meet the identified out of hours needs

The maps and data contained in the 2022 PNA document clearly show that services that are commissioned in addition to the essential contract, including locally commissioned services, meet identified health needs in the necessary area in all cases, apart from one gap in provision as follows:

- Hepatitis C Antibody Testing where pharmacies already offering the locally commissioned needle exchange scheme should be encouraged to offer this service

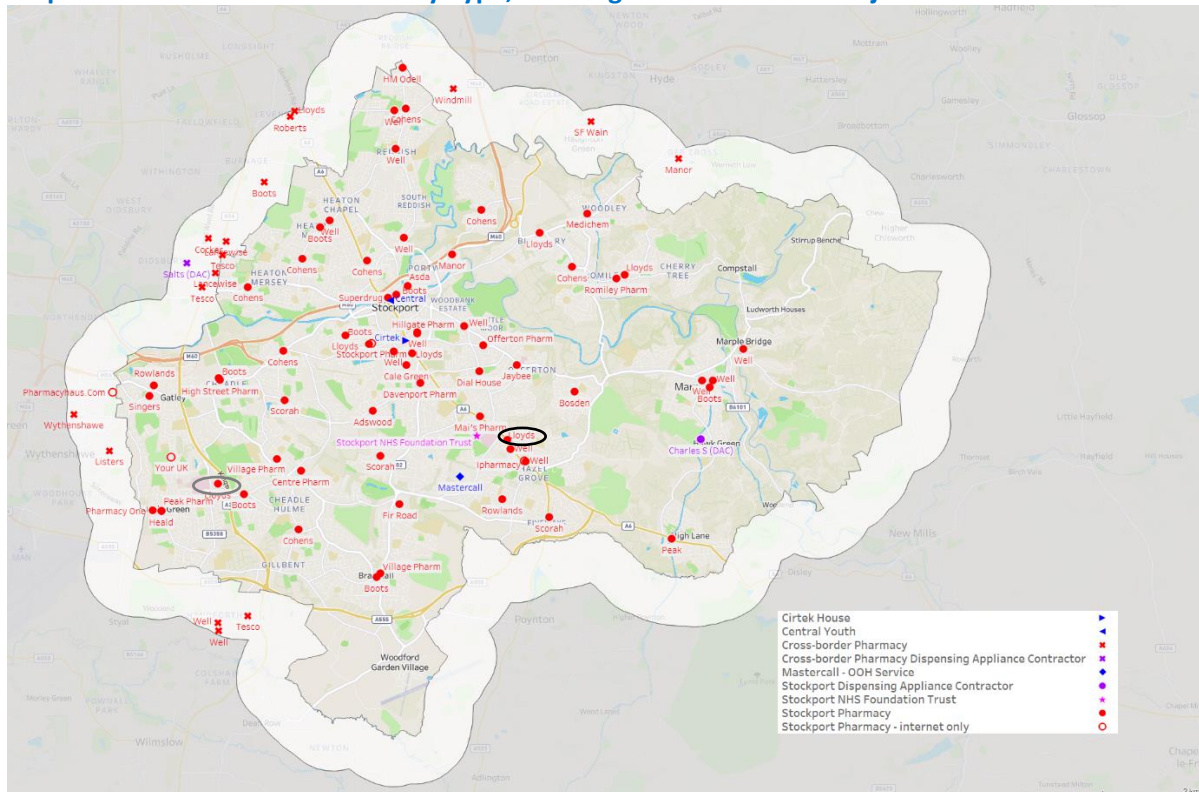
¹ http://www.legislation.gov.uk/uksi/2013/349/pdfs/uksi_20130349_en.pdf

4 April 2023 Change in Provision of Pharmacies in Stockport

On 31st March 2023 NHS England wrote to Stockport Health and Wellbeing board to inform them that **Lloyds Pharmacy, Sainsbury Stores Ltd, London Road, Hazel Grove, Stockport, SK7 4AW** will cease to provide pharmaceutical services on 22nd April 2023 and will be removed from the pharmaceutical list on this date.

This pharmacy is to the south of the borough and its location is highlighted in black on the map below. It is close to other community pharmacies, most notably Well (Hazel Grove 1) which is within 500 metres (5 minutes walk) and is located in the Asda store. Lloyds Pharmacy, Sainsbury, Hazel Grove dispenses around 95,000 prescription items each year.

Map 01 - Location of Pharmacies by Type, showing urban areas and major road networks



On 19th May 2023 NHS England wrote to Stockport Health and Wellbeing board to inform them that **Lloyds Pharmacy, Sainsbury Stores Ltd, Wilmslow Road, Cheadle SK8 3BB** will cease to provide pharmaceutical services on 1st June 2023 and will be removed from the pharmaceutical list on this date.

This pharmacy is to the south west of the borough and its location is highlighted in grey on the map above. It is close to other community pharmacies, most notably Boots (Cheadle Hulme) which is within 700 metres (10 minutes walk). Lloyds Pharmacy, Sainsbury, Cheadle dispenses around 29,000 prescription items each year.

5 Impact of the change on the provision of essential services – provided by all pharmacies

The Stockport PNA sets out some strategic principles for essential services:

- The ratio of residents to community pharmacies in Stockport should be at or above the national average.
- 90% of Stockport resident's homes should be within 1km of a community pharmacy.
- All deprived resident's homes should be within 1.5km of a community pharmacy.
- 90% of Stockport resident's homes should be within 2km of at least three community pharmacies (to offer choice).

The closure of the two Lloyds Pharmacies (Sainsbury's Hazel Grove & Sainsbury's Cheadle) leads to a reduction in the number of community pharmacies in Stockport from 63 pharmacies to 61 pharmacies, and changes the pharmacies per 100,000 population from 21.4 to 20.7, this is similar to the national average (see table 4.1 of the PNA) therefore still meeting the first strategic principle for essential services.

The provision for essential pharmaceutical services within Stockport at the time of the 2022 PNA ensured that:

- for 92.6% of the resident population there is a community pharmacy within 1km of their home (see table 4.3 of the previous) meeting the second strategic principle
- in deprived areas of Stockport 100% of people within 1.5km of a provider, therefore meeting the third strategic principle
- 96.1% of Stockport patients have at least three community pharmacies within 2km of their home, and a wider choice of alternative pharmacy provider within a 20-minute public transport route and therefore meets the fourth strategic principle

Following the closure of the two Lloyds Pharmacies (Sainsbury's Hazel Grove & Sainsbury's Cheadle) provision for essential pharmaceutical services within Stockport changes to:

- for 92.4% of the resident population there is still a community pharmacy within 1km of their home, therefore still meeting the second strategic principle
- in deprived areas of Stockport 100% of people still live within 1.5km of a provider, therefore still meeting the third strategic principle
- 96.1% of Stockport patients still have at least three community pharmacies within 2km of their home, therefore still meets the fourth strategic principle

The closure of the two Lloyds Pharmacies (Sainsbury's Hazel Grove & Sainsbury's Cheadle) therefore does not lead to a change in the need for essential pharmacy in Stockport.

6 Impact of the change on the provision of advanced and locally commissioned services

Advanced services are services community pharmacy contractors can choose to provide, subject to specific accreditation, in addition to the essential services. These services are specified nationally and are commissioned by NHS England.

There are currently seven advance services that community pharmacies can opt into:

- New Medicines Service (NMS)
- Flu Vaccination Service
- COVID-19 Vaccination Service.
- NHS Community Pharmacist Consultation Service
- Stop Smoking Advanced Service

- Hepatitis C Antibody Testing
- Hypertensive Case finding Services

Locally commissioned services can be commissioned by the local NHS Locality Team, the sub regional NHS Integrated Commissioning Board or the Local Authority. These services are commissioned from some or all of the pharmacies in the area to meet certain specific local needs. Services are usually contracted and paid for outside of the general contracting process. The services that are currently commissioned in Stockport are:

- Supervised Consumption of opiate substitute medication
- Needle and Syringe Exchange programme
- Emergency Hormonal Contraception
- Greater Manchester Minor Ailments Scheme
- Greater Manchester Minor Eye Conditions
- Stockport Palliative Care Medicine Service

Lloyds Pharmacy (Sainsbury's Hazel Grove) provided three of the national advanced service (NHS Flu Vaccination, NHS Community Pharmacist Consultation Service (CPCS) and the New Medicines Service (NMS)) and did not provide any of the six locally commissioned services.

Lloyds Pharmacy (Sainsbury's Cheadle) provided four of the national advanced service (NHS Flu Vaccination, NHS Community Pharmacist Consultation Service (CPCS), New Medicines Service (NMS) and the Hypertensive Case Finding Service) and did not provide any of the six locally commissioned services.

The three services offered by both closed pharmacies are all offered by multiple other pharmacies in the borough (50 existing community pharmacies offer flu vaccinations, 60 offer CPCS and 61 offer NMS), and the Hypertensive Case Finding Services is offered by 44 other pharmacies.

All three services offered by Lloyds Pharmacy (Sainsbury's Hazel Grove) are offered by the closest pharmacy at Well (Hazel Grove 1 in Asda). Three of services offered by Lloyds Pharmacy (Sainsbury's Cheadle) are offered by the closest pharmacy at Boots (Cheadle Hulme), the other service (Hypertensive Case Finding Service) is offered at the next closest pharmacies, Peak Pharmacy (Heald Green) and Heald Green Pharmacy both within 1,500m (20 minutes walk).

The closure of the two Lloyds Pharmacies (Sainsbury's Hazel Grove & Sainsbury's Cheadle) therefore do not lead to a change in the need for advanced or locally commissioned services at pharmacies in Stockport.

7 Impact of the change on the hours of trading

Community pharmacies are contracted to provide a minimum of 40 hours of essential services per week. These are the 'core' hours. Many choose to provide more than 40 hours, the extra known as 'supplementary hours'. A pharmacy will decide which hours are declared as 'core' and which 'supplementary'. In 2022 in Stockport 7 (11%) community pharmacies open for the minimum 40 hours only, 29 (46%) open for between 40 and 49 hours, 20 (32%) open for between 50 and 59 hours, 3 (5%) open between 60 and 99 hours and 4 (6%) are contracted to provide 100 hours.

Lloyds Pharmacy (Sainsbury's Hazel Grove) was contracted to provide services for 90 hours, and provided weekday evening (08h00-22h00), Saturday (08h00-22h00), and Sunday (10h00-16h00) services.

Lloyds Pharmacy (Sainsbury's Cheadle) was contracted to provide services for 100 hours, and provided weekday evening (07h00-23h00), Saturday (07h00-22h00), and Sunday (11h00-17h00) services.

The closure of these two pharmacies therefore removes 2 of the 7 pharmacies in Stockport operating for more than 60 hours.

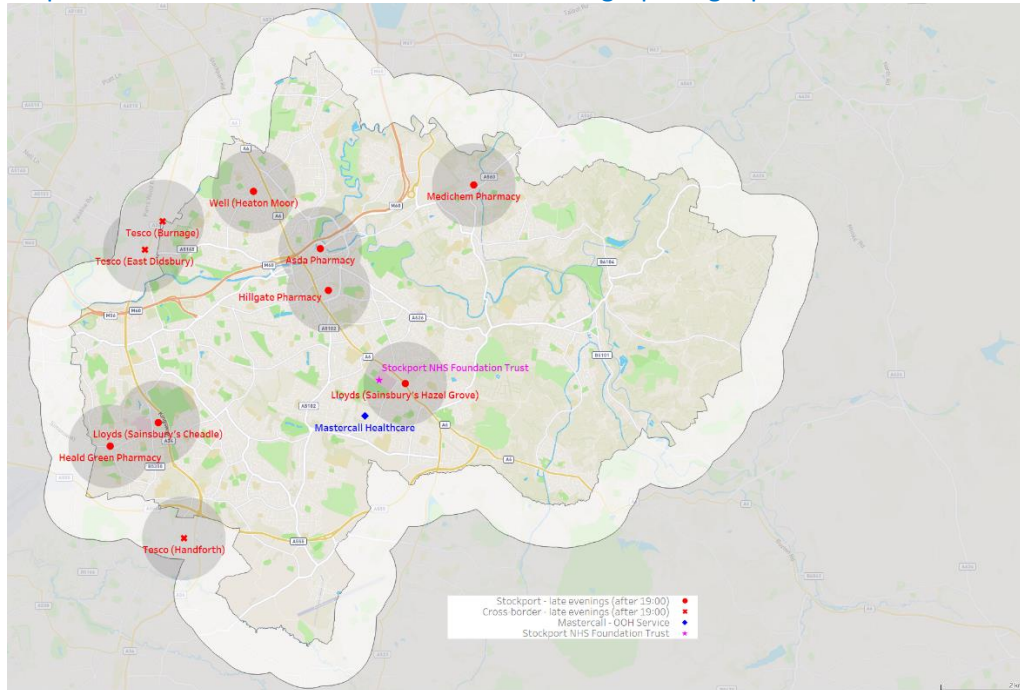
In terms of out of hours provision:

- At the 2022 PNA 7 (11%) community pharmacies in Stockport open after 19h00 on a weekday evening, additionally 3 cross border pharmacies open after 19h00 on a weekday evening leading to:
 - 25.6% of Stockport residents are within 1km of an evening pharmacy
 - 68.1% of Stockport residents are within 2km of an evening pharmacy
 - 88.7% of Stockport residents are within 3km of an evening pharmacy
- The closure of Lloyds Pharmacy (Sainsbury's Hazel Grove & Sainsbury's Cheadle) leads to 5 community pharmacies in Stockport being open after 19h00.
 - 19.6% of Stockport residents are within 1km of an evening pharmacy
 - 51.1% of Stockport residents are within 2km of an evening pharmacy
 - 78.0% of Stockport residents are within 3km of an evening pharmacy
- This is a significant change in evening provision
- See map 02 below for the distribution of these pharmacies

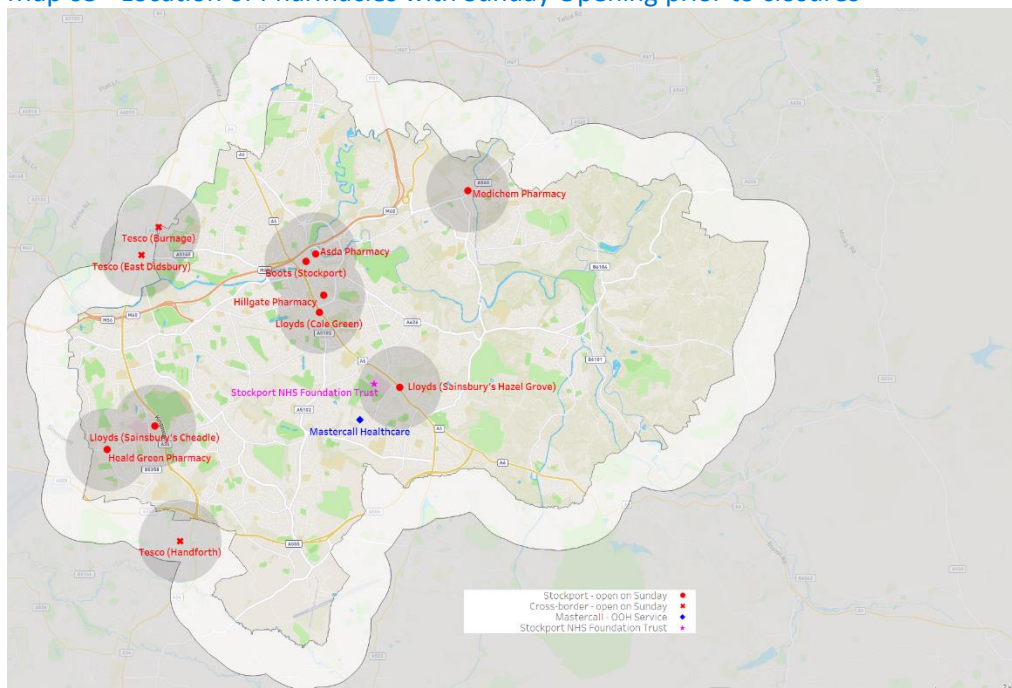
- At the 2022 PNA 41 (65%) community pharmacies open on a Saturday, additionally 9 cross border pharmacies open on a Saturday
 - 78.5% of Stockport residents are within 1km of a Saturday pharmacy
 - 98.8% of Stockport residents are within 2km of a Saturday pharmacy
 - 99.8% of Stockport residents are within 3km of a Saturday pharmacy
- The closure of Lloyds Pharmacy (Sainsbury's Hazel Grove & Sainsbury's Cheadle) leads to 39 community pharmacies in Stockport being open on a Saturday
 - 78.3% of Stockport residents are within 1km of a Saturday pharmacy
 - 98.8% of Stockport residents are within 2km of a Saturday pharmacy
 - 99.8% of Stockport residents are within 3km of a Saturday pharmacy
- In other words no significant change in coverage.

- At the 2022 8 (13%) community pharmacies open on a Sunday, additionally 3 cross border pharmacies open on a Sunday (see [appendix 1 – map 13](#))
 - 22.5% of Stockport residents are within 1km of a Sunday pharmacy
 - 67.0% of Stockport residents are within 2km of a Sunday pharmacy
 - 90.1% of Stockport residents are within 3km of a Sunday pharmacy
- The closure of Lloyds Pharmacy (Sainsbury's Hazel Grove & Sainsbury's Cheadle) would lead to 6 community pharmacies in Stockport being open on a Sunday
 - 16.5% of Stockport residents are within 1km of a Saturday pharmacy
 - 51.3% of Stockport residents are within 2km of a Saturday pharmacy
 - 81.1% of Stockport residents are within 3km of a Saturday pharmacy
- This is a significant change in Sunday provision
- See map 03 below for the distribution of these pharmacies

Map 02 - Location of Pharmacies with Late Evening Opening – prior to closures



Map 03 - Location of Pharmacies with Sunday Opening prior to closures



The maps above show provision of late evening and Sunday services in Stockport, and with particular reference to the GP out of hours service, provided by Mastercall Healthcare, and Stockport NHS Foundation Trust's main site at Stepping Hill Hospital; for both of which Lloyds Pharmacy (Sainsbury's Hazel Grove) was the closest evening and Sunday pharmacy provider. Patients using the Mastercall Healthcare out of hours service are usually directed to this pharmacy, and those remaining pharmacies late evening and Sunday services are significantly further away.

The maps also show that Lloyds Pharmacy (Sainsbury's Cheadle) is located close to another pharmacy offering late evening and Sunday openings, Heald Green Pharmacy which is contracted to open for 100 hours.

In 2022 feedback through the public consultation process noted while the majority of respondents to the public survey found it easy to access services out of hours (58%), over a third found it difficult or very difficult to access pharmacy services at these times (see [section 6](#)) a far higher proportion than inside normal hours (6%). It is likely that the closure of Lloyds Pharmacy (Sainsbury's Hazel Grove) will lead to a deterioration in these levels, although it will not be possible to measure this for some time; the closure of Lloyds Pharmacy (Sainsbury's Cheadle) is unlikely to have an impact due to the smaller volumes of items dispensed and the proximity of another 100 hours pharmacy.

The 2022 stakeholder consultation process also highlighted that Mastercall Healthcare have had issues with restricted opening hours provision in Stockport on late evenings, weekends, and Bank Holidays. Further discussions with the Stockport Area Medicines Panel (STAMP) in 2023 following the notification of the closure have highlighted:

- The loss of extended service provision will have an impact on the wider healthcare services in Stockport.
- Stockport as a whole continues to struggle with adequate pharmacy services for late evenings, weekends, and bank holiday service provision.
- Mastercall expressed concerns and struggle with finding pharmacy provision during out of hours, and are concerned about worsening situation.

The conclusion of this analysis is that while the closure of the Lloyds Pharmacy (Sainsbury's Hazel Grove) site does not lead to a gap in provision during normal working hours or on Saturday's it does lead to a gap in service in the Hazel Grove / south Stockport area for late weekday evening services (18h00-22h00) and on Sundays (10h00-16h00). The closure of the Lloyds Pharmacy (Sainsbury's Cheadle) does not lead to a gap in provision.

8 Changes to the findings of the Stockport PNA

Stockport as a locality has adequate provision of essential services to meet the needs of the population by providing a service for more than 92% of the residents within 1km of their home; and the closures of the Lloyds Pharmacy (Sainsbury's Hazel Grove) and Lloyds Pharmacy (Sainsbury's Cheadle) does not change this position.

The closure of Lloyds Pharmacy (Sainsbury's Hazel Grove) and Lloyds Pharmacy (Sainsbury's Cheadle) also does not affect the provision of either advanced services or locally commissioned services and does not change the conclusions of the 2022 PNA in this respect.

However analysis of opening hours and trading days shows that while there is adequate provision for essential services, and Saturdays; the closure of Lloyds Pharmacy (Sainsbury's Hazel Grove) causes an additional out of hours service need in Hazel Grove / south Stockport area, in addition to the two areas identified in the 2022 PNA. Overall there are therefore the following need for out of hours pharmacy services in:

- Brinnington until 18h00-20h00 on a weekday
- Marple 18h00-20h00 on a weekday
- Hazel Grove / south Stockport 18h00-22h00 on weekdays and 10h00-16h00 on a Sunday

Appendix 1 PNA supplementary statement process

This document will be published as a supplementary statement to the Stockport Health and Wellbeing Board Pharmaceutical Needs Assessment 2022 at <https://www.stockport.gov.uk/health-and-wellbeing-board/pharmaceutical-needs-assessment> once agreed by Stockport's Health and Wellbeing Board.

This statement has been produced by the Stockport PNA Project Team (see below) and has been reviewed by the organisations and committees listed on page 2 prior to publication.

In accordance with the NHS Pharmaceutical Services and Local Pharmaceutical Services Regulations 2013, Stockport Health and Wellbeing Board will publish a revised assessment within 3 years (by 30th November 2025).

Supplementary Statements will be issued on the opening or closure of pharmacies, or when there are pharmaceutical needs assessment changes that are minor and would not be relevant for granting of applications or have been signalled already in this document as having a potential, although as yet unknown, implication for local pharmaceutical service needs.

Supplementary Statements will be published in the same location as the 2022 PNA and will be approved by the Chair of Stockport Health and Wellbeing board prior to release

PNA Project Team

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