



Ms Monika Pyka
[REDACTED]

My Ref: 21/01409/LAPREV

27 October 2021

Dear Ms Pyka

Licensing Act 2003 103 Bloom Street, Edgeley, Stockport SK3 9LQ

On Tuesday 28 September I visited the above mentioned premises. The purpose of the visit was to assess compliance with the premises licence conditions prior to the Licensing Sub Committee hearing scheduled for later that evening.

I was aware that you were unlikely to be at the premises as you had previously advised that you were due to have a baby. On arrival at the premises I introduced myself to the staff member showed him my identification and explained the purpose of the visit. The staff member gave his name as Mr Anmor Singh, he explained that he had only worked at the shop for 2 days. From my observations of Mr Singh he appeared very competent in the use of the tills, scanner and the system used for administering and issuing the collection of parcels from the premises. I explained to Mr Singh that I wished to assess compliance with the premises licence conditions. I showed Mr Singh an electronic copy of the licence on my phone.

The following comments are made in respect to compliance with the licence conditions contained within Annex 2 of your licence.

1. I made no attempt to assess compliance with the licensing condition in respect of CCTV, my experience is that CCTV systems are often held in small storage areas of a premises. Having regard to the current levels of covid 19 and Mr Singh not wearing a face covering I made the decision not to request any information or sight of CCTV
2. The premises licence requires an incident log to be kept at the premises and records retained for a period of 12 months (copy licence attached for reference). Mr Singh was unable to provide the incident log. This is a breach of your licence condition
3. The premises licence requires that when the designated premises licence is not on duty a contact telephone number will be available. Mr Singh was able to provide a contact number for your husband. This was considered satisfactory as I was aware that you had just had a baby
4. All Spirits were stored and sold from behind the counter in accordance with the licence condition

5. No observations were made regarding the closure of the roller shutter doors
6. Mr Singh confirmed he had received training in relation to alcohol sales and was able to satisfactorily demonstrate to me a good understanding of acceptable and unacceptable forms of age identification. Mr Singh was unable to produce any form of written authorisation from yourself in relation to approval to sell alcohol. Mr Singh was unable to provide the written sale of alcohol register at the premises. Mr Singh indicated his training records were kept at his home. This is a breach of your licence condition. Please ensure appropriate records are available at the premises and can be produced to officers upon request
7. The premises licence requires prominent clear and legible signage at the exit of the premises asking customers to respect the needs of local residents and leave quietly – please see your licence conditions for the actual wording of this condition. No signage was displayed. This is a breach of your licence condition. Please provide appropriate signage
8. There was a waste bin provided at the front of the shop at the time of the visit. It has been alleged that the waste bin is not always provided, however at the time of the visit this licence condition was complied with
9. I made observations as to any accumulations of refuse external to the premises, the front and rear of the premises were both clean and tidy and I was satisfied that this licence condition was complied with at the time of the visit
10. No assessment was made of external lighting
11. There was no evidence of people loitering outside the shop during my visit to the premises, however it is recognised that the time of the visit was 3.30pm on a Tuesday afternoon and that people/ youths may be more likely to congregate outside the premises during the evenings or weekends , please can you ensure that you encourage groups of 3 or more not to congregate outside the premises
12. There was no signs present to deter proxy sales, “Proxy sales” are where adults are purchasing alcohol on behalf of people who are under 18. This is a breach of your licence condition, please provide appropriate signage
13. Mr Singh was unable to produce any register of refusal of sale of alcohol, when questioned further he suggested he would write such information down on a scrap of paper. This is breach of your licence condition , Please ensure you are familiar with the requirements of the licence condition in relation to age related sales and that the condition is complied with
14. Mr Singh was unable to demonstrate detailed understanding of a challenge 25 policy (although a small poster was displayed behind the counter next to the summary of the premises licence). No challenge 25 poster was noted at the entrance to the shop and Mr Singh was unaware of any written policy regarding challenge 25 and was not able to produce any such policy. This is a breach of your licence conditions and needs to be rectified.

It was disappointing that Mr Singh appeared to have little or no knowledge regarding the requirements of the premises licence and was unable to produce the required documents upon request especially when my observations were that he appeared very competent in the use of tills/ scanners/ parcel collection etc.

During my visit to the premises Mr Singh made a phone call and spoke in a language I assumed to be his native language. Shortly after the phone call a gentleman called "Gary" arrived at the premises and explained that he was your husband. Gary later text me to say that all the required documents had been at the shop. I returned to the shop to collect them but received a message from Gary that he had taken them home to bring to the Licensing Sub Committee meeting later that evening. Gary did not provide the documents at the Committee meeting,

Please can you ensure that all the premises licence conditions are complied with, I acknowledge that you have just had a baby and therefore it would be helpful if your husband could assist you in resolving the none compliance issues. From discussions at the Committee meeting your husband inferred that he is very much involved in the day to day operation of the premises

I will arrange to revisit the premises in the near future. In the meantime if you need any clarification on any of the issues raised in this letter please let me know

Yours sincerely

Jenette Hicks
Licensing project Officer