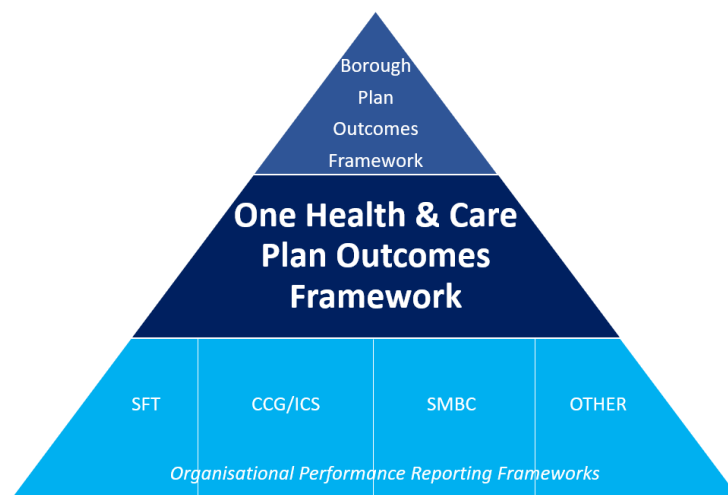


OUTCOMES FRAMEWORK

Report of the Corporate Director (Corporate and Support Services) and Deputy Chief Executive

1. INTRODUCTION AND PURPOSE OF REPORT

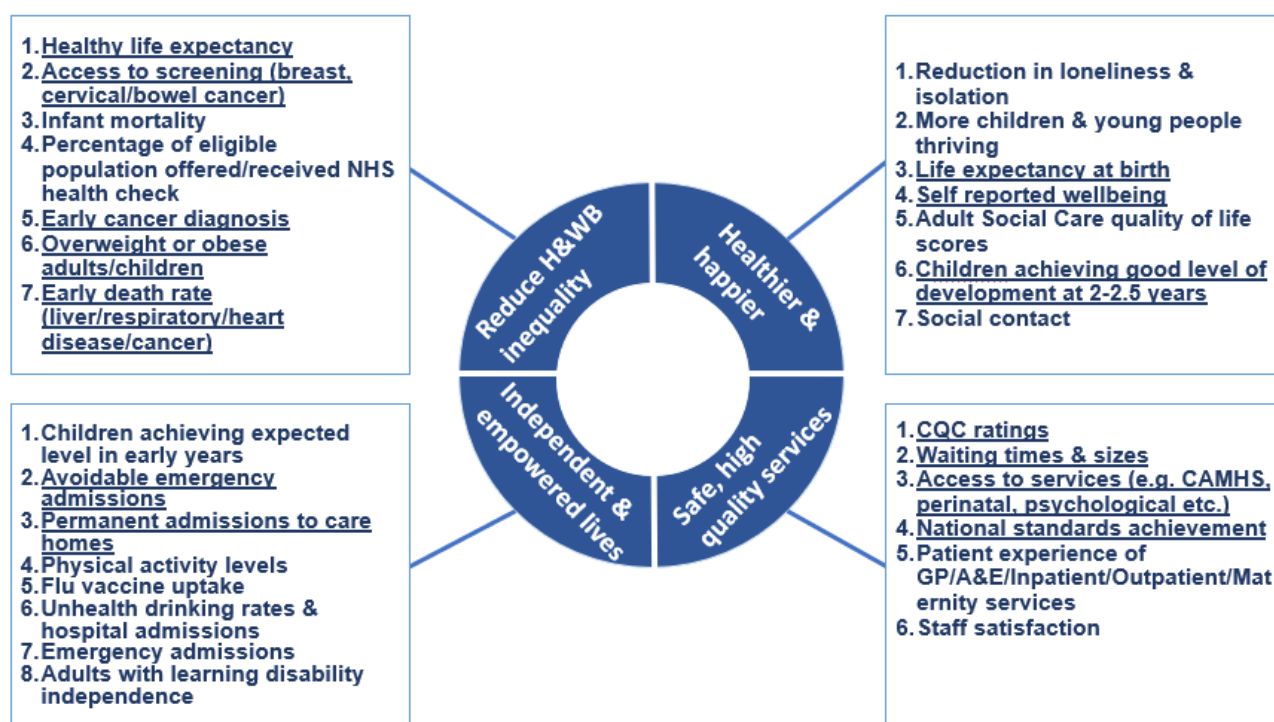
- a. ONE Stockport and our Health and Care Plan set a clear mandate for health and care partners to deliver real change for Stockport residents. Aligned to the strategic outcomes in the Plan we need to be able to measure progress, identifying if we are on track to achieving our objectives and sharing evidence of this across the partnership. This will provide us both with an opportunity to evidence impact, celebrate success but also to intervene where outcomes are not as expected.
- b. In order to do this we plan to publish an outcomes framework, to include a list of measures for each of the strategic outcomes with supporting information such as benchmarks, targets and trends. This will align to the wider Borough Plan outcomes framework, but will also link to performance reporting frameworks in each organisation in the partnership too, for example management and operational dashboards. This golden thread will help monitor progress and ensure alignment.



- c. Similar to the Borough Plan outcomes framework we can explore options for publishing information in the public domain, potentially making use of the partnership owned “Big Stockport Picture” open data portal (<https://bigstockportpicture.co.uk/>) that went live earlier this year.
- d. The board is asked to provide feedback on progress to date and planned next steps to help with the ongoing development of the outcomes framework.

2. PROGRESS TO DATE, EMERGING MEASURES & PROTOTYPE DEVELOPMENT

- a. Working with colleagues from across the partnership, we developed a “long list” of existing and new measures that would help us determine if we’d achieved the aims in the Plan. This list was reviewed and reduced in length, identifying the data source, owner and other useful metadata such as available benchmarks, amount of historic data and refresh frequency.
- b. We also identified where there was overlap with planned Borough Plan measures and existing measures included in the various reporting frameworks already in place. Due to the focus on inequalities in Stockport, we also identified the underlying detail that is available for each measure so we can determine whether or not a related inequality related measure could be created.
- c. The latest list continues to be condensed further, but below is an overview of the types of measures included for each of the strategic aims. The underlined measures also appear in the Borough Plan. For each we are identifying where we can monitor inequalities e.g. differences in outcomes by geography, age, need etc.



- d. The majority of the measures are health (primary/secondary care) and public health related, with most data held by CCG and public health colleagues. We are considering options for how we bring this data together in a coherent and efficient manner.
- e. We have also considered the product that will be developed for colleagues to access the information in the framework. It is still early days but we hope to make use of our interactive dashboarding software and open data portal to share information with colleagues and members of the public too. We are learning from the development of the Borough Plan prototype that we are currently building.

3. NEXT STEPS

- a. We will align this work to the ICS subgroup on integrated design and will engage with leads for each of the strategic outcomes to ensure the measures are appropriate and sign off the first version. We aim to have completed this by the end of December.
- b. At the same time we will check alignment with the refreshed GMS framework, expected this month, and the GM Marmot Beacons.
- c. We will explore the best method for collating the data from across the partnership, working closely with Business Intelligence colleagues, with the necessary detail to monitor inequalities, trends and outcomes relative to benchmarks.
- d. We will continue to develop the prototype for the Borough Plan using lessons from this to inform the development of the One Health & Care Plan framework. As part of this we will also develop a prototype for the public facing version.
- e. We will explore opportunities to develop broader mechanisms to capture qualitative feedback and perceptions, including a resident's survey.
- f. This work will report into the Integrated Design task and finish group to ensure that it is aligned with Integrated Care System development. The outcomes framework will complement wider work on people and community voice and professional and clinical leadership.
- g. We plan to agree the framework by the end of March 2022 and publish a first version, using data for 2021/22, in quarter 1 of 22/23. We expect it will continue to develop iteratively as we gain additional feedback.

4. CONCLUSIONS AND RECOMMENDATIONS

- a. The focus of the work to date has been identifying appropriate measurement and reducing the initial "long list" to something more manageable. The framework will continue to develop over the coming weeks and we are planning to have finalised the first version of the measures by the end of the year.
- b. We will continue with the actions outlined above. We will share the framework with colleagues for review and additional feedback, before developing an approach to pull together all the necessary data in time for publishing the first version in Q1 of 2022/23.
- c. The board is asked to:
 - Comment on the progress and work to date
 - Comment on the proposed next steps and advise on engagement of wider stakeholders
 - Comment on proposals to develop public facing version and advise on any considerations

BACKGROUND PAPERS

There are none

Anyone wishing to inspect the above background papers or requiring further information should contact Craig Hughes on telephone number Tel: 0161 474 5421 or alternatively email craig.hughes@stockport.gov.uk