

1. Background

In 2021 partners across Stockport launched a new borough plan - *ONE Stockport* - setting out a collective ambition for the next ten years. Delivery of this vision will be through a range of enabling plans, including a system-wide Health & Care Plan. The ambition of this health and care plan is to enable local people to live the best lives they can, happy, healthy & independently.

Over the first half of 2021 engagement was undertaken to:

- understand what is most important to local people, patients, carers and health and care staff;
- translate those priorities into clear outcomes we will work to deliver;
- understand how services are best delivered to meet local needs, local budgets and our workforce capacity; and
- set out tangible actions that we will take across the wider health and care economy to deliver the seven health and care commitments identified in the Borough Plan.

2. Engagement Approach

In light of the pandemic and social distancing requirements, engagement was undertaken virtually through a range of methods to reach as many community groups as possible and gain insight into the needs and aspirations of the Stockport population:

- Attending existing community, partnership and organisational meetings
- Over 500 local groups contacted with information
- Targeted focus groups to speak to a representative selection of community stakeholders
- Presentations and discussions at team meetings
- System-wide workshops for health and care staff
- Social media
- Briefings and presentation at formal meetings
- Press releases and input into partner newsletters.

Key Stakeholders included:

- *Stockport residents*
- Children and Young People
- Older People
- LGBTQ+ Groups
- Ethnic Minorities
- Parents and Carers
- Community partnerships
- Representatives of the Voluntary, Community, Faith and Social Enterprise sector

Staff providing health and care services in Stockport:

- Primary Care
- Community healthcare
- Mental Health
- Hospital services
- Social Care
- Local authority
- Care homes and home care providers
- Unions and Trade organisations.

A full list of stakeholders involved and engagement undertaken can be found in Appendices 1-2.

3. What we heard

In total, we spoke to 850 people who live or work in Stockport. Some common themes emerged from these exercises and are outlined below.

There was overwhelming support for a single plan for health and care, taking into consideration the wider determinants of health such as education and housing.

Feedback clearly showed that people and communities have, and continue to be, impacted by Covid-19, with concerns about the future, employment opportunities and the physical and mental health and wellbeing of family, friends and our communities emerging strongly in discussions and surveys. Conversations focussed on the importance of mutual support, collaborating to support those in need but also to maintain new relationships and closer ways of working and designing, together, a hopeful future.



The following section sets out (in no particular order) the main themes of feedback.

3.1 Inequality

Local people expressed concerns about widening health inequalities, exaggerated by the impacts of COVID, and asked us to focus on this as a priority.

There was a strong message that a one-size-fits-all approach is not suitable for everyone and we need to consider wider sectors of our communities. Engagement highlighted that cultural competency is important for services

Respondents highlighted steps they could take to help address inequalities and these focussed around self-care, but there were recurrent barriers such as people not knowing where to get support or issues around time.

3.2 Collaboration

Many conversations focussed on collaboration and collective approaches which are joined up with a real community emphasis. People were clear that services need to work together to deliver a seamless service for them.

“I don’t know the difference between NHS Stockport, Stockport NHS and all the other services – I just want them to work together instead of passing people from pillar to post. There should be no wrong door for accessing care”

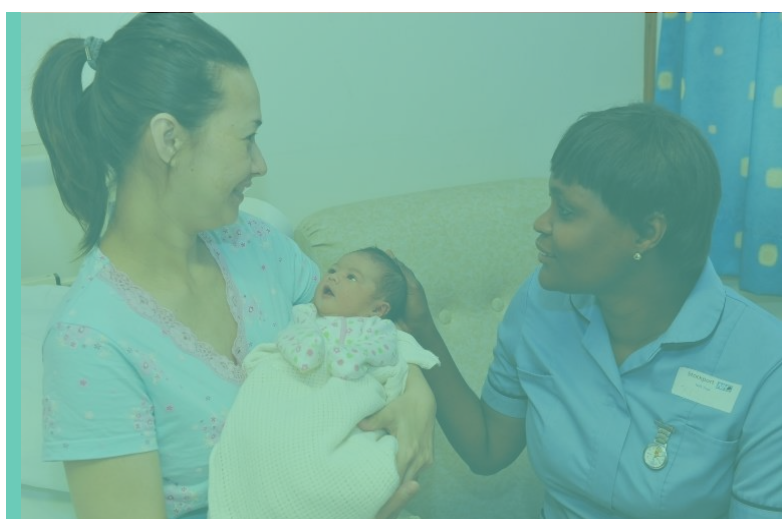
Steve, Signpost Young Carers

Staff engagement highlighted the need to focus on service users and put their needs above organisations.

“The people we all care for should come before the organisation we work for and the system needs to make that easy to do”

Julia, Social Worker

Positive examples of collaboration were given, showing the impact it can have on outcomes.



“Stockport Family brings together children’s services from across health, care and education. Wrapping services around the child and their family – our common purpose – has had a powerful impact. An external evaluation by the Department for Education has shown how this collaborative model has helped to improve life chances and quality outcomes for local children.”

Chris McLoughlin, Director of Children’s Services

“The COVID vaccine programme is a great example of collaboration in Stockport.

This was an NHS-commissioned service, led by our local GPs, delivered in collaboration with commissioners, pharmacists, the hospital, the council, care homes, the local car scheme and volunteers coordinated by Healthwatch.



Everyone played a role – whether it was local businesses donating food for the staff manning the clinics, Council teams making sure grit was available on icy mornings, volunteer drivers helping people get to the appointments or the vaccine inclusion group helping to overcome myths in the community.

All Together As ONE, we can achieve great things.”

Jen Connolly, Director of Public Health



“People really came together during the pandemic. For Bramhall and Cheadle Hulme’s vaccine clinic we had 200 plus volunteers supporting through snow and hail - over 100 of whom contacted me over one evening in December!

Amazing people - some who had been furloughed, some who had been made redundant, some students and others who were retired.

Two of our volunteers are now employed at my Practice. After being involved with the community, working with the GP Practice staff, and seeing the patients they said they really feel part of something amazing and wanted to do more to make this a permanent part of their lives.”

Kat Fortune, Practice Manager

“Stockport Car Scheme is part of the Wellbeing & Independence Network. It helps to keep people well in their own homes by enabling those who would struggle with public transport to get out and about in a safe way.

Over the last year there has been a reduction in social groups and people going out shopping, so we adapted our service to help deliver prescriptions, foodbank

parcels, pulse oximeters and thermometers to people shielding.

We also delivered 7-day support for people attending a vaccine clinic. Some days we have taken almost 80 people for a vaccine!

During these unprecedented times the number of people coming forward to volunteer has increased and enabled us to cover all requests for support. We feel that we can build on this enthusiasm and offer more medical transport in the future.”

Sue Peck, Stockport Car Scheme



3.3 Mental Health

Mental Health and wellbeing was a particular concern for our young people.

“Looking after our mental health is more important than ever!”

Millie, Stockport College, age 17

Rates of poor wellbeing have almost doubled from pre-pandemic levels. People were clear that local support should not just focus on reactive mental health services, but also support people to stay well with a strong mental wellbeing offer linked to the voluntary sector.

“BOOST deliver a range of physical activity sessions geared specifically at supporting people with poor mental health and those who are lonely and socially isolated, driven largely by my own lived experience of using physical activity as an alternative to prescribing. I think residents find it incredibly difficult to identify non-clinical opportunities to improve their health and service providers do not have clear sight of what is on offer, particularly from the VCSE community.”

Steve Flynn, BOOST

A third of survey respondents did not know where to access services and those that did had predominantly had experience of mental health services either as a provider/practitioner or recipient. Solutions proposed included self-referral, greater availability of urgent access to services and the ‘No Wrong Door’ policy used by Open Door.

“When people go to ‘Open Door’ - the drop-in service in the town centre – they will be signposted to the right service for them and supported to get the care they need.”

Jane, Support Worker Manager

3.4 COVID

The challenges of COVID are widely acknowledged and there is wide-spread understanding of the pressures the health and social care system has faced. Whilst new ways of working are appreciated there is also a strong desire to move on and build on partnerships, particularly those in the community.

3.5 Age-Friendly

People noted the fact that Stockport has an older than average population and the demand this creates for health and care services.

“For an aging population, I think having an accessible and good quality health care network is key - this ties in closely with a good quality social care and community network. People need to feel safe and secure and this is dependent on health and connectivity. It’s imperative this is supported by being able to get around and have access to a solid and affordable public transport system.”

Janet, Offerton, age 68

It was felt that our ambition to be an Age-Friendly Borough should encompass all age groups from early years. In particular, people highlighted the importance of inter-generational work.

“For many older people the motivation to join groups is social interaction, so we have turned buddying schemes into Walk and Talk, which also incorporates families, so all ages can support each other in active living”

Staff Engagement Session of Ageing Well

The Reddish Cycle Repair Shed was identified as an intergenerational project that works with The Reddish Cycle Repair Shed is an intergenerational project that works with Adswood Primary school, enabling disadvantaged kids to learn to fix and own a bike.

3.6 Support for Carers

Stockport benefits for a large number of unpaid carers who support residents with health and care needs. Engagement noted the importance of this group and flagged the need for more respite care and training to support them.

3.7 Access to services

Access to good quality health services is a top priority for the population. During COVID surveys, almost half of respondents put this as their top priority moving forward.

Access to primary care was highlighted and in particular there were calls for more face-to-face appointments, post-lockdown.

3.8 Prevention

There was a strong focus on the prevention agenda. People asked for more promotion of services and linking in with mental health and wellbeing, highlighting the opportunities of linking in with local groups and organisations.

**“It’s easy to wait for someone to fall down and put a plaster on their knee ...
... we should help people to live well so they don’t fall in the first place!”**

Healthwatch Engagement Event

The Start Point café in Woodley was mentioned as an example of a community hub, where anyone can come in and get advice, information about services, online learning or even just find someone to talk to.

3.9 Asset-based approach

There was an acknowledgement of the need for more self care and enabling people to take control of their health and care.

It was felt that services should acknowledge the strengths and assets of local people and use them in co-producing care.

“I know what I need better than any stranger sat behind a desk. You should ask me what I want, not tell me what you want to do”

Jean, Cheadle Hulme, age 79

3.10 Wider Determinants of Health

It was recognised that an holistic approach is needed - not only a health and social care issue but also impacted by housing and employment.

“I want everyone to be happy and healthy. Good health isn’t just about good services it is also about employment, education, friendship and enjoying the outdoors.”

Claire, Romiley, age 43

Education was highlighted as a key factor to help address inequalities particularly around how to access services, but a fundamental issue was the proposition of an equitable offer so it didn’t matter how much someone earned or where they lived.

3.11 Workforce

The COVID-19 pandemic clearly illustrated the importance of the health and care workforce. There was a strong acknowledgement of the pressures that health and social care staff have faced during the pandemic with suggestions of support measure to help retain staff. Top suggested item was the need for education.

“The Academy of Living Well is helping to target the right candidate, create the new qualifications for the workforce required of the future and make the adult social care career path more attractive to future generations.”

Workforce Engagement Event

How teams work together featured heavily in feedback.

“When we put up organisational boundaries it reduces our impact”

Liz, Community Champions

“Working creatively together we can create the synergies that help all of our teams with shared issues like hard to recruit to posts”

Janet, Adult Social Care

“We need to create neighbourhood teams who identify with their shared community, not an organisation”

Staff Workshop on Inequalities

4. Survey results

In total, 131 people took part in the online survey. This response rate is in-line with completed surveys submitted for the One Stockport Borough Plan. A copy of the survey can be found in appendix 3.

4.1 What are we doing well

Wide acknowledgment of the impact of Covid on services and recognition of the success of the vaccination programme although recognised that whilst some welcome new technology such as online appointments, for others it is a challenge.

4.2 What needs to be improved

Mental health was a recurrent issue with the need for access and funding.

Access to primary care was highlighted and in particular there were calls for more face-to-face appointments

4.3 What can make it better

Better communication across the system between health care professionals with repeated asks about workforce capability in terms of numbers and resource with calls for more staff and services operating extended hours with more direct contact between clinicians and patients. Strong focus on the prevention agenda with promotion of services and linking in with mental health and wellbeing, highlighting the opportunities of linking in with local groups and organisations.

4.4 Awareness of mental health services and support

Over a third of respondents did not know where to access services and those that did had predominantly had experience of mental health services either as a provider/practitioner or recipient.

To resolve this, solutions were proposed on self-referral and availability of urgent access to services. Self-care was highlighted, with the need for exercise as well as a strong community offer.

4.5 Inequalities

Recognised that an holistic approach is needed and it is not only a health and social care issue but also impacted by housing and employment. Education was highlighted as a key factor to help address inequalities particularly around how to access services, but a fundamental issue was the proposition of an equitable offer so it didn't matter how much someone earned or where they lived. Respondents highlighted steps they could take to help address inequalities and these focussed around self-care, but there were recurrent barriers such as people not knowing where to get support or issues around time.

4.6 Workforce

Our workforce is valued and there was a strong acknowledgement of the pressures that health and social care staff have faced during the pandemic with suggestions of support measure to help retain staff. Top suggested item was the need for education.

4.7 Discharge

Hospital discharge was highlighted by many respondents about support for people in the community with the need highlighted for convalesce and support in the community, particularly through volunteers.

4.8 Conclusion comments

There were repeated requests to listen to what local people have to say about services and involve them in decisions.

5. Focus Group Feedback

Focus groups were run with key stakeholders to ensure that views were captured from Stockport's diverse communities (see full list of events in appendix 2).

Key themes shared by different community groups are set out below.

Carers:

- Recognition for 'unpaid carers' struggle to identify as a carer and the impact so who supports the carer
- 1,000 new people identified as carers during Covid by Signpost
- Top request is respite from the caring role
- BAME community less likely to identify as carers/Older males less likely to connect with services

Starting Point – social enterprise care

- Main issues are mental health, obesity and smoking (rising in young people)
- Barriers to healthy choice – behaviour, costs
- Bridge the gap between confident professionals and citizens
- Alvanley GP Practice – breaking down barriers – supporting the café initiative
- People see a real potential in social prescribing

Stockport Disability Partnership

- Partnership working and shared resources to support local people Digitalisation - lack of confidence to use IT
- Isolation – 'people need people'
- Need to cover complexity of someone's needs so not tick box when accessing services
- No support for people given ASD diagnosis later in life
- Need a community approach with continuity

Stockport Race Equality Partnership (S-Rep)

- Concern about systematic racism i.e. BMI scales do not really apply and still used
- People don't know about services and how to access them – could be language or technology
- Any implementation needs to be around relationship building and lived experience

Walthew House – supports people with sensory loss

- Covid impact – isolation - cant access phone or visual media
- Communication is key
- Ask all service designers to think how would I use this service if I was deaf or blind
- Considerations for resources including audio, jargon-free language
- BSL interpreters, priority for A&E/hospitals – offer as a training for staff, attractive as enhanced skill - increases befriending and care also cost effective and efficient

Inter-Faith Group

- Great interest in using churches/places of worship as a place for people to come together – planned roll out of a children's group
- 'Awful inequalities' around IT which leads to isolation
- Day-to-day challenges - booking GP appointment
- Death Café – safe space to talk about feelings

Youth Group

- Lockdown has made people realise how important social connection is
- Wanted more emphasis by school nurses on mental health
- Proposed schools could promote “How to Support a Friend”
- Involved in the Youth Parliament with two representatives from Stockport and covered environmental issues and hate crime.

Maternity Voices Partnership

- Training for cultural competencies is very important
- Services users do not want to keep telling their story over and over again
- Services need to be joined up
- Improved health literacy

6. Workforce Events

Information was shared with staff in a range of ways:

- Through staff newsletters
- Regular team briefings
- Social media and website content
- Presentations at team meetings
- As well as sharing the link to the online survey.

In addition, six staff workshops were run, each focussing on a specific commitment in the borough plan, to gain insight from local experts. Workshops included staff from across local health and care teams, including commissioners; public health, local authority, primary care, community services, mental health, social care, hospital care and the third sector. Events were chaired by senior leaders from across the system.

Date	Workshop	Chair	Attendees
30/06/21	Neighbourhoods & Inequalities	Jen Connolly <i>Director of Public Health (SMBC)</i> Steve Bradshaw <i>Clinical Director for Neighbourhoods (CCG)</i>	19
07/07/21	Age-Friendly Borough	Judith Strobl <i>Public Health Consultant</i>	25
08/07/21	Quality	Anita Rolfe <i>Chief Nursing Officer (CCG)</i>	22
12/07/21	Workforce	Emma Stimpson <i>Acting Director of Workforce & OD (SFT)</i> Jennie Neill <i>Head of HR (CCG & SMBC)</i>	30
15/07/21	Early Help & Prevention	Jen Connolly <i>Director of Public Health (SMBC)</i>	43
26/07/21	Mental Health & Wellbeing	Clare Parker <i>Executive Director of Nursing (PCFT)</i>	58

There was a celebratory theme with how the system had come together during the pandemic and the vaccination programme was highlighted for the way it united people, with acknowledgement to all the volunteers. There was a real zeal for continuing this momentum going forward, particularly with a neighbourhood approach and reduced organisational boundaries.

Key themes included:

- Focus on greater partnership working and developing links i.e. Community Champions
- Data analysis by neighbourhood to understand needs and target services appropriately
- the mapping of the new structure and how it all fitted together and where people/services sat within it.
- Clearly defined offer - create understanding of how to access services
- Learn from good practice and co-production i.e. Open Door
- Strong patient focus - understand the individual's journey through services and help to coordinate care between organisations
- We need to create neighbourhood teams who identify with their shared community, not an organisation
- focus on patients / service users as the most important factor.

- Culture is key, so organisational development will be needed jointly (not as separate organisations)

7. How Feedback Was Used

Feedback from local staff, patients, service users and community groups has been used to shape our priorities and build the detail of the Health and Care Plan.

Throughout the plan, case studies based on local experiences have been used to shape our new model of care and prioritise shared resources for the future.

Appendix 1 – Who we involved

As part of our commitment to engaging as widely as possible, the following local groups were contacted to ensure that feedback included views from a range of community groups, including groups protected under the Equality Act.

Stakeholder Groups		Protected Characteristics	
Health & Care Leaders	ONE Stockport Leadership Group Health and Wellbeing Board Healthwatch Stockport Health & Social Care Scrutiny Committee NHS Stockport CCG Governing Body Stockport NHS FT Board Pennine Care FT Board Adult Social Care Management Team Stockport Family Council Leadership Team SMBC Cabinet	Age	Age UK Stockport Older People's Forum University of the Third Age Stockport Coram Voice (youth advocacy) Children in Care Council and Autism Ambassadors DePaul (youth homelessness service) Edgeley and Cheadle Heath Sure Start Home-Start Stockport Starting Point Stockport College Youth Participation Group
Health & Care Staff	NHS Stockport CCG Stockport NHS Foundation Trust Pennine Care NHS FT General Practice Adult Social Care Children's Social Care Viaduct Care Mastercall Public Health	Disability	Action on Hearing Loss CALD - Carers for Adults with a Learning Disability Disability Stockport Community LD Team Parents in Partnership Stockport (PIPS) Pure Innovations Pure Insight Walthew House (sensory loss) The Seashell Trust Stockport Disability Partnership Stockport Parents of ADHD Children in Education Together Trust
Stockport's Strategic Boards	Area Committees Care Homes Forum Children's Integrated Leadership Group Children's Transformation Group Economic Alliance Headteachers Meeting Looked After Children Provider Forum Safer Stockport Partnership Stockport Family Partnership Board Stockport Housing Partnership Strategy Group	Ethnicity	ACCA – Stockport's African & Caribbean Community Association Asian Heritage Centre Council of Ethnic Minority Voluntary Sector Organisations Ebony & Ivory Community Organisation Nexus Equality Network Nia Kuumba Stockport Council Ethnic Diversity Service Stockport Race Equality Partnership Wai Yin Chinese Society
Patient Groups and Representatives	General Practice Patient Participation Groups Patient Involvement Network Stockport FT Members Vaccine Inclusion Group Arts For Recovery In The Community Arts on Prescription Arts For Wellbeing Alzheimer's Society	Gender Identity	MORF Support Group for Trans guys in Manchester Press for Change
		Pregnancy & Maternity	Stockport Maternity Voices Partnership

Stakeholder Groups

Patient Groups and Representatives	Beacon Counselling Beechwood Cancer Care Gatley & Cheadle Diabetes Support Group Multiple Sclerosis Society Stockport & District Rethink Stockport Caring Together Stockport Progress & Recovery Centre (SPARC) Stockport Cerebral Palsy Society Stockport Mind Stockport Stroke Support Group Stockport User Friendly Forum (STUFF)
Carers	Carers' Voice Oasis for Carers Signpost for Carers Stockport Parent Partnership
Homelessness	Wellspring DePaul
Wellbeing & Fitness	Life Leisure Why Sports
Wider public sector	Fire Service GMCA GMHSCP GMP Primary Head Teachers Consortium Stockport Advice Stockport Advocacy Stockport Homes VCFSE Forum

Protected Characteristics

Sex	Stockport Women's Aid Stockport Women's Centre First Step Women Development Group
Sexual Orientation	Forward LGF People Like Us Stockport Stockport Pride / Stockport Pride Youth Group Stockport Proud Trust Youth Group

Protected Characteristics

Religion & Belief	Inter Faith Group Meeting 360Life Church Bramhall Baptist Church Bramhall Methodist Church Bramhall United Reformed Church Cheadle Hulme United Reformed Church Cheadle Hulme Methodist Church & Youth Fellowship Cheadle Muslim Association Christ Church Heald Green Christ with All Saints' Church Christians In Schools Trust Churches Together Justice and Peace Group Ford's Lane Evangelical Church Hazel Grove Baptist Church Heaton Moor Evangelical Church Heaton Moor United Church Marple Methodist Ladies Group Mellor Church Archivists Group Mothers Union St Michaels Bramhall Muslim Welfare Centre Edgeley Norbury Parish Church Stockport Christian Spiritualist Church Religious Society of Friends Cheadle Hulme The Religious Society of Friends in Marple St Ann's Cheadle Hulme St Catherine's Parish Church St Chads Church Romiley St James Church, Gatley St Martin Low Marple St Marys Catholic Church Marple Bridge St Mary's Church Cheadle St Marys South Reddish St.Peter's Catholic Church St Philip Catholic Church St Saviours Great Moor St Winifred R.C. Church Heaton Mersey Stockport's Baha'i's Stockport Family Church Union United Reformed Church Woodley Methodist Church
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Appendix 2 - Engagement Grid

The following table sets out all of the meetings, workshops, focus groups and surveys undertaken as part of the engagement on the plan.

Date	Organisation / Group	Stakeholder Group	Engagement Method	Number Engaged
27/01/2021	Health and Wellbeing Board	Health & Care Leaders	Presentation & discussion	23
09/02/2021	Healthwatch Stockport	Health & Care Leaders	Presentation & discussion	15
02/03/2021	VCFSE Forum	Patients & Public	Presentation & discussion	30
14/04/2021	Health and Wellbeing Board	Health & Care Leaders	Meeting to approve engagement plan	14
19/04/2021	ONE Stockport Leadership Group	Health & Care Leaders	Presentation & breakout sessions	28
May-Aug	All	All	Online survey	131
May-July	General Practice	Health & Care Staff	GP survey	8
10/05/2021	Adult Social Care Management Team	Health & Care Leaders	Paper to Board for discussion	22
10/05/2021	CCG's ICS Project group	Health & Care Staff	Presentation & discussion	10
11/05/2021	System Recovery Group	Health & Care Staff	Presentation & discussion	13
11/05/2021	Adult Social Care Neighbourhood Managers	Health & Care Staff	Presentation & discussion	8
12/05/2021	CCG Governing Body	Health & Care Leaders	Development Session	17
12/05/2021	CCG Finance Directorate	Health & Care Staff	Presentation & discussion	19
12/05/2021	Care Homes Forum	Strategic Boards	Presentation & discussion	40
13/05/2021	CCG Recovery Group	Health & Care Staff	Presentation & discussion	10
14/05/2021	Adult Social Care Mental Health managers	Health & Care Staff	Presentation & discussion	5
17/05/2021	Children's Transformation Group	Health & Care Staff	Presentation & discussion	4
20/05/2021	Children in Care Council and Autism Ambassadors	Patients & Public	Presentation & discussion	1
20/05/2021	Pure Insight	Patients & Public	Presentation & discussion	1
20/05/2021	Stockport Advocacy	Patients & Public	Presentation & discussion	1
20/05/2021	Coram Voice	Patients & Public	Presentation & discussion	1
20/05/2021	DePaul	Patients & Public	Presentation & discussion	1
20/05/2021	Life Leisure	Patients & Public	Presentation & discussion	1
27/05/2021	Children's Integrated Leadership Group	Health & Care Staff	Presentation & discussion	25
28/05/2021	Walthew House	Patients & Public	Presentation & discussion	1
04/06/2021	Patient Involvement Network	Patients & Public	Attend meeting to present plan	15
08/06/2021	Starting Point	Patients & Public	Presentation & discussion	1
09/06/2021	Stockport Proud Trust Youth Group	Patients & Public	Presentation & discussion	3
09/06/2021	Stockport Maternity Voices Partnership	Patients & Public	Presentation & discussion	1
10/06/2021	Stockport Disability Partnership	Strategic Boards	Presentation & discussion	1

Date	Organisation / Group	Stakeholder Group	Engagement Method	Number Engaged
10/06/2021	Vaccine Inclusion Group	Patients & Public	Attend meeting to present plan	30
10/06/2021	Stockport College	Patients & Public	Session with health and social care students	10
10/06/2021	Signpost for Carers	Patients & Public	Presentation & discussion	1
11/06/2021	Stockport Housing Partnership Strategy Group	Strategic Boards	Presentation & discussion	7
14/06/2021	Disability Stockport	Patients & Public	Presentation & discussion	1
15/06/2021	Looked After Children Provider Forum	Strategic Boards	Presentation & discussion	20
16/06/2021	Youth Participation Group	Patients & Public	Presentation & discussion	8
16/06/2021	Inter Faith Group Meeting	Patients & Public	Presentation & discussion	5
17/06/2021	CCG Corporate Services Directorate	Health & Care Staff	Presentation & discussion	14
17/06/2021	Stockport Race Equality Partnership	Strategic Boards	Presentation & discussion	15
21/06/2021	GP Masterclass	Health & Care Staff	Masterclass session	86
30/06/2021	System health and care staff	Health & Care Staff	Staff Workshop on Neighbourhoods & Inequalities	19
07/07/2021	System health and care staff	Health & Care Staff	Staff Workshop on an Age-Friendly Borough	25
08/07/2021	System health and care staff	Health & Care Staff	Staff Workshop on Quality	22
12/07/2021	System health and care staff	Health & Care Staff	Staff Workshop on Workforce	43
15/07/2021	System health and care staff	Health & Care Staff	Staff Workshop on Early Help & Prevention	38
21/07/2021	CCG Wider Commissioning Team	Health & Care Staff	Presentation & discussion	10
26/07/2021	System health and care staff	Health & Care Staff	Staff Workshop on Mental Health and Wellbeing	58
16/08/2021	Council Management Teams	Health & Care Leaders	Engagement Report and draft plan for discussion	
23/08/2021	Stockport FT Exec Team	Health & Care Leaders	Engagement Report and draft plan for discussion	
24/08/2021	Council Leadership Team	Health & Care Leaders	Engagement report & draft plan to CLT	
25/08/2021	CCG Exec Board	Health & Care Leaders	Engagement Report and draft plan for discussion	
26/08/2021	People Directorate SMT	Health & Care Leaders	Engagement Report and draft plan for discussion	
August	Viaduct Board	Health & Care Leaders	Paper to Board for discussion	
August	Pennine Care FT Board	Health & Care Leaders	Paper to Board for discussion	
August	Stockport Family SMT	Health & Care Leaders	Paper to Board for discussion	
August	Healthwatch Stockport	Health & Care Leaders	Discussion on draft plan	
02/09/2021	Stockport FT Board	Health & Care Leaders	Engagement Report and draft plan for discussion	
08/09/2021	Health and Wellbeing Board	Health & Care Leaders	Feedback on engagement & draft plan	
09/09/2021	Health & Social Care Scrutiny Committee	Health & Care Leaders	Engagement Report and draft plan for	

Date	Organisation / Group	Stakeholder Group	Engagement Method	Number Engaged
			discussion	
14/09/2021	SFT Joint Consultation & Negotiating Committee	Health & Care Leaders	Paper to Committee for discussion	
15/09/2021	CCG Governing Body	Health & Care Leaders	Engagement Report and draft plan for discussion	
16/09/2021	Stockport FT Finance & Performance Committee	Health & Care Leaders	Paper to Committee for discussion	
21/09/2021	SMBC Cabinet	Health & Care Leaders	Engagement Report and draft plan for discussion	
22/09/2021	CCG Exec Board	Health & Care Leaders	Final plan to Exec Board	
27/09/2021	Stockport FT Exec Team	Health & Care Leaders	Engagement Report and draft plan for discussion	
29/09/2021	CCG Planning & Commissioning Committee	Health & Care Leaders	Final plan to Committee	
05/10/2021	Council Leadership Team	Health & Care Leaders	Final plan to CLT	
07/10/2021	Stockport FT Board	Health & Care Leaders	Paper to Board for discussion	
13/10/2021	CCG Governing Body	Health & Care Leaders	Board sign-off	
13/10/2021	Health and Wellbeing Board	Health & Care Leaders	Sign-off for final plan	
Total Number Engaged:				850

Appendix 3 - Survey

Overview

We want to hear your views to help shape the ONE Stockport Health and Care Plan for the people of Stockport.

This plan is about what we can all do to be healthier and have the care and support we need now and in the future. It builds on the work already being done across different organisations and brings it together into one plan.

It will support the ONE Stockport Borough Plan which aims to make Stockport a great place to live and a healthy and thriving town.

The aims of the ONE Health and Care Plan are to ensure that:
Stockport residents will be healthier and happier
Health inequalities are significantly reduced
Safe, high quality services will be provided that work together for people
Stockport residents will be more independent and empowered to live their best lives possible

To achieve these aims, a number of priorities have been set out and we would like to ask for your views and feedback on these. We will use the feedback to help produce the ONE Health and Care Plan.

The survey is open to everyone who lives and works in Stockport. Thank you for your time.

Survey Questions

Aim 1. We want to work together to provide you with safe, high quality health and care services so people can access them when they need them.

- Question 1 What do you think is working well?
Question 2 What do you think could be improved?

Aim 2. Working with you, your family, friends and local community, we want to try to prevent health and care problems and, when they do happen, make sure help is there early before it becomes serious.

- Question 3 What do you think we need to do to make this work?

Aim 3. We want to work together to improve mental health and emotional wellbeing.

- Question 4 Do you know what mental health and wellbeing support is available?
Question 5 If yes and you are happy to share the information, please include the details here.
Question 6 What could we do better to improve mental health and emotional wellbeing?
Question 7 Is there anything you need, or would welcome, that would help you to improve your own mental health and emotional wellbeing?

Aim 4. Health inequalities are differences in health between different communities. We want to work together in communities to reduce these inequalities.

- Question 8 How do you think we could reduce the difference in health between communities?
Question 9 Is there anything else you could do yourself to be healthier?

Aim 5. We want a well-trained health and care workforce that is valued and happy, with job

opportunities for local people.

Question 10 What do you think we need to do to ensure health and care staff are well-trained, valued and happy in their work?

Question 11 How can we encourage more local people to become health and care workers?

Aim 6. We want people of all ages to feel valued and be healthy, active and happy so as they move through life they can find new things to enjoy, stay physically and socially active and keep in touch with their family, friends and the wider community.

Question 12 What do you think is working well in Stockport to help people at all stages of their lives stay healthy, active and part of their local community?

Question 13 What do you think could be improved to help people at all stages of their lives stay healthy, active and part of their local community?

Aim 7. We want people to be supported at home with their health and care needs to prevent them being admitted to hospital. When people are admitted to hospital we want to ensure they have the correct help and support in place once they return home.

Question 14 What can be done to give this extra help to people at home who either need support with day-to-day tasks or who have just left hospital?

Question 15 What help do you think you might need at home with your health and care needs as you get older?

Question 16 If you need help now with day-to-day tasks or just returned from hospital, where would you find this help?

Aim 8. We want to encourage everyone to have healthy, physically active lifestyles and enjoy exercise, sport, hobbies and interests as well as outdoor activities.

Question 17 How can we do this?

Question 18 Is there anything else you would like to do so you can be healthier and physically active?

Question 19 Is there anything else you would like to tell us to help draw up the Health and Care Plan?

About You

Please would you complete the following information. This information will remain confidential and completion of this form is entirely voluntary.

Stockport Council, Stockport NHS Foundation Trust and Stockport Clinical Commissioning Group adhere to the General Data Protection Regulation (GDPR) and so will not allow anyone access to this information except for the express purpose of monitoring and improving services.

What is your age?

What best describes your gender?

How would you rate your health in general?

Do you look after, or give any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age?

Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?

Do you have any conditions or illnesses that reduce your ability to carry out day-to-day activities?

Do you consider yourself to have an impairment, disability or long-term health condition?

What is your postcode?

How would you define your religion or belief?

How would you define your ethnic group?

How would you define your sexuality?

Employment situation: Are you ... ?

Do you have children?

Living situation: Do you live ... ?

Are you a carer?

Do you work in the NHS?

Do you work in the care sector?

If you are completing this survey on behalf of a group or organisation, please tell us their name.

Thank you for your time. The responses from this survey will be compiled into an engagement report and shared with One Stockport partners to help develop a health and care plan.