

Initiative/Activity	Status	Update
Transfer of the management and delivery of fire risk assessment and the associated portal from the Assets Team to the Customer Safety Team	Complete	The management and administration of fire risk assessment and associated actions now fully sits with the Customer Safety Team, bringing all core compliance activity under one team
Introduction of quarterly reporting to Board on the completion of fire risk assessment follow-on actions.	Complete	This is now in place supported by monthly reporting to the Executive Director of Operations. From 21/22 this will be reported monthly to Board via the Corporate Scorecard
Insourcing the delivery of the domestic electric testing programme to Three Sixty	Complete	Following SLT approval in November 20 the service was successfully insourced to Three Sixty with effect from 1st April 21.
Introduction of a KPI to evidence compliance with the Lifting Operations and Lifting Equipment Regulations (LOLER) and the Compliance Framework expanded to include Lift Safety	Complete	Compliance Framework document has been revised and Lift Safety now forms part of the Corporate Scorecard, with 100% compliance throughout 20/21
Exploration of Asset Tagging Technologies that allow servicing and inspections to be captured by one system at a granular individual asset level.	In Progress	Following a detailed review of current technologies available Sweep Up was selected. The system has been purpose built to meet SHGs requirements and Q1 of 2021/2022 there will be a period of testing and physical asset tagging at a pilot site before the system is fully rolled out. The roll out will initially be to the high rise blocks but with a view to then implementing within the medium and low rise.
To work with the Energy and Investment Teams to understand the maintenance and compliance servicing requirements of Ground Source and Air Source Heat Pumps technologies to ensure maximum efficiency and safety.	In Progress	The 1st installations of Ground Source Heat Pumps have now been completed and will come out of defects in February 22. The Customer Safety M&E Manager has identified the maintenance requirements and will ensure appropriate resources are in place to take over maintenance when the defect period ends.
Implementation of Gas Tag	Aborted	This did not go ahead due Gas Tag entering into administration. It was decided not to pursue any similar technologies at this stage and to await the offering of the new housing management system.