

APPENDIX.2 DEVELOPING OUR ONE STOCKPORT PLAN: ENGAGEMENT OVERVIEW

1. Introduction

- 1.1 This report sets out our approach to capturing the views of our residents, businesses, partners and workforce on their priorities for the future to build into our Borough Plan. It provides an overview of the engagement and analysis we have undertaken which has informed our shared priorities and vision. We will continue to work collectively to understand the lived experiences of our communities. We recognise that some the impacts of Covid-19 are not known at this point and will change over time. It will be important to embed intelligence, insight and co- design in all future planning.
- 1.2 We want to develop a shared vision for Stockport that outlines how we want to work together and our joint priorities. In developing our collective plan, it felt important to reflect the voices and priorities of local communities, alongside understanding and responding to insight gathered through impact studies, our Joint Strategic Needs Analysis (JSNA), and wider data analysis, to shape how we stay together as One Stockport to provide the conditions and opportunities for happy, healthy, thriving, connected communities.

2. What we have heard

- 2.1 In total, we spoke to over **3,800** people who either lived or worked in Stockport, this also included engaging with **1,000** children and young people, making sure their voices were heard. Some common themes emerged from these exercises and are outlined below.
- 2.2 **Flourishing and connected** communities came through as a key theme throughout our engagement; organisations from our Voluntary, Community, Faith and Social Enterprise (VCFSE) sector, businesses, young people and older people all mentioned the importance of this. Within the Covid-19 impact survey, 43% of people said they felt more connected to their local community during lockdown, and the One Stockport priorities survey shows that one of the top three best things about living in Stockport is feeling part of a community where people support one another.

We also heard that whilst people support a shared vision and strategy, it is important to highlight that Stockport is a place made up of diverse and unique communities with different experiences and priorities.

- 2.3 People **enjoy living and working in Stockport**. Young people reflected on the parks and access to green spaces. Local businesses spoke of the

support they had received from local residents. 48% of respondents to the Impact of Covid-19 survey said they would continue to support local businesses and saw them as an important part of our future.

- 2.4 We are a borough full of ambition and a desire to support our local economy. The **economy** and recovery for Covid-19 was highlighted as a concern but we don't want to lose our ambitions around regeneration and economic growth.
- 2.5 All groups talked about the importance of **inclusive employment opportunities**. Young people said it was important for them that there were both job opportunities available for them but also that they had the confidence and skills for the future. Members of PACTS, (Parents and Carers Together- a forum by and for parents and carers of young people with SEND in Stockport) and representatives from the VCFSE sector also said they'd like to see more done to improve opportunities for those who are more likely to experience exclusion to flourish, and successfully secure employment. Local businesses also spoke about how it was important we were supporting people to develop skills for the future with an eye to emerging jobs in fields such as digital, as well as in traditional sectors such as health and care.
- 2.6 **Looking after the environment**, climate change and having access to parks and open spaces was identified as being an important issue for our children and young people across the borough; over half of those who responded to the One Stockport priorities survey told us that access to parks and green spaces was one of the best things about living in Stockport. They also said this was one of the most important things for the future of Stockport.
- 2.7 **Equality, inclusion and unity** also came out as a recurring theme. Our VCFSE organisations would like to see more connection and inclusion of groups including LGBTQ+, Black, Asian and Ethnic Minority communities and people with disabilities. The intersectionality of different identities was also identified as an important determining factor in outcomes for individuals and families. Our young people said that we should be united and care for each other and our older people suggested we should encourage more intergenerational relationships. The impact and momentum of the Black Lives Matter movement was referenced within several discussions.
- 2.8 **Health and wellbeing** was highlighted as a priority. Nearly half of people completing the online priorities for the future survey said that access to health services was the most important thing for the future. **Mental Health and wellbeing** was a particular concern particularly for our young people

and over 800 young people voted for it to be the top priority in the 2020 Make your Mark campaign.

- 2.9 Feedback clearly showed that **people and communities have, and continue to be, impacted by Covid-19**, with concerns about the future, employment opportunities and the physical and mental health and wellbeing of family, friends and our communities emerging strongly in discussions and surveys. Conversations focussed on the importance of mutual support, collaborating to support those in need but also to maintain new relationships and closer ways of working and designing, together, a hopeful future.
- 2.10 There was overwhelming support for a shared partnership ambition and strategy. People also felt it was vital that the plan led to real and tangible actions. We tested the language around One Stockport and again overall there was strong support to use this, particularly from strategic partners. However, some concerns were raised about whether this would resonate with everyone as it was important to highlight that Stockport is a place made up of diverse and unique communities with different experiences, priorities and local neighbourhood identities.

3. Methodology

- 3.1 Throughout 2020 we ran a broad engagement programme under the One Stockport movement to capture the experiences, insight and aspirations of our communities, businesses and different partnership perspectives. This programme has adapted to respond to Covid-19 and as such, this report also includes feedback which captures the impact, as told by our residents, of the pandemic on their lives. As we continue to live with, and be impacted by Covid- 19, we will continue to capture experiential information to better understand how this unprecedented period has affected our Borough and build co-design into future approaches.
- 3.2 Engagement activities were undertaken collaboratively and in partnership across partners and sectors. We've captured feedback from a range of sources to understand priorities across the borough but in particular we've focussed on understanding:
- Why are you proud to live and/or work in Stockport?
 - What is important for you for the future?
 - What are your priorities for Stockport?
 - How has Covid-19 affected you and your family?
 - What are the opportunities to work together in the future?
- 3.3 One Stockport is not just about what we do, but how we work together, and

to that end we are committed to ensuring that this engagement programme leaves a lasting legacy of ongoing conversation and collaboration.

3.4 In order to be as inclusive as possible, and in recognition of the unprecedented circumstances, we adopted a number of different approaches and methodologies to ensure we captured a broad range of views and experiences:

- Online surveys
- Physical and online video booths
- Online workshops including discussion and activities on priorities for the future of Stockport
- Meetings attended by representatives from a range of organisations from the public, private and voluntary sectors in Stockport
- Attending established groups, committees and forums
- One-to-one conversations

3.5 Although we are committed to hearing the voices of all groups across our borough, the limitations of social distancing haven't always made this possible. We have engaged through representative organisations and forums to ensure the views and experiences of as many groups as possible are captured. We have engaged with the following groups:

- All residents about the impact of Covid-19
- All residents on their priorities and aspirations for Stockport
- Representatives of the Voluntary, Community, Faith and Social Enterprise sector
- Representatives of the Business sector
- Youth Participation Group
- School children
- College students
- Older People's Forum
- Parents and Carers of young people with SEND
- Community partnerships
- Stockport Interfaith group
- Race Equality group
- Care Leavers
- Veterans
- LGBTQ+ Groups
- Care homes and home care providers
- Housing providers
- Attendance at boards and strategic meetings
- Stockport Councillors

3.6 A glossary of all groups is included in Appendix 1

4. Our Stockport Conversation – children and young people

4.1 This engagement activity took place in schools across the borough to understand their priorities as adults of the future. The activities took place in the school settings between January – March 2020 prior to the Covid-19 lockdown. Following lockdown, some planned activities that were due to take place in schools had to be cancelled.

4.2 Prior to the engagement starting we worked with a group of young people to design the engagement activity. This included members of the Youth Participation Forum as well as some young people from our communities. They also participated in recording a video to frame and describe what we were asking the young people. The video can be seen here: [Our Stockport Conversation¹](https://video.stockport.gov.uk/secret/60744218/bb13787028c3375411e5451aee315da5)

4.3 15 schools took part in these activities which included Primary, Secondary and Special Schools. Our Stockport Conversation focused around three main questions. These were:

- 1) What do you love about where you live?
- 2) What do you want Stockport to look like in 2030?
- 3) What do we all need to be doing to achieve this?

4.4 Engagement activities based on these questions included:

- Recorded video messages via video booths from primary school children
- Postcard activities from primary school children
- Discussion workshop with year 11 pupils
- Artistic graffiti boards

Video Booths

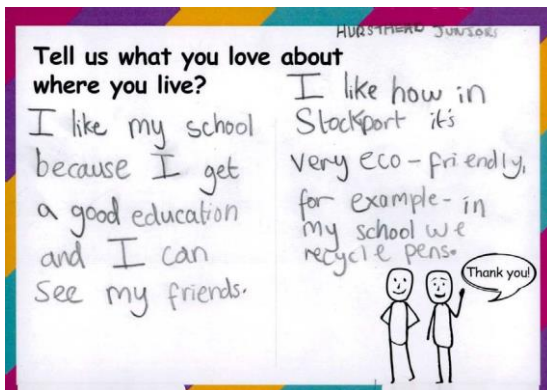
4.5 Six primary schools participated in the video booth activity, with a total of 86 videos recorded. The majority of video submissions mentioned that what they liked about where they live was being nearby to friends and parks. A significant number of video recordings said less pollution, cleaner air and less litter and plastic were important in response to what they wanted Stockport to look like in 2030. Suggestions of how to make this happen

¹ <https://video.stockport.gov.uk/secret/60744218/bb13787028c3375411e5451aee315da5>

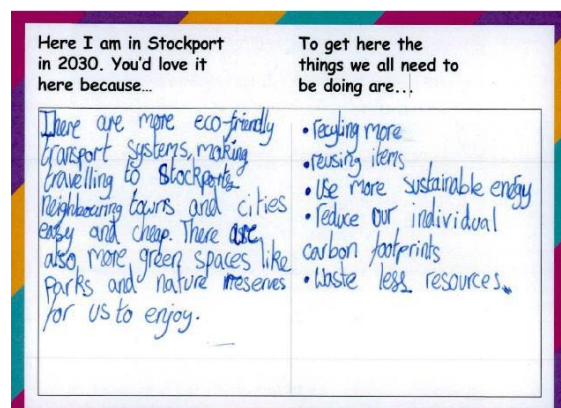
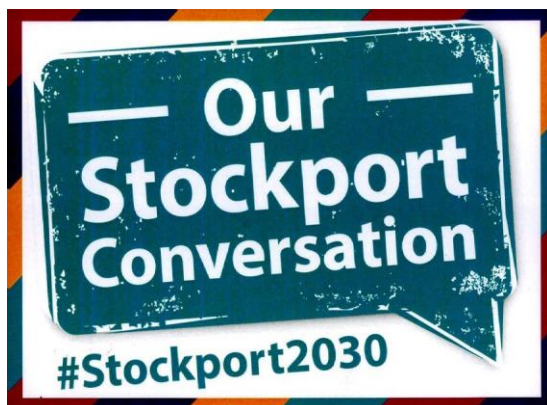
included cycle and walk more and improved use of public transport.

Postcard activities

- 4.6 Two designs of postcards were created. The first postcard had the question 'Hey, what do you love about where you live?' on the front, along with two stick people on the reverse with the question 'Hey, what do you love about where you live?' giving the child the opportunity to also draw their answer. (examples below).



- 4.7 The second postcard had the branding 'Our Stockport Conversation' on the front with the Twitter handle #Stockport2030 with two different questions. These were: 'Here I am in Stockport in 2030. You'd love it here because.....' and 'To get here the things we all need to be doing are....' (examples below).



4.8 The postcards were distributed across 10 primary schools in Stockport, 1,367 type A postcards were delivered and 1,450 type B between January to March 2020. Due to the Covid-19 pandemic response rates were low with a total of 375 postcards being returned.

4.9 The main reasons the young people gave about what they like about where they live was the community, the parks and the shops in Merseyway shopping centre.

"I love to go on walks with my family. Where I live it's so nice to have fun spending time with family, I love all the shops in Stockport like Primark and River Island. I also love the art of Stockport as well." – Hursthead

"I love the community and how they donate to charities and they volunteer their time." – Hursthead

"Giving everyone opportunities. If we work together, we can change the world" – Werneth High School pupil.

Type A postcards:

4.10 Type A postcards asked the question 'Tell us what you love about where you live?', a total of 86 responses were received. A large proportion of the postcards highlighted that the children loved the parks and green spaces around them (31), as well as the variety of shops, both restaurant and clothes (23). Redrock and The Light Cinema was also mentioned due to the cleanliness and modern, urban feel of them (19). The community (20) and friends (12) were also significantly important to the young people.

4.11 A variety of images were created on the back of Type A postcards, however the majority were illegible.

Type B postcards:

4.12 Type B postcards asked the question 'Here I am in Stockport in 2030. You'd love it here because ..', a total of 149 responses were received. A high number of respondents commented on having more parks and green spaces to enjoy with their friends and family (50). A number of comments said that there were people who were homeless (34), more affordable housing (17) along with less poverty (8). Less pollution was prominent within the responses (18). The postcards expressed the need to transition from using petrol and diesel cars to electric and hybrid cars (33), along with better recycling facilities (19) and less litter (32). The children wanted more places specifically for them to have fun (17), as well as feeling safe (4). A number of comments mentioned a new water park (14) and arcades (11) as

entertainment facilities for the children.

- 4.13 The second part of Type B's postcard included the following question 'to get here the things we all need to be doing are..?' a total of 146 responses were received. A large number of respondents (35) identified that we should donate to charities to help those in need, as well as raising funds for new buildings for activity centres. Recycling was identified as a key theme (34) which included replacing single use plastic straws for metal as an example. Again, more affordable housing was noted (13) to help combat those living within the poverty line and reducing the number of homeless people (11) living on the streets. A significant proportion of comments stressed the importance of reducing pollution by having more electric cars on the roads (23), as well as planting more trees and plants (18) and increasing the green spaces and parks across Stockport (11). More bins (12) were also mentioned in order to combat littering, as well as fines for dropping rubbish (5). In order for these statements to come true it was identified that 'We' all need to work together (3) and form a solid plan (2).

Classroom Workshops:

- 4.14 A workshop was completed with year 11 pupils which discussed key areas of priority. The young people said they liked the new development at Redrock which included a new cinema and eateries as they felt it was clean and contemporary. They'd like to see more shops in Merseyway, more spaces for young people to go and feel safe along with more green spaces and less pollution. For these visions to become a reality they said we need to recycle more, there needs to be a drive to use local shops instead of online shopping as well as more affordable public transport.

Graffiti Boards:

- 4.15 15 100cm x 100cm Graffiti boards were distributed across 3 schools in Stockport, a total of 2 were returned from Cale Green School and Hursthead School. The image below shows a completed graffiti board.



- 4.16 57 comments were raised and analysed from the Graffiti boards, the key issues identified from the young people included introducing electric cars (6 comments), increasing the number of green spaces (6 comments), less pollution (5 comments) and to stop littering (4 comments). Further quotes can be seen below:

Climate Change:

- “Less littering”(4)
- Car “charging stations” (6)
- “Less pollution” (5)
- “My aspiration for the future of Stockport environmentally is to have more electric cars, so we make less pollution and improve health” (1)

The Economy:

- “Give younger people work experience opportunities” (1)
- “More job opportunities” (2)

The Community:

- “Reducing anti-social behaviour” (1)
- “Cleaner public toilets” (1)
- “Less homeless people” (1)

Services for Young People:

- “Better education” (1)

Green Spaces:

- “In the future I want there to be a local wildlife centre. Children could work there and be on cuddle patrol” (2)
- “Make more green spaces” (6)

5. International Women’s Day Event

- 5.1 An event was held at Stockport Town Hall on 10th March 2020, just prior to the national lockdown and was attended by approximately 100 people. The event was to celebrate the achievements, contributions and diversity of women who live or work in Stockport but also focussed on how people across Stockport can work together to continue to support and lead equality across the Borough.
- 5.2 Attendees were also encouraged to share their aspirations for Stockport in 2030 and how we work together to realise the opportunities available in

Stockport and the energy, ingenuity and diversity of our communities.

- 5.3 Feedback included using collective strength and working to address inequalities including health inequalities in women, empowering young people to stand up and be heard and to listen, support and champion diversity in all areas of the community.

6. NEXUS and Forward Lockdown Demographics and Experiences Survey

- 6.1 This online survey was undertaken by NEXUS and Forward² to understand how the community, including minority groups were being affected by lockdown restrictions. The survey was active between 11th June – 11th September and had 155 responses. The survey was initially intended for the LGBTQ+A+ community but was widened to include all protected characteristics. Due to the small response rate the findings are indicative rather than statistically significant.
- 6.2 The demographics of respondents was 67% of respondents were aged 25 - 54, 77% of respondents were Female, 87% lived in SK1 - SK8 inclusive and 90% were White British.
- 6.3 The survey found that those with a protected characteristic are mostly slightly above average in their physical or mental health being worse as a consequence of Covid-19 and, in general, few people have found their physical or mental health better as a consequence of Covid-19. Also, people with disabilities are most likely to have struggled to get access to healthcare and medication.

7. Impact of Covid-19 Survey (Appendix 2a and 2b)

- 7.1 The One Stockport Covid-19 survey was hosted jointly by Stockport Council and Stockport Clinical Commissioning Group between 27th July and 7 September 2020. The survey was carried out to understand residents' experiences of lockdown as well as their attitudes and priorities following the lifting of coronavirus lockdown restrictions in July 2020.

² Nexus Equality Hub - Opportunity for Stockport diverse communities to learn, share, discuss & resolve issues around equality, diversity and human rights. Forward – Stockport LGBTQ+ Centre a dedicated safe space for LGBTQ+ folks, family and friends, to meet, participate and share with the wider community.

- 7.2 National restrictions eased from 4th July to allow some businesses to open and allow visits between households. This survey was therefore capturing the views of residents in the early stages of the lifting of Government lockdown measures in response to the coronavirus pandemic.
- 7.3 Restrictions on social gatherings changed whilst the survey was live, with Stockport being subject to the restrictions placed on Greater Manchester at the end of July which prohibited households meeting indoors. These restrictions were lifted again before the survey closed on 7th September.
- 7.4 The survey was available online through the Council's have your say web pages and was advertised via social media channels and through VCFSE groups. Due to the ongoing Covid-19 pandemic, and the need to maintain effective infection control measures, paper copies were not widely available. Alternative formats were available upon request.
- 7.5 There were 247 responses to the survey. The majority of respondents were of working age; the highest number of responses came from those aged 35-44 (32%) followed by 55-64, (21%) 45-54, (20%) 65-74, (15%) 25-34, (7%). Less than 5% of respondents indicated that they were 24 or under or 85 or over. The majority of respondents were working in full time (40%) or part time employment (11%); lived with family (81%); and were able to keep in contact with their wider support network via digital communication technology (84%).
- 7.6 The responses also suggest that the majority of those who responded were financially secure, as most (64%) reported that their financial position stayed the same or improved during lockdown, and nearly 60% of all respondents indicated that they were able to save money during this period.
- 7.7 Due to the factors outlined above, it is important to note that the responses to this survey, whilst providing insight into the experiences of some residents, is not necessarily representative of the experiences or views of the population of Stockport as a whole or of any specific demographic group.
- 7.8 Due to the relatively small number of overall responses and the concentration of responses in a small number of demographic groups, it is not possible to analyse the responses to individual questions against each other, or to break down the responses to questions by demographic characteristics.
- 7.9 Many respondents indicated that they remained concerned about their emotional wellbeing (54%) and physical health (40%) as lockdown

restrictions were easing, although the rates of concern for these, as well as concern about access to health treatments (42%), were lower in comparison to the number of respondents who indicated that these things had got worse during the lockdown period.

- 7.10 Mental health appeared to be a priority for most respondents (64%), with the majority selecting this as a health priority, alongside vaccination and immunisation (72%), track and trace/ Covid-19 testing (65%), and cancer screening (66%). Percentages do not add up to 100% as this question allowed people to select multiple priorities from a list.
- 7.11 When looking to the future, around half of respondents said they would support local businesses more and go to places like museums, (44%) libraries, (47%) and hair and beauty salons, (49%) as often as they did before lockdown. Attitudes towards visiting other public places were more varied; 37% of respondents said they would visit pubs and restaurants less often than before lockdown and 30% they would avoid visiting these places compared with 26% who said they would visit pubs and restaurants as often as they did before lockdown and 4% who said they were likely to visit more often 40% of respondents said they would avoid indoor fitness centres.

8. One Stockport Vision and Values

- 8.1 Several engagement activities have taken place across the Borough to gain stakeholder's views on the future of Stockport through the One Stockport Movement. Residents, Business Owners and Partners have fed back their thoughts and findings, not just on the vision and values of One Stockport but also how they can support and be part of the Movement too.
- 8.2 There were a number of public engagement methods including: Online questionnaire (Appendix 3) via the One Stockport Get Involved page that ran from 23rd July – 30th September with 32 responses. Feedback Workshops with targeted groups such as the Youth Engagement Group, Older Peoples Forum and Parents and Carers Together (PACT) group Convening a community involvement group, made up of representatives from the Voluntary Community and Social Enterprise forum, mutual aid and other community groups
- 8.3 There were a number of key themes that came through in all three methods. One of the key themes was to look at ways to better enable community groups/organisations to support and spread messages (across the wider community) in order to help with messages such as infection control, as well as to help obtain wider community views on how to shape the future of the

Borough.

- 8.4 One Stockport as a campaign and concept received some very positive feedback. People liked how we showed the positive things that were happening across the borough in response to the pandemic. There was also support for how it highlighted the importance of working together. However, some people reported that they weren't clear what the campaign was about and that the use of the word "Stockport" excluded some people in the borough who didn't recognise themselves as being from Stockport and more identified with their local area.
- 8.5 Another key theme was to ensure there is clear and transparent communication through robust communication plans, for all campaigns as a number of minority groups feel they are not represented enough and are not able to get their voices heard.
- 8.6 14 out of the 32 responses on the Get Involved page responded to the question 'How can we work better together' indicated that ensuring community groups are involved was one of the ways to do this.

9. Greater Manchester Big Mental Wellbeing Conversation

- 9.1 The Greater Manchester Conversation aimed to hear from people and communities across Greater Manchester about what's important for their mental wellbeing.
- 9.2 The objective is to use the information to understand what matters and to shape future initiatives to improve mental wellbeing, making sure they reflect the needs of local people.
- 9.3 The research consisted of a survey about individual mental wellbeing. In total, over 4000 people took part in the survey, 467 of whom were Stockport residents. There were also 9 online focus groups to explore people's views in more depth, which took place between August and November 2020.
- 9.4 In terms of Stockport residents, the highest number of responses were received from those aged 35-44 (31%), followed by 45-54 (30%), 25-34 (16%), 55-64, (14%), 18-24 (4%), 65-74 (4%). Less than 1% of responses were received from those 75 years or older and no responses were received from people under 18 years of age. The ethnicity of most respondents was white British (90%) or another white background (3%). The vast majority of Stockport respondents were women (89%). 8% of respondents were men

and 1% non-binary. Less than 1% (4 people) said that their gender identity was different to that they were assigned at birth.

- 9.5 82% of respondents identified as heterosexual or straight, 6% as bisexual, 4% as a gay woman or Lesbian and 1% as a gay man.
- 9.6 Just under half of respondents said they had a disability; 25% identified as having mental ill health, 6% a mobility disability, and 1% a learning disability. Less than 1% of respondents identified as having a sensory disability, and 6% described a different disability. Descriptions of other disabilities included: autism, dyslexia, chronic fatigue syndrome, breathing difficulties.
- 9.7 37% of Stockport residents who took part in the survey spoke about exercise, and 29% said spending time with friends or family when asked what they do to stay well. Other things Stockport residents highlighted as things they do to keep well included: spending time on hobbies and interests, (20%) spending time outdoors or gardening (19%) eating well, (18%) self-care or time to oneself (15%) mindfulness or relaxation exercises (12%).
- 9.8 31% of Stockport residents said difficulty maintaining a good work/life balance was something that got in the way of good mental wellbeing, 22% indicated good mental wellbeing was difficult due to an existing mental health condition and 15% said worries about friends or family was a factor. 13% of respondents highlighted the impact of Covid-19 and the related restrictions on their mental wellbeing and 11% spoke of financial difficulties.
- 9.9 When asked what would help to improve their mental wellbeing, Stockport residents said: more support from mental health services including access to therapy services (35%), reduced workload/ stress at work, (15%) ability to see family and friends more (14%), more time spent relaxing/ looking after self, (13%) financial security, (10%) and developing coping strategies for managing mental health difficulties (8%).
- 9.10 Respondents were asked what their local area would be like if it was a place of positive mental wellbeing and what would help them to feel more part of their community. For Stockport, this included: improved green spaces (36%), more community facilities or activities (23%) reduced levels of pollution or traffic (22%), increased community connections (21%).

10. Cross Sector Forum

- 10.1 There has been ongoing engagement with a number of voluntary and community sector groups throughout the Cross-Sector forum which is a weekly meeting to collaborate across sectors and share information, along with a lifeline to those who may be struggling and require support within their businesses.
- 10.2 Feedback was captured through facilitated discussions through the existing Cross Sector forum and One Network groups.
- 10.3 Views were shared on:
- Reflections of working together in response to Covid-19
 - How we want to work together
 - Areas of priority to collaborate together
- 10.4 We heard the following things at the sessions:
- Respond to the Black Lives Matter movement- connect and learn from Black, Asian and Ethnic Minority communities
 - Ensure our borough, our services, and how we work are inclusive
 - Support marginalised or under-represented groups- providing the conditions for communities to be listened to and included
 - Maintain the legacy of volunteering that we have seen during Covid-19
 - Continue to build on the strong relationships developed in response to Covid-19
 - Ensure that services and ways of working are accessible for all- particularly in the digital age
 - Maintain the legacy of volunteering that we have seen during Covid-19
 - Future priorities, plans and engagement are coproduced with VCFSE groups and communities
 - Connect with and involve grassroot community networks, organisations and leaders
 - Commission locally as far as possible, building capacity within our local sector
- 10.5 What we've heard so far... about how we work together:

What's important...

- There is a real feeling of people, businesses and communities wanting to help those in need
- Connected and caring neighbourhoods are important and at the heart of Stockport's present and future

- A strong Stockport VCFSE sector voice, influencing across Greater Manchester and beyond
- Volunteers are working alongside services respecting each other's autonomy and experience
- There is a variety of volunteering opportunities and succession planning resulting in a robust volunteer pool

How we work...

- Resilient and trusting feedback loop between and within sector(s) is important – an equal footing
 - We are honest and open about the different way of working, and associated challenges
 - Want to be involved in the design – not just a tick box – co-design and co-production will be the norm
 - Strong voice for grassroots and community networks and movements
Commissioning which balances the needs and aspirations of our residents
 - Commissioning arrangements which respond to the experience and skills of smaller and local organisations.
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- People are **passionate** about their local area, enjoy being part of a community, supporting local businesses and want to get involved
 - **Equality, equity and unity** are important for our communities and at the heart of how we want to work together in the future
 - Our communities **care** for the environment and want to proactively address the causes and impacts of climate change
 - People, businesses and communities talked about the importance of **inclusive employment opportunities** which enabled local people and businesses to flourish
 - People and communities have, and continue to be, **impacted by Covid-19**, whether it is their health, employment, wellbeing or concerns for the future.

11. Parents and Carers Together Stockport (PACTS) and Parents and carers of Children & Young People with SEND

- 11.1 An online workshop style session was held on 28th August 2020 to capture the thoughts and visions with PACTS – a forum of parents and carers of children with SEND within Stockport. They were asked about the visions and values of the One Stockport movement and discussed what was important for the future of Stockport to children and young people with SEND and their families.
- 11.2 A considerable number of comments were raised about health and well-being and how those with additional needs can be supported, as well as the need for feeling included as the “pandemic has accentuated inequalities in lots of ways” for these families.
- 11.3 Participants agreed that values such as Equality and Unity were right, however felt that additional values were voiced such as “acceptance” and “co-production” instead of “collaboration”, would be a better use of terminology.
- 11.4 Employment opportunities were highlighted as being “critical for a successful and independent life” for not only the child or young person, but for parents and carers as well. Additionally, housing and transport were also identified as being significant in helping to work together and develop independence across the borough for young people.
- 11.5 Following a recent OFSTED inspection, a number of engagement activities have taken place. From this a number of themes have been identified including, listening events and ongoing work with parents/carers of children and young people with SEND through our parent/carer forum (Parents and Carers Together Stockport), SEND Champions and a number of individual families. Strategic co-production with parents/carers is now an embedded feature of our SEND Improvement Journey
- 11.6 As a result of a recent survey by our parent/carer forum (PACTS), there was an indication of more parent/carers feeling provision is better overall, although there are still a number of priorities for improvement. These include improvement to waiting times and early help/support, increased engagement with a number of our communities to ensure their voices are heard, improve quality of service provision, and school transition arrangements. These build on existing priorities for having a single point of contact, strong early help and support and having families’ voices at the heart of planning at an individual level as well as strategically.

- 11.7 At Stockport Action Youth Speakers Group in June 2020, young people discussed priorities for young people with SEND in Stockport. The top priority identified was that young people should have a greater say in their education and should feel like they are listened to regarding education and the services they access.
- 11.8 Early help for mental health and emotional wellbeing was also a high priority with young people identifying a need for access to resources and support such as coping mechanisms and strategies whilst they are on long waiting lists for assessment or diagnosis. Dealing with waiting lists more quickly was also a priority.

12. Engagement through Pure Innovations.

- 12.1 Engagement activities took place with people with learning disabilities through PURE Innovations in January 2021 via 3 methods, One Voice Radio, Animations Team and Arts Studio.

The following questions were asked to the service users:

- Why are you proud of living in Stockport?
- What are your favourite things to do in Stockport?
- How can Stockport be improved?

- 12.2 A large proportion of the service users said they were proud to live in Stockport as people are friendly and there is a sense of community.
- 12.3 Services users particularly like the variety of different groups available, such as Stockport County's disability football team, Adswood Youth Centre, Connect, PURE Innovations Radio Station etc as they are all great places to meet new people and make friends with others across the Borough.
- 12.4 A few of the service users highlighted that Stockport can be improved by utilising old buildings and bringing back a bowling alley, as well as "better swimming pool access for everyone". Coupled with more bins and picking up litter across Stockport and increasing the number of disabled toilets. In keeping with these, one service user said, "we need to look after old buildings as it's part of Stockport's History".

13. Young People Engagement Group

- 13.1 An online workshop style session was held on 1st September 2020 to capture the feedback of young people in Stockport through the Stockport Youth Participation group as well as through college students. They were asked about the vision and values of the One Stockport movement and what was important for the future of Stockport.
- 13.2 There was a lot of support for both the vision and the values of One Stockport and support for the approach. There was particular support for health and wellbeing, climate change as well as equality amongst the young people who took part. It was clear that young people would like health and wellbeing to have a real focus on mental health rather than just physical, especially with the current challenges due to the pandemic. This led on to the importance of taking care of our green spaces and on to the impacts of climate change.
- 13.3 Another topic that came out strongly was the impact of climate change and how important it is to take action now. Ideas of how young people believe we can all impact climate change included using public transport more as well as cycling, more recycling points for people to get better access to use them as well as more education around the ongoing impact

14. Make your mark

- 14.1 The Make Your Mark ballot is open to all young people aged 11-18 in the UK. Taking part helps to establish the biggest issues facing young people; based on the results on the ballot, the UK Youth Parliament decide the most important issues to campaign on the year ahead.
- 14.2 In 2020, 719 young people across the borough took part. This response rate was lower than in 2019 as it was impacted by Covid-19. The results showed that support for mental health services was the top priority among Stockport respondents (27%), followed by free university education (20%) then Climate issues (stopping plastic pollution and acting on the climate emergency and) at 12% and 9% respectively. Local issues around homelessness and domestic abuse were also highlighted.
- 14.3 In 2019, 7,662 young people from Stockport took part in the Make Your Mark ballot and of these, a majority (52%) said that the biggest priority was to protect the environment, followed by 16% who said tackling hate crime and 14% who said lowering of voting age to 16.

15. Older Peoples' Forum

- 15.1 An online workshop style meeting was held on 11th September to engage with the Older People's Forum. As well as discussing whether they agreed with the visions and values of the One Stockport movement it was discussed what was important to older people for the future of Stockport.
- 15.2 The group were supportive of a shared vision for Stockport however, one aspect that came through strongly was there was no mention of older people in the visions or values and that there was only reference to children and young people. It was felt that this was not being inclusive and there should be more of a lean towards all age living rather than singling out one age group.
- 15.3 Some of the group felt that in order to be more inclusive there was a need to address that not all people are digitally minded or have access to these types of facilities, especially during these strained times. Some of the group advised they have found it extremely hard as facilities like libraries where they would go and use computers have not been open, so this has led to a feeling of being more isolated and even less included than previously.
- 15.4 The group felt that there needed to be more engagement in general with older people as they need to feel empowered, they felt these links and connections could be made through the community groups or forums such as the VCFSE forum that some of the people at the workshop were also part of.

16. Climate Change Strategy Consultation

- 16.1 To develop our climate action strategy, we asked residents, voluntary and community groups and local businesses how they feel about action on climate change and what they thought of our plan to address climate change.
- 16.2 The consultation on the climate action strategy went live on the council's Have Your Say webpage on 31st July 2020 and closed on 4th September 2020. A copy of the survey can be seen at Appendix 4. Emails were also received from the community. In addition to this, an online workshop was held with a group of young people to hear their views on climate change and our Climate Action Now strategy. Their views are included within this report. A total of 189 responses were received.
- 16.3 97% of respondents said they were committed to tackling climate change and 84% felt that they could do more to tackle climate change. Over half (55%) of respondents said that cost was the main thing that stopped them

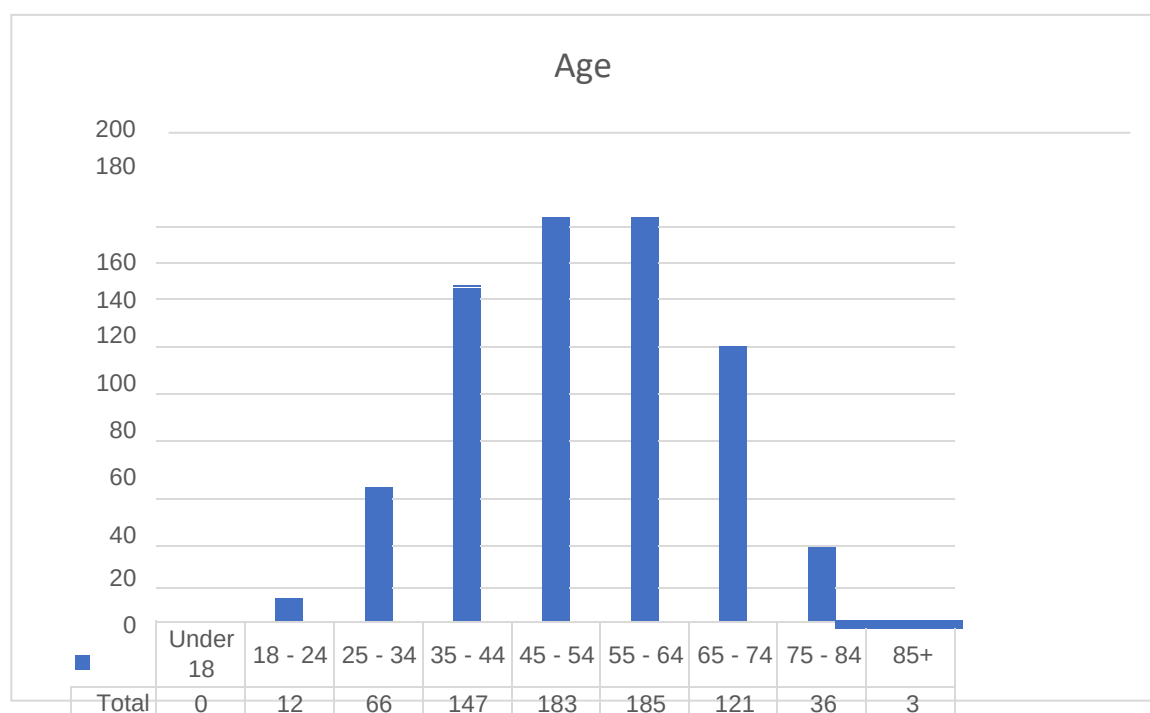
from tackling climate change.

- 16.4 85% of respondents agreed with the actions we proposed to address climate change in Stockport and 90% of respondents agreed that carbon emissions should be considered in all of our decisions.
- 16.5 80% of respondents offered suggestions of things they would be willing to do to tackle climate change. These included: engaging with people in their community; changing transport habits; reducing use of plastics; switching to a renewable energy provider; dietary changes, shopping locally and housing retrofit. The young people's group also said there could be more education in schools and colleges so that they know how they can make a difference. Localise the climate change agenda more so that it resonates with people.

17. Priorities Survey

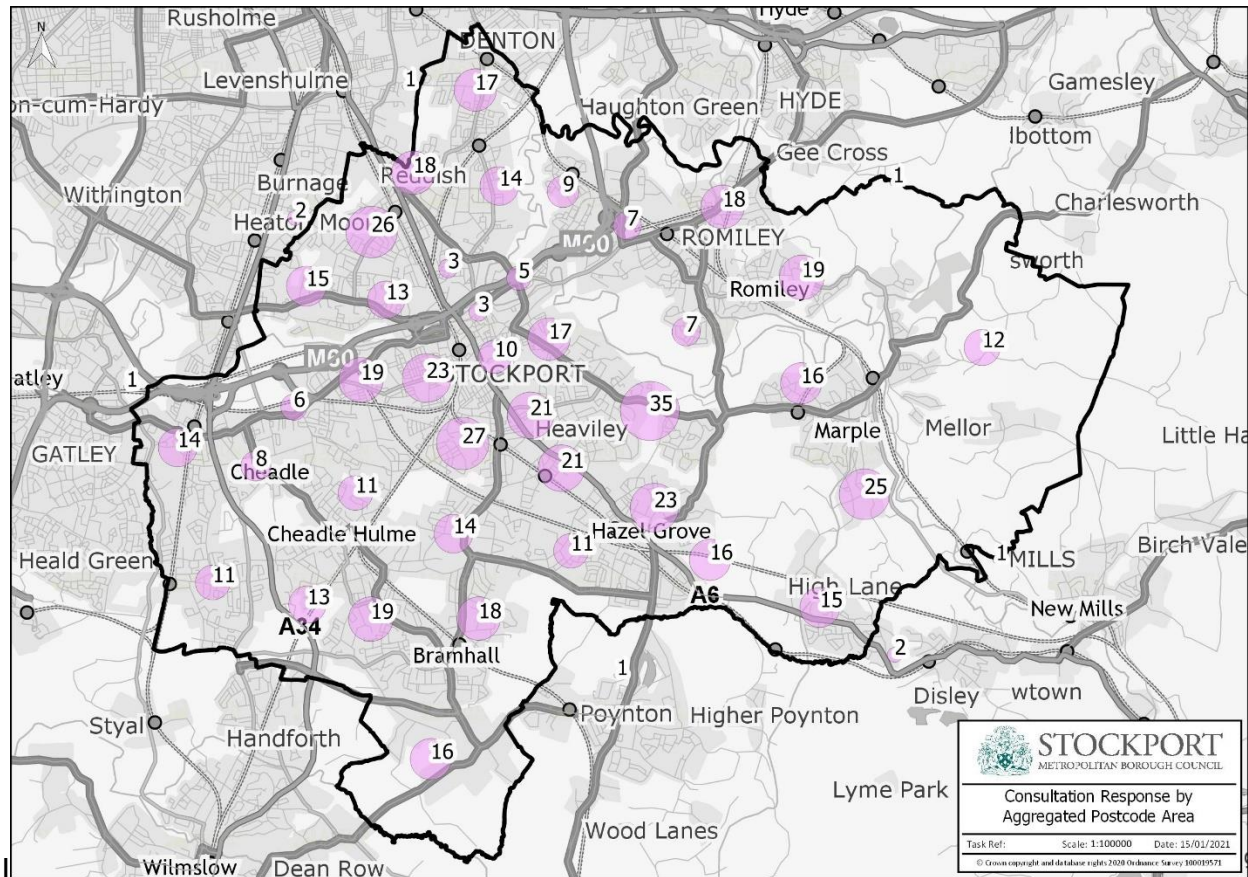
- 17.1 A borough wide online survey was carried out with Stockport residents to understand what they think the best things about Stockport are currently and their priorities for the future Appendix 5.
- 17.2 A total of 790 people responded to the survey that was live on the council's have your say pages between 12th October 2020 and 1st November 2020. Submissions were also collected via a virtual video booth which allowed respondents to record their answers to the questions.
- 17.3 The majority of responses (71%) were from residents who have lived in Stockport for over 20 years. There was a broad mixture of responses from varying age ranges, shown in the graph below. The majority of responses (673) were from those who identified as White-English/Welsh/Scottish/Northern Irish/British. 475 were female, 274 respondents were male, and 2 did not identify as male or female. When asked about sexuality 631 respondents said they defined themselves as Heterosexual/Straight, 17 Bisexual, 10 Gay man, 10 Asexual, 8 Gay woman/Lesbian and 2 'Other'.

Chart.1 - showing the age range of the respondents to the Priorities survey. The age brackets with the highest number of respondents were 55-64 (185) and 45-44 (183).



- 17.4 The employment status of respondents was made up of employed full time (329), Retired (180), Employed part-time (126), Self-employed (49), Unable to work due to long term sickness/disability (19), Unemployed (14), Homemaker/Caregiver (12), Student (6) and 'Other' (5).
- 17.5 166 respondents said that they considered themselves to have an impairment, disability or long-term health condition and 116 said that they considered themselves to be a carer.
- 17.6 In terms of geographical responses, there were responses across the borough. The map below shows geographical location for those who provided their full postcode (604).

Map.1 showing geographical location of responses to Priorities survey



Which of the following do think are currently the best things about living in Stockport?

- 17.7 Respondents were asked to select from a list which things they thought the best things were about living in Stockport currently and, from the same list of options, which three things they thought were important to focus on in the future for Stockport.
- 17.8 The three things that ranked highest as the best things about living in Stockport were:
- Access to parks and green spaces
 - Access to good quality health services
 - Feeling part of a community where people support one another
- 17.9 Access to parks and green spaces, and good quality health services were also the things that were ranked highest when residents were asked what things were important in the future along with low levels of crime and anti-social behaviour and improved town and district centres.
- 17.10 It is worth noting that respondents were able to select up three options for

each of the questions and were not asked to, nor were able to rank the questions from best to worst or most important or to least important. Therefore, no inference can be drawn from the responses about the level of importance of each of the areas in relation to one another.

Chart.2 - The percentage of respondents who selected each area as one of (out of 3) best things about living in Stockport.

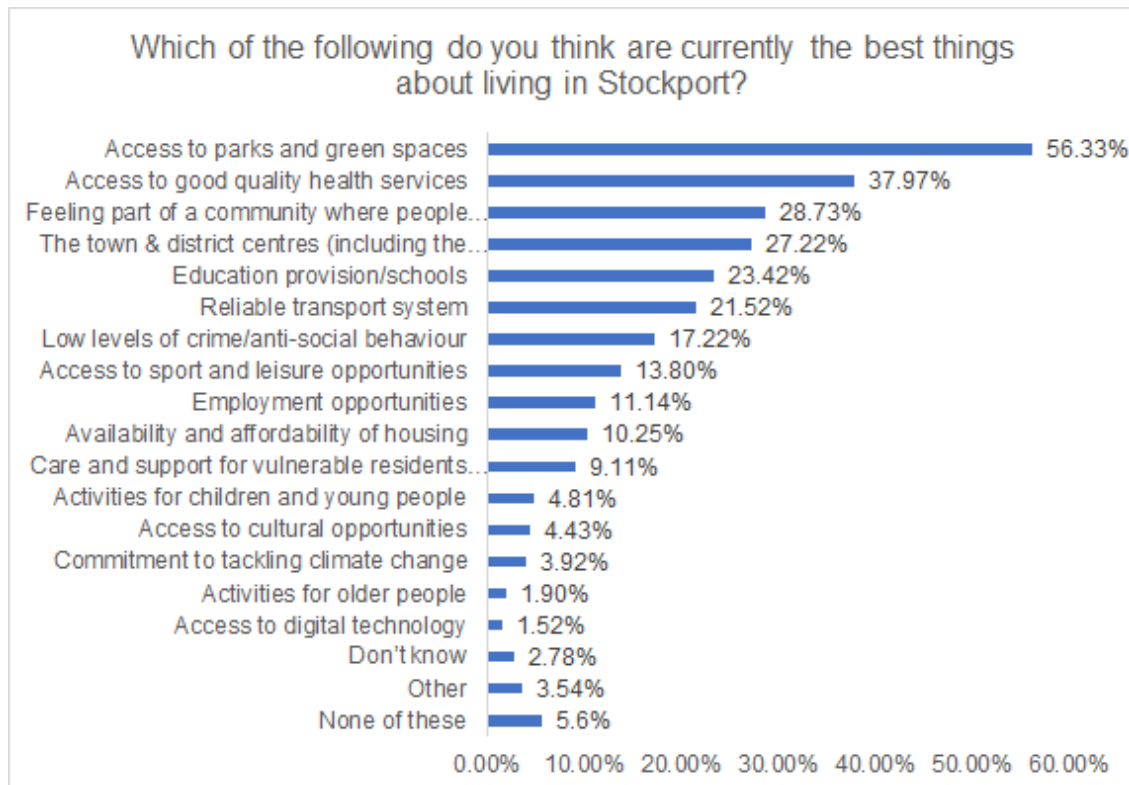
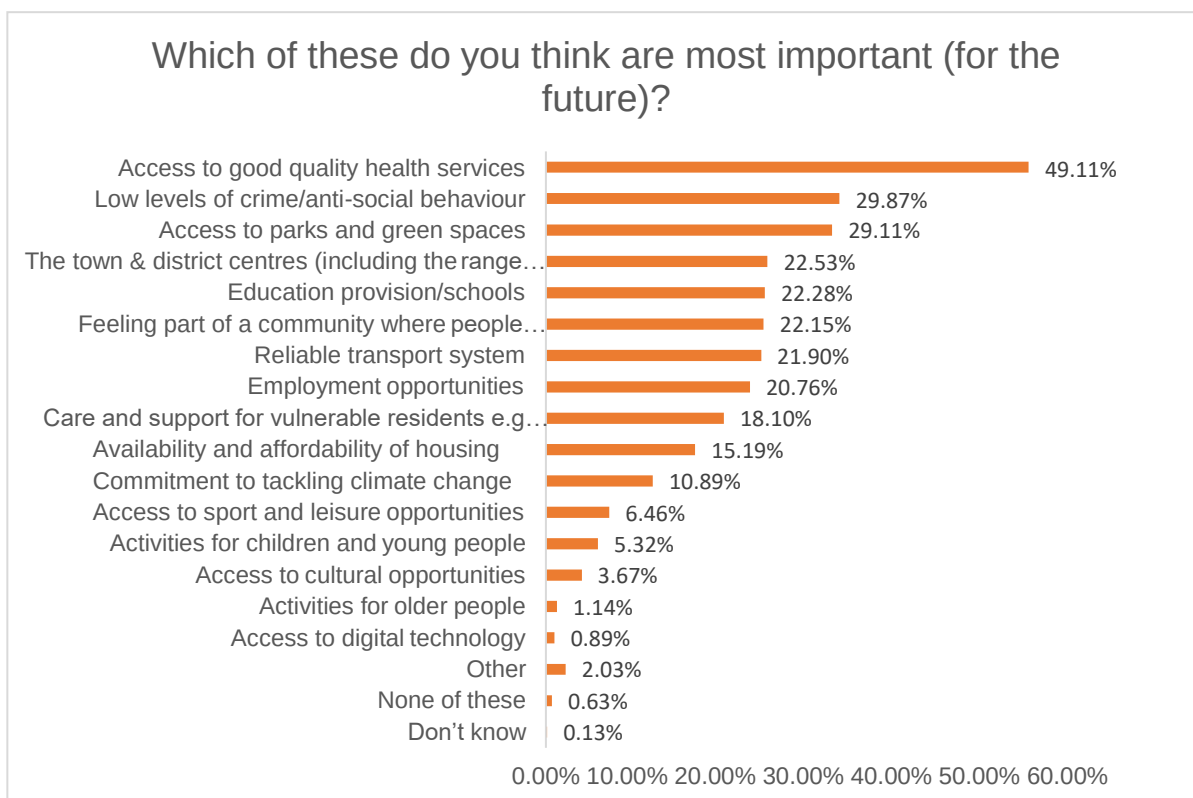


Chart.3 - The percentage of respondents who selected each area as one of (out of 3) most important for the future of Stockport



What is the one thing that would make Stockport better?

- 17.11 Commitment and investment in the environment and climate change was something that 34% of respondents said would make Stockport a better place; 15% of respondents said there should be more investment in public transport and cycling networks, 11% said greenspaces should be protected and 8% said action on climate change needed to be a priority. 12% of respondents felt that improvements to roads, traffic management or parking issues would make Stockport better.
- 17.12 33% of all respondents also told us that more investment in the town centre would make Stockport a better place. This includes 11% who want to see a wider range of high street shops in the town centre and 8% who are interested in the revitalisation of the areas around the Merseyway shopping centre and Underbanks. An additional 3% of respondents spoke of the importance of investing in district centres as well as the town centre.
- 17.13 Strengthening communities, inclusion and reducing inequalities was a clear priority for many respondents; 11% of respondents spoke about the importance of reducing inequalities and ensuring that public services are accessible for all and 5% spoke about fostering inclusivity and acceptance. An additional 11% felt that more needs to be done to address crime and

anti-social behaviour; 7% said there needs to be more affordable housing; 6% said there was a need for more employment, education or training opportunities including support for young people in these areas, and 5% of all respondents said improvements to health and social care services would make Stockport a better place.

- 17.14 11% of all respondents felt that celebrating and investing in Stockport's culture and heritage would make Stockport a better place through: having more leisure facilities or cultural events (6%); protecting Stockport's heritage assets (4%); enhancing Stockport's unique character and identity (2%) and, investing in library services (1%).

Do you have any further ideas or suggestions about the future of Stockport over the next 10 years?

- 17.15 Responses to this question built upon themes that came through the responses to the other questions in the survey. 24% of respondents provided suggestions around the revitalisation of the town or district centres. These included: investment in area around Merseyway shopping centre (10%); encourage a wider range of shops to move into the town centre (9%); encourage more bars and restaurants to open (3%) and, find alternative uses for empty retail units in Merseyway shopping centre (2%).

- 17.16 19% of all responses highlighted areas related to reducing inequalities including: 4% who said more work is needed to address inequality or deprivation; 4% who said housing should be more affordable and 3% who suggested more investment in education, employment and training. The remaining 8% of responses related to reducing inequalities suggested: more support for residents to improve their physical or mental health (4%); ensure services meet the needs of residents (2%) and more services specifically for older people (1%).

- 17.17 18% of respondents mentioned action related to addressing climate change, 10% of which were specific suggestions to invest in sustainable transport. 11% said celebrating and making good use of the greenspaces was important for the future of Stockport, and 3% felt that street cleanliness should be a focus. 8% of respondents suggested improvements to roads or traffic management, 4% spoke about the importance of protecting and using heritage buildings within the borough, and 3% felt there should be more stringent planning and design controls when it comes to existing or new buildings.

18. Designated Schools Grant (DSG) Focus Groups

- 18.1 A set of focus groups with parents and carers of a child with SEND in Stockport were run in November 2020. Whilst the focus groups related to the specific recommendations that came out of the review, discussions in the groups highlighted a number of key priorities for the parents and carers:
- 18.2 The main areas that the participants present would like to see are:
- A smoother transition from primary to secondary schools including support that runs right through their child's education
 - Support should always be focussed on what best meets the need of the child or young person and their family
 - Support available should be consistent and not vary depending on the school your child attends or neighbourhood you live in.

19. Leadership workshops

- 19.1 In November and December 2020 two workshops were held with public sector partners, businesses and community representatives. These workshops were held digitally via Zoom platform due to the restrictions of social distancing. The purpose of the workshops was to share the insight we have gathered from residents and communities through the One Stockport movement and wider engagement activity. It also provided the opportunity to have a conversation about the way we want to work together and priorities for the future.
- 19.2 In the first workshop on 11th November, an update was given to 37 attendees on One Stockport. A number of videos were shared that captured some of the voices we had heard throughout our engagement programme as well as highlighting some of the key data insights for the borough.
- 19.3 These videos can be viewed here:
- [One Stockport - Borough Plan Animation³](https://video.stockport.gov.uk/secret/65082179/08f02d9f96bfb5645b89614a86ffc0c3)
 - [Borough Plan Engagement⁴](https://video.stockport.gov.uk/secret/65083561/e35b28e52f9813ee035c05d768cf1774)
 - [What Does the Data Show⁵](https://video.stockport.gov.uk/what-does-the-data-tell-us-one)
- 19.4 There was then discussion through breakout sessions on how we work together and the key priorities for the future of the borough.

³ <https://video.stockport.gov.uk/secret/65082179/08f02d9f96bfb5645b89614a86ffc0c3> One Stockport Borough Plan Animation

⁴ <https://video.stockport.gov.uk/secret/65083561/e35b28e52f9813ee035c05d768cf1774> Borough Plan Engagement

⁵ <https://video.stockport.gov.uk/what-does-the-data-tell-us-one> What does the data show

19.5 We heard that the way that we work together was key. There was strong support for One Stockport and how it described the way we collaborate, working together for the benefit of Stockport, supporting local businesses and local communities.

19.6 There was a desire to see people brought together more often to create an environment for solutions to problems in an open and transparent way. The group wanted to break down barriers to gain a better understanding of the needs of all sectors so that nobody is left behind. A number of key themes emerged:

- Addressing inequalities and promoting inclusion was seen as a key priority for the future including considering outcomes for disadvantaged groups such as young people who need additional support or those with mental health challenges
- Having the right people in the right conversations
- Supporting the local economy and ensuring people have the right skills and training to address unemployment
- Education and the impact on those children who have missed out on this due to Covid-19
- The importance of culture in the town centre
- Climate change and the need to keep the momentum going. It was felt this should be at the top of everyone's the list
- Investing in technology

19.7 The second leadership event was held on the 16th December, again via Zoom to continue to develop the borough plan. 38 people attended this event. Attendees heard a presentation that highlighted the key themes that had emerged from the first workshop. The group were asked for their reflections on this:

- There was strong support for One Stockport and using this to set the context of the Borough Plan
- Inclusivity needs to run across all themes within the borough plan and we need to promote inclusion of diverse people into our priorities
- We need to be clear on how the priorities within the plan interact with each other We need to use the values within the plan to promote action
- The workforce of organisations across the borough need to reflect our diverse communities

19.8 Three videos highlight how our communities are helping to promote equality, inclusion and how businesses and communities are adapting to respond to Covid-19. They can be seen here:

- Jolly Sailor - <https://vimeo.com/486472018>
- Friendly Friday - <https://vimeo.com/486506399>

19.9 The group were then split into breakout sessions to discuss the shared values and priorities for the borough plan. The key themes emerged:

- Collaboration - There was a collective feeling that collaboration is the key to the plan being successful. In order for businesses, residents and the economy of Stockport to thrive this has to be one of the values
- Ambition – this is something that all sectors feel they need and should harbour whether that is with existing staff and policies or through inspiring younger generations and when planning for the future
- Inclusion – overall there was agreement that inclusion was something that everyone needed to focus, and that whilst a focus on inclusion in relation to protected characteristics is important, it should be wider than this. When thinking about inclusion we need to be more ambitious

20. Feedback from Area Committees

- 20.1 As part of the ongoing elected members engagement, officers attended Area Committees in November 2020 to introduce the Borough Plan and then in December 2020 to provide an update on its development.
- 20.2 Overall there was positive support for the engagement approach to the development of the plan with an acknowledgement that this is the first time there has been this much engagement feeding in to the plan. There was praise for the engagement work that has already taken place however a feeling that there is still more engagement that could be undertaken.
- 20.3 There were a few concerns raised in relation to areas that members felt were still not being represented or engaged with including cultural groups and those in the areas where the members felt had been missed by the One Stockport movement. Some elected members felt that the engagement hadn't been visible in their community.
- 20.4 It was acknowledged that there are always opportunities to do more and there is no intention to stop the engagement process here. One of the reasons to engage at area committees is so that we can ensure there is a

robust and diverse spread of engagement and a variety of feedback mechanisms. Some elected members made suggestions of further groups that could be engaged with and these suggestions were followed up and are included within this report for example, faith Leaders, ethnic diverse communities, local community groups or networks and LGBTQ community.

- 20.5 There were a number of recurring themes that members feel need to be the focus for the plan going forward, these include;
- Acknowledgement of Stockport being a polarised borough and the need to address inequality
 - Stockport has a number of communities and there is a need to recognise they have different identities
 - Engagement must include young people and lesser known groups. Older people need to have a voice through this process
 - Recognise the positive contributions and positive support for people of all ages
 - Equality needs to be a priority
 - Need to ensure the correct language is used in relation to Health and Care/ Health and wellbeing
 - Training and employment for young people with the support for local businesses
 - Climate Change, especially in reference to how transport has a direct impact
- 20.6 There was support for the testing of the language that will be used in the plan, with a firm steer that it needs to be open and honest with evidence-based facts and measures to enable a long-term robust plan that is fit for the borough in the future.
- 20.7 Some committees questioned the language and that whilst Members are supportive of a shared vision and strategy, not all members like the use of the term “One Stockport”. Stockport is not one homogenous community. It is a place made up of many unique and diverse communities and we need to acknowledge the uniqueness and independence of these. There is a risk that this language puts people off.
- 20.8 Councillors at the **Heatons and Reddish Area Committee** specifically mentioned the need to reference the variations in life expectancy between polarised areas of the borough as those living in deprived areas are in some of the most deprived areas of the borough. They welcomed including facts and evidence within the plan so that we have a long term plan that is robust and fit for the future.
- 20.9 **Werneth Area Committee** discussed the name of ‘One Stockport’ for the

plan and whether this discouraged those who did not feel that Stockport was one specific place. The committee reflected that they would like to see more engagement undertaken with Faith Leaders within the borough and would like to be reassured that engagement has taken place within all ward areas.

- 20.10 Engagement activity across the borough was also mentioned at **Stepping Hill Area Committee**. They highlighted concerns that perhaps one plan for the entire borough would not address the issues of polarisation and health and inequality that exist. They were supportive of a shared plan but questioned whether the name of One Stockport was the way to do this. Engagement with marginalised groups was again mentioned and Members were pleased to hear that further engagement was planned.
- 20.11 Members at **Cheadle Area Committee** felt that the use of public transport should be mentioned in the plan in addition to walking and cycling and the need to be physically active. They also felt that we should highlight the need for individual action to tackle climate change. Again, the varying outcomes in relation to health education and employment across the borough were mentioned and Councillors reflected that this plan provides an opportunity to support those who need it most. They were pleased that the plan highlights the diverse nature of Stockport and its residents.
- 20.12 **Marple Area Committee** commented that they felt that residents identify more with their local area than Stockport as a whole and that the borough is a place made up of many different communities that should be reflected within the plan. They also echoed comments of the other committees in terms of the need to address inequalities and that the engagement should ensure we include local groups in order for the plan to be successful.
- 20.13 The issue of addressing unemployment within the plan was raised at **Central Stockport Area Committee**. They felt that we should highlight the need to support young people with obtaining jobs in technology, digital and logistics. The pandemic has worsened unemployment as well as the health and wellbeing of our residents. They highlighted the council's ambition to be carbon neutral by 2038 and felt that the issue of climate change should be key within the plan.
- 20.14 **Bramhall and Cheadle Hulme South Area Committee** discussed the need for the plan to have a robust set of outcome measures in order to know it has been successful. As in other committees, it was highlighted that climate change should be a key focus within the borough plan. Councillors suggested that the engagement plan should ensure that all local areas are represented.

20.15 Minutes from the Area Committee meetings can be found here:

November meeting of Area Committees. This meeting discussed One Stockport and provided an overview of the approach to developing the Plan

- [Heatons and Reddish Area Committee – November 2020 – Item 8](#)
- [Werneth Area Committee – November 2020 – Item 7](#)
- [Stepping Hill Area Committee – November 2020 – Item 10](#)
- [Cheadle Area Committee – November 2020 – Item 8](#)
- [Marple Area Committee – November 2020 – Item 7](#)
- [Central Stockport Area Committee – November 2020 – Item 8](#)
- [Bramhall and Cheadle Hulme South Area Committee – November 2020 – Item 4 \(iv\)](#)

December meeting of Area Committee – this item focussed on the draft One Stockport plan development

- [Heatons and Reddish Area Committee – December 2020 – Item 9](#)
- [Werneth Area Committee – December 2020 – Item 7](#)
- [Stepping Hill Area Committee – December 2020 – Item 5](#)
- [Cheadle Area Committee – December 2020 – Item 8](#)
- [Marple Area Committee – December 2020 – Item 9](#)
- [Central Stockport Area Committee – December 2020 – Item 7](#)
- [Bramhall and Cheadle Hulme South Area Committee – December 2020 – Item 5](#)

21. Care Leavers Forum

- 21.1 On the 7th December we attend the Care Leavers forum to find out what they were most proud of in Stockport currently, what they felt the top 3 priorities were for the borough and what was the one thing that would make Stockport a better place in the future.
- 21.2 There were only a few members of the group that attended but they all agreed that one of the best things from their perspective was the level of support they are able to access in Stockport compared to some other authorities. They also loved the actual location of Stockport and how accessible it was to other parts of the country as well as to local transport links.
- 21.3 The participants also felt that there were a lot more job opportunities in the local area for people who were leaving care due to the support for Personal Assistants and schemes that had been put into place.

- 21.4 They did feel however that there needed to be more emphasis on mental health for young people especially before 'breaking point'. One participant pointed out that there are a lot of services available however you only know about them when you are at that breaking point and this needs to be addressed. There should be more communication around the services and facilities that are available so you can access them earlier.
- 21.5 The three areas they felt should contribute to the top priorities for the borough were; support for more mental health services, better communication in relation to support that exist so that more people can access them as well as community spaces (indoor or outdoor) where young people can meet that is affordable.
- 21.6 They felt would make Stockport a better place in the future was – making/creating more safe places/facilities, that were affordable for young people to access.

22. Inter Faith Group

- 22.1 We attended Stockport Interfaith Forum on 14th December 2020. A presentation was given on the background of One Stockport and the development of the Borough Plan. The forum agreed with the vision for One Stockport and that the emerging themes identified through our engagement activity were very important but that the theme of Equality was one that was most important to them.

23. Race Equality Partnership

- 23.1 We attended a meeting of the race equality partnership on 17th December 2020. The group were shown a presentation on the background to One Stockport and the development of the Borough Plan. There was strong feedback in relation to the need for robust collaboration and progress on race equality and anti-racism alongside those listed below:
- Service provision needs to connect the community it serves
 - The need to ensure that businesses employ people of various ethnic backgrounds who reflect the communities they provide services for
 - The voice of the community should come from people within the community and have real conversations about how people are feeling
 - Too many volunteering opportunities – a need for paid employment opportunities
 - Need to address hidden mental health and wellbeing within Black, Asian

and Minority Ethnic communities

- Don't just talk about equality, ambition and action – support communities with real change and help parents to help their children

24. Veterans

24.1 A session was held on 6th January 2021 with veterans as well as representatives of groups that support Veterans in Stockport (Project Recce and the Defence Transition Services within MoD). It was very clear that all participants were proud of several aspects in relation to Stockport including the sense of community, the spirit that has shown through from volunteering, and the thriving business community.

24.2 There were a number of areas that were identified as being priorities for the borough which were specific to veterans, including training frontline services on how to engage with veterans, a safe place for veterans to go and speak to other veterans (similar to a hub), as well as a need for various methods of communicating with veterans. There were, however, more wide-ranging priorities that the participants thought were extremely valuable to add, which are listed below:

- Economic Regeneration of the borough
- To make Stockport a place where people are proud to live and work as well as a place where Armed Forces members want to move to, to live and work
- The need for the right people in the right place, especially when it comes to people feeling comfortable to talk about the support they need
- The need for the right employment opportunities whether this be for younger people to get into Armed Forces roles or for Veterans to find work when they return

25. Carers

25.1 A survey was carried out between 7th December 2020 and 4th January 2021 to gather the views of unpaid carers in Stockport to support the development of a new carers service and gain more understanding about some of the needs and priorities of carers in Stockport. Of the 336 responses to the survey, 83% were received from individuals currently caring for at least one person and a further 13% of respondents said that they had previously cared for someone.

25.2 Carers and previous carers were asked what was most important to them as a carer or ex-carer by selecting multiple options from a list. There was also the option to expand on the answer provided or suggest other things that

were important. 57% of carers said balancing their own life with their caring role was most important to them, 41% said improving and maintaining their own personal health and wellbeing, 39% said being recognised, acknowledged and valued as a carer, 34% said being socially active and not lonely or isolated, and 12% said accessing or maintaining education or employment. 8% of respondents said other things were important to them as a carer. These included: ensuring their loved one has the support and care they need; being able to talk to people who have similar experiences; financial support and being listened to by professionals.

- 25.3 When asked which three things they thought were most important for the future in Stockport, 65% carers said access to good quality health services, 54% of carers said care and support for vulnerable residents and 34% said feeling part of a community where people support one another was one of the most important things for the future.

26. Members of the LGBTQ+ Community

- 26.1 On 8th of January 2021 we met with members of Forward who are a community group for LGBTQ+ family and friends to meet, participate and share with the wider community. We discussed what they were proud of in Stockport and what their priorities for the future were.
- 26.2 On 9th of January 2021 we attended a meeting of Stockport Pride who are a community group that promote equality, diversity and inclusion in Stockport. They were also asked for their views on what makes them proud of Stockport and their priorities for the future.
- 26.3 The groups fed back that they were proud of Stockport due to the regeneration and the investment in businesses and housing and because of the beautiful parks and buildings.
- 26.4 In terms of priorities for the future, the main feedback was around the need for inclusive employment opportunities for members of the LGBTQ+ community which includes access to training opportunities. They would like to feel that they are accepted in the workplace and that employers should do more advertising to encourage applications from members of the LGBTQ+ community by showing that they are an inclusive employer. This could be done by stating this in the advert and also through demonstrating how they support their employees such as through staff support groups. Knowledge and training for employers should be available to show them how they can be more inclusive and attract applications from the communities they serve.

- 26.5 Other comments were around mental health and wellbeing being a priority for members of the LGBTQ+ community as those communities had been disproportionately impacted by Covid-19 and it is important to have those support services in place going forward.
- 26.6 Further feedback was that Stockport should visually show the diversity within the borough through posters and visuals that would support people to join diverse community groups.

27. Stockport Proud Trust Youth Group

- 27.1 We attended a session on 13th January 2021 with the Stockport Proud Trust Youth Group. The session consisted of a presentation about the development of One Stockport and how the engagement taken through this piece of work would be fed in to the development of the Borough Plan. When asked what were the things that made them proud to be part of Stockport, there were three main areas that included how resilient Stockport and its communities are, the support that is shown for small local businesses, and the fact it is so close to Manchester but has its own separate identity at the same time.
- 27.2 When asked what three things would make Stockport a better place in the future, the resounding theme was around education and funding for education on diversity, for both young and old people. This wasn't only in relation to LGBTQI+ education but also other areas such as disabilities, autism and religious beliefs. There were several examples given where it was felt that those who were providing education on these topics were not fully up to date on terminology, legislation and rights which had left pupils confused and misinformed.
- 27.3 There was a strong feeling that if education was improved there would be a direct positive impact on individual's wellbeing, people's understanding of others and diversity, as well as the hope that it would decrease the negative impacts such as hate crimes and bullying.
- 27.4 Another area that came out strongly from the conversation was the importance of the environment and climate change and what we can do to help that, for example recycling and making sure there is enough greenspaces for people to enjoy near where they live.

28. Strategic Board Engagement

- 28.1 Part of our ongoing commitment to engage with all partners has included attending a number of existing boards and strategic meetings to update on One Stockport progress but also to hear what their priorities are so we could feed this into the borough plan. The following boards and meetings were attended:

Meeting	Date	Meeting Topic
Economic Alliance	10/06/2020	Introduction of One Stockport
Economic Alliance	08/07/2020	Update on the development of One Stockport
Economic Alliance	09/09/2020	Update on One Stockport Development
Economic Alliance	11/11/2020	Update on One Stockport and the Introduction to the Borough Plan development.
Age Friendly Board	21/09/2020	Introduction to One Stockport and the Borough Plan
Safer Stockport Partnership	25/09/2020	Introduction of One Stockport
Safer Stockport Partnership	10/12/2020	Update to One Stockport and the Borough Plan Development
Stockport Family Partnership Board	20/11/2020	Introduction to One Stockport and the Borough Plan
Headteachers Meeting	27/11/2020	Introduction to One Stockport and the Borough Plan
Stockport Housing Partnership Strategy Group	04/12/2020	Introduction to One Stockport and the Borough Plan
Care Homes Forum	14/12/2020	Introduction to One Stockport and the Borough Plan
Home Care Providers Forum	23/12/2020	Introduction to One Stockport and the Borough Plan

29. Economic Alliance

- 29.1 As the initial One Stockport Movement was a result of a clear push from the business community to galvanise Stockport coming together to get behind local businesses there has been a large amount of engagement at the Economic Alliance Forum from the start.
- 29.2 There has been a number of feedback sessions throughout development of One Stockport and the Borough Plan which have all shown a large amount of support not only for the recovery process from the impact of Covid-19 but also for the aspirations and development of the borough in the future.
- 29.3 A number of key themes ran through the sessions which included:
- Ensuring the right people are in the right place by providing training and skills needed for people to succeed.
 - Making Stockport a place you feel proud to be a part of, whether that's through collaboration and supporting one another, showcasing what each other have achieved or providing more opportunities for local people.
 - Sharing of ideas and information of what has worked well so that others can implement this in their business/organisation
- 29.4 There was a real sense of being able to open up opportunities to others by sharing examples of what had worked well. One example was how to use different platforms to be able to engage with more people including customers or service users, with many positive case studies being shared.
- 29.5 Communication came through as a priority for the group in relation to staff, customers and especially in relation to current safety measures. This is something that is paramount to the ambition and success of the borough.

30. Age Friendly Board

- 30.1 On 21st September 2020 we attended the Age Friendly Board to find out what their priorities were for the future of the borough. One of the initial comments that came back was the lack of reference to older people in the plan in general - it was felt the priority should be on all ages and not just singling out children and young people.
- 30.2 There were concerns that the perception of older people in the borough had dramatically changed due to COVID-19 and they wanted this noting. Before the pandemic there was a sense that the older generation in Stockport were not only vibrant, but independent too, but it was felt that this has changed

now. They would like to get this back to the way it was in relation to enabling older people to be more independent and being that vibrant part of the community.

- 30.3 The board were keen to express the extremely valuable part that older have played in relation to volunteering within their communities, especially over the last few months.

31. Health and Wellbeing Board

- 31.1 We attended the Health and Wellbeing Board meeting on 4th December 2020 to provide an update on the development of the plan. The feedback from the members of the board was that they support a One Stockport Plan and that it is important that this continues to be a partnership plan in all aspects of its development and delivery.
- 31.2 It was also felt that at the current time it is incredibly important that we focus on hopes and aspirations for the future of everyone in the borough.

32. Stockport Family Partnership Board

- 32.1 We attended the Stockport family Partnership Board on the 20th November 2020 where the One Stockport Borough Plan development was introduced. The board fully endorsed the approach that had been taken to the development and direction of the plan. There was strong support for One Stockport.

33. Headteachers Meeting

- 33.1 A meeting was held on 27th November 2020 with a number of headteachers from across the borough to establish the best ways to engage with schools going forward and also what their priorities were for the future. Although there has been a piece of engagement carried out within schools in relation to what children want for the future of Stockport which was unfortunately was put on hold due to Covid-19 there was a strong appetite for future engagement to happen. This was not just in relation to the Borough Plan but in wider engagement as well which has been fed back.
- 33.2 There was a real focus on the importance of good education and investment in schools for children and young people as being one of the themes of the plan as it was felt this has not been the case in previous Borough Plans.

- 33.3 It was felt there needed to be more clarity on the aspirations and priorities for the education of the borough which is where the key underlaying strategy's such as the Education and Young Peoples Strategies play a huge part in capturing the detail of these.
- 33.4 There was a passion about engagement and the opportunity to do more engagement particularly with younger children.
- 33.5 One of the strong themes that came out of the meeting was the huge opportunity this plan has to help improve the outcomes for young people in relation to working across services, businesses and communities.

34. Safer Stockport Partnership

- 34.1 We attended the Safer Stockport Partnership meeting on the both the 25th September and 19th December to provide an update on the development of One Stockport as well as the One Stockport Borough Plan. From the group there is a strong endorsement for both the One Stockport Movement as well as the development of the Borough Plan. Partners around the table were eager to be a part of this.
- 34.2 The group appreciate how vital this forum is for feedback on the development of the plans and a key theme that came from this meeting was the need to address inequalities within the borough. It was identified that this is one of the biggest challenges that the borough as a whole faces, and one that need to be at the forefront while developing future plans.

35. Stockport Housing Partnership Strategy Group

- 35.1 A presentation was given at the meeting held on 4th December to introduce the One Stockport movement as well as the Borough Plan development. All the Registered Providers (RP's) were fully supportive of the plan and its ambitions and approach.
- 35.2 Due to the level of support that the providers would like to get involved in there were 2 key action that came out of the discussion one being to set up a separate session set up for the 6th January to discuss how the RP's could link in and support the ongoing development of the plan. And the second was to link up the leading communications representative for each organisation with the lead communications officer for the One Stockport movement in order that they could work together on future communications

strategies.

- 35.3 Overall there was a real sense of positivity and ambition from members of the group.

36. Care Home Forum

- 36.1 On the 14th December we attended the Care Home Forum and presented the One Stockport Borough Plan development so far. Due to the unprecedented times and the number of urgent actions on the agenda, members of the groups would be interested in further reflection on the development of the Plan. This will be carried out in the new year.

37. Home Care Providers Forum

- 37.1 On 23rd December we attended the Home Care Providers Forum with the update to the One Stockport Borough Plan development. There were key themes that came from the engagement including the need to attract and maintain local talent for the Care sector, through recognising and celebrating care as an employment of choice.
- 37.2 The need to recognise the community response, the work of the volunteers as well as local communities and groups over the course of last year was also emphasised as needed to be carried through.
- 37.3 The need for collaboration and working together towards a common purpose was another of the key themes that was felt was a priority for the whole borough going forward. Along with maintaining the priority of independence and holistic person- centred care when thinking about health and wellbeing (specifically in relation to topics such as family visits)

38. Safely Managing Covid-19: Greater Manchester Population Survey

- 38.1 Covid-19 is having significant impacts on the lives of residents and the city region of Greater Manchester (GM) as a whole. The nature and extent of these impacts are not evenly experienced across the population, which affects how well equipped and empowered parts of the population are to stop the spread of the virus and the resulting impacts.
- 38.2 Although there is extensive national research into these issues, particularly during the earlier stages of the pandemic, relying on national surveys does

not give the level of detail required on who within the GM population is being most affected, the issues they are facing, what support they need, and how communications and support may be best targeted and delivered.

- 38.3 The focus of this research is therefore to provide regular ongoing insight on these issues and impacts across GM as a whole and within its 10 Local Authorities.
- 38.4 The survey was undertaken by BMG, an independent research company on behalf of the Greater Manchester Combined Authority. In total 707 surveys were completed via online panels and 309 by Computer Assisted Telephone Interviewing (CATI), between 20th November and 2nd December, resulting in a total sample of 1016 for this first wave.
- 38.5 The results show that Stockport has the lowest levels of concern across GM, with a quarter of residents extremely/very worried about coronavirus (25%). Significantly fewer than average Stockport residents express concern with their mental health (45%), caring for elderly friends/relatives (35%), going to the shops (43%), being able to get an appointment with their GP (44%), getting prescriptions/medicines (29%), and accessing public services by phone/internet (26%).
- 38.6 Among those with children (31 respondents) 75% are concerned to some degree about their education, 72% concerned about their mental health, and 25% concerned about access to technology.
- 38.7 As a result of the coronavirus pandemic fewer than average Stockport residents are speaking to relatives/friends over the phone/via video more often (44%) and sleeping more often (16%). Around 1 in 20 say they have lost their job/been made redundant (6%); 1 in 4 have had their GP/hospital appointments cancelled or postponed (23%).
- 38.8 Fewer than average Stockport residents say they need more support, with 45% needing support in at least one area, and loneliness/isolation (17%), staying active/exercise (17%), eating healthily (15%) and mental health (15%) the most commonly mentioned.
- 38.9 97% of residents surveyed say they have access to the internet either at home or on a smartphone however caution should be given to the fact that the survey was largely conducted online.

39. Scrutiny Committees

- 39.1 The draft One Stockport Plan was presented to all Scrutiny Committees between 25th and the 28th January. A video that featured partners across the borough emphasising the benefits of a shared plan, formed part of the presentation. Some scrutiny committees shared the video by email around the committee rather than presenting it in the meeting. The video can be seen here: <https://vimeo.com/504358042/0f7ce422ab>
- 39.2 Some common themes emerged from Councillors across all Scrutiny Committees. These included the need to strengthen the ambitions within the plan and to be clearer on which were the new areas of work to be undertaken. This included making the actions we will take stronger and ensuring there was more detail on how these would be achieved, what the benefits would be and when they would be delivered. It was also felt that case studies should be used to bring the plan to life. Feedback suggested we could strengthen the explanations of the pillars of one heart, one home, one future within the plan to bring out what they are trying to achieve.
- 39.3 We heard that we need to bring out the strength of feeling that people have for their local communities and we should provide more reference to district and local centres as well as the town centre. There was also feedback that we should continue to build on the engagement we have done and promote it widely to include all communities as plans are developed.
- 39.4 Councillors from the **Communities and Housing Scrutiny** reflected on the positivity and excitement of partners working together to achieve an ambitious plan. It was promising to see the reference to the digital strategy and improving the opportunities around digital. We heard that there is a need to review some of the language used within the plan to ensure that this resonates with our communities. It was highlighted that feedback from our young people around important issues such as climate, green spaces and employment also need to feed into the development of our Local Plan. There is a need to be positive about the future, but we also need to acknowledge that we are still a polarised borough and experiences will differ throughout.
- 39.5 At **Corporate Resource Management and Governance Scrutiny**, Councillors suggested that the measures within the plan could be more inspirational and focus on transformation and they also echoed the need to have a framework in place to measure the success of the priorities.
- 39.6 **Children and Families Scrutiny** Committee suggested there is an opportunity to be bold and use the plan as a 'call to arms' with our residents

and to outline the urgency around taking action in particular for climate change. We heard that local jobs and placement opportunities are a priority for young people especially since the pandemic. Councillors also felt that we need the plan to focus on how we will address inequalities and improve outcomes in education, health and mental health for those most deprived and disadvantaged children and young people and their families.

39.7 **Adults Social Care and Health Scrutiny** Committee felt that there was an opportunity to use the relationships we have with our partners, businesses and communities to bring the plan to life. They reflected on how we include those who do not feel part of society as we continue to engage our communities going forward. Councillors talked about the impacts on our most deprived areas and the need to tackle racism and diversity.

39.8 **Councillors at Economy and Regeneration Scrutiny** felt that there was still digital exclusion within the borough and the ambitions to be well connected need to have a whole borough approach. They felt that we should be encouraging people to use their local facilities such as parks. Feedback was that there should be a focus on more schools and improving education and job opportunities. Councillors felt that we would need to be clear about how success is measured against the priorities set out in the plan but also felt that residents have a role to play in helping us achieve them.

39.9 The minutes from all Scrutiny Committees can be seen here:

- [Communities and Housing Scrutiny Committee January 2021 – Item 5](#)
- [Corporate Resource Management and Governance Scrutiny Committee – January 2021 – Item 7](#)
- [Children and Families Scrutiny Committee – January 2021 – Item 5](#)
- [Adult Social Care and Health Scrutiny Committee – January 2021 – Item 8](#)
- [Economy and Regeneration Scrutiny Committee – January 2021 – Item 5](#)

40. Feedback on Draft One Stockport Borough Plan

40.1 The draft One Stockport Plan has been shared as widely as possible to seek any feedback and comments on how this has been brought together. This includes sharing with all partnership forums and groups who have

taken part in the development of the Plan so far. A summary of feedback is outlined below.

- 40.2 Age UK stated that they would like to see emphasis within the plan on Stockport being a place to grow older and add value as well as having ambitions for our children and young people. They also would like to see more emphasis on building resilient communities. They reflected that it is important to have honest conversations through our engagement and whilst it is good to focus on a positive future, we also need to recognise that things are also difficult. Colleagues from Public Health also mentioned the need to ensure everyone feels part of a welcoming, supportive, inclusive, and vibrant community.
- 40.3 A representative from our business community supported the messages of One Stockport throughout the plan but questioned whether the values needed to be more memorable.
- 40.4 A colleague from Sector 3 felt we should explore how we can make social enterprise not just feature in connected communities' part of the plan but also in our plans about building an enterprising and thriving Stockport as inclusive growth would benefit from the growth of our social economy sector.
- 40.5 Stockport Homes Chief Executive felt it was important to make the distinction between inclusivity and inequality as they are quite different. This was also reflected by the Director of Public Health who felt that we need to bring everyone with us in a way that reduces inequality as this raises outcomes for the whole borough. Public Health colleagues also felt that actively reducing inequalities is a priority and that we should be aiming for wellbeing for all to show we are including and benefiting everyone. This should be done by addressing health, including economic, social, environmental factors, alongside more personal factors. We also need to highlight that experiences differ and good health outcomes and life expectancy are not improving in all areas.
- 40.6 A member of Stockport Strategic Housing Partnership reflected that we should try to address the fact that Stockport has a low percentage of ethnic diverse communities. Other members fed back that they were encouraged to see the flow of the document from the vision and values through to how we will deliver these.
- 40.7 A Director from Stockport NHS Trust felt that we need to recognise our partnerships and relationships that exist outside of the borough as sometimes services are provided externally.

- 40.8 Colleagues from Pure Innovations and Stockport Advocacy highlighted the need to have the plan in a variety of formats to ensure it is accessible to everyone and would like to work collaboratively with us to bring the plan to life when it is launched. Similar feedback was received from Stockport Leaving Care Team in order to make the plan accessible for young people.
- 40.9 Colleagues from Stockport Council who work with Children and Young People services would like to see the importance of family carers highlighted within the plan. We should also have measures linked to improving children's mental health and wellbeing. Public Health colleagues also felt that greater emphasis should be given to the role of families in giving children the best start in life.
- 40.10 An education leader felt that the plan needed a greater focus on the important role schools play in local communities and for our borough. They also suggested more focus on lifelong learning, local training, employment and talent retention and the need to improve the schools' estate. They also mentioned the need to have outcomes that are measurable and tangible to know that we have been successful.
- 40.11 Colleagues from Highways and Transportation at Stockport Council felt that we should include the need to work collaboratively with our neighbouring local authorities to address issues such as flooding and other extreme weather events. Plastic Shed, fed back that they were encouraged to see references to sustainability within our plan and would like to work collaboratively to achieve these ambitions. Public Health colleagues felt that our ambitions around climate also need to acknowledge the need for everyone to work together to address the tensions between economic growth and environmental sustainability and how they are linked to wellbeing.
- 40.12 Working in collaboration was also mentioned by The Prevention Alliance. They feel that it is important to take a pro-active approach to connecting people and developing groups and this should be emphasised within the context of developing resilient, empowered communities and combating social isolation.
- 40.13 Feedback from our cultural network highlighted the need to have more emphasis on creativity throughout the plan and to highlight some of the collaboration that has happened over the past year including the benefits to the wider economy through innovation, education and collaboration. Stockport should be celebrating its creativity as a place that makes itself and should recognise our history as a driver for arts and health initiatives.

41. Conclusion

- 41.1 The development of the Borough Plan has resulted in engagement with over 3800 people across the borough. The richness of the conversations is informing not only the borough plan but underpinning plans. It has been shared widely with partners so it can shape how we work in the future.
- 41.2 It is vitally important that the engagement doesn't stop here. The voice of residents and communities has to be embedded in everything we do so that we are co-designing and working together in the future.

Appendix 1 Glossary of Engagement

Group Forum attended
CCG Pin
Inter Faith Group Meeting
Older People's Forum
One Network meeting
PACT meeting
Race Equality Partnership
SMBC All Colleague Breifing
VCFSE Forum
Veterans meeting
Youth Participation Group

Strategic Board Attended
Age friendly Board
Area Committees
Care Home Forum
Economic Alliance
Health and Wellbeing Board
Home Care Provider Forum
Safer Stockport Partnership Board
Stockport family Partnership Board
Stockport Housing Partnership Strategy Group

Organisation/Business Name
1:1 Diet (Bredbury)
Adswood Primary
Age UK SK
AgeUK
All Colleague Briefing December
Allied Bakeries
Almond Pubs (Jolly Sailor - Davenport)
Altruistic Care
Alzheimer's Stockport
Arawak Walton Housing Association
Arc
Ashbourne House
BASF

Organisation/Business Name
Beacon counselling
Beechwood Cancer Care
Belle Vue Coaches
Bolshaw Primary
Brabyns House
Bracondale Medical Centre
Bramhall Hall
Bridge Care Services
Bridge Hall Primary
Cale Green
Capital and Centric
Care in Mind
Stockport Clinical Commissioning Group (CCG)
CDL
Chair of the race equality Partnership
Cheadle and Marple
Cheadle Mosque
Cherry Tree
Cherryfield House
Cheshire & GM Community Rehabilitation Company
Citizens Advice
Citizens Advice Stockport
Clarke Nicklin LLP Chartered Accountants
Climate
Clinical Lead, Cheadle Manor
College Rep - SK
College Rep Aquinas
College Rep Stockport
Cultureshift
Dial Park Primary School
Davenport Manor
Defence Transition Services within MoD
Disability Stockport
DWP
Ebony & Ivory Org
Elite Homecare
Fernlea
Frederic Robinson Ltd
Forward SK
Gatley Primary (Academy)
GM Chamber of Commerce

Organisation/Business Name
Greater Manchester Combined Authority
Greater Manchester Fire and Rescue Services
Greater Manchester Police
Gorvins
Grassroots Recruitment
Great Places Housing Group
Ground Work
Hallidays LLP
Harry Town School
Healthwatch Stockport
Health Watch
Heatons Traders Association
Hilltop Court Manager
Holiday Inn
Home Start
Hursthead Junior School
ICare Solutions
Imagine Radio
Inter Faith Forum
John Lewis Partnership
Johnnie Johnson Housing Trust
Job Centre
Ladybrook Primary
Life Leisure
Light Cinema
Little Hideout Café
Local Pantry
Lynmere
Making Space
MAN Energy Supplies
Marketing Stockport
Master Call
Medacs
Mental Health Prevention & Personalisation Service
Methodist.org
MIDAS
Millview, Marple
Mosscares St Vincents Housing Group
Muse Developments
Music Magpie
National Probation Service

Organisation/Business Name
Nationwide
Nexperia
Nexus
NHS
Norbury Hall Primary School
Oak Grove Primary School
Onward Homes
Orbit Developments
PACTS
Parents and Carers Stockport
Parents in Partnership SK
Peel Moat
Pennine Care
Pharmacy team
Plane Tree Court
Poland Syndrome Support , Sam Fillingham, PIP-UK Trustee
Priestnall Court
Primary Head Teachers Consortium Rep
Prime Support
Project Reece
Public Health
Pure Innovations
Quality Care
Queensgate Primary
Race Equality Partnership
RBS
Re:Dish
Rosemount
Rowlinson Construction
Rowlinson's Knitwear
Rymans
Samaritans
SAS Daniels Lawyers
Stockport Business and Innovation Centre
SCCG
Seashell Trust
Sector 3
Stockport Homes Group
Signpost for Carers
Stockport College

Organisation/Business Name
Sparc
St Christopher's
St Joseph's Reddish
St Simons
Starting Point
Starkey Hearing Technologies
Stephensons
Stockport Advocacy
Stockport Car Scheme
Stockport College
Stockport County
Stockport Family Partnership Board
Stockport Homes
Stockport Market
Stockport Mind
Stockport NHS Foundation
Stockport Progress and Recovery Centre
Stockport Women's Centre
Stockport/ Trafford College
Strawberry Radio
Supportability
Talk Listen Change
Thales Naval UK
The Goodness Collective
The Grange
The Guinness Partnership
The Kitchen
The Seashell Trust
Totally Local Company
Together Trust
Totally Stockport
Trafford College Trust
True Homecare
Vernon Building Society
Viaduct Care
Vitality Healthcare
Wellspring
Werneth School
Your Housing Group

Appendix 2

One Stockport Covid-19 Survey

Overview

Stockport Council and NHS Stockport Clinical Commissioning Group want to know how COVID-19 has affected our communities.

We would like you to tell us how your lives have changed and how you have felt moving out of lockdown.

We will use the information you have provided to us in our recovery planning to ensure we have listened to our communities whilst building back a better Stockport.

If you require a paper copy please email consultation@stockport.gov.uk

One Stockport Covid-19 Survey

1 How confident are you that you understand the current rules and guidance related to Coronavirus (COVID-19)?

Please select only one item

- ☐ Very confident ☐ Fairly confident ☐ Neither confident nor unconfident
☐ Not very confident ☐ Not at all confident

2 How well are you currently following the rules and guidance put in place?

Please select only one item

- ☐ I completely follow the guidance ☐ I mostly follow the guidance
☐ I sometimes follow the guidance ☐ I rarely follow the guidance
☐ I am not following the guidance at all

3 How was your daily life affected during the lock-down period?

Please select only one item

- ☐ I was shielding or self-isolating (e.g. didn't leave home)
- ☐ I only left home for essentials (e.g. shopping, exercise)
- ☐ Mostly at home, but went out for more than essentials (e.g. visit friends/family)
- ☐ Little to no change to my routine
- ☐ I am a key worker and only left home for work or essentials (shopping, exercise)
- ☐ I am a key worker and had to move out of the family home to care for others

One Stockport Covid-19 Survey

4 What changes did you and your family make during lockdown, and do you intend to continue these now that lockdown has lifted? Select all that apply

	I made this change during lockdown	I intend to continue doing this
Improved sleeping pattern or better ☐ quality of sleep	☐	
Eating better, healthier	☐	☐
Drinking less alcohol	☐	☐
Exercised more indoors or outdoors	☐	☐
Home improvements, repairs, decorating	☐	☐
Spent more time with immediate family	☐	☐
Spent less money	☐	☐
Learnt to use new technology for keeping in touch with friends and family	☐	☐
Learnt new skills	☐	☐
Better connections with my local ☐ community	☐	
I have not experienced any positive changes due to lockdown	☐	☐
I am a key worker, so was not on lockdown	☐	☐

Other, Please Specify

5 Which things about lockdown were difficult? (Select all that apply)

Please select all that apply

- ☐ Financial hardship due to reduced or stopped income
- ☐ Negative impacts on mental health
- ☐ Negative physical health impacts as services reduced or paused
- ☐ Weight gain/unhealthy diet ☐ Felt isolated ☐ Lack of motivation
- ☐ Struggled with home schooling (if applicable) ☐ Struggled with home working
- ☐ Difficulties looking after children whilst home working ☐ Worried about relatives
- ☐ Unable to visit vulnerable relatives in care (in hospital or care homes)
- ☐ Difficulties with childcare so I could go out to work
- ☐ Difficulties keeping children occupied
- ☐ You or your family feeling more anxious and worried than usual
- ☐ Missed seeing friends and family ☐ No negative changes
- ☐ I am a key worker, so was not on lockdown
- ☐ I am a key worker and had to live in alternative accommodation away from family

Other, Please Specify

6 What support did you receive from your friends, family, community or others during lockdown? Select all that apply

	Friends	Family	Neighbours	Volunteers	Local Council	Healthcare Services
Help with shopping	☐	☐	☐	☐	☐	☐
Help with access to medication	☐	☐	☐	☐	☐	☐
Financial support	☐	☐	☐	☐	☐	☐
Help with home maintenance or repairs	☐	☐	☐	☐	☐	☐
Emotional support	☐	☐	☐	☐	☐	☐
Help with transport to appointments	☐	☐	☐	☐	☐	☐
Help with technology to access medical appointments	☐	☐	☐	☐	☐	☐
Help with technology for other reasons	☐	☐	☐	☐	☐	☐
Childcare support	☐	☐	☐	☐	☐	☐
I have been cared for due to ill health	☐	☐	☐	☐	☐	☐
I haven't received any support	☐	☐	☐	☐	☐	☐

Other, Please Specify

7 Did you give any of the following support to others during lockdown?

	Friends	Family	Neighbours	Community Volunteers	Will you continue this after lockdown?
Help with shopping	☐	☐	☐	☐	☐
Help with access to medication	☐	☐	☐	☐	☐
Financial support	☐	☐	☐	☐	☐
Help with home maintenance	☐	☐	☐	☐	☐
Emotional support	☐	☐	☐	☐	☐
Help with transport to appointments	☐	☐	☐	☐	☐
Help with technology to access medical appointments	☐	☐	☐	☐	☐
Help with technology for other reasons	☐	☐	☐	☐	☐
Childcare support	☐	☐	☐	☐	☐
I have cared for someone due to ill health	☐	☐	☐	☐	☐
I haven't given any support	☐	☐	☐	☐	☐

Other, Please Specify

8 How did you feel lockdown affected you in terms of the following:

	Significantly worse than before	Slightly worse than before	I have been the same	This has slightly improved	This has significantly improved	Don't know	Not applicable
Your mental and emotional wellbeing <i>Please select only one item</i>	☐	☐	☐	☐	☐	☐	☐
Your physical health <i>Please select only one item</i>	☐	☐	☐	☐	☐	☐	☐
Your ability to access health care treatments <i>Please select only one item</i>	☐	☐	☐	☐	☐	☐	☐
Feeling safe inside your home <i>Please select only one item</i>	☐	☐	☐	☐	☐	☐	☐
Feeling safe outside your home <i>Please select only one item</i>	☐	☐	☐	☐	☐	☐	☐
Your job security <i>Please select only one item</i>	☐	☐	☐	☐	☐	☐	☐

	Significantly worse than before	Slightly worse than before	I have been the same	This has slightly improved	This has significantly improved	Don't know	Not applicable
Your finances Please select only one item	☐	☐	☐	☐	☐	☐	☐
The amount you eat or drink Please select only one item	☐	☐	☐	☐	☐	☐	☐

9 How are you currently feeling about the following now that we have started coming out of lockdown:

	I feel very positive about this	I feel OK about this	I feel neither positive nor concerned	I am slightly concerned/worried	I am very concerned/worried
Your mental and emotional wellbeing <i>Please select only one item</i>	☐	☐	☐	☐	☐
Your physical health <i>Please select only one item</i>	☐	☐	☐	☐	☐
Your ability to access health care treatments <i>Please select only one item</i>	☐	☐	☐	☐	☐
Feeling safe inside your home <i>Please select only one item</i>	☐	☐	☐	☐	☐
Feeling safe outside your home <i>Please select only one item</i>	☐	☐	☐	☐	☐
Your job security <i>Please select only one item</i>	☐	☐	☐	☐	☐

	I feel very positive about this	I feel OK about this	I feel neither positive nor concerned	I am slightly concerned/worried	I am very concerned/worried
Your finances <i>Please select only one item</i>	☐	☐	☐	☐	☐
The amount you eat or drink <i>Please select only one item</i>	☐	☐	☐	☐	☐

10 How much did you keep in touch with your friends and family during lockdown?

Please select only one item

☐ More ☐ Less ☐ About the same ☐ About the same

11 Which of the following did you use to keep in touch with friends and family during lockdown?

Please select all that apply

☐ Text message ☐ Phone call ☐ Video call ☐ Letter ☐ Other, please specify

Other, Please Specify

12 How confident do you feel using technology such as video and the internet during lockdown?

Please select only one item

☐ A lot more confident ☐ A bit more confident ☐ About the same as before
☐ I have struggled using these things
☐ I do not have access to video calling and the internet

One Stockport Covid-19 Survey

13 Did you feel more connected to your community during lockdown?*Please select only one item*

☐ Yes, more connected ☐ No, less connected ☐ About the same About the same

14 Select the ways you became more connected or involved in your local community during lockdown:*Please select all that apply*

- ☐ Joined a neighbourhood social media group ☐ Shopped in smaller, local shops
☐ Volunteered to support my local community
☐ Socially distanced gatherings; for example: VE day, clap for carers
☐ Window displays such as rainbows ☐ Spoke to neighbours you hadn't met before
☐ I have not been more connected to my local community ☐ Other

Other, Please Specify

15 Select all of the improvements you have noticed in your local environment:

Please select all that apply

- ☐ Cleaner air ☐ More wildlife ☐ Less noise pollution ☐ Fewer cars on the road
- ☐

I have not noticed improvements to my local environment and was shielding due to a pre-existing health condition

☐

I have not noticed improvements to my local environment and was not shielding due to a pre-existing health condition

☐ Other

Other, Please Specify

16 How did lockdown impact your use of health and care services?

Please select only one item

- ☐ Maintained regular appointments by attending in person
- ☐ Maintained regular appointments, but via phone / video conferencing
- ☐ My care was paused / delayed due to COVID
- ☐ I delayed going to the GP or hospital for risk of infection
- ☐ I declined a hospital referral for risk of infection
- ☐ I missed a health screening or other appointment for risk of infection
- ☐

I missed a health screening or other appointment due to service being closed with no alternative at the time

☐ I did not need to use any health or care services during lockdown

One Stockport Covid-19 Survey

17 Which of the following methods do you have available to you for a routine/non-urgent health consultation, and which methods would you be willing to use in the future? (Select all that apply)

	I have this method available	I would be willing to use this method in future
Telephone	☐	☐
Live web chat (e.g. private chat room, Skype)	☐	☐
Email	☐	☐
Online using a web-form or eConsult	☐	☐
Face to face - in person	☐	☐
Face to face - online (e.g. via video call or FaceTime)	☐	☐
Other	☐	☐

18 Do you think being in lockdown due to the COVID-19 pandemic has changed how you think about your future?

Please select only one item

☐ Yes ☐ No

If yes, which of the following will you do now that lockdown has been lifted:

Please select all that apply

- ☐ Support local businesses
 ☐ Travel in a car less
 ☐ More self-care
- ☐ Keep in touch with your neighbours
 ☐ Volunteer to support your community
- ☐ Work from home more
 ☐ Spend more time with family
 ☐ Go on holiday in the UK
- ☐ Go on holiday abroad
 ☐ Spend more time outdoors
- ☐ Use technology such as video calling to keep in touch with friends and family

19 As public services start to rebuild, what do you think should be the main health priorities?

Please select all that apply

- ☐ Rehabilitation and support for people recovering from COVID
- ☐ COVID testing / track and trace
- ☐ Vaccination / Immunisation programmes (including flu vaccines)
- ☐ Cancer screening programmes ☐ General Practice ☐ Community Services
- ☐ Mental Health ☐ Out-of-hospital diagnostics ☐ Dentistry ☐ Optometry
- ☐ Pharmacy services ☐ Social Care ☐ Care Homes
- ☐ Planned hospital procedures (e.g. operations, outpatient clinics)
- ☐ More face-to-face appointments ☐ More digital access ☐ Other

Other, Please Specify

One Stockport Covid-19 Survey

20 Now that lockdown restrictions are being lifted, how often will you visit the following places:

	I will go more often	I will go as often as I used to pre-lockdown	I will go less often	I will try to avoid these places	I'm not sure
Supermarkets <i>Please select only one item</i>	☐	☐	☐	☐	☐
Local shopping centres <i>Please select only one item</i>	☐	☐	☐	☐	☐
Town centres <i>Please select only one item</i>	☐	☐	☐	☐	☐
Fitness centres for example: gym, swimming <i>Please select only one item</i>	☐	☐	☐	☐	
Parks and open spaces <i>Please select only one item</i>	☐	☐	☐	☐	☐
Museums <i>Please select only one item</i>	☐	☐	☐	☐	☐
Libraries <i>Please select only one item</i>	☐	☐	☐	☐	☐
Pubs or restaurants <i>Please select only one item</i>	☐	☐	☐	☐	☐
Play centres <i>Please select only one item</i>	☐	☐	☐	☐	☐
Hair and beauty salons <i>Please select only one item</i>	☐	☐	☐	☐	☐
Cinema or theatre <i>Please select only one item</i>	☐	☐	☐	☐	☐

	I will go more often	I will go as often as I used to pre-lockdown	I will go less often	I will try to avoid these places	I'm not sure
Local interest groups or community groups <i>Please select only one item</i>	☐	☐	☐	☐	☐
Attend local sports teams <i>Please select only one item</i>	☐	☐	☐	☐	☐
Attend sporting events <i>Please select only one item</i>	☐	☐	☐	☐	☐

From the list above, which one are you most looking forward to doing?

21 Is there anything else you would like to tell us about your experiences of lockdown?

About You

We would be grateful if you would complete the following information. This information will remain confidential and completion of this form is entirely voluntary. Stockport Council and Stockport CCG adheres to the General Data Protection Regulation (GDPR) and so will not allow anyone access to this information except for the express purpose of monitoring and improving services.

22 What is your age?

Please select only one item

- ☐ 0 - 17 ☐ 18 - 24 ☐ 25 - 34 ☐ 35 - 44 ☐ 45 - 54 ☐ 55 - 64
☐ 65 - 74 ☐ 75 - 84 ☐ 85+ ☐ Prefer not to answer85+ ☐ Prefer not to answer

23 What best describes your gender?

Please select only one item

- ☐ Male ☐ Female ☐ Prefer to self-describe ☐ Prefer not to answer

Prefer to self-describe:

24 Do you consider yourself to have an impairment, disability or long term health condition?

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to answerPrefer not to answer

25 What is your postcode?

26 How would you define your religion or belief?

Please select only one item

- ☐ No religion ☐ Christian ☐ Muslim ☐ Hindu ☐ Buddhist ☐ Jewish
☐ Sikh ☐ Prefer not to answer ☐ Other

If other, please specify:

About You

27 How would you define your ethnic group?

Please select only one item

- ☐ White- English/Welsh/Scottish/Northern Irish/British ☐ White- Irish
☐ White- Gypsy or Irish Traveller ☐ White- any other White background, please specify
☐ Mixed- White and Black Caribbean ☐ Mixed- White and Black African
☐ Mixed- White and Asian ☐ Any other Mixed/Multiple ethnic background, please
☐ Asian or Asian British-Indian ☐ Asian or Asian British- Pakistani
☐ Asian or Asian British-Bangladeshi ☐ Asian or Asian British- Chinese
☐ Any other Asian background, please specify ☐ Black or Black British- African
☐ Black or Black British- Caribbean
☐ Any other Black/African/Caribbean background, please specify
☐ Other ethnic group- Arab ☐ Any other ethnic group, please specify
☐ Prefer not to answer

If other, please specify:

28 How would you define your sexuality?

Please select only one item

- ☐ Asexual ☐ Bisexual ☐ Heterosexual/Straight ☐ Gay man
☐ Gay woman/Lesbian ☐ Other ☐ Prefer not to say ☐ Prefer not to say

29 Are you...?

Please select only one item

- ☐ Employed Full Time and working ☐ Employed Part Time and working
☐ Employed Full Time and furloughed ☐ Employed Part Time and furloughed
☐ Self-Employed and unable to work ☐ Self-Employed and working ☐ Unemployed
☐ Long-Term Sick/Disabled ☐ Retired ☐ Home-maker/Care-giver
☐ Student ☐ Caring for dependent children ☐ Prefer not to answer
☐ Other

If other, please specify:

30 Do you have children?*Please select only one item*

☐ Yes ☐ No ☐ Prefer not to answer

About You**31 Do you live:***Please select only one item*

☐ Alone ☐ With family ☐ With friends ☐ With flat/house mates
☐ In residential care ☐ In supported living ☐ Prefer not to say
Prefer not to say

32 Are you a carer?*Please select only one item*

☐ Yes ☐ No

33 Were you identified as 'shielded and vulnerable' during lockdown due to a pre-existing health condition?*Please select only one item*

☐ Yes ☐ No ☐ Prefer not to sayPrefer not to say

34 Have you had symptoms of COVID-19?*Please select only one item*

☐ Yes ☐ No ☐ Prefer not to sayPrefer not to say

35 Have you tested positive for COVID-19?*Please select only one item*

☐ Yes ☐ No ☐ Prefer not to sayPrefer not to say

Appendix 3

One Stockport

Overview

It is important that everyone has the opportunity to have their say, to help mould and evolve the new plan for the borough that will build a better future for everyone, by supporting the local economy, connecting communities and promoting health & wellbeing. Your input is vital to achieve a plan that meets individual needs.

Survey hosted by Stockport Council on behalf of all **One Stockport Partners**

<<https://www.onestockport.co.uk/>>

One Stockport

Are you:

Please select only one item

☐ A resident ☐ Part of an organisation or community group

If you are replying as an organisation or community group, what is the name of your organisation or community group?

One Stockport

Do you share the vision for Stockport?

Please select only one item

☐ Yes ☐ No ☐ Not sureNot sure

Do you have any comments to make about the vision for Stockport?

How far do you agree or disagree that the values for One Stockport are right?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make on the values for One Stockport?

Do you want to work together to develop a plan for the borough?

Please select only one item

- ☐ Yes ☐ No ☐ Not sureNot sure

In what ways do you think we can work together to develop a plan for the borough?

How can you get involved and support the campaign?

About You

We would be grateful if you would complete the following information. This information will remain confidential and completion of this form is entirely voluntary. Please refer to our **Privacy Policy** <http://www.onestockport.co.uk/privacy-policy/> for information on how we will use your data.

What is your postcode?

postcode

What best describes your gender?

Please select only one item

☐ Male ☐ Female ☐ Prefer to self-describe ☐ Prefer not to answer

Prefer to self-describe:

What is your age?

Please select only one item

- ☐ 0 - 17 ☐ 18 - 24 ☐ 25 - 34 ☐ 35 - 44 ☐ 45 - 54 ☐ 55 - 64
☐ 65 - 74 ☐ 75 - 84 ☐ 85+ ☐ Prefer not to answer

How would you define your sexuality?

Please select only one item

- ☐ Asexual ☐ Bisexual ☐ Heterosexual/Straight ☐ Gay man
☐ Gay woman/Lesbian ☐ Other ☐ Prefer
not to say

Do you consider yourself to have an impairment, disability or long term health condition?

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to answer

How would you define your ethnic group?

Please select only one item

- ☐ White- English/Welsh/Scottish/Northern Irish/British ☐ White- Irish
☐ White- Gypsy or Irish Traveller ☐ White- any other White background, please specify
☐ Mixed- White and Black Caribbean ☐ Mixed- White and Black African
☐ Mixed- White and Asian ☐ Any other Mixed/Multiple ethnic background, please
☐ Asian or Asian British-Indian ☐ Asian or Asian British- Pakistani
☐ Asian or Asian British-Bangladeshi ☐ Asian or Asian British- Chinese
☐ Any other Asian background, please specify ☐ Black or Black British- African
☐ Black or Black British- Caribbean
☐ Any other Black/African/Caribbean background, please specify
☐ Other ethnic group- Arab ☐ Any other ethnic group, please specify
☐ Prefer not to answer

If other, please specify:

How would you define your religion or belief?

Please select only one item

- ☐ No religion ☐ Christian ☐ Muslim ☐ Hindu ☐ Buddhist ☐ Jewish
☐ Sikh ☐ Other ☐ Prefer not to answer

If other, please specif

Appendix 4 a

Climate Change

Overview

Online Consultation

In March 2019, Stockport Council declared a climate emergency and agreed to become carbon neutral by 2038. With this declaration, we committed to play our part to reduce carbon emissions across the borough, and to use our role as an influencer of the Borough to encourage everyone to play their part.

The climate emergency is a big challenge, and we recognise that we can play our role as an influencer of the borough by doing everything we can to reduce carbon across areas we are directly responsible for, but we can't do everything. We need everyone to play their part. We have created six workstreams, covering all areas of the Council's services. These workstreams include a series of commitments – our 'We Will' statements – to be clear about the actions we are taking, and will take:

The workstreams are:

- Council CAN
- Climate Friendly Borough
- Renewable Energy
- Sustainable Transport
- Natural Environment
- Sustainable Financial Appraisal

But the scale of the challenge is bigger than the Council. Collectively, Stockport Council make up just 5% of Stockport's carbon emissions. To meet this challenge, residents, businesses and community groups all need to play their part.

Climate Change

How important is the climate to you?

Please select only one item

- ☐ Very important
important
- ☐ A little important
Unsure
- ☐ Not very important
- ☐ Unsure Not very

How committed are you to tackling climate change?

Please select only one item

- ☐ Very committed ☐ A little committed ☐ Not very committed
☐ Climate change is not something I think about ☐ Unsure

Do you think you could you do more to tackle climate change?

Please select only one item

- ☐ Yes ☐ No

If Yes, please specify

What obstacles are stopping you from doing more to tackle climate change? (Select all that apply)

Please select all that apply

- ☐ Cost ☐ Time ☐ Too difficult ☐ I don't know how to
☐ I don't think I can make a difference ☐ I'm not interested in changing ☐ Other

If Other, please specify

Stockport CAN Strategy Consultation

In this section, we want to hear your views on the actions we are proposing within the Stockport Climate Action Now (CAN) strategy.

Council CAN – Leading the way to build climate action into everything we do.

We will incorporate climate impact assessment into everything we do by incorporating it into decision making, report templates and all key strategies.

We will support our staff to be carbon literate by making Carbon Literacy Training mandatory by March 2021.

We will encourage our staff to change behaviour by reducing the resources they use such as energy, fuel, and materials.

We will upgrade our staff travel plan and aim to reduce carbon in staff journeys by 20% by 2025.

We will use our role as a place shaper to invest in local markets and be transparent in our activity to encourage others.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Climate Friendly Borough

Climate Friendly Borough – Working with businesses and local people to take action.

We will develop a Stockport CAN (Climate Action Now) campaign, including social media, that provides information and advice to residents about action they can take.

We will continue to put children and young people at the heart of our approach utilising established forums and developing a climate change network.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Low Carbon Buildings

Low Carbon Buildings – more energy efficient homes and buildings, now and in the future.

We will reduce the carbon emissions for our Council services' buildings by 10% by the end of 2021.

We will complete the replacement of traditional lighting sources across the borough with LED replacement units by 2023.

We will ensure that at least 40% of the Council housing stock will incorporate one or more renewable technologies by the end of 2021 (for example, solar PV). We will work with Stockport Homes who are committed to delivering the Homes as Energy Systems project, which will see approximately 300 homes with improved ground source and air source heating within the next 24 months.

We will promote renewable and sustainable technology for newbuild and major renovations within our Local Plan by 2021, including encouraging PassivHaus developments.

We will produce an annual report on planning approvals detailing the carbon savings from developments that exceed government standards.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Low Carbon Buildings

We will seek government funding and work with developers to deliver renewable technologies for the 3,500 homes built within the Mayoral Development Corporation urban neighbourhood.

We will promote opportunities such as the iChoosr solar initiative so that those that can afford to invest in their homes introduce renewable technologies.

We will work with GM colleagues to lobby government for funding and legislative change to deliver the scale of retrofitting needed in the private housing sector.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Renewable Energy

Renewable Energy – Ensuring that future energy needs of the Borough can be met in a sustainable way.

We will install three innovative Solar PV roof mounted arrays with EV charging within the borough, and share the learning with other Councils, should we be successful with our funding bid through the European Structural Investment Fund (ESIF).

We will develop a programme of renewable energy interventions and promote community and private investment.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Sustainable Transport

Sustainable Transport – Moving to carbon-free transport options and increasing walking, cycling and use of public transport.

We will continue to transform walking and cycling opportunities across the borough, encouraging people to take part in active travel.

We will develop 14 walking and cycling schemes to be delivered in the next two to three years with the unprecedented funding from the Mayoral Challenge Fund (MCF).

We will continue to improve our public transport, including the introduction of the Metrolink, creation of a new Cheadle train station, and improvements through bus franchising.

We will increase council maintained public electric charging points up to 30 by 2025 and ensure all new vehicles which form part of our fleet will be non-carbon within five years where technology allows.

We will consult residents on the introduction of a clean air zone.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Natural Environment

Natural Environment – Protecting and enhancing our natural environment.

We will plant at least 11,500 standard trees in parks and along the highway by 2030.

We will create one new woodland each year, for the next ten years, using up to 80,000 whips (young trees) in total. These woodlands will be created in partnership with community groups.

We will ensure that all developers are encouraged to include sustainable drainage and biodiversity net gain wherever possible as part of our planning policy.

We will continue to encourage recycling by promoting correct recycling practice and educating our residents.

We will create areas managed for long grass in every ward across the borough by 2025.

We will create an orchard in every ward across the borough by 2025/26, planting over 3,500 fruit trees by 2030.

How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Sustainable Financial Appraisal

Sustainable Financial Appraisal – Putting climate impact at the heart of everything we do.

We will put in place a new model of financial appraisal for 2020/21 that will ensure that climate impact is embedded into decision making.

Do you agree that we should consider carbon in all of our financial decisions where possible?

Please select only one item

- ☐ Yes ☐ No ☐ Unsure

Do you have any other comments about this action?

The Strategy: Stockport CAN – Climate Action Now

Which climate actions are most important to you and should be a priority?

Which actions do you think are less of a priority?

Do you have any other suggestions for tackling climate change?

Everyone Has Their Part to Play

What would you be willing to do to help tackle climate change?

Are you aware of 'carbon footprints' and, if so, do you know what yours is?

Please select only one item

- ☐ Yes, I am aware of carbon footprints, but I do not know what my carbon footprint is
- ☐ Yes, I am aware of carbon footprints and I know what mine is
- ☐ No, I don't know what carbon footprints are

You can learn more about carbon, its impact on the environment, and learn about your own carbon footprint at: **www.carbonfootprint.com** <<http://www.carbonfootprint.com>>

About You

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What is your age?

Please select only one item

- ☐ 0 - 17 ☐ 18 - 24 ☐ 25 - 34 ☐ 35 - 44 ☐ 45 - 54 ☐ 55 - 64
- ☐ 65 - 74 ☐ 75 - 84 ☐ 85+ ☐ Prefer not to answer85+ ☐ Prefer not to answer

What best describes your gender?

Please select only one item

☐ Male ☐ Female ☐ Prefer to self-describe ☐ Prefer not to answer

Prefer to self-describe:

Do you consider yourself to have an impairment, disability or long term health condition?

Please select only one item

☐ Yes ☐ No ☐ Prefer not to answer

What is your postcode?

How would you define your religion or belief?

Please select only one item

☐ No religion ☐ Christian ☐ Muslim ☐ Hindu ☐ Buddhist ☐ Jewish
☐ Sikh ☐ Other ☐ Prefer not to answer

If other, please specify:

How would you define your ethnic group?

Please select only one item

- ☐ White- English/Welsh/Scottish/Northern Irish/British ☐ White- Irish
- ☐ White- Gypsy or Irish Traveller ☐ White- any other White background, please specify
- ☐ Mixed- White and Black Caribbean ☐ Mixed- White and Black African
- ☐ Mixed- White and Asian ☐ Any other Mixed/Multiple ethnic background, please
- ☐ Asian or Asian British-Indian ☐ Asian or Asian British- Pakistani
- ☐ Asian or Asian British-Bangladeshi ☐ Asian or Asian British- Chinese
- ☐ Any other Asian background, please specify ☐ Black or Black British- African
- ☐ Black or Black British- Caribbean
- ☐ Any other Black/African/Caribbean background, please specify
- ☐ Other ethnic group- Arab ☐ Any other ethnic group, please specify
- ☐ Prefer not to answer

If other, please specify:

About You

How would you define your sexuality?

Please select only one item

- ☐ Asexual ☐ Bisexual ☐ Heterosexual/Straight ☐ Gay man
- ☐ Gay woman/Lesbian ☐ Other ☐ Prefer not to say

Do you have children?

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to say

What do you use as your main method of transportation?

Please select only one item

- ☐ Car ☐ Motorcycle ☐ Walk ☐ Bus ☐ Train ☐ Bicycle ☐ Other

If Other, please specify

Which of the following best describes you? (Select all that apply)

Please select all that apply

- ☐ I live in Stockport ☐ I attend school or college in Stockport ☐ I work in Stockport
- ☐ I own a business in Stockport ☐ I run a not-for-profit organisation in Stockport
- ☐ I do not live, work or attend school/college in Stockport

Appendix 4 b

Climate Change - Business

Overview

In March 2019, Stockport Council declared a climate emergency and agreed to become carbon neutral by 2038. With this declaration, we committed to play our part to reduce carbon emissions across the borough, and to use our role as an influencer of the Borough to encourage everyone to play their part.

The climate emergency is a big challenge, and we recognise that we can play our role as an influencer of the borough by doing everything we can to reduce carbon across areas we are directly responsible for, but we can't do everything. We need everyone to play their part. We have created six workstreams, covering all areas of the Council's services. These workstreams include a series of commitments – our 'We Will' statements – to be clear about the actions we are taking, and will take:

The workstreams are:

- Council CAN
- Climate Friendly Borough
- Renewable Energy
- Sustainable Transport
- Natural Environment
- Sustainable Financial Appraisal

But the scale of the challenge is bigger than the Council. Collectively, Stockport Council make up just 5% of Stockport's carbon emissions. To meet this challenge, residents, businesses and community groups all need to play their part.

Climate Change

1 How important is the climate to your business?

Please select only one item

☐

Very important
important

☐

A little important
Unsure

☐

Not very important

☐

Unsure Not very

2 How committed is your business to tackling climate change?

Please select only one item

- ☐ Very committed ☐ A little committed ☐ Not very committed
☐ Climate change is not something I think about ☐ Unsure

3 Do you think your business could do more to tackle climate change?

Please select only one item

- ☐ Yes ☐ No

If yes, please specify

4 What obstacles are stopping you from doing more to tackle climate change? (Select all that apply)

Please select all that apply

- ☐ Cost ☐ Time ☐ Too difficult ☐ I don't know how to
☐ I don't think I can make a difference ☐ I'm not interested in changing ☐ Other

If Other, please specify

Stockport CAN Strategy

In this section, we want to hear your views on the actions we are proposing within the Stockport CAN strategy.

Council CAN – Leading the way to build climate action into everything we do

We will incorporate climate impact assessment into everything we do by incorporating it into decision making, report templates and all key strategies

We will support our staff to be carbon literate by making Carbon Literacy Training mandatory by March 2021

We will encourage our staff to change behaviour by reducing the resources they use such as energy, fuel, and materials.

We will upgrade our staff travel plan and aim to reduce carbon in staff journeys by 20% by 2025

We will use our role as a place shaper to invest in local markets and be transparent in our activity to encourage others

5 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Climate Friendly Borough

Climate Friendly Borough – Working with businesses and local people to take action

We will develop a Stockport CAN (Climate Action Now) campaign, including social media, that provides information and advice to residents about action they can take

We will continue to put children and young people at the heart of our approach utilising established forums and developing a climate change network

6 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Low Carbon Buildings

Low Carbon Buildings – more energy efficient homes and buildings, now and in the future

We will reduce the carbon emissions for our Council services' buildings by 10% by the end of 2021

We will complete the replacement of traditional lighting sources across the borough with LED replacement units by 2023

We will ensure that at least 40% of the Council housing stock will incorporate one or more renewable technologies by the end of 2021 (for example, solar PV). We will work with Stockport Homes who are committed to delivering the Homes as Energy Systems project, which will see approximately 300 homes with improved ground source and air source heating within the next 24 months

We will promote renewable and sustainable technology for newbuild and major renovations within our Local Plan by 2021, including encouraging PassivHaus developments

We will produce an annual report on planning approvals detailing the carbon savings from developments that exceed government standards

7 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Low Carbon Buildings

We will seek government funding and work with developers to deliver renewable technologies for the 3,500 homes built within the Mayoral Development Corporation urban neighbourhood

We will promote opportunities such as the iChoosr solar initiative so that those that can afford to invest in their homes introduce renewable technologies

We will work with GM colleagues to lobby government for funding and legislative change to deliver the scale of retrofitting needed in the private housing sector

8 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Renewable Energy

Renewable Energy – Ensuring that future energy needs of the Borough can be met in a sustainable way

We will install three innovative Solar PV roof mounted arrays with EV charging within the borough, and share the learning with other Councils, should we be successful with our funding bid through the European Structural Investment Fund (ESIF)

We will develop a programme of renewable energy interventions and promote community and private investment

9 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Sustainable Transport

Sustainable Transport – Moving to carbon-free transport options and increasing walking, cycling and use of public transport

We will continue to transform walking and cycling opportunities across the borough, encouraging people to take part in active travel

We will develop 14 walking and cycling schemes to be delivered in the next two to three years with the unprecedented funding from the Mayoral Challenge Fund (MCF)

We will continue to improve our public transport, including the introduction of the Metrolink, creation of a new Cheadle train station, and improvements through bus franchising

We will increase council maintained public electric charging points up to 30 by 2025 and ensure all new vehicles which form part of our fleet will be non-carbon within five years where technology allows

We will consult residents on the introduction of a clean air zone

10 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Natural Environment

Natural Environment – Protecting and enhancing our natural environment

We will plant at least 11,500 standard trees in parks and along the highway by 2030

We will create one new woodland each year, for the next ten years, using up to 80,000 whips (young trees) in total. These woodlands will be created in partnership with community groups.

We will ensure that all developers are encouraged to include sustainable drainage and biodiversity net gain wherever possible as part of our planning policy.

We will continue to encourage recycling by promoting correct recycling practice and educating our residents

We will create areas managed for long grass in every ward across the borough by 2025

We will create an orchard in every ward across the borough by 2025/26, planting over 3,500 fruit trees by 2030

11 How far do you agree or disagree with these actions?

Please select only one item

- ☐ Strongly agree ☐ Tend to agree ☐ Neither agree nor disagree
☐ Tend to disagree ☐ Strongly disagree ☐ Don't know

Do you have any comments to make about these actions?

Sustainable Financial Appraisal

Sustainable Financial Appraisal – Putting climate impact at the heart of everything we do

We will put in place a new model of financial appraisal for 2020/21 that will ensure that climate impact is embedded into decision making

12 Do you agree that we should consider carbon in all of our financial decisions where possible?

Please select only one item

- ☐ Yes ☐ No ☐ Unsure

Do you have any other comments about this action?

The Strategy: Stockport CAN – Climate Action Now

13 Which climate actions are most important to your business and should be a priority?

14 Which actions do you think are less of a priority for your business?

15 Do you have any other suggestions for tackling climate change?

Everyone Has Their Part to Play

16 Do you think we have covered all sources of carbon emissions relating to business emissions?

Please select only one item

☐ Yes ☐ No ☐ UnsureUnsure

17 What other sources of emissions relating to businesses do you think need to be included?

What other sources of emissions relating to businesses do you think need to be included?

18 What do you think of current efforts from businesses to tackle climate change?

Please select only one item

- ☐ Doing too much doing enough ☐ Doing the right amount Unsure ☐ Not doing enough ☐ UnsureNot

19 What role can you play as a business to help these organisations play their part?

What role can you play as a business to help these organisations play their part?

20 Are there any actions you have taken/are taking now to help businesses to tackle the climate emergency? (Please specify)

21 What do you think the Council can do to help businesses play their part? (Please specify)

About Your Business

22 Type of Business

Please select only one item

☐

Primary - e.g. mining, farming, etc

☐

Manufacturing

☐

Service - e.g. retail, leisure, etc

☐

Research and Development - e.g. IT

☐

Other

If Other, please specify

23 What is your postcode?

24 Number of staff employed

Please select only one item

☐ 0-10 ☐ 11-25 ☐ 26-50 ☐ 51-75 ☐ 76-100 ☐ 100+76-100 100+

25 Is your business located within Stockport?

Please select only one item

☐ Yes ☐ No

26 If yes to the above, does your business also operate outside of Stockport?

Please select only one item

☐ Yes ☐ No

Almost Done...

You are about to submit your response. By clicking 'Submit Response' you give us permission to analyse and include your response in our results. After you click Submit, you will no longer be able to go back and change any of your answers.

27 If you provide an email address you will be sent a receipt and a link to a PDF copy of your response.

Email address

Appendix 5

Tell us your priorities for Stockport

Overview

Shape our future in five minutes

Take five minutes now to tell us what's important to you and help us shape the next ten years!

One Stockport Borough Plan Survey

Stockport, we've been on such a journey this year. We've pulled together as One Stockport to deal with everything 2020 has thrown at us. We're still living with covid and all its challenges, but we're also thinking to the future – our future together.

We don't just want to build back after covid, we want to build back better. We want to create a positive future for everyone in Stockport – by supporting the local economy, connecting communities and promoting health and wellbeing.

Whatever the future holds, it should be shaped by what's important to the people of Stockport. And that's you. So, please tell us your views - we're listening! Please give us five minutes of your time to help shape the next ten years for Stockport – and be entered into our free prize draw.

Your responses will be used to help us plan our services and recovery for the future of Stockport. Our new plan for the borough will be developed and available on our website in February 2021.

If you require this survey in a different format, please email [**getinvolved@onestockport.co.uk**](mailto:getinvolved@onestockport.co.uk)

Prize Draw

For taking the time to tell us your thoughts you will be entered into a free prize draw (simply complete the additional information at the end) to be in with a chance of winning an iPad or a two month gym membership for two people, as well as one of six One Stockport tote bags.

Tell us your priorities for Stockport

Which of the following do you think are currently the best things about living in Stockport? (Choose your top 3, with 1 being the thing you think is best).

Please note, once you have selected 3 options, you will not be able to select any more options, and the remaining options will be greyed out. If you want to change any of your answer options, you must first re-set one or more of your original choices to 'Please select'.

	1	2	3
Feeling part of a community where people support one another <i>Please select only one item</i>	☐	☐	
Access to good quality health services <i>Please select only one item</i>	☐	☐	
Care and support for vulnerable residents e.g. disabilities, low income etc <i>Please select only one item</i>	☐	☐	
Reliable transport system <i>Please select only one item</i>	☐	☐	☐
Availability and affordability of housing <i>Please select only one item</i>	☐	☐	
The town & district centres (including the range of shops, places to eat and leisure facilities) <i>Please select only one item</i>	☐	☐	

	1	2	3
Employment opportunities <i>Please select only one item</i>	☐	☐	☐
Access to sport and leisure opportunities <i>Please select only one item</i>	☐	☐	☐
Access to cultural opportunities <i>Please select only one item</i>	☐	☐	☐
Education provision/schools <i>Please select only one item</i>	☐	☐	☐
Access to parks and green spaces <i>Please select only one item</i>	☐	☐	☐
Activities for children and young people <i>Please select only one item</i>	☐	☐	☐
Activities for older people <i>Please select only one item</i>	☐	☐	☐
Low levels of crime/anti-social behaviour <i>Please select only one item</i>	☐	☐	
Commitment to tackling climate change <i>Please select only one item</i>	☐	☐	
Access to digital technology <i>Please select only one item</i>	☐	☐	☐
None of these <i>Please select only one item</i>	☐	☐	☐

1

2

3

Don't know

Please select only one item

☐☐☐

Other

Please select only one item

☐☐☐

If Other, please specify

Which of these do you think are the most important? (Choose your top 3, with 1 being the thing you think is most important).

	1	2	3
Feeling part of a community where people support one another <i>Please select only one item</i>	☐	☐	☐
Access to good quality health services <i>Please select only one item</i>	☐	☐	
Care and support for vulnerable residents e.g. people with disabilities, low incomes etc <i>Please select only one item</i>	☐	☐	
Reliable transport system <i>Please select only one item</i>	☐	☐	☐
Availability and affordability of housing <i>Please select only one item</i>	☐	☐	
The town & district centres (including the range of shops, places to eat and leisure facilities) <i>Please select only one item</i>	☐	☐	
Employment opportunities <i>Please select only one item</i>	☐	☐	☐
Access to sport and leisure opportunities <i>Please select only one item</i>	☐	☐	☐

	1	2	3
Access to cultural opportunities <i>Please select only one item</i>	☐	☐	☐
Education provision/schools <i>Please select only one item</i>	☐	☐	☐
Access to parks and green spaces <i>Please select only one item</i>	☐	☐	☐
Activities for children and young people <i>Please select only one item</i>	☐	☐	☐
Activities for older people <i>Please select only one item</i>	☐	☐	☐
Low levels of crime/anti-social behaviour <i>Please select only one item</i>	☐	☐	
Commitment to tackling climate change <i>Please select only one item</i>	☐	☐	
Access to digital technology <i>Please select only one item</i>	☐	☐	☐
None of these <i>Please select only one item</i>	☐	☐	☐
Don't know <i>Please select only one item</i>	☐	☐	☐
Other <i>Please select only one item</i>	☐	☐	☐

If Other, please specify

What's the one thing that you think would make Stockport a better borough for everyone in the future?

Please use the space below to provide any explanation about the answers you have given, or any further ideas or suggestions you have about the future of Stockport over the next 10 years.

Are you replying as:

Please select only one item

- ☐ A Stockport resident ☐ A resident of another borough
☐ A Voluntary or community group in Stockport ☐ A Stockport Business ☐ Other

If other, please specify

If you are a business or voluntary or community group in Stockport, what is the name of your business/group? (optional)

About You

How long have you lived in Stockport?

Please select only one item

- ☐ Less than one year ☐ 1-5 years ☐ 6-10 years ☐ 11-20 years
☐ More than 20 years

About You

Stockport Council would be grateful if you would complete the following information. This information will remain confidential and completion of this form is entirely voluntary.

Gathering this information allows us to see which communities or groups you might belong to. We look at the responses these different groups give, to see if there are common, or different experiences between groups of people who have responded to the survey.

Stockport Council adheres to the General Data Protection Regulation (GDPR) and so will not allow anyone access to this information except for the express purposes of equality monitoring or improving services. Details on how we use information can be found on the **Privacy Notice web pages** <<https://www.stockport.gov.uk/privacy-notice/find-a-privacy-notice>>

What is your postcode?

We ask this so we can know where responses are received from. Your postcode will not be published.

What is your age?

Please select only one item

- ☐ Under 18 ☐ 18 - 24 ☐ 25 - 34 ☐ 35 - 44 ☐ 45 - 54 ☐ 55 - 64
☐ 65 - 74 ☐ 75 - 84 ☐ 85+ ☐ Prefer not to answer

What best describes your sex?

Please select only one item

- ☐ Male ☐ Female ☐ Prefer to self-describe ☐ Prefer not to answer

Prefer to self-describe:

Is your gender the same as the sex you were registered at birth?

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to answer

Do you consider yourself to have an impairment, disability or long term health condition?

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to answer

How would you define your ethnic group?

Please select only one item

- ☐ White- English/Welsh/Scottish/Northern Irish/British ☐ White- Irish
- ☐ White- Gypsy or Irish Traveller ☐ White- any other White background, please specify
- ☐ Mixed- White and Black Caribbean ☐ Mixed- White and Black African
- ☐ Mixed- White and Asian ☐ Any other Mixed/Multiple ethnic background, please
- ☐ Asian or Asian British-Indian ☐ Asian or Asian British- Pakistani
- ☐ Asian or Asian British-Bangladeshi ☐ Asian or Asian British- Chinese
- ☐ Any other Asian background, please specify ☐ Black or Black British- African
- ☐ Black or Black British- Caribbean
- ☐ Any other Black/African/Caribbean background, please specify
- ☐ Other ethnic group- Arab ☐ Any other ethnic group, please specify
- ☐ Prefer not to answer

If other, please specify:

How would you define your religion or belief?

Please select only one item

- ☐ No religion ☐ Christian ☐ Muslim ☐ Hindu ☐ Buddhist ☐ Jewish
- ☐ Sikh ☐ Other ☐ Prefer not to answer

If other, please specify:

How would you define your sexuality?

Please select only one item

- ☐ Asexual ☐ Bisexual ☐ Heterosexual/Straight ☐ Gay man
- ☐ Gay woman/Lesbian ☐ Other ☐ Prefer not to say ☐ Prefer not to say

Are you...?

Please select only one item

- ☐ Employed Full Time ☐ Employed Part Time ☐ Self-Employed ☐ Unemployed
☐ Unable to work due to long term sickness/ disability ☐ Retired
☐ Home-maker/Care-giver ☐ Student ☐ Other ☐ Prefer not to answer

If other, please specify:

What is your relationship status?

Please select only one item

- ☐ Single ☐ With a partner (not living together) ☐ Living with a partner (not married)
☐ Married or in a civil partnership
☐ Separated (but still legally married or in a civil partnership) ☐ Divorced
☐ Widowed ☐ Other ☐ Prefer not to answer

If other, please specify:

Do you have children under the age of 18?

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to answer

Do you consider yourself to be a carer?

A carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support.

Please select only one item

- ☐ Yes ☐ No ☐ Prefer not to answer

Prize Draw

Would you like to be entered into the prize draw?

Prizes to be won:

- An iPad
- A two month gym subscription for 2
- x6 One Stockport tote bag

Please provide your name and contact details if you would like to be entered in the draw for a chance to win one of the prizes.

If your name is selected, you will be contacted on the telephone number or email address you have provided. Your contact details will not be used for any other purpose.

Names will be selected at random. Entering the prize draw is voluntary, you do not have to enter the draw to take part in the survey.

Name

Email address:

Phone number