

# STOCKPORT NHS FOUNDATION TRUST

## Stockport Council Health Scrutiny Committee Presentation

### Annual Health Check & Standards for Better Health 2007-8

#### **INTRODUCTION**

The first half of this paper looks at the overall process for the Annual Health Check, the second half will look specifically at the Trust's Standards for Better Health Self declaration for 2007-8.

#### **ANNUAL HEALTH CHECK**

The Healthcare Commission continues to award NHS trusts a rating that consists of two elements: quality of services and use of resources. Stockport NHS Foundation Trust's performance for the years 2005-6 & 2006-7 gave the trust a "good" rating for Quality of Services and an "excellent" rating for the use of resources.

As in 2006/2007, the quality of services element will be derived from our assessment of performance on the Standards for Better Health and on existing & new national targets. The use of resources element is derived from assessments carried out by Monitor.

**Table 1: Main features and changes**

	What remains the same as in 2006/2007	What will change
Core standards	<p>All trusts will be required to make a declaration of compliance with the core standards.</p> <p>All trusts will be required to submit a statement of compliance regarding the hygiene code covering the whole assessment year.</p>	<p>The criteria that we publish will be rationalised and, where possible, reduced.</p> <p>Trusts will not be required to make a declaration of their progress against developmental standards.</p> <p>We will issue a small set of benchmark indicators to trusts to show their position relative to similar trusts in the domains of safety, quality and public health. We expect that trust boards will use this information and local data when reviewing their performance and considering their compliance with the core standards.</p> <p>The indicators will be derived from existing national data and from the information in the toolkits that we issued to trusts as part of the shadow assessment of developmental standards for 2006/2007. We will focus on those indicators that trusts have told us they have found most useful and that provide information on the outcomes required by the three domains. Trusts will also be invited to comment on these indicators.</p> <p>We will incorporate new statutory requirements relating to ionising radiation in the criteria for assessing performance in relation to safety.</p>

Table 1: Main features and changes (continued)

	What remains the same as in 2006/2007	What will change
Ongoing assurance of standards	We will continue to use the information that we hold to flag and follow up on areas of potential concern during the year.	We will enhance our methods, to provide: <ul style="list-style-type: none"> <li>• additional focus on our statutory duties on safety</li> <li>• monitoring of performance relating to specific topics and services</li> <li>• follow-up to previous service reviews using selected indicators</li> </ul>
Existing national targets	Provider and commissioner organisations will continue to be assessed against Government targets. A number of shared indicators will again be included to encourage whole health economy working.	Minor changes only.  We will begin to publish information on our website quarterly for acute and specialist trusts on those targets on waiting times for which published data are available.
New national targets	As above.	We will include an assessment of the reporting of the local targets for <i>Clostridium difficile</i> infections. This is likely to be based on data quality.  We are seeking to increase the number of indicators used to measure progress for mental health trusts (subject to approval by the Secretary of State).
Use of resources	As in previous years, we will use the results of the auditor's local evaluation (ALE) provided by the Audit Commission and the assessment for foundation trusts provided by Monitor.	As in previous years, amendments to the assessment of the use of financial resources will be in line with any changes to the financial regime or changes to best practice. We will consult on any changes to this assessment with Monitor and the Audit Commission.

## **STANDARDS FOR BETTER HEALTH**

As in previous years the Core Standards for Better Health are assessed through a self declaration process and are also potentially followed up by Healthcare Commission visits in 20% of trusts. The purpose of these visits are to ratify information and data, some visits are risk based and others are random.

The declaration needs to be completed and returned to the Healthcare Commission by midday on the 30<sup>th</sup> April 2008 and the declaration should cover the period 1<sup>st</sup> April 2007 – 31<sup>st</sup> March 2008.

The Healthcare Commission recommends that healthcare organisations need to consider all of the elements that refer to the services they provide. The Healthcare Commission expect healthcare organisations to consider **all** aspects of their services when judging whether they have *reasonable* assurance that they are meeting the published elements.

The trust examines these standards through the appropriate executive leads for each of these standards who will this year sign off a compliance status against these standards. As well as this, the

Standards for Better Health and their assurances are presented and discussed through the Assurance Risk Committee ( 10<sup>th</sup> March & 14<sup>th</sup> April 2008.) As with last year, this needs to be signed off by the Board of Directors and opportunities given for comments from Governors, the Stockport Council Health Scrutiny Committee as well as the Patient & Public Involvement in Health Group for Stockport NHS Foundation Trust. Stockport Council Health Scrutiny Committee are discussing the declaration and their commentary at their next meeting on the 1<sup>st</sup> April 2008 and the commentary from the Patient & Public Involvement in Health Group for Stockport NHS Foundation Trust has already been received and can be seen in Appendix 1.

The Standards for Better Health are divided into 7 “domains” and cover 24 standards for healthcare, most of these standards are broken down into further elements. An overview of the areas covered can be seen in Appendix 2.

The timetable for the declaration process can be seen in Appendix 3.

As can be seen the assessment process is still ongoing, however the tentative position currently is that the Trust will be compliant against all of the Standards for Better Health. As a Trust we would welcome a commentary from the Stockport Council Health Scrutiny Committee regarding the Annual Health Check Self assessment process.

Georgina Clark – Assistant Director of Nursing - Governance



# Patient and Public Involvement in Health

## Stockport NHS Foundation Trust Patient and Public Involvement in Health Forum Healthcare Commission Annual Health Check Commentary, February 2008

The Stockport NHS Foundation Trust Patient & Public Involvement in Health (PPIH) Forum worked closely with the Trust to carry out visits/inspections and monitor services from the perspective of patients. The Forum responded to public concern, expressed by members of the community and in the media, on the Trust's services and made recommendations where appropriate.

Core Standards	Forum comments
<b>C17</b>	<b>Hospital Discharge</b> The Forum has worked with the Trust to develop ways to improve the experience of patients and their carers upon being discharged from Stepping Hill Hospital. The Forum was this year invited to join the 'Discharging Patients from Hospital Group' and has contributed to a body of work to improve standards. The Forum now feels pleased with the improvements that have been made in the last 12 months by the Trust and endorses the set of standards now in place to ensure better patient care upon discharge.
<b>C17</b>	<b>Older People's Rehabilitative Care (Development of Non-Acute Services)</b> The Forum raised its concern of the negative ramifications of community-based services not being in place prior to the closure of Cherry Tree Hospital, from where respite services for older people are delivered. A Forum representative obtained an agreement via the Overview & Scrutiny Committee (OSC) and Stockport PCT's Clinical Governance Meeting that respite services would only cease once community-based services were in place. This has resulted in the closure of the hospital being delayed and in December 2007, the Stockport PCT Board announced that the intended plan could not be signed off due to the changes that had to be made. These changes resulted from this work.
<b>C14 C18</b>	<b>Choose &amp; Book</b> The Forum has continued to monitor the development of Choose & Book and gathered information & anecdotal evidence to feed this patient perspective back to the Trust. Stockport PCT is to include the Forum's suggestions in the development of the service.
<b>C19</b>	<b>Stroke Services</b> The Forum conducted a joint visit with Stockport PCT PPIH Forum to the Stroke Unit at Stepping Hill Hospital to familiarise themselves with existing services and speak with clinicians regarding the proposed changes. A Forum member was


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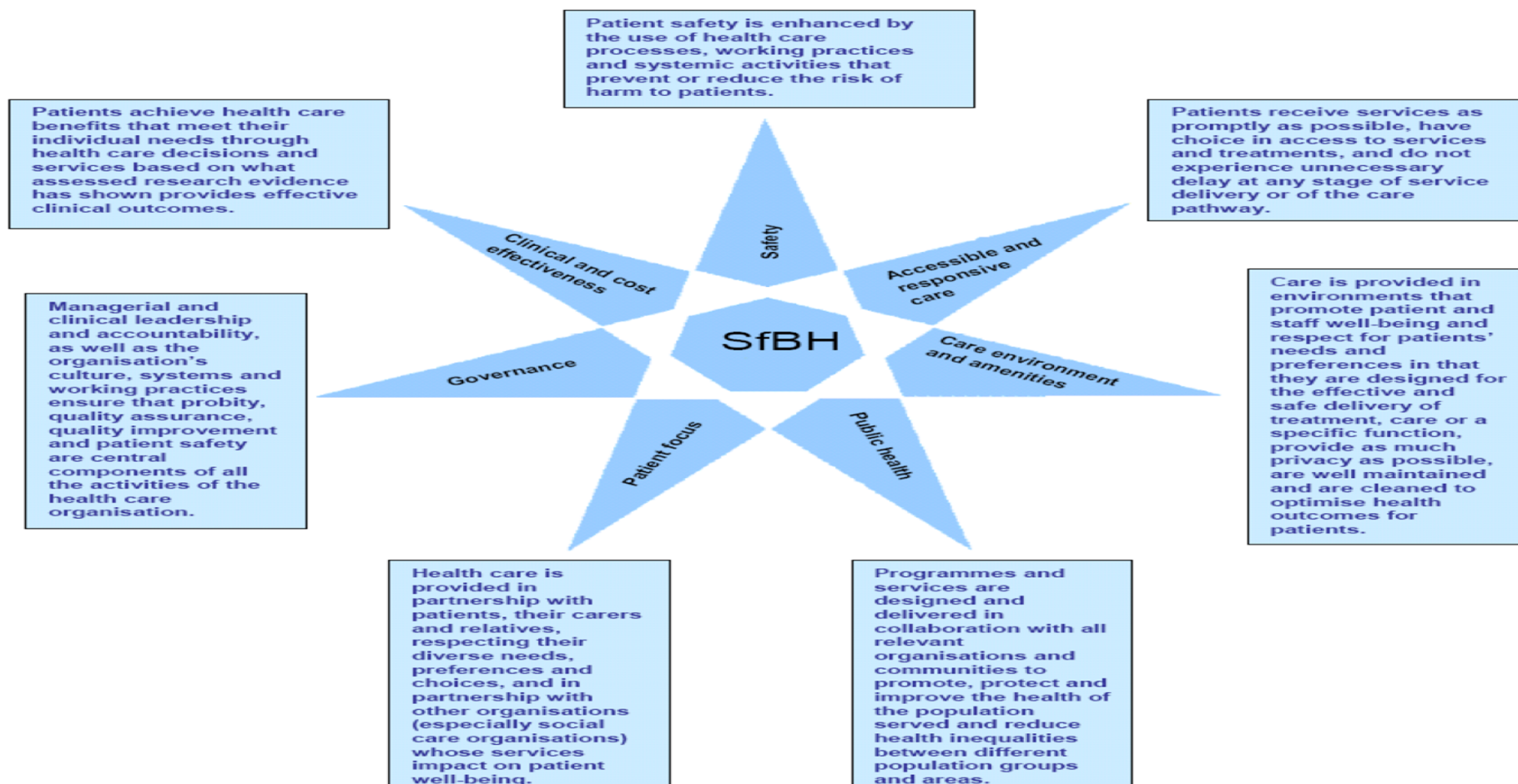
507162, Chief Executive: Shirley Adams

<p><b>C4</b></p>	<p>also involved in an event to develop an integrated Stroke Service across Greater Manchester, as a follow-on to this work and as part of local work regarding Stockport's place amongst national reform.</p> <p><b>Infection Control Follow-Up Visits</b></p> <p>The Forum has continued to conduct official visits regarding infection control, as a follow-up to its work on the Bugwatch campaign and to monitor cleanliness and hygiene standards within Stepping Hill Hospital.</p>
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**Signed**   
*Representative of the Stockport NHS Foundation Trust Patient & Public Involvement in Health Forum*

**Date** 20 February 2008

## Appendix 2 – Areas covered within the Standards for Better Health (SfBH)



## 2007-2008 Annual Health Core Standards Declaration Submission Timetable

<u>DATE</u>	<u>Scheduled Event</u>
6 / 7 <sup>th</sup> March 2008	The Trust's 2007/8 Standards for Better Health Declaration (draft) presented to Board of Directors for initial approval
10 <sup>th</sup> March 2008	Annual Health Check Declaration presented to Assurance Risk Committee
10 <sup>th</sup> March 2008	2006/7 Declaration (draft) sent to external organisations for commentaries, if approved the previous day ( Overview & Scrutiny Committees & Patients' Forum )
19 <sup>th</sup> March 2008	2006/7 Declaration presented to the Board of Governors for discussion and approval
1 <sup>st</sup> April 2008	Overview & Scrutiny Committee discussing AHC and declaration
2 <sup>nd</sup> April 2008	Commentaries received back and incorporated into the Final Declaration that will be sent to the Healthcare Commission
3 <sup>rd</sup> April 2008	Board of Directors sign off the 2007/8 Declaration
<b>30<sup>th</sup> April 2008</b>	<b>Final submission date for the 2007/8 Declaration to be sent to the Healthcare Commission</b>
16 <sup>th</sup> May 2008	Final date for publication of the Trusts' 2007/8 Declaration to the public
June / July 2008	Healthcare Commission will be carrying out inspections of approximately 20% of Trusts to understand the basis on which they have made their declarations against the core standards
October 2008	Planned time for results publication