

GP LED HEALTH CENTRE

As part of the Governments programme of delivering a new accessible health centre in every Primary Care Trust (PCT), Stockport PCT will have a new GP led health centre. We are currently developing plans for the centre which is likely to open by October 2009. We want views on the sort of services you think should be provided from the centre, where it should be located and what benefits it should deliver.

We have attached a response form for you to send your views, using the Freepost envelope. Alternatively you can e-mail 8-8.HealthCentre@stockport-pct.nhs.uk.

All centres will need to offer :

- Core GP services
- Easily accessible location
- Open 8am to 8pm, 7 days a week, 365 days/year
- Bookable GP appointments and walk in services
- Able to see patients who are registered with the practice and those registered elsewhere
- GP led

Our proposal is that the centre will have two main functions :

1. Providing services for those people who have traditionally found it more difficult to access GP services, such as homeless people, travellers, those not currently registered with a GP etc. This has been identified as a 'gap' in current service provision. The new centre will be specifically designed to meet the needs of these groups, who will be able to register with a GP at the centre.
2. Provide 'walk in' services for anyone regardless of where they are registered - minor ailments and minor injuries and access to lifestyle checks and health promotion advice. Again this has been identified as a gap in local services, with people identifying the need for an easily accessible service providing treatment and advice outside of current working hours. We know that men of working age in particular do not access primary care services, and the centre will focus on meeting their needs. A significant number of people access Accident & Emergency services for minor conditions that could be treated in a primary care setting, and this centre will provide a service for those conditions.

Location & Services

- The centre will be based in the town centre of Stockport in an easily accessible location. It may move to the new St Thomas's development in 2010/2011
- It will be open 8.00 am – 8.00 pm every day, including weekends and bank holidays
- It will provide a range of services :
 - Traditional 'GP' services for people registered with the centre. Patients registered with the centre will be able to book appointments with a doctor or nurse
 - Walk in service for minor ailments and minor injuries for anyone – regardless of where they are registered
 - Contraceptive services, including access to emergency contraception
 - Flu jabs
 - Lifestyle checks – weight, BMI, smoking, alcohol, diet, cholesterol
 - Access to a range of health promotion advice and support such as stop smoking advice, information about alcohol
 - Drop in sessions for blood tests – enabling people to have blood tests ordered by their own GP in the mornings, evenings or at weekends to fit around their working day.
- It will have the services of doctors and nurses – able to provide treatment, advice, prescriptions etc
- The centre will enable quick access to services
- 'Signposting' to other services as appropriate

Response Form

Please continue on another sheet if necessary.

The PCT wants your views on the plans for the new centre. In particular we want to know:

- 1. Do you think the list of proposed services is right? Are there other services that you think should be provided from the centre?**

Yes/No

Comments:

- 2. We want the centre to be as accessible as possible. Where do you think the new centre should be based and how can we make it accessible?**

Comments:

- 3. In addition to this new town centre based facility, would you want to see increased access to local GP services in the localities? If so where would you like to access services and at what times (e.g. mornings, evenings, weekends?)**

Comments:

- 4. What benefits do you think the new centre should deliver?**

Comments:

- 5. How likely are you to use the new centre? Very likely, possibly, unlikely or not at all ?**

Comments:

- 6. Do you have any other views about the new centre?**

Comments:

And finally so that we can understand who has responded to this exercise, please tell us a few things about you and/or the organisation you represent.

1. Are you

Male Female

2. How old are you

16-24 25-34 35-44

45-64 65 plus

3. Do you have a disability as defined by the Disability Discrimination Act

Yes No

4. Ethnic Origin

How would you describe your ethnic origin?
Please tick one box only or write in the "other" category.

White

British Irish

Mixed

White & Black Caribbean

White and Black African

White and Asian

Any other white background
(please state below)

Any other mixed background
(please state below)

Please send your comments to the PCT using the Freepost envelope or to the full address below, or e-mail to 8-8.HealthCentre@stockport-pct.nhs.uk.

Please send your comment by **14th July 2008 to:**

Gaynor Mullins
Director of Primary Care & Partnerships
Stockport Primary Care Trust
3rd Floor
Regent House
Heaton Lane
Stockport
SK4 1BS