

AGENDA ITEM:

COMMITTEE: HEALTH SCRUTINY COMMITTEE

DATE: 8th January 2008

REPORT OF: ASSISTANT CHIEF EXECUTIVE (STRATEGY,
PERFORMANCE AND GOVERNANCE)

REPORT TITLE: COMPLETED SCRUTINY REVIEWS: PROGRESS UPDATE

- 1.1 This report sets out progress on recommendations made by Scrutiny and agreed by the relevant decision making bodies.
- 1.2 The following reviews have been completed which relate to this Scrutiny Committee:
 - **Young People's Substance Misuse Services** – a review of two Council services offering support, advice and intervention packages for young substance misusers (joint review of the Lifelong Learning, Leisure and Cultural Services Scrutiny Committee and the Social Care and Health Scrutiny Committee).
 - **Access to Services for People with Sensory Impairment** – an examination of the issues that people who are deaf or hard of hearing and people with visual impairment face when trying to use and access services.
 - **The Impact of Housing Conditions on Health** - This review challenged the extent to which Stockport Council's Housing Strategy tackles public health issues
 - **Childhood Obesity** – This review focused the rising levels of obesity amongst children and young people, and contributed to the development of an Obesity Strategy for Stockport.
 - **Health Inequalities in Brinnington** – A review applying a community-led approach to identifying solutions to reducing health inequalities in Brinnington.
 - **Joint Commissioning of Older People's Health and Social Care Services** - A review gathering evidence about the existing structures and rationales for commissioning of older people's health and social care services
 - **Alcohol Related Attendances at A&E** - A review gathering information and drawing conclusions on tackling the issue of alcohol abuse in Stockport in the context of increases in the numbers of alcohol-related emergency admissions to hospital in Stockport.
- 1.3 Progress reports are only included where progress with implementation of a Review's recommendations is ongoing or awaited; therefore, updates do not appear for all of the Reviews mentioned above. Where significant progress has been made in implementing a Review's recommendations or where the situation has changed sufficiently to make the recommendations redundant, progress with these Reviews is not reported. This applies to Reviews carried out prior to municipal year 2003/4.

- 1.4 Where Executive responses to reviews have been reported to Committee's within the last six months, progress reports have not been requested as part of this exercise. Progress reports for these Reviews will be included in a future annual report or sooner if the Committee has so requested.
- 1.5 The Committee will recall that at the last meeting further progress reports from relevant stakeholders responding to outstanding actions agreed by relevant stakeholders in response to recommendations made by the review Access to Services for People with Sensory Impairment were received. At this meeting the Committee agreed that no further updates on outstanding issues would be reported.
- 1.6 With the approval of the Chair, progress on the Childhood Obesity review is reported as a separate item on this agenda.
- 1.7 In terms of the review on the topic of 'Joint Commissioning of Older People's Health and Social Care Services'; the Panel recognised that the timing of the review created an additional demand on workload across the Council, PCT and Foundation Trust. Accordingly, the work of the Panel took the form of evidence-gathering about the existing structures and rationales for commissioning of older people's health and social care services, rather than a comprehensive attempt to redesign the whole system. Consequently this review drew conclusions but did not make recommendations; therefore, progress with this review is not specifically followed up. However, the topic of older people's health services continues to feature strongly on the Health Scrutiny Committee's agenda in terms of the review of non-acute services for older people on which the Committee receives regular progress reports and the scrutiny review completed in December 2007 looking at 'Older People's Preventative Services'.
- 1.7 The report details at Appendix A progress made on outstanding actions agreed by the Executive and other bodies in response to recommendations made in these reports.
- 1.8 Members are invited to consider and comment upon the progress made.

Background papers

All Final Reports and Executive Responses for completed scrutiny reviews can be found on the Scrutiny pages of the Council website at:
<http://www.stockport.gov.uk/content/councildemoc/council/decisionmaking/scrutiny/workofscrutiny/scrutinyreviews06/?a=5441>

Further information

To discuss this report or for further information please contact Katy Spencer, telephone number 0161 474 3186 or by e-mail on katy.spencer@stockport.gov.uk

APPENDIX A

Scrutiny Review Progress Reporting Template

Scrutiny Committee:	Children and Young People's Scrutiny Committee/ Health Scrutiny Committee
Review title:	Young People's Substance Misuse Services
Date completed:	October 2003
Officer responsible for response:	Michael Jameson
Date response(s) agreed:	5 January 2004
Date of last progress report:	22nd November 2006
Date of this progress report:	21 st November 2007/ 8 th January 2008

The following table lists those actions agreed by the Executive (or other bodies to whom recommendations were made), which, at the date of this progress report are still outstanding. The table shows: the original recommendation made by the Committee, the response agreed by the Executive or other relevant body, what progress had been made the last time progress was reported to the Scrutiny Committee, the current position, and any future action.

Original Recommendation	Agreed response	Last reported progress	Current position	Future action
<p>The Executive should take the necessary steps to ensure that substance misuse services for young people in Stockport are provided by and managed as one fully-integrated service, which can support and provide the 4-tier model of interventions, via a multi-agency and multi-disciplinary team providing specialist services as appropriate to a varied range of clients.</p>	<ul style="list-style-type: none"> • There should be one integrated service, with one service manager. This to be achieved by staged approach with some transitional arrangements. • Current YPSMS steering group of to be extended to include relevant members from Educ and Connexions. • Steering Group will need to ensure that during the transitional period that the 'product integrity' of services to both education and community stakeholders does not suffer. For the first twelve months, present distinctive service streams of YPDP and MiB retained within the new integrated service with the one service manager overseeing both service streams. • The new service should ensure appropriate clinical supervision to all members of staff (<i>including the Schools drugs adviser</i>) to ensure compliance with clinical standards. • All staff to co-locate. 	<p>Achieved/ no further actions required.</p>	<p>N/A</p>	<p>N/A</p>

Original Recommendation	Agreed response	Last reported progress	Current position	Future action
<p>The Executive should develop young people's substance misuse services in Stockport to ensure that tier 1 services are provided universally across the borough in a variety of settings, that tier 2 services are provided in non-school settings, and that tier 1 and 2 services are developed specifically in the primary school and post-16 education settings (either directly by the service or via support from the service to other professionals).</p>	<ul style="list-style-type: none"> The DAT will ensure this is on the Young Person's Substance Misuse Plan for 2004-5 The new integrated service should include this in its new Business Plan 	<p>No further action required, this is now an annual process by MOSAIC and embedded into the Children & Young Peoples Directorate's overall processes.</p>	<p>N/A</p>	<p>N/A</p>
<p>The Executive should develop plans to ensure that these services meet the needs of particularly vulnerable groups; such as looked-after children, those not in education, employment or training, and those that are in the transition phase between children's and adult services.</p>	<ul style="list-style-type: none"> Relevant portfolio holders should use their office to encourage schools to buy this service. Independent schools should be included in this category There will need to be a comprehensive Marketing Strategy to encourage take up of service. (by end 2nd ¼ 04/05) 	<ul style="list-style-type: none"> Currently 13 of 14 schools buy back. Harrytown continue not to engage with us. Ongoing encouragement to 'buy back'. There is a continued risk in delivering the MOSAIC school based service as we rely on the 'buy back element' to be able to deliver the service. We receive this notification late in the year and consequently there is a high turnover of staff on short term contracts, sometimes resulting in being unable to deliver the service due to staff vacancies. Looking at whether we can restructure the school based service to make efficiency savings and secure core funding on a longer term basis. Information is sent routinely at the beginning of each school year to offer the services to independent schools. Currently Cheadle 	<p>All 14 schools are now buying back, however there is still an ongoing risk of them pulling out. This is because of the inconsistent provision due to the high turnover of staff, leading to periodic vacancies and therefore inability to meet SLA's with schools.</p> <p>It is important that we try to maintain relationships with schools now that we are in the position of being present in all secondary schools as this enables equity of access to service for young people.</p>	<p>An advisory group has been set up to review the School based service. A business case is currently being drafted to look at securing funding for a 3 year cycle to try and overcome the staff turnover issues, to work on an improved model of delivery and in turn, to try and maintain the buy back agreements with schools.</p>

		<p>Grammar continue to purchase the service as described to the left. Continue offering a menu of services to buy in to.</p> <ul style="list-style-type: none"> • There has been considerable work on encouraging the uptake of services to schools via direct marketing. Ongoing. • Services to meet the needs of vulnerable young people are being strengthened. MOSAIC have a specific LAC link worker, mental health link worker and an excellent service for children affected by parental substance misuse. We have a signed working agreement with YOT, Connexions and are in the process of drawing up agreements with CAMHs and discussions are being held to firm up the referral pathways and joint working arrangements with Integrated LAC , and childrens safeguarding board. Continue to secure working arrangements with key agencies who work with vulnerable groups. In addition, raise awareness of the ability to provide early intervention through MOSAIC aswell as responding to crisis. • Care pathways have successfully been developed & piloted for the transition of YP to adult services. No further action required. 		
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Original Recommendation	Agreed response	Last reported progress	Current position	Future action
<p>The Executive should take the necessary steps to ensure that all staff working within these services are given permanent contracts where possible. Where appropriate, job descriptions should be revised.</p>	<ul style="list-style-type: none"> • The Executive is keen to ensure where possible that staff contracts are given greater permanence and security. However due to short-term external funding streams it is not possible to ensure that permanent contracts are always given. • The steering group should review all job descriptions and grades to ensure that the new service has a clear staffing and grading structure that is 'fit for purpose' in providing an integrated service. (by end 1st ¼ 04/05) 	<ul style="list-style-type: none"> • Majority of staff still on short-term contracts. No change. This is difficult as funding is not long term, indeed some of our funding streams are only agreed on a year by year basis. Trying to secure commitment of core funding on at least a 3 year basis. Also ensure we are fully embedded into the CYPD by the end of March 2008 when the drug strategy comes to the end. This is on the advice of Government Office North West.. This will involve the development of an outcomes framework based on wider PI's than drug strategy, i.e. those related to CYPD. • All PCT job descriptions have been revised as part of the Agenda for change Initiative. These may need to be further revised depending on the future structuring of the service. All job descriptions now revised as part of Agenda for change. The service now has a clear staffing and grading structure that is 'fit for purpose'. MOSAIC delivers 3 areas of service, treatment/criminal justice team, family team, school based team. This is attached for information. No further action on Job descriptions. 	<p>No change re short term contracts. MOSAIC is now embedded within CYPD and features strongly in the Children and Young people's Plan.</p>	<p>Discussion regarding long term funding is part of CYPD'S process on sustainability of grants.</p>
<p>The integrated service should be</p>	<p>All agencies have been</p>	<ul style="list-style-type: none"> • All staff have PDPs and annual 	<p>N/A</p>	<p>N/A</p>

<p>encouraged and supported by the Executive to develop a learning and development plan in order that staff within the service have appropriate opportunities to share skills and knowledge, and for personal professional development, and that other professionals working with young people can learn from the expertise within the young people's substance misuse service team.</p>	<p>awarded liP and the new service should be compliant with that standard. The Service Manager should ensure that there is a comprehensive Training Needs Analysis and professional / personal development plans for all staff including appraisals. This is also a requirement under QuADS (Quality in Alcohol and Drug Services)</p> <p>(by end 1st ¼ 04/05)</p>	<p>reviews as part of the PCT knowledge & skills framework and the Councils personal development processes.</p> <ul style="list-style-type: none"> • The service has core training that is required for all staff then by team then by individual pdp process. • Continue. No further action. 		
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Scrutiny Review Progress Reporting Template

Scrutiny Committee:	Social Care and Health Scrutiny Committee
Review title:	The Impact of Housing Conditions Upon Health
Date completed:	January 2005
Officer responsible for response:	Andrew Kippax
Date response(s) agreed:	25 th April 2005
Date of last progress report:	21 November 2006
Date of this progress report:	Adults and Communities - 3 December 2007, Health Scrutiny Committee – 8 th January 2008

The following table lists those actions agreed by the Executive (or other bodies to whom recommendations were made), which, at the date of this progress report are still outstanding. The table shows: the original recommendation made by the Committee, the response agreed by the Executive or other relevant body, what progress had been made the last time progress was reported to the Scrutiny Committee, the current position, and any future action.

Original Recommendation	Agreed response	Current position	Future action
Recommendation – Stockport should act to maintain its position at the forefront of the implementation of the Housing Health and Safety Rating System and use that position to ensure the many potential benefits of the Rating System are fully realised. The Housing Strategy must make clear, therefore, how the Rating System will contribute towards the evidence base for addressing housing conditions.	Officers will ensure that Stockport maintains its position at the forefront of implementation locally, regionally and nationally, indeed, one of our officers is currently representing the Local Government Association in the development of a guide to the HHSRS. This position will enable the system to be introduced at the earliest opportunity, subject to national regulations and guidance, and to realise its full potential. The Housing Strategy, and private sector housing strategy, will encompass the HHSRS as part of the commitment to reduce the number of non-decent homes through targeted activity aimed at maximising the impact of	The guide referred to was completed and proved nationally to be a huge success, exceeding all expectations (electronic or hard copies can be provided on request). All enforcement officers were fully trained and in house training was developed and provided to over 50 strategic housing, Stockport Homes, and Partner RSL surveyors at nil cost (typical costs from consultants usually £200 each). HHSRS enforcement powers fully integrated into work with private sector, and HHSRS principles now adopted by Stockport Homes and Partner RSLs. The proposed stock transfer of the Manchester overspill properties will encompass HHSRS as part of the amended Decent Homes targets. HHSRS incorporated into Private Sector Housing Strategy, and, subject to Member approval, draft amendments to the Housing Investment & assistance policy will enable the targeted approach to be rolled out in 2007.	Seek approval for amended Housing Investment & Assistance policy and roll out. <i>The Amendments to the Housing Investment & Assistance Policy received approval and the targeted approach is being implemented</i>

Original Recommendation	Agreed response	Current position	Future action
<p>Recommendation – The Committee would wish to see targets established within the next Housing Strategy and the next phase of the Affordable Warmth Strategy which track progress towards achieving Decent Homes in the private sector.</p>	<p>available public resources.</p> <p>Targets have been in place for some time for achieving decent homes standards in the public sector, and through PSA7 the Government has set targets for the private sector housing stock occupied by vulnerable households. These will be incorporated into the Housing Strategy. The Affordable Warmth Strategy was developed prior to the introduction of PSA7, but measures will be put in place to measure performance towards achieving the standard. The House Condition Survey 2004 has set baseline positions for non-decent homes in the private sector</p>	<ul style="list-style-type: none"> As previous, targets have been established which will be monitored fully with the next borough wide House Condition Survey in 2008/9, in accordance with Govt guidance. In addition monitoring of Council progress on an individual property basis was established from April 2006 	<ul style="list-style-type: none"> Continue monitoring and undertake full House Condition Survey in 2008/9 <i>A full House Condition survey will be tendered early 2008</i>
<p>Recommendation – The Committee would wish to see actions to improve conditions in the private rented sector made a clear priority in the next Housing Strategy.</p>	<p>The House Condition Survey 2004, in line with national findings, identified the worst housing conditions in the private rented sector. Within this sector the worst conditions are found in Houses in Multiple Occupation (HMOs) and those properties subject to regulated tenancies. Ongoing work with the Landlords Forum, and in accordance with the proposed licensing of HMOs, will ensure that targeted actions are developed and included in the</p>	<ul style="list-style-type: none"> The ‘roll out’ of mandatory HMO licensing is progressing well and resulting in improvements in housing condition. A Landlord Accreditation scheme will be rolled out following the licensing programme. The introduction of HHSRS, has, for the first time, enabled officers to require proper heating and insulation measures to be installed in the private rented sector – this is being actively pursued. All of these measures are included in the Housing & Private Sector Housing Strategies 	<ul style="list-style-type: none"> Develop & launch a borough wide accreditation scheme <i>The main phase of the mandatory HMO licensing is nearing completion, and work has started on developing the proposed accreditation scheme</i>

Original Recommendation	Agreed response	Current position	Future action
<p>Recommendation – Links between the strategic housing service and health visitors be enhanced to support an improved flow of information on property conditions for vulnerable households.</p>	<p>Housing Strategy and Private Sector Housing strategy</p> <p>The restructure of the non landlord housing functions to create the Strategic Housing Service has included the establishment of a new Independent Living Team and a new Housing Strategy Team. Both teams will be working to strengthen links with health workers and other professional groups. In addition, the focus on decent homes occupied by vulnerable households will mean that policies will focus on addressing how a property affects the health of the occupant rather than the property condition, which will result in closer collaboration between housing and health officers.</p>	<ul style="list-style-type: none"> As previous, the new HHSRS approach has linked actions to health and the new structure, together with integration into A&C, has strengthened links with health and social work colleagues. 	
<p>Recommendation – The next Housing Strategy should ensure it incorporates activities to reduce crime, the fear of crime and anti-social behaviour; to act positively on graffiti and vandalism to maintain safe and clean public spaces and promote positive neighbour relations.</p>	<p>Work has been underway for some time amongst housing providers to link activities with various partners to address issues such as antisocial behaviour. This has included work with the RSLs, incorporated into the Phase III agreement, as well as local partnerships such as Shaw Heath Renewal Area, Brinnington, and Adswold. These initiatives will be drawn together</p>	<ul style="list-style-type: none"> As previous, although the Housing Strategy was produced prior to the launch of the ‘respect agenda’, such issues were incorporated. In addition, the corporate restructure in 2005 brought together Strategic Housing and Community Safety under a single Assist Director, resulting in much closer collaboration and working across a wide range of initiatives 	

Original Recommendation	Agreed response	Current position	Future action
	and taken forward within the new Housing Strategy		
<p>Recommendation – The Committee asks that the Executive acts to exploit further the house condition survey data by combining local data with other output area data sets to establish a comprehensive picture of housing and health interactions.</p>	<p>The Council, working in conjunction with the Building Research Establishment, has been at the fore, nationally, of developing the links between House Condition and census data. Ongoing dialogue will be maintained with the BRE to explore how other modelled links can be developed, particularly concerning those related to health</p>	<ul style="list-style-type: none"> The BRE have, at this stage, been reluctant to progress such work on a pilot/voluntary basis beyond the original modelling due to other commitments, financial pressures. However work has commenced on a regional basis, that officers from Stockport are involved with to look at sources of useful modelled data and how this could be obtained. This may provide opportunities to explore this further 	
<p>Recommendation – That the Stockport Partnership evaluates the extent to which the next Housing Strategy will facilitate the achievement of shared aims and considers whether the outcomes could be accelerated by additional joint funding.</p>	<p>The Executive agrees that this is an appropriate discussion to hold with partners, although in this instance suggests that the Stockport Health Improvement Partnership would be a more appropriate body to consider the Housing Strategy and the Scrutiny Committee's report and conclusions. The Executive Councillor (Social Care and Health) will arrange for both reports to be considered by the Stockport Health Improvement Partnership before the end of the year</p>	<p>We are now in a position where we are looking (in response to both the Brinnington review of health inequalities and formalising working arrangements with the Director of Public Health) at establishing a system whereby public health advice is formally factored into the policy development process through specific support from the Centre for Health Promotion at the PCT. This will have a particular focus on Policy Framework documents, including the Housing Strategy.</p>	
<p>Recommendation - Whilst the Committee is aware of the difficulties of increasing the supply of affordable housing, it</p>	<p>The issue of affordable housing has been a high priority for the Borough for a number of years, with actions to help to address</p>	<p>Affordable Housing is a key priority in the Housing Strategy, and the Council is continuing to pursue all opportunities, including those previously listed.</p>	

Original Recommendation	Agreed response	Current position	Future action
<p>would ask that the Executive recognise the impact greater choice might have on standards in the private rented sector. The Executive is asked to ensure the new Housing Strategy takes every opportunity to prioritise and maximise affordable housing provision.</p>	<p>the issue cutting across a number of policy, strategy and service areas, including the Affordable Housing Policy (Planning), the exemption to the Housing Phasing Policy, allocation of receipts from land sales, priority sale of land to Partner RSLs, representation to Regional Housing Board, Private Sector Housing Policy and Empty Property Strategy. The recently completed Housing Needs Assessment has highlighted the extent of the problem, and emphasised the need to double the efforts to address the problem. Work in all areas will continue, including ensuring that affordable housing is prioritised within the Housing Strategy.</p>		

Scrutiny Review Progress Reporting Template

Scrutiny Committee: Health Scrutiny Committee

Review title: Health Inequalities in Brinnington

Date completed: 24th April 2006

Officer responsible for response: Various

Date response(s) agreed: 5th June 2006

Date of this progress report: 8th January 2008

The following table lists those actions agreed by the Executive (or other bodies to whom recommendations were made), which, at the date of this progress report are still outstanding. The table shows: the original recommendation made by the Committee, the response agreed by the Executive or other relevant body, what progress had been made, the current position, and any future action.

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 1a – The Council’s Corporate Consultation Team note the successful use of Appreciative Inquiry and amend the Consultation Handbook to include information about this methodology</p>	<p>The Executive notes the successful use of Appreciative Inquiry techniques throughout the review. Acknowledging the comments made by the Committee, guidance should be offered as to the most appropriate applications of the technique as well as key factors for success. The Executive will, therefore, make appropriate amendments to the Consultation Handbook on the Consultation pages of the Council’s intranet site during future revisions.</p>	<p>None reported.</p>	
<p>Rec 1b - The Scrutiny Team report on the success of the Appreciative Inquiry to the Centre for Public Scrutiny and other Overview and Scrutiny Committees and officers supporting Scrutiny.</p>	<p>Agreed. Funding for the review was provided by the Centre for Public Scrutiny on the basis that good practice and action learning developed by the review is widely shared. In the short term the Scrutiny Officer:</p> <ul style="list-style-type: none"> - Has been approached to facilitate a seminar at the Centre for Public Scrutiny Annual Conference on Scrutiny and Neighbourhoods. - Will provide a presentation about Appreciative Inquiry at the North West Scrutiny Officers Network. - Has approached academics with expertise in AI, and who 	<ul style="list-style-type: none"> • The Scrutiny Officer shared the learning at the Centre for Public Scrutiny Annual Conference; • Provided a presentation about Appreciative Inquiry at the North West Scrutiny Officers Network; • Made a presentation at the ‘Health Scrutiny: Sharing learning and good practice to help reduce health inequalities’ organised by the Greater Manchester Healthy Communities Improvement Partnership in May 2007; • Hosted an interview session with Wandsworth BC to share learning with their Executive Councillors and Scrutiny Officers. 	<p>No further action.</p>

Original Recommendation	Agreed response	Progress	Future action
	<p>produce an AI journal to provide a copy of the Final Report and offer further case study information.</p> <p>Over the following year the Scrutiny Team will continue to pursue opportunities to share the learning.</p>		

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 2a - The full findings and eventual evaluation report are reported to the Neighbourhood Renewal Local Area Action Plan (NRLAAP) Theme Groups who will lead the delivery of actions identified by the AI.</p>	<p>The findings will be reported to the Brinnington Partnership Board on May 24th. Following the Partnership Board meeting the report will be circulated to each Theme Group member by the end of May.</p> <p>The report will be added as an item for discussion on each of the next Theme Group agendas.</p>	<p>This has happened and the findings of the AI are now incorporated in the NRLAAP.</p>	<p>No further action.</p>
<p>Rec 2b - Further analysis of stories be carried and reported to the NRLAAP Theme Groups, the local community and the workforce as part of formal feedback.</p>	<p>Agreed. The Centre for Health Promotion has carried out analysis of the stories gathered by the AI. This work will be circulated to appropriate Theme Group members. The analysis will also be used to inform a special edition of Brinnington Community First newsletter which will feedback to all Brinnington residents about the Make Brinnington Healthier AI.</p> <p>Starting in September this year, it has been agreed that two of the Brinnington Local Area Action Plan Themes will be discussed in each issue of Brinnington Community First's Newsletter. Extracts of the positive stories will be anonymized and included within the newsletter in line with the topic areas being discussed in each of these quarterly newsletters that are delivered to</p>	<p>Analysis of stories was circulated to everyone who participated in the AI.</p> <p>Unfortunately the Health Theme Group has not continued to meet due to staff shortages and the impact on the work load of the Neighbourhood Renewal Team of dealing with problems at Brinnington Community First. These problems have also meant that there have not been any issues of the BCF newsletter this year. Plans are in place to send a new local newsletter to residents around Christmas time. This will include an article about health.</p> <p>Earlier this year Brinnington Partnership Board considered the Health Profile prepared by the PCT.</p>	<p>It is envisaged that the problems at BCF will be resolved by the end of March 08 and then the Neighbourhood Renewal Team will have the resources to focus on Health Issues. However it should be noted that the Brinnington Renewal Strategy and Action Plan is currently being reviewed and streamlined as part of the process of developing a Boroughwide Neighbourhood Renewal Priority Area Strategy. Health objectives and actions from the Scrutiny review will be incorporated into the new strategy if they are assessed as still being a priority.</p>

Original Recommendation	Agreed response	Progress	Future action
	<p>each household in Brinnington.</p> <p>Appropriate stories will also be included on the next Local Area Action Team (LAT) Agenda for discussion by LAT members.</p>		

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 2c – That the Scrutiny Team carry out an evaluation of the AI with participants and in doing so make invitations to contribute to the ongoing work of the NRLAAP Theme Groups.</p>	<p>Agreed. A questionnaire has been produced which has been sent to every participant in the Appreciative Inquiry (over 120 people).</p> <p>This questionnaire, and the Action Learning report will be used to evaluate the AI. This evaluation will be used to report back to the Centre for Public Scrutiny, and be provided to the Corporate Consultation Team and NRLAAP Health Theme Group to inform future practice.</p>	<p>This has happened.</p>	<p>No further action required.</p>
<p>Rec 2d - Formal feedback to participants is provided by use of a special edition of the Brinnington Community First newsletter.</p>	<p>A special edition of the Brinnington Community First Newsletter will be produced in August/September to update every Brinnington resident about the Make Brinnington Healthier AI.</p> <p>This newsletter will draw upon:</p> <ul style="list-style-type: none"> - Analysis of over 70 stories which has been carried out by the Centre for Health Promotion (Stockport PCT). - An update from the NRLAAP Theme Groups on progress against actions identified at the Design event. - The Executive Response to the Scrutiny Review recommendations. - The evaluation report. 	<p>Feedback was given to all AI participants.</p> <p>The Scrutiny Officer gave feedback to the wider community by attending/ hosting a stall at the Brinnington Fun Day.</p>	

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 3a i - Commission the Corporate Director (Environment and Economy Directorate) to develop an annual or bi-annual clean-up in Brinnington</p>	<p>The Executive is committed to an improvement in local environmental conditions. However, rather than have an annual / bi-annual clean up it is felt to be more effective to enhance routine cleaning with specific education and enforcement activity. The creation of Environmental Services in April 2007 will bring together the collection operations, Street Cleansing, Waste Management, District Centre Rangers and aspects of enforcement relating to fly-tipping, littering, fly-posting etc. Area Conditions Officers will be appointed in the summer of 2006 and will be responsible for enforcement within an area, one of whose remit will be Brinnington. The Council has committed to a 10% improvement in street cleansing in Brinnington as part of its Local Area Agreement.</p>	<p>The latest survey of local environmental cleanliness for litter and detritus in Brinnington shows an improvement from 37.86% of sites being unsatisfactory in October 2006 to 12.87% in October 2007.</p>	
<p>Rec 3a ii - Commission the Corporate Director (Environment and Economy Directorate) to take steps to encourage local people to report environment issues to Streetscene.</p>	<p>Further to Rec 3a i, Area Conditions Officers will be responsible for liaising with local residents and community groups to raise the profile of local environmental conditions within their areas.</p> <p>A review of contact arrangements is currently ongoing to enable all residents of the borough to report</p>	<p>The Home Office has decided not to proceed with the further roll-out of the (101) Single Non-Emergency Number Programme beyond Wave 1.</p> <p>Stockport has streamlined it's reporting number for local environmental quality issues to 0845 833 4444 and email to</p>	

Original Recommendation	Agreed response	Progress	Future action
	<p>environmental issues to Streetscene. One of our considerations is the governments push towards “101”, the single non emergency number, across the country by 2008. 101 will be the number that citizens can ring when they want to report something that needs fixing, such as graffiti, fly-tipping or anti-social behaviour but that is not an emergency.</p>	<p>stockportdirect@stockport.gov.uk. Environmental services vehicles are branded with the telephone number to encourage residents to report issues to the Council for action. The Area Conditions and Community Recycling Officer have been liaising with community groups in the area raising the profile of local environmental quality.</p>	

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 3b - Commission the Corporate Director (Environment and Economy Directorate) to organise an annual fun-run in Brinnington</p>	<p>The Council, through the sport development team, co-ordinates athletics activity throughout the borough by facilitating an Athletics Development Group. This Group consists of representatives of the three athletics providers in the borough (Manchester Harriers, Stockport Harriers and DASH), local schools, the Sport Development team and Greater Sport (the County Sports Partnership for Greater Manchester) / the AAA of England.</p> <p>The group has already established a positive dialogue with representatives from Brinnington Community First to explore the available options. Those discussions are seeking to scope, plan and cost such an event. Agreement has been reached to hold such an event, subject to approval of the Athletics Development Group and the resources needed for such an event being available.</p>	<p>The Brinnington Fun Run was delivered on Sunday 8th October 2006, attracting 22 participants. Brinnington Park was the venue for the event, delivered in partnership with Manchester Harriers and Athletics Club and Brinnington Community First Trust Limited.</p> <p>Prior to the event, trained athletics coaches were available for the 4 weeks leading up to the event, offering training and tips for participants. The uptake of this opportunity was poorly supported.</p> <p>Post event, BCF Trust Limited indicated that they would co-ordinate a steering group to oversee future fun runs, potentially combining with the Brinnington Community Fun Day</p>	<p>The demand for, and sustainability of, the event is questionable given the outcomes achieved from the first event.</p>
<p>Rec 3c - Commission the Head of Community Safety to undertake work with the Police to encourage local people in Brinnington to report crime and anti-social behaviour.</p>	<p>The Safer Stockport Partnership is currently implementing the Safer Neighbourhoods initiative, which will increase local accountability and bring Policing, and the SSP's work to tackle community safety issues,</p>	<p>The Safer Neighbourhoods initiative has now been firmly established with monthly 'Tactical' and area based 'partnership' meetings taking place monthly for the last 17 months. The Tactical Partnership Business Group</p>	<p>Community engagement roadshow events are to be rolled out across Stockport. These events will enable local residents to discuss with policing teams and</p>

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	<p>closer to local communities. Specifically this will enable local community representatives to participate in monthly area Partnership meetings, where they will be able to raise issues that need a response from the Partnership. This initiative will be supported and complemented by the appointment of a Neighbourhood Coordinator, who will manage a team of 6 Rangers, dedicated to the Brinnington and Lancashire Hill areas. These will work closely with an expanded team of Police Community Support Officers covering these areas. This increased uniformed presence in the community will help encourage the reporting of crime and anti-social behaviour through increased public confidence and accessibility of the services.</p>	<p>(TPBG) looking at borough wide issues, and the four area based Neighbourhood Partnership meetings (NPTs) namely the North, East, West and Central tackling local issues. It is the North area NPT which covers Brinnington. The Neighbourhood Coordinator (Peter Hodgson) attends these meetings and along with his six Rangers and other partner agencies are tasked to resolve issues affecting the residents in Brinnington. Issues are submitted to the meetings using police templates for outlining the problem and possible actions depending on the severity of incident(s), analysis and action required. Scanning Analysis Response Assessment (SARA) is a comprehensive approach to looking at an issue and identifying responses / actions. Problem Analysis Triangles (PATs) involve a less detailed analysis where an incident(s) do not require a SARA. During the last 12 months there have been 2 PATs presented to the North NPT which impact on Brinnington. Agreed actions are tasked to individual agencies and progress monitored at subsequent meetings, Councillors and residents are able to attend a portion of the meeting to discuss their issues with the represented agencies. 31 calls were made to the Anti-Social</p>	<p>other relevant agencies their concerns. The first event in the north area of Stockport is planned for the Four Heaton, but a future event will likely be located in Brinnington.</p> <p>Focused partnership working to tackle issues affecting residents in Brinnington will take place using the SARA and PAT process to identify issues and agree action.</p> <p>An 'improving confidence in the criminal justice system' event is planned for March 2008 in Brinnington</p>

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		<p>Behaviour reporting line in relation to Brinnington over the same period. There is now a full compliment of one PC and 4 PCSOs working in Brinnington under the guidance of the NPT inspector. Examples of PCSOs work in Brinnington includes working with schools as part of the Anti Bullying campaign, and holding regular surgeries for the public to raise concerns on police related matters (1st Thursday every month, 10am St Luke's Church Hall). The improved intelligence sharing and partnership working as outlined above has helped to bring about a 4% reduction in Total Crime in Brinnington between April 07 and Oct 07 when compared with the previous year.</p>	

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 3d - Ensure that refugee and asylum seekers within Brinnington are provided with appropriate information about local facilities</p>	<p>The issue of supportive information at the beginning of a tenancy is something the services are acutely aware of. There is, of course, the need to take account of the volume of information clients could reasonably be expected to take in and ensure provision is proportionate and useful. Currently everyone is provided with a Welcome Pack offering advice on relevant support services, key contacts etc.</p> <p>In order to improve the quality of information provision we aim to introduce an interim customer satisfaction survey to identify useful additions/amendments to the welcome pack for the benefit of future clients.</p>	<p>There are no specific changes to report. It should be noted that the asylum team only support services users that are in the Home Office contract between SMBC and Stockport Homes; they do not support Refugees.</p> <p>The interim questionnaire is something we are not looking at implementing at the moment. The welcome pack continues to be developed. All our service users are allocated a GP and needs based services. There is also a Health Visitor allocated to the team which supports health assessments etc.</p>	
<p>Rec 4a - Stockport Primary Care Trust is asked to review the current Alcohol Strategy focusing work in Brinnington.</p>	<p>Stockport PCT is currently reviewing its alcohol strategy. A revised strategy will be the subject of a section of the Annual Public Health Report to be presented to PCT Board in October.</p> <p>Following the health inequalities Scrutiny report, further data collection and analysis has been undertaken to help inform development of the alcohol strategy to specifically target the issues</p>	<ul style="list-style-type: none"> • The Alcohol Reference Group and Public Health Partnership Board have received a discussion paper proposing a broad framework and objectives for the new alcohol strategy. Stakeholder consultation to take place Jan to March 08 (including Health Scrutiny committee) with final draft strategy to be considered by Safer Stockport Partnership in April 08. • In-depth social marketing research 	<p>Further work will be required to explore how to provide services that engage with and support other groups of hazardous drinkers in deprived areas.</p>

Original Recommendation	Agreed response	Progress	Future action
	<p>identified in Brinnington. The next stage of this process will be to engage with local community organisations and service providers to identify what further work is required and how services may be provided/improved to more effectively tackle the inequalities. It is recognised that other deprived parts of the borough also suffer disproportionate alcohol related health impacts, and we will need to seek opportunities to use the work in Brinnington as a learning process that should be used to inform service development and improvement more broadly.</p>	<p>with young adult binge drinkers from Brinnington is scheduled to take place early in 2008, and this will be used to develop and improve communication and to design / change services to make sure they are attractive, accessible and effective for this group.</p> <ul style="list-style-type: none"> • The Public Health department has undertaken research with users and potential users of the existing alcohol services in Stockport and the Alcohol Treatment Services Group will consider actions to address the findings at its next meeting in January 08. 	

Original Recommendation	Agreed response	Progress	Future action
<p>Rec 4b – Stockport PCT is asked to further develop the Health Trainer role in Brinnington including a focus upon engaging men either as health trainers or as the focus of work by health trainers.</p>	<p>Mainstream funding for health trainers is only available from 2007/08 as Stockport PCT is a non-spearhead PCT. However, the PCT has secured external funding from the EU interreg IIIB programme to develop public health capacity. Some of this work will be focused on pre-employment training for workless people to enable them to apply for health trainer posts when they become available. Brinnington will be one of two target areas for this project and it is anticipated men will be a focus for this work.</p> <p>In addition, an overall strategy for development of this public health workforce role has been drafted, which ensures current and future health trainer resources are targeted at Brinnington residents, including a pilot scheme operational in 06/07 managed by the Foundation Trust, which will provide lifestyle behaviour change support as part of the pre-operative care pathway.</p>	<p>None reported.</p>	
<p>Rec 5a - Brinnington Community First is asked to co-ordinate a high profile event to be held in Brinnington during Summer 2006 comprising a fun-run, concert and clean-up.</p>	<p>The Brinnington Summer Fun day is planned for July 8th, and will be held in Brinnington Park. In addition to this, a clean up day has been scheduled around Brinnington Allotments in support of promoting</p>	<p>Please see note on 2b re BCF issues.</p> <p>There are no plans at present (to our knowledge) to repeat last year's fun run in 07/08 although this may be reconsidered as part of the Priority Area</p>	<p>See 2b above. In addition the Council will involve community activists and partners in the preparation of a local Community Development Action Plan for</p>

Original Recommendation	Agreed response	Progress	Future action
	<p>healthier eating on Saturday 27th May.</p> <p>A programme of events in Brinnington throughout the coming year is currently being collated. It is however considered that the development of a concert this calendar year would not maximize its impact. The possibility of a concert will be considered during the planning of BCF activities for 2007/08 however whether or not it takes place will depend on the resources available and other priorities.</p> <p>Brinnington Community First have also been invited to respond separately to the Committee's Final Report.</p>	<p>Strategy (see 2b above).</p>	<p>Brinnington in Spring 2008. This plan will take into consideration the Scrutiny findings.</p>
<p>Rec 5b - Brinnington Community First is asked to explore the possibility of carrying out future 'appreciative inquiries' in Brinnington in partnership with the Council and Stockport PCT.</p>	<p>BCF currently have a full workload and important work to do around ensuring the success of First House, the new building due for opening in Spring 2007. The organisation will not have the capacity to do any further AI work in the near future.</p> <p>AI is just one of the many tools / methods that the NR team will use in its work as and when it is felt it can add the most value. The NR</p>	<p>Please see also 2b and 5a. No further plans to use AI (as per paragraph 2 in agreed response)</p>	<p>Please see also 2b and 5a.</p>

Original Recommendation	Agreed response	Progress	Future action
	<p>team however feels that AI does not particularly address the issue of poor performing services and how they impact on residents lives.</p>		
<p>Rec 6 - The Panel recommends that the Stockport Health Improvement Partnership (SHIP) carry out work towards the development of a Health Inequalities Strategy for Stockport.</p>	<p>Agreed. SHIP considers the development of a Health Inequalities Strategy as its principal priority for the year.</p> <p>We agree that there are clear advantages to developing a coherent strategy whilst recognising that many elements of targeted work in priority neighbourhoods are already place. A consolidated effort to impact on inequalities will clearly be supported by an intelligence led programme of interventions and targets which will assist planning, effective leadership and effective performance management.</p>	<p>A Health Inequalities Strategy for Stockport has now been finalised.</p> <p>The methodology used in the Review has also been adopted in the new Strategy. The Appreciative Inquiry technique of positive and affirming community engagement will be the initial cornerstone of the local implementation of the Strategy. It will be used to engage area or neighbourhood-based communities in considering what health issues should be prioritised in their local health inequalities action plan, whilst remaining within the scope of the strategic priorities set by the Strategy in order to maintain a focus on the most pressing health and lifestyle problems. The Neighbourhood Renewal Teams in the Priority 1 areas will of course be involved in the development of the Appreciative Inquiry process and briefing of colleagues working in Brinnington and Adswood & Bridgehall has already taken place.</p> <p>Finally, due to the relatively recent Appreciative Inquiry that was held in Brinnington, it has been agreed that</p>	<p>See comments at 7.</p>

Original Recommendation	Agreed response	Progress	Future action
		<p>rather than hosting a further engagement process with the Brinnington community, the original findings from the Brinnington Review will be used as a basis for developing the local health inequalities action plan for the neighbourhood. Work will shortly begin to transfer the health-related actions in the existing Neighbourhood Renewal Local Area Action Plan (NRLAAP) (which were themselves informed by the Brinnington Review) into a new action plan.</p>	
<p>Rec 7 - The Panel recommends that progress on development of a strategic approach to tackle health inequalities is reported by the SHIP to the Health Scrutiny Committee in one year's time.</p>		<p>The Health Scrutiny Committee received the new draft Health Inequalities Strategy for formal consultation and comment on 9th October.</p> <p>The Health Inequalities Strategy has now been finalised, following consultation with Health Scrutiny.</p>	<p>The Strategy is now being disseminated via a number of methods, including articles in relevant newsletters, presentations at groups and Boards and, most significantly, at a Stockport Partnership Forum meeting on 23 January 2008 which will focus on health and well-being.</p> <p>The AI processes in the Priority 1 neighbourhoods are being planned and should be completed during Spring 2008.</p> <p>The Health Scrutiny</p>

Original Recommendation	Agreed response	Progress	Future action
			Committee will be kept up to date on progress with the implementation of the Strategy on a suggested annual basis (and also through the reporting of the new Public Health Performance Management Framework).

Scrutiny Review Progress Reporting Template

Scrutiny Committee:	Health Scrutiny Committee
Review title:	Alcohol Related A&E Attendances
Date completed:	5 th June 2007
Officer responsible for response:	Various
Date response(s) agreed:	Council Executive (July), Stockport PCT (August), Stockport NHS Foundation Trust (December)
Date of this progress report:	8 th January 2008

The following table lists those actions agreed by the Executive (or other bodies to whom recommendations were made), which, at the date of this progress report are still outstanding. The table shows: the original recommendation made by the Committee, the response agreed by the Executive or other relevant body, what progress had been made, the current position, and any future action.

Original Recommendation	Agreed response	Progress	Future action
(1) That a progress report on the implementation of the NHS Foundation Trust's alcohol strategy be provided to this Committee by the end of the current municipal year;	<p>Stockport NHS Foundation Trust has developed a strategy, within its Emergency Department (ED) to respond to an increasing rate of alcohol-related attendances. The strategy addresses the need for sign-posting or referring patients to services which can offer appropriate help or intervention and describes how ED will achieve the standards set out in the strategy's objectives</p> <p>Implementation of the strategy is in its early stages. The Trust is considering how to best to provide sufficient time and advice to patients who present and are cared for in a busy, fast-paced environment. Training and development needs of staff is a not insignificant element of implementation, particularly as the range of services on offer in</p>	Report to the Committee to be scheduled.	

Original Recommendation	Agreed response	Progress	Future action
	<p>Stockport is varied in purpose and scope.</p> <p>A further report can be made to Health Scrutiny committee when implementation is complete.</p>		
(2) That the 'core alcohol data set' being developed by the NHS Foundation Trust include information about the location of an incident;	<p>Stockport NHS Foundation Trust has noted the committee's request to collect "place of incident" when recording data about alcohol-related attendances in ED and recognises the value of this data element to local arrangements for monitoring crime and disorder in the Borough. The Trust will seek to include this item in its data set as soon as possible within its programme of data set review.</p>		
(3) That the Environmental Services Department be requested to look into providing a low-level 'tidying service' to support the Stockport Safe initiative;	<p>The Council's Executive was asked to respond to recommendations 3 and 4 and on 23rd July it resolved: "That the recommendations made by the Health Scrutiny Committee arising out of the review and set out in the report be referred to the Executive Councillors (Communities) and (Environment) for consideration within the context of the Council's Alcohol Strategy".</p> <p>A draft alcohol strategy will be</p>	<p>The draft Alcohol Strategy is scheduled for the Committee's February meeting.</p>	

Original Recommendation	Agreed response	Progress	Future action
	presented to the Committee later in the year for the Committee to consider whether this addresses these recommendations.		
(4) That the Alcohol Crime Incident and Disorder (ACID) group assess the value in deploying a mobile triage and treatment service or provision of a 'safe haven' within Stockport Town Centre	As above.	The ACID group agreed to trial the use of a triage unit at New Year and it is expected that some useful feedback will be available to report at the Committee's February meeting.	
(5) That this Committee receives a progress report on the social marketing project later in the year;	Stockport PCT would be pleased to provide the Health Scrutiny Committee with an update on the alcohol social marketing project. It is suggested that the January meeting may be an appropriate time, as they will have completed the research stage by then and it will link with the draft new Stockport Alcohol Strategy, which is scheduled for that meeting.	This reported is scheduled for the Committee's April meeting.	
(6) That the Licensing, Environment and Safety Committee be requested to consider a report on responses to alcohol-related incidents.	To be confirmed.		