

# Homelessness and Rough Sleeping Strategy

2021-2024





## Foreword

Having a stable and affordable home is one of life's basic needs, and never has that been more the case than during the Coronavirus Pandemic.

The Council and its partners have made huge efforts to deal with the current crisis, with all rough sleepers offered accommodation and a range of support from food deliveries to vulnerable households and welfare checks to thousands of elderly residents. However, the legacy of the Pandemic is likely to be felt for many years, with large numbers of redundancies, repossession activity in the private sector and the general impact upon the economy.

This strategy aims to build on the positive work undertaken by all partners during the crisis, expanding upon the relationships developed to tackle the many challenges that exist around homelessness. Along with actions to improve access to affordable homes and tackle the physical manifestations of homelessness, I am particularly pleased to see the focus upon health and helping people with complex needs.

I look forward to seeing the outcomes from this strategy, which continues the Council's long-standing commitment to tackling homelessness and rough sleeping.



Cllr Sheila Bailey  
**Cabinet Member for  
Sustainable Stockport**



## Foreword

The health consequences of rough sleeping are many and it is our duty as a system to work together to support every individual find accommodation and improve their health. People often don't fit the processes that are established within systems, whether that be around registering with a GP or being referred into services. Working, as a GP, with a population experiencing homelessness, it is obvious to me that the best outcomes are achieved when people are supported as individuals, recognising their specific needs and working with them to meet these in a holistic way. Working with the teams across Stockport, I have seen the successes of this approach in supporting people back into accommodation and addressing often complex health needs.

This 3-year strategy recognises the importance of this holistic and cross-system approach. I hope that the combination of system and individual level approaches will serve to reduce the number of people entering homelessness, enable more people into housing and support each person to find what they need to improve their health and wellbeing for the future.

It has been a privilege to work with the different agencies across Stockport in developing this strategy and I look forward to seeing the outcomes of implementation on individuals experiencing homelessness in the coming years.



Dr Cath Briggs  
**Bracondale Medical Centre**  
**Clinical Chair NHS Stockport CCG**

# Contents

Introduction	5
National Context	6
Sub-regional Context	6
Local Context	7
Overview of homelessness in Stockport	9
Homeless Review Main Findings	11
Governance and Implementation	12
Appendix	13

# 1. Introduction

- 1.1 All councils have a legal obligation to produce a strategy that co-ordinates work to prevent homelessness and tackle rough sleeping. This is the fourth strategy to be produced in Stockport since this requirement was introduced in 2002 and is based upon a review of homelessness within the Borough conducted during 2020 and extensive engagement with stakeholders. The Strategy covers the three-year period from 2021-2024, rather than the normal 5 years, to recognise the significant changes and uncertainty associated with the Covid pandemic.
- 1.2 While responsibility for the Strategy rests with Stockport Council, it also aims to bring together all partner agencies in the statutory and third sectors to ensure services are developed and delivered in a cohesive way. There is a focus within this iteration of the Strategy on the role of the Clinical Commissioning Group (CCG) and health partners in meeting the needs of people experiencing homelessness, as well as the contribution made by the third sector.
- 1.3 The strategy initially looks at the national, sub-regional and local context within which it is set and provides an overview of homelessness within the Borough. It outlines the key findings from the review of homelessness during 2020, including from engagement and consultation with stakeholders. Five key themes are then identified that form the basis of an action plan to further develop and improve services:
- Improving access to affordable accommodation
  - The prevention and relief of homelessness
  - Improving the health of people who are homeless
  - Addressing multiple and complex needs
  - Tackling rough sleeping
- 1.4 The Action Plan outlines the key activities that will drive change, with lead agencies identified to deliver on each element.



## 2. National Context

- 2.1 At the start of the strategy period the national agenda is dominated by the Covid pandemic, with disruption of economic and social life unprecedented in recent times. The short-term homelessness impacts have centred around minimising rough sleeping and ensuring the safety of people in temporary accommodation, however longer-term challenges are likely to follow.
- 2.2 In addition to the projected impact upon unemployment and related inability to cover rent or mortgage payments, there is also a 'backlog' of possession actions due to restrictions during 2020/21. This makes engagement with the private rented sector such a core aspect of this strategy.
- 2.3 Existing priorities such as the Government's Rough Sleeping Strategy also remain, added to by the likely enactment of the Domestic Abuse Bill in 2021. The 2020 public sector spending round also outlined homelessness as a main departmental priority for the Ministry of Housing, Community and Local Government (MHCLG) both reinforcing a commitment to address the issue and highlighting potential funding opportunities in the years ahead.
- 2.4 The impact of the Covid pandemic on the national finances, and consequences for wider public spending are however a concern, with homelessness impacted significantly by reductions in health, community safety and welfare services.

## 3. Sub-regional Context

- 3.1 Homelessness has been a strong focus of the Greater Manchester Combined Authority (GMCA) and formed a central element of Andy Burnham, the Greater Manchester (GM) Mayor's election manifesto. A GM wide homelessness strategy is being developed during 2021, which aims to build on strong collaborative work during the Covid crisis on accommodating several hundred rough sleepers in emergency accommodation across the city region and implementing cross borough initiatives such as the Housing First Scheme and Ethical Lettings Agency.
- 3.2 As well as offering opportunities to more effectively apply for funding and deliver projects, this GM perspective facilitates working across wider sectors such as health and social care, seeking to overcome traditional barriers to joint working. The action plan linked to this strategy outlines the aim of close working across the sub-region, maximising outcomes for the Borough and its residents.



## 4. Local Context

### 4.1 Housing situation

- 4.1.1 The primary underlying reason for homelessness within Stockport is the lack of affordable accommodation. While often accompanied by other social and economic issues, ranging from domestic abuse to mental illness and unemployment, it is the sheer discrepancy between demand and supply of accommodation that is the main issue.
- 4.1.2 Within the Borough there are at least 11,000 households in some form of housing need, of whom 63% cannot afford to rent or buy properties at market rates. Demand for social housing far exceeds supply, with 6,500 households on the housing register and up to 450 applications for each available council or housing association tenancy. With the numbers of households projected to rise year on year, the shortfall of affordable homes in Stockport is expected to increase by approximately 500 units per year over the course of this strategy.
- 4.1.3 Expanding the availability of affordable housing is therefore an underpinning element of this strategy, and aligns closely with the Council's Housing Strategy objectives.

### 4.2 Strategic

- 4.2.1 It is essential that this strategy is in alignment with other local plans and drivers for change, and has been developed with regard to:
  - The Stockport Council Plan 2020-21 – Outlining the ambitions for the Council and a relevant focus on early intervention by adult and children's services to prevent crisis developing
  - The Health and Wellbeing Strategy 2017-2021 – Focussing on how services collectively support people to maximise their wellbeing
  - The Domestic Abuse Strategy 2017-2020 – Outlining a multi-agency approach to prevention of abuse in all its forms, ensuring the skills exist to respond when it occurs and holding offenders to account.
  - The Safer Stockport Strategy 2018-2021 – Covering all aspects of community safety, but with a strong focus on safeguarding the most vulnerable, addressing domestic abuse and substance abuse related issues.

- Corporate Parenting Strategy 2020-2023 – Outlining the approach to ensure that children looked after by the local authority and leaving care get the best outcomes in life, often with accommodation as a core factor.
- New ASC Operating Model – Changing the way services are delivered with a preventative focus and promoting independence

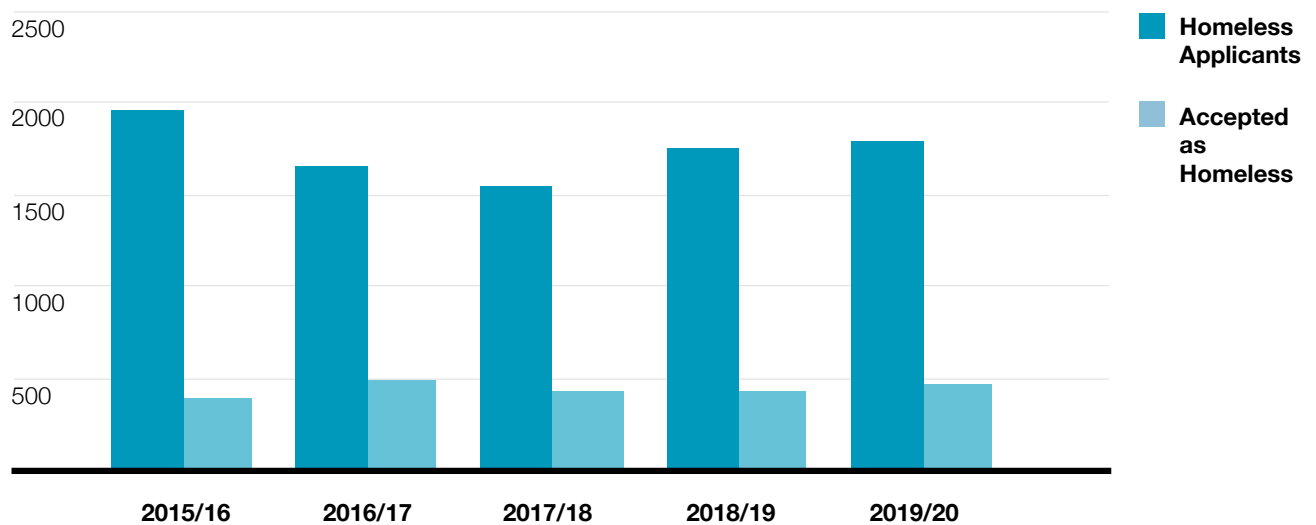
4.2.2 A common theme of most of these areas of work is the need to work in a person- centred way to support people to maximise their potential and wellbeing, with effective multi-agency working as an essential driver of change. Exploring new ways of working and avoiding silo working is also a recurring thread, which are again key principles within this strategy.



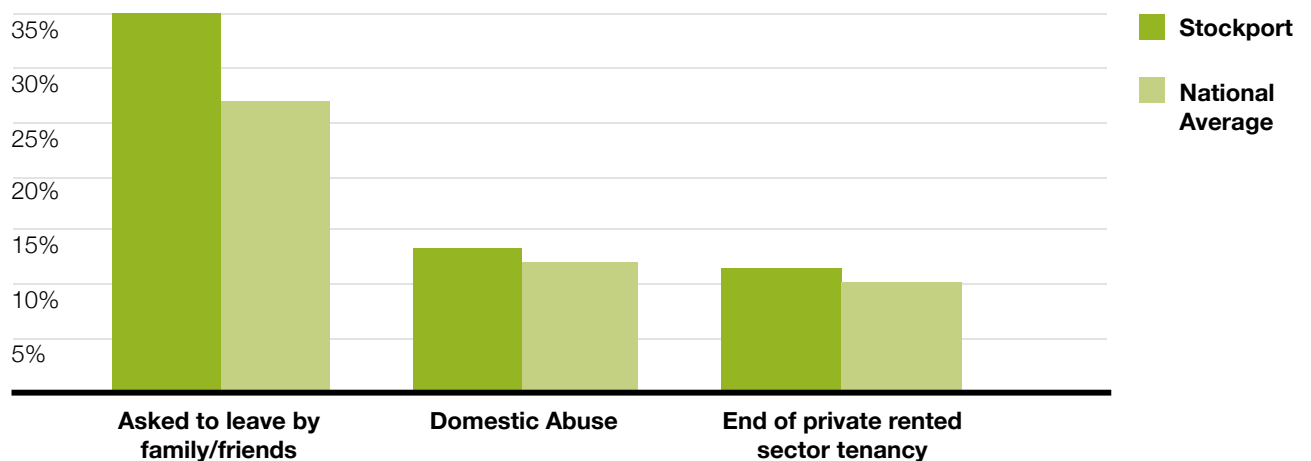


## 5. Overview of homelessness in Stockport

- 5.1 Stockport Homes Group (SHG) deliver the core homelessness service on behalf of the local authority, meeting its duties to provide advice and assistance to people in housing need within the Borough and providing temporary accommodation where required.
- 5.2 SHGs Housing Options Team saw 1782 households during 2019/20 who were at risk of losing accommodation. Of these, 476 were eventually found to be homeless, a similar figure to recent years with a five-year average of 448 households.



- 5.3 Of those becoming homeless, the main reason for loss of accommodation was being asked to leave by family and friends which made up 168 (35%) of 476 households, with domestic abuse the next highest with 64 (13.4%) and the end of private sector tenancies 54 (11.3%). These are broadly in line with national figures on the causes of homelessness, which were 27% from being asked to leave by friends and family, domestic abuse 12% and end of assured shorthold tenancies with 10%.





- 5.4 The vast majority of those becoming homeless were single people, with 264 (55%) males and 90 (19%) females. Of the 84 (18%) with children, 79(17%) were single parents and 22 (5%) couples.
- 5.5 After the introduction of the 2017 Homelessness Reduction Act in April 2018, the duties upon local authorities were extended towards assisting all those faced losing accommodation within 56 days. During 2019/20 a homeless prevention duty was accepted towards 528 households, of whom 334 (63%) were helped to find alternative accommodation before losing their home and 91 (17%) went on to become homeless.
- 5.6 Of those cases where a homelessness prevention duty was accepted, this was due to a notice being served on a private rented tenancy in 192 (33%) of instances, and as a result of being asked to leave by family and friends in 201 (34%) of cases with the remainder split equally between numerous factors from leaving prison to non-violent relationship breakdowns.
- 5.7 The number of rough sleepers was recorded as being six during a night-time count/estimate in November 2020, a 50% reduction from the 12 recorded at the same time in 2019. This was due to a range of factors such as the introduction of a dedicated outreach team funded through the Rough Sleepers Initiative (RSI) and the GM Housing First Programme.

## 6. Homelessness Review Main Findings

- 6.1 The review of homelessness conducted during 2020 consisted of:
- Completing a desktop assessment of existing services
  - An analysis of homelessness statistics
  - Engagement with temporary accommodation residents
  - A workshop with stakeholders with a health focus
  - Interviews with key partner agencies in the statutory and third sector
  - A review of strategic priorities on a local, sub-regional and national basis
- 6.2 Co-ordinated by the Council, SHG and the CCG, the key themes identified through the Review were:
- Accessing affordable accommodation – Underpinning homelessness in various guises is the lack of suitable accommodation that people can afford to access and live in
  - Preventing homelessness – with affordable accommodation hard to acquire, and the process of becoming homeless a stressful and disruptive process, avoiding it in the first place is a key objective
  - Improving the health of people who are homeless – there is an extremely strong correlation between homelessness and poor health, with its knock-on effects for individuals and health services
  - Addressing multiple and complex needs – often linked to or exacerbated by homelessness, this emerged as a key consideration from a health, community safety, social care and housing perspective
  - Tackling rough sleeping – while a thread running through the other key themes, and constituting a relatively small number of people, ending the most visible and harmful manifestation of homelessness is a strategic and humanitarian priority
- 6.3 In addition, some approaches and values were arrived at to help guide the related action plan:
- Joint working between agencies – the complexity of the challenges these themes pose means that their resolution depends heavily upon collaborative approaches.
  - New ways of working– relying on expecting people to fit neatly into services or joint working to succeed without challenging existing norms is unlikely to work.



- 6.3
- Person centred approaches – success depends upon engagement with people and recognising their individuality, not just delivering a service ‘to them’.
  - Prevention and early intervention are key – not just in terms of homelessness, but avoiding health issues, family dynamics and relationships deteriorating .
  - Staff training – few stakeholders feel their staff have all the skills and knowledge needed to achieve the best outcomes.
  - Homelessness is not just about finding someone a property – while a central element, a holistic approach is needed.
  - Homelessness is often not a one-off event – people often need ongoing support well into having found accommodation.
- 6.4
- Specific actions were then agreed with partner agencies, resulting in the plan attached at Appendix A.

## 7. Governance and Implementation

- 7.1
- Different lead agencies have been assigned for each action to ensure ownership and delivery of the Plan. To ensure effective oversight, provide challenge and help overcome any barriers, a homelessness forum will meet twice a year to review progress. This will consist of senior managers from the Council, SHG and CCG, and a full midpoint review of progress and an updated action plan will be published.

## 8. Appendix

### Stockport Homelessness Prevention and Rough Sleeping Strategy Action Plan 2021-2024

#### Theme one – Access to affordable housing

	Actions	Objectives	Lead Agency	Support Agency	Tracking progress - targets		
					Year 1	Year 2	Year 3
1	Expand development of affordable housing units by the Council, Viaduct and Stockport Housing Partnership (SHP).	Develop minimum of 200 additional units per year for affordable and social rent or shared ownership.	Stockport Council	Viaduct SHP	200 units delivered	200 units delivered	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
2	Increase access to affordable, quality private rented accommodation for households who are homeless or at risk of homelessness.	<p>Deliver additional units of managed accommodation through '360 Living' - Private Sector Lettings Team at Stockport Homes Group (SHG).</p> <p>Continue to develop and deliver the sub-regional Ethical Lettings Agency (ELA) along with the Greater Manchester Housing Providers Group (GMHPG) to expand supply in the Borough alongside corporate investors.</p> <p>Market and extend the use of the 'Help to Rent' insurance scheme for landlords as part of comprehensive and marketed package to landlords.</p>	<p>SHG</p> <p>SHG</p> <p>SHG</p>		<p>20 additional units available through 360 Living and ELA.</p> <p>Revised landlord offer and marketing plan in place. 20 Help to Rent policies issued.</p>	<p>30 additional units available through 360 Living and ELA.</p> <p>25 policies issued.</p>	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.

2		<p>Implement revised Stockport Council Allocation Policy with increased priority for care leavers and armed forces applicants and inclusive approach towards vulnerable, excluded households.</p> <p>Ensure nomination agreement enables access to homelessness households.</p>	<p>SHG</p> <p>Housing Strategy</p>		<p>New policy in place</p> <p>Nominations monitored to ensure reflect housing need</p>	Outcomes assessed	
3	Develop and submit applications for Rough Sleeper Accommodation Program (RSAP) funding from Ministry of Housing Communities and Local Government (MHCLG).	Opportunities maximized to develop or acquire affordable housing units for people who are homeless.	Stockport Council	SHG	<p>Bids developed in collaboration with MHCLG.</p> <p>Projects delivered</p>	<p>Evaluation of year one outcomes and further bid submitted.</p> <p>Projects delivered</p>	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
4	Continued engagement with local, sub-regional and national funding and strategic opportunities to extend affordable accommodation supply.	Ensure that Stockport maximizes available opportunities and is in a position to apply for funding and deliver on commitments.	Stockport Council	SHP	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.



## Stockport Homelessness Prevention and Rough Sleeping Strategy Action Plan 2021-2024

### Theme two – Prevention and relief of homelessness

	Actions	Objectives	Lead Agency	Support Agency	Tracking progress - targets		
					Year 1	Year 2	Year 3
1	Improve response to preventing and relieving homelessness due to domestic abuse.	<p>Ensure compliance with Domestic Abuse Bill (likely to be enacted in 2021).</p> <p>Achieve Domestic Abuse Housing Alliance (Accreditation) for SHG and seek encourage SHP providers to do so where not already achieved.</p> <p>Develop domestic abuse protocol between SHP, statutory and third sector providers ensuring a joined-up approach towards with effective training in place.</p>	SHG	<p>Stockport Council</p> <p>SHP</p> <p>Stockport Without Abuse</p>	<p>Policies and processes in place to ensure compliance with new Act</p> <p>DAHA accreditation obtained by SHG</p> <p>Training plan evolved and implemented for relevant staff and agencies</p> <p>Protocol developed and signed off</p>	<p>Review of impact of the Act completed through multi-agency task and finish group with emergent issues addressed.</p> <p>DAHA accreditation learning shared with SHP partners not in a position to seek accreditation, but with approaches agreed and adopted.</p>	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
2	Review effectiveness of Housing Options service at Stockport Homes in conjunction with people with lived experience of homelessness and related support agencies	<p>Ensure personal housing plans are accessible and person centered with related support effective in preventing and relieving homelessness</p> <p>Review efficacy and approach of mediation service to maximize outcomes for people at risk of homelessness.</p> <p>Reassess homelessness pathways for offenders and</p>	SHG	<p>Stockport Council</p> <p>Third Sector agencies</p>	<p>Processes developed to effectively involve people with lived experience in reviewing service and approaches.</p> <p>Mediation Benchmarking completed with other relevant services including involvement from MHCLG youth homelessness advisors.</p>	<p>Processes embedded to ensure voice of people with lived experienced is part of culture.</p> <p>Impact of mediation changes reviewed, and further actions identified.</p>	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.

2		<p>people leaving custody to improve outcomes and reduce reoffending.</p> <p>Redesign website and review communication channels to ensure self-help information is effective and the service is accessible to all sections of the community.</p> <p>Identify barriers to accessing effective prevention and relief services based on ethnicity, disability, gender sexuality or other reason.</p>	<p>SHG</p> <p>Housing Strategy</p>		<p>Probation protocol reviewed and related processes in conjunction with people who have accessed service in the past.</p> <p>New website and communication strategy in place.</p> <p>Equalities Impact Assessment of service created</p>	<p>Offender processes and outcomes reviewed with further actions identified.</p> <p>Impact of new website and communications strategy reviewed.</p> <p>Impact of action plan reviewed on annual basis.</p>	
3	<p>Minimize levels of homelessness from the private rented sector</p>	<p>Develop effective pathways for landlords experiencing difficulties with their tenants to seek assistance.</p> <p>Improve information available to landlords on effectively managing tenancies and resolving conflict.</p> <p>Avoid illegal evictions through more developed partnership working and communication between landlords, Greater Manchester Police and Housing Standards.</p>	<p>SHG</p>	<p>Stockport Council</p>	<p>Introduce on-line/ email contact portal for landlords to access assistance from SHG and Council Services to support tenants struggling to sustain a tenancy.</p> <p>Revise Stockport Council and SHG webpages to have 'landlord' friendly advice on supporting tenants.</p>	<p>Introduce training sessions/on line advice webinars for landlords on their rights and obligations and support available to sustain tenancies.</p>	<p>Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.</p>

3					Promote financial advice and support available to private sector tenants. Develop communications approach and protocol around tackling illegal evictions.		
4	Develop and deliver homelessness prevention workshops with partner agencies in statutory and third sector.	Improve knowledge of partner agencies across the Borough delivering services, enabling accurate initial and signposting advice to be delivered.	SHG	Stockport Council	Workshops devised and delivered to share knowledge and build understanding between organizations.	Ongoing facilitation of workshops	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
5	Improve outcomes for care leavers facing homelessness and following rehousing.	Develop 'move on' supported accommodation scheme at 'Lesley Wright House' location with seven self-contained flats.  Review protocol between SHG and Stockport Family to include views and aspirations of care leavers, with wider remit including factors such as employment and health support.	SHG	Stockport Family	Accommodation scheme built and operational.  Protocol and working approaches reviewed.  Pre-tenancy 'training' reassessed	Scheme availability maintained through ensuring through-put.  Impact and related outcomes reviewed.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
6	Continued engagement with local, sub-regional and national funding and strategic opportunities to prevent and relieve homelessness.	Ensure that all Stockport maximises available opportunities and in is a position to apply for funding and deliver on commitments.	Stockport Council  SHG		Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.



## Stockport Homelessness Prevention and Rough Sleeping Strategy Action Plan 2021-2024

### Theme three– Improving the health of people who are homeless

	Actions	Objectives	Lead Agency	Support Agency	Tracking progress - targets		
					Year 1	Year 2	Year 3
1	Develop easily accessible temporary accommodation health and wellbeing offer.	<p>Achieve improvements in mental and physical health amongst people accessing temporary accommodation with focus upon:</p> <ul style="list-style-type: none"> <li>• Self-harm and suicide prevention</li> <li>• Immunization</li> <li>• Hepatitis C screening and treatment</li> <li>• Smoking cessation</li> <li>• Vaccination levels</li> <li>• Accessing appropriate health care</li> <li>• Accessing substance misuse and mental health services</li> </ul>	SHG	<p>Clinical Commissioning Group (CCG)</p> <p>Public Health</p>	<p>Offer created in line with clinical need and needs and aspirations of residents developed and implemented with health partners.</p> <p>Benchmarking completed with leading agencies elsewhere in GM.</p>	Review of impact and identification of unaddressed need.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
2	Review impact of Public Health funded homelessness services in conjunction with third sector and people with lived experience.	Ensure services are designed and commissioned to maximize wellbeing and reduce hospital admissions.	<p>CCG</p> <p>Public Health</p>	<p>Wellspring Resource Centre</p>	Undertake review of existing provision at the Wellspring and in community with stakeholders. Commission revised service, including focus on recruitment of peer mentors.	Embed and review newly commissioned service.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.

3	Enable more effective registration with primary health care for people who are homeless or leading transitory lifestyles.	Ensure services are inclusive and accessible with homelessness not providing a barrier to services. Both through processes or levels of staff awareness.	Public Health CCG		Proposal created with Public Health and CCG and adopted by all providers.  Training delivered to providers on issues faced by people who are homeless and approaches towards meeting emotional and health needs.	Full roll out of proposal and evaluation.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
4	Ensure continuation of hospital discharge service beyond current funding expiry in October 2021	Ensure effective processes remain in place, currently funded through H4 charity and funded by Greater Manchester Mayors Fund	CCG	SHG H4	Produce detailed evaluation of scheme and align with wider hospital discharge process being reviewed by Price Cooper Waterhouse in 2021.  Explore funding streams in statutory and third sector with bids submitted.	Embed continued and/or replacement scheme.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
5	Continued engagement with local, sub-regional and national funding and strategic opportunities to improve the health of people who are homeless.	Ensure that all Stockport maximizes available opportunities and in is a position to apply for funding and deliver on commitments.	Stockport Council	SHG CCG	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.

## Stockport Homelessness Prevention and Rough Sleeping Strategy Action Plan 2021-2024

### Theme four – Meeting complex and multiple needs

	Actions	Objectives	Lead Agency	Support Agency	Tracking progress - targets		
					Year 1	Year 2	Year 3
1	Develop SHG, Adult Social Care (ASC), Mental Health and Substance Misuse protocol to align assessment and support interventions.	Ensure a cohesive and aligned approach to making assessments of need and resultant collaborative support, treatment or care plans.  Demonstrate all assessments meet legal requirements, best practice in line with 'Making Every Adult Matter' and are person centered.	SHG	Pennine Care Trust (PCT)  ASC	Develop protocol and roll out staff training and implementation.	Review series of cases to assess quality and outcomes and inform practice.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
2	Improve alignment of homelessness, social care, mental health and substance misuse services through establishment of Strategic Board	Develop a joined up strategic approach towards the commissioning and delivery of key services to people with multiple and complex needs	CCG	SHG  Public Health  PCT  ASC	Establish Board and its remit, with task and finish sub-group reviewed strategic interplay between key areas of provision. Establish action plan to maximize future effective working and principles of collaboration.	Implement action plan and review progress through Board.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
3	Review Safeguarding processes and practice around people with complex needs	Streamline and revise processes to deliver improved, person centered outcomes for people with complex needs through effective multiagency approaches. Clear focus on self-neglect as a cause of risk.	Safeguarding	ASC	Revise processes utilizing make Every Adult Matter approach, avoiding duplication of services and providing clear and consistent multi-agency support plans and risk assessments.	Review impact of new ways of working with scrutiny from Safeguarding Boards.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.



4	Extend Trauma Informed training to staff working with people with complex needs	Provide staff with the tools to understand reasons for behaviors and engage effectively with people.	SHG ASC PCT		Key agencies build into training and development plans, with joint training considered to improve multi-agency understanding and cooperation.	Ongoing roll out of training, including to third sector.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
5	Review level of need for supported accommodation against supply and develop gap analysis.	Develop clear understanding of level of need for supported accommodation for people unable to live independently in safe and settled way, with options explored to meet gaps in provision.	Stockport Council	SHG ASC PCT	Develop assessment of need and options for meeting gaps in provision.	Seek development, funding and commissioning option to meet identified need.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
6	Continued engagement with local, sub-regional and national funding and strategic opportunities to meet multiple and complex needs.	Ensure that all Stockport maximizes available opportunities and in is a position to apply for funding and deliver on commitments.	Housing Strategy  ASC  Public Health  CCG		Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.

# Stockport Homelessness Prevention and Rough Sleeping Strategy Action Plan 2021-2024

## Theme five – Tackling rough sleeping

	Actions	Objectives	Lead Agency	Support Agency	Tracking progress - targets		
					Year 1	Year 2	Year 3
1	Improve rough sleeper outreach approaches in collaboration with people with lived experience	Develop Rough Sleeping Initiative (RSI) through working with current and former rough sleepers to identify what 'works' for people and the type and nature of support they value.	SHG	Wellspring  Loaves and Fishes  H4	Engagement with people with lived experience to develop a toolkit of good practice for outreach workers.  Implement alongside third sector providers within the Borough, with effective joint working arrangements in place, including joint training.  Establish statutory/ third sector forum on quarterly basis to ensure alignment of approaches, share good practice and collaborate around funding opportunities.	Embed approach and seek continuation/ extension funding from Rough Sleeping Init	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
2	Improve multi-agency work around ending rough sleeping.	Extend formalized working practices to target resources towards supporting rough sleepers.	Stockport Council  SHG	Wellspring  Loaves and Fishes  H4	Extend membership of 'task and target meetings' establishing coordinated interventions for rough sleepers to include	Review effectiveness of task and target group through case studies and involvement of MHCLG Rough	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for

2					<p>mental health services and wide third sector engagement.</p> <p>Review and refine information sharing arrangements including the introduction of sub-regional GM Think IT system.</p> <p>Ensure all 'non engaging' rough sleepers have a multi-agency engagement and safeguarding plan in place.</p> <p>Review communications approach with partner agencies and wider public to ensure effective referral pathways and raise awareness of issue.</p>	Sleeping Special Advisor.	year three.
3	Maximize outcomes from GM Housing First Initiative	Ensure full take up of potential placement and provision of suitable tenancies, engaging partner agencies with HF support planning	SHG	SHP	Ensure provision of suitable tenancies for HF cohort and raise awareness of role of scheme within partner agencies.	Help develop case on GM level for ongoing funding when current program ends in 2023.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.

4	Continued engagement with local, sub-regional and national funding and strategic opportunities to tackle rough sleeping	Ensure that all Stockport maximizes available opportunities and in is a position to apply for funding and deliver on commitments.	SHG Housing Strategy		Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Available opportunities taken up, with Stockport delivering on commitments and seen as a partner of choice.	Review during year two of strategy to identify outstanding issues and new opportunities and challenges arising for year three.
---	---	---	-------------------------	--	---	---	--



