STOCKPORT
METROPOLITAN BOROUGH COUNCIL

Inclusive Neighbourhoods

Portfolio Performance and Resources Annual Report 2019/20

www.stockport.gov.uk

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INCLUSIVE NEIGHBOURHOODS PORTFOLIO OVERVIEW

Portfolio Summary

This Quarter 4 Portfolio Performance and Resource Report provides a year-end position in relation to the Inclusive Neighbourhoods Portfolio responsibilities.

The overarching priority for this Portfolio, as set out in the Agreement at the start of the year, has been to improve outcomes for all of our communities, so that Stockport is a place people want to live, work and spend their leisure time. Some of the ways that we have done this, as reported during the year have been:

- Empowering communities and connecting people through our £1m Stockport Local Fund with 112 successful applications made to the fund in phase 4;
- Successful recruitment and retention of learners by the Adult Education Service with an increase in the number of learners from the borough's priority areas;
- Partnership work with Police, Youth Offending Service and local schools to tackle anti-social behaviour and raise awareness of hate crime and knife crime.

The final weeks of this reporting period were impacted by the Covid-19 pandemic. Although this is not significantly reflected in the 2019/20 performance and finance information, some notable impacts reported here include:

- The implementation of an integrated 'Support Funds' model has been postponed. All aspects of the current Stockport Local Assistance Scheme and Discretionary Housing Payments process have been retained in the short-term and joint work has been undertaken with Citizen's Advice Bureau and Credit Union to support residents who are struggling financially.

- Whilst domestic abuse referrals have been in line with expectations over the last few weeks following an initial drop, the Safer Stockport Partnership is working with safeguarding partnerships and has enhanced communication and support.

The response of the voluntary and community sector during this time has been truly inspirational. We have been working hand-in-hand with amazing VCSE colleagues across the borough to deliver humanitarian aid and ensure that vulnerable people are supported. This includes:

- The establishment of a vibrant VCSE network with membership of over 30 organisations and strong links to community mutual aid networks.
- Working with HealthWatch, we've taken a lead role in developing a volunteer hub that has matched volunteers and organisations. This can be used to shape a model for the future.
- The Stockport Local fund was opened to provide small grants to mobilise the VCSE response and support organisations to keep Covid-19 critical services in operation.

Working together in neighbourhoods and communities is a key priority for this Portfolio. We can build on the excellent work and wealth of community activity that has happened over the past 12 weeks. If we continue to work together, we can ensure that Stockport can recover even stronger.

Cllr Amanda Peers
Cabinet Member for Inclusive Neighbourhoods 2019/20

Revenue Budget (Outturn)

	£000
Cash Limit	420
Outturn	243
(Surplus)/Deficit	(177)

Reserves
Use of reserves included in the outturn above is £0.109m.

INCLUSIVE NEIGHBOURHOODS
1. DELIVERING OUR PRIORITIES

This report is based on the **2019/20 Portfolio Agreement**, approved by Cabinet on 23 July 2019. The link to the Agreement can be found here

Due to the current situation and unprecedented levels of demand, this report focuses on out-turn performance and financial data for 2019/20, rather than the usual, more comprehensive round-up of progress against portfolio priorities.

Highlight and exception commentary is provided for specific areas of performance, and this is linked where possible to specific projects, programmes and activities.

Some data has not been collected, whilst there are some measures for which out-turn data is not yet available, particularly where this comes from external sources. In these cases, the latest data is shown in italics in order to provide a complete picture of performance across the portfolio based on the latest available data.

Consideration is currently being given to the future reporting framework in the light of the Council's response to Covid-19, reflecting the impact of the pandemic and associated measures on key areas of performance in addition to recovery plans for 2020/21 going forward.

Key to symbols used in tables

R	Red; Indicator is performing significantly below target	⬇	Getting worse; This indicator has worsened when compared to previous period
A	Amber; Indicator is performing below target	➡	Stable; Indicator value has changed by less than 1% when compared to previous period
G	Green; Indicator is on track or performing above target	⬆	Getting better; This indicator has improved when compared to previous period

Bold measures are included in the Greater Manchester Strategy outcomes framework and/or suite of 'headline' measures included in Corporate Report
Data in italics is provisional / forecast

Priority 1: Enabling a resilient and empowered Voluntary, Community, Faith and Social Enterprise (VCFSE) sector

We will support and empower individuals and voluntary organisations to become active and contributory citizens to the borough. We will grow networks, capacity and resilience within our communities. We know that resilient, active and caring communities are a precious resource and finding new ways to engage and work with communities is therefore vital to improving outcomes and supporting our ambitions for a healthy, sustainable and thriving Stockport.

Measuring Performance and Reporting Progress

PI Code	Short Name	Good Performance	2017/18 Actual	2018/19 Actual	2019/20			
					Actual	Target	Status	Trend
IN.1	Number of workforce trained in working with communities	High	New Measure	New Measure	*100*	100	G	N/A
The workforce development modules are currently under further development so that we can maximise the potential for a digital offer to reach more and provide greater flexibility for colleagues across the Council.								
IN.2(a)	Number of successful applications to the Stockport Local Fund (number of successful applications / total number of applications) Under £500	Cont-extual	6 / 8 Phase 2	8 / 24 Phase 3	*15/27 Phase 4*	N/A	N/A	N/A
IN.2(b)	Number of successful applications to the Stockport Local Fund (number of successful applications / total number of applications) Over £500	Cont-extual	13/83 Phase 2	20/97 Phase 3	*85 Phase 4*	N/A	N/A	N/A
Applications to the over £500 grant have been temporarily paused due to Covid-19. All applicants have been contacted to see if projects can be redesigned to deal with the crisis. For applications under £500, 9 rent grant applications have been awarded totalling £3000 as well as 6 projects totalling £2,899. The monitoring of awards made in the first round is ongoing.								
IN.3	Number of groups listed on the Stockport Local Directory	High	New measure	936 June 2019	*950*	Aim to maximise	G	TBC
A service wide discovery was held in November to better understand the various needs and requirements of the Stockport Local Directory both as a community and service directory. This will shape the development of the directory going forward. Progress updates will be reported through the PPRR.								
IN.4	Number of citizen engagement events held	High	New measure	New measure	*17*	20	A	N/A

IN.5	Number of VCSE organisations	Contextual	1,601 June 2013	1,689 June 2017	1,630 May 2020	N/A	N/A	N/A

Previously published data on the number of VCSE organisations comes from the Centre for Regional Economic and Social Research at Sheffield Hallam University via their State of the Sector Reports. A third State of the Sector report has been commissioned by 10GM however no timescales have been provided for when the report will be published.

In lieu of a more recent figure, the number of VCSE organisations can be estimated using data obtained from the Charity Commission website and a standardised approach to measuring 'below the radar' organisations. As of May 2020, it is estimated that Stockport has 1630 VCSE organisations.

To develop a more robust figure, the Neighbourhood Inclusion Team are conducting a localised State of the Sector report and a report will be published by Q2 20/21. In addition, the Neighbourhood Inclusion Team will continue to undertake further research into the data available via the Charity Commission. This data will provide information on the number and size of organisations and change over time and the financial stability of the sector. Progress on this work has been delayed due to the Covid-19 response.

Priority 2: Reduce inequalities and improve prosperity
We are committed to ensuring that every area of Stockport can play its part and benefit from economic growth in order to reduce inequalities and improve prosperity.

Measuring Performance and Reporting Progress

PI Code	Short Name	Good Perfor-mance	2017/18 Actual	2018/19 Actual	2019/20 Actual	2019/20 Target	2019/20 Status	2019/20 Trend
IN.6	Number of Stockport residents starting Apprenticeships	High	*2,370*	N/A	N/A	1,800	G	⬇
IN.7	Continuing Education – Classroom Based Learning Overall Pass Rate (number)	High	97% (1,375)	*97.2% (1,444)*	N/A	97%	G	➡
IN.8	Continuing Education – Classroom Based Learning Overall Retention Rate (number)	High	94% (1,420)	*94.3% (1,457)*	N/A	95%	G	⬆
IN.9	Continuing Education – Classroom Based Learning Overall Achievement Rate (number)	High	91% (1,375)	*91.6% (1,444)*	N/A	93%	A	⬆
data	Data for Continuing Education Pass, Retention and Achievement Rates will be available after the end of the academic year (post August) and once data returns have been completed. These will be based on the approved methodology for tutor-led assessment of final grade, so may not be directly comparable to previous years' data because of the change in methodology.							
IN.10	Continuing Education – Learners from the borough's priority areas (number)	High	43% (356)	41.2% (292)	43.6%	45%	A	⬆
IN.11	Number of new clients supported by Council-run work clubs	High	70	*97*	N/A	110	G	⬆
IN.12 (a)	Number of employers attending Annual Jobs Fair	High	40	40	39	40	G	⬆
IN.12 (b)	Number of attendees at Annual Jobs Fair	High	720	500	733	500	G	⬆

Further updates for Q4;

Poverty Insights and Financial Resilience - As part of the partnership approach to tackle holiday hunger and food poverty, a money maximising roadshow was held in Bridgehall during Q4. Over 40 residents accessed the event where they met with 18 different organisations and services.

Understanding Community Needs - The Council's Neighbourhood Inclusion Team have conducted research into the lived experience of young people who have been excluded in Stockport. This is in order to inform future commissioning intentions and operational focus in response to the Council's SEND inspection. During Q4, interviews were carried with 21 pupils from Highfields PRU, 8 pupils from Pendlebury PRU and 5 pupils from Windlehurst. The research is currently on hold due to the Covid-19 response.

Stockport Crisis and Support Fund - The Council agreed to implement an integrated 'Support Funds' model, to take effect from April 2020. The key features of this model included the integration of the application and back office administration processes of SLAS, Discretionary Housing Payments and Discretionary Council Tax Scheme under the Stockport Support Fund; Stockport Homes to take on a more significant role in supporting their own tenants through increased use of their furnished tenancy and recycled furniture schemes with SHG also administering DHP applications and payments for SHG tenants; and the new service would look to address crisis and resettlement needs through local and national assets. However, in light of the Covid-19 Pandemic, the Council agreed to maintain all aspects of the current SLAS service and DHP process in the short-term (3 months).

Priority 3: Protecting our communities

We will work with our local communities, partners and across Greater Manchester through the Safer Stockport Partnership to tackle crime, anti-social behaviour and extremism, strengthen community resilience and support victims.

Measuring Performance and Reporting Progress

PI Code	Short Name	Good Perfor-mance	2017/18 Actual	2018/19 Actual	2019/20 Actual	Target	Status	Trend
IN.13	Domestic abuse: number of repeat victims with five or more crimes recorded in last two years and latest incident in last quarter	Low	N/A	30	*30*	Aim to minimise	A	→
A comprehensive range of support is available for victims and perpetrators of domestic abuse, and this has been strengthened since the start of the lockdown in March. Data on repeat victims is not yet available for Q4, but whilst national helplines are seeing a significant increase in calls, this is not being duplicated locally or regionally, based on the number of contacts and referrals.								
The next steps are to develop an exit from lockdown response. Whilst there is no evidence that there will be a big increase in referrals once lockdown is eased; it is thought prudent to prepare as though there will be.								
IN.14	Victim-based crime per 1000 population (number)	Low	77.6 (22,044)	67.9 (19,771)	*67.15 (19,543)*	Aim to minimise	G	⬆
IN.15	Violent crime per 1000 population (number)	Low	22.7 (6,461)	22.3 (6,215)	*21.5 (6,259)*	Aim to minimise	G	⬆
IN.16	Thefts per 1000 population	Low	39.6 (11,242)	34.7 (10,106)	*33.1 (9,626)*	Aim to minimise	G	⬆
IN.17	Anti-social behaviour (ASB) incidents recorded by Police per 1,000 population (number)	Low	25.8 (7,342)	21.2 (6,182)	*21.2 (6,175)*	Aim to minimise	A	→
IN.18	Public Order Offences - per 1,000 population (number)	Low	11.6 (3,294)	8.2 (2,392)	*7.9 (2,310)*	Aim to minimise	G	⬆

Crime data is based on rolling 12-month figures as at Q3 – no further data available from GMP as yet, due to iOPS implementation. Operational information from GMP suggests that crime rates continued to fall during Q4 ahead of the 'lockdown' on 23 March, since when there has been a significant reduction in most crime types. There are notable trends emerging, however, particularly in ASB around enforcing the Covid-19 related restrictions and social distancing. Partners are working through the Safer Stockport Partnership to address these issues, along with planning for a potential rise in crime as and when restrictions are eased.

Priority 4: Inclusive Neighbourhood Commissioning
Underpinning the previous three priorities, we will work with the Portfolio Holder for Commissioning, Resources and Governance to deliver a place-based neighbourhood model.

Measuring Performance and Reporting Progress

No measures reported for this priority

INCLUSIVE NEIGHBOURHOODS
2. FINANCIAL RESOURCES & MONITORING

2.1 Revenue – Cash limit

	Previously Reported £000	Change £000	Current £000
Cash Limit	403	17	420

Budget Changes from Previous Quarter

A temporary budget adjustment of £0.017m has been made to fund redundancy costs in the Adult Education Service.

Outturn Position

Net Cash Limit £000	Net Expenditure £000	Appropriations £000	Surplus £000
420	352	(109)	(177)

The surplus position of £0.177m reflects the activities and events the Neighbourhood Inclusion team held, in the targeted neighbourhoods in the course of 2019/20.

2.2 Earmarked Reserves

Reserve Category	Reserve Narration	To be used for	Approved £000	Change £000	Balance £000
Corporate Reserves					
Strategic Priority	Transformation – Invest to save	Stockport Local Fund	929	109	820
		Total	**929**	**109**	**820**

2.3 Portfolio Savings Programme

The Portfolio's services were not directly affected by savings programmes in 2019/20.