


























## Appendix 1 - Council Plan Measures – 2019/20 Third Quarter update

	Red; Indicator is performing significantly below target		Getting worse; This indicator has worsened when compared to previous period
	Amber; Indicator is performing below target		Stable; Indicator value has changed by less than 1% when compared to previous period
	Green; Indicator is on track or performing above target		Getting better; This indicator has improved when compared to previous period
<p><b>Bold measures</b> are included in the Greater Manchester Strategy outcomes framework</p> <p><i>Indicators in italics are contextual indicators over which the Council has limited influence.</i></p>			











Portfolio; Adult Care and Health										
PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
ASCOF 1C.1a	The proportion of adults supported in the community who benefit from personalised care and support	High	93.7%	96.7%	94.9%	95.2%	95.2%	96.7%	A	→
ASCOF 1E	<i>Proportion of adults with a learning disability in paid employment</i>	High	10.5%	10.6%	9.4%	9.8%	9.8%	10.0%	A	↑
ASCOF 1F	<i>Proportion of adults in contact with secondary mental health services in paid employment</i>	High	3.5%	6.1%	6.5%	5.4%	5.4%	7.0%	A	↓
ASCOF 1G	Proportion of adults with a learning disability who live in their own home or with their family	High	93.8%	92.9%	92.0%	91.7%	91.7%	95.0%	A	→
ASCOF 1H	Proportion of adults in contact with secondary mental health services living independently with or without support	High	82.1%	85.6%	85.9%	89.4%	89.4%	87.0%	G	↑
ASCOF 2A.2 GMS	<b>Permanent admissions of Older People (aged 65+) to residential and nursing care homes, per 100,000 population (Better Care Fund measure)</b>	Low	<b>582.6</b>	<b>624.7</b>	<b>644.0</b>	<b>607.2</b>	<b>809.0</b>	<b>659 (BCF)</b>	A	↓
ASCOF 2B(1)	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into re-ablement / rehabilitation services (actual number)	High	86.5%	96.1%	92.4%	90.4%	90.4%	95% BCF	A	↓
ASCOF 2C (2)	Average number of people per day whose delayed discharge from hospital is attributed to adult social care (Delayed Transfers of Care measure)	Low	32.7	26.6	16.4	14.3	15.0	15.0	G	↑

Corporate Performance and Resources – Third Quarter Update Report 2019/20 - Appendix 1















PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
<b>GMS</b>	<b>Percentage of Adult Social Care facilities rated 'Good' or Outstanding' by CQC</b>	<b>High</b>	<b>N/A</b>	<b>72.4%</b>	<b>80.2%</b>	<b>90.4%</b>	<b>90.4%</b>	<b>Aim to maximise</b>		
<b>ACH 1.5 GMS SS 4.1</b>	<b>Percentage of adults who are active or fairly active (3-yr rolling average)</b>	<b>High</b>	<b>79.5% (2015-2017)</b>	<b>79.5% (2016 – 2018)</b>	<b>78.0% (Nov 16 - Nov 18)</b>	<b>76.5% (May 17- May19)</b>	<b>76.5%</b>	<b>80.0%</b>		
PHOF 3.03xiv	Take up of flu vaccinations by over 65s.	High	78.1%	80.8%	79.9%	75.3%	81%	81%		
<b>PHOF 2.18 GMS</b>	<b>Alcohol related admissions to hospital per 100,000 (narrow)</b>	<b>Low</b>	<b>656.4</b>	<b>671.1</b>	<b>681.4</b>	<b>646.1 (Q2)</b>	<b>660</b>	<b>660.0</b>		
PHOF 2.15ii	Successful completion of treatment - non-opiate users	High	23.4% (Sep15-Aug16)	30.8% (Sep16-Aug17)	26.8% (Sep17-Aug18)	34.5% (May 18 - Apr 19)	32%	29.0% (Sep18-Aug19)		

Portfolio; Children, Family Services and Education									
PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20			
			Actual	Actual	Actual	Q3 Actual	Target	Status	Trend
<b>CFSE.1 GMS</b>	<b>Percentage of mothers smoking at delivery (number)</b>	<b>Low</b>	<b>10.6% (375)</b>	<b>10.8% (367)</b>	<b>10.0% (333)</b>	<b>11.6% (125) (Q1-2)</b>	<b>9.5%</b>	<b>A</b>	
CFSE.2	Percentage of mothers who are breastfeeding at 6-8 weeks (number)	High	48.0% (1,574)	46.8% (1,492)	50.5% (1,558)	47.2% (358) (Q2)	48.0%	A	
<b>CFSE.8 GMS</b>	<b>Percentage of early years settings rated 'Good' or 'Outstanding' by OfSTED</b>	<b>High</b>	<b>N/A</b>	<b>96%</b>	<b>96.4%</b>	<b>96.0%</b>	<b>98%</b>	<b>A</b>	
CFSE.29	Percentage of young people in academic Years 12 and 13 in Apprenticeships (number)	High	8.0% (504)	9.5% (595)	8.2% (496)	8.4% (506) (Q1)	9.5%	A	
CFSE.44	Percentage of young offenders who re-offend – based on identified cohort (number)	Low	N/A	40.1% (65) Y/e Mar 16	31.5% (41) y/e Mar 17	36.7% (44) y/e Sep 17	30%	A	
<b>CFSE.49 GMS</b>	<b>Looked After Children per 10,000 0-17 year olds (number)</b>	<b>Contextual</b>	<b>53.2 (332)</b>	<b>57.7 (363)</b>	<b>57.3 (362)</b>	<b>59.9 (378)</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
CFSE.50	Children subject to a Child Protection Plan, rate per 10,000 0-17 year olds (number)	Contextual	38.3 (239)	52.8 (332)	39.3 (247)	31.2 (197)	N/A	N/A	N/A
CFSE.51	Children who run away from home per 1,000 0-17 year olds (number of incidents)	Low	5.3 (328)	4.9 (308)	4.7 (299)	3.6 (229)	4.6	G	
CFSE.55	Children who run away from care per 1,000 0-17 year olds (number of incidents)	Low	2.6 (165)	2.7 (168)	2.7 (170)	2.3 (148)	2.6	G	





**Portfolio; Sustainable Stockport**

PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
SS 1.2	Number of affordable homes delivered (gross)	High	98	197	269	110	200	225		
C&H 1.5	Number of households a) presented; and b) accepted as homeless	Low	N/A	N/A	a) 1,765 b) 390	a)420 b)115	a) 1707 b) 489	Aim to minimise		
SS 2.2	% relevant land and highways with acceptable levels of deposits of litter	High	87.0%	90.0%	87.0%	85.0%	87.0%	87.0%		
SS 2.5	Kg of residual household waste collected per household	Low	335	328	313	226.6	302	310		
<b>SS 2.6 GMS</b>	<b>Percentage of household waste sent for reuse, recycling or composting</b>	<b>High</b>	<b>59.0%</b>	<b>59.3%</b>	<b>58.6%</b>	<b>58.2%</b>	<b>58.5%</b>	<b>58.5%</b>		













**Portfolio; Economy and Regeneration**

PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
E&R 1.3	Percentage of occupied managed workspace and incubator floorspace actively managed for start-up/micro businesses	High	81%	83%	94%	92.0%	92.0%	95%		
E&R 1.6	<i>Number of FTE jobs created in relation to floor space let or sold to new occupiers</i>	High	2,009	2,060	1,155	834	1,200	1,200		
E&R 2.4	<i>Percentage of unemployed 18-24 years olds in the borough</i>	Low	3.4%	3.3%	3.5%	4.6% (Nov)	4.6%	3.3%		
<b>E&amp;R 2.5 GMS</b>	<b>Percentage of economically active 16-64 year olds unemployed</b>	<b>Low</b>	<b>4.2%</b>	<b>3.9%</b>	<b>2.2%</b>	<b>2.8% (Nov)</b>	<b>2.8%</b>	<b>2.0%</b>		
E&R 3.1	Footfall in market area; percentage change from previous year.	High	-6.3%	-3.0%	+2.8%	+1.4%	+2.0%	+5.0%		
E&R 3.2	Percentage of occupied retail, commercial and business premises in Stockport town centre	High	79.9%	77.0%	73.3%	74.6%	75.0%	75.0%		
E&R 3.4	<i>Square feet of office, retail and industrial space let or sold to new occupiers in Stockport Town Centre.</i>	High	188,843	182,776	126,916	41,881	125,000	150,000		

**Portfolio; Resources, Commissioning and Governance**



PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
RCG 1.1	In-year Council Tax collection rate	High	96.93%	96.99%	97.25%	82.2%	97.1%	97.25%		
RCG 1.2	In-year Business Rates collection	High	96.68%	97.50%	97.52%	81.3%	97.4%	97.54%		
RCG 1.3	Average time taken in calendar days to process Housing Benefit new claims and change events	Low	10.15	9.18	8.47	10.7%	10.0%	10.0		
RCG 1.4	Average time taken in calendar days to process Council Tax Support new claims and change events	Low	13.76	13.03	12.59	19.7%	19.0%	20.0		
RCG.1.6 BSDR 27.01	Total property costs (occupancy, operational and m'gement) per m2	Low	£40.91	£40.02	£42.25	£33.32	£33.32	Aim to minimise		
RCG.1.7 BSDR 27.04	Total property occupancy / ownership costs (revenue) per m2	Low	£14.66	£13.67	£14.85	£14.40	£14.40	Aim to minimise		
RCG.1.8 BSDR 27.15	Total Annual Energy Consumption (KW/h) per m2	Low	104.77	100.47	93.69	75.68	75.68	Aim to minimise		

**Portfolio; Citizen Focus and Engagement**

PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
CFE 1.3	Percentage of requests under the Freedom of Information Act where a response was provided within 20 working days	High	75.0%	85.5%	90.0%	97.0%	90.0%	90.0%		
CFE1.4	Percentage of Stage 1 complaints upheld (or partially upheld).	Low	44%	36%	28%	28%	28%	34%		
CFE1.5	Percentage of Stage 2 complaints upheld (or partially upheld).	Low	34%	38%	24%	23%	23%	28%		
CFE 2.1	Percentage of telephone calls to Contact Centre which are answered	High	80.0%	81.8%	81.0%	80.0%	81.0%	82.0%		
CFE 2.2	% of public contacts received digitally	High	58.8%	69.8%	73.8%	78.0%	75.0%	75.0%		
CFE 3.1	Number of visits to Stockport museums	High	122,799	131,379	138,413	41,677	160,000	100,000		



**Portfolio; Inclusive Neighbourhoods**

PI Code	Short Name	Good Performance	2016/17	2017/18	2018/19	2019/20				
			Actual	Actual	Actual	Q3 Actual	Forecast	Target	Status	Trend
IN 2	Number of successful applications to the Stockport Local Fund a) Under £500 b) Over £500	High	a) 8 b) 16 (Phase 1)	a) 6 b) 13 (Phase 2)	a)8 b)10 (Phase 3)	a) 27 b) 85 (Phase 4)	N/A	Aim to maximise		
IN.10	Continuing Education – Learners from the borough’s priority areas	High	38%	43%	41.2%	43.6%	45.0%	45%	