Digital by Design Return on Investment

Contact	Assessment	Plan	Do (intervention)	Review	Revise (Update/Step down/out)

Information Advice & Guidance

Self-service to support signposting, self-referral and mobile working

MASSH

Single View

Early Help Assessment

Front-line staff undertaking assessment and delivery

Potentially increase SLA income for providing pastoral support to schools for attendance and careers

BAU - Place Based Integration case management solution

- Family contribution to plans
- Online portal for negotiated and agreed placement agreements and costs

Mobile Working
Ability to:

- OneNote handwriting to txt function - cut and paste into CMS.
- Children use OneNote to draw pictures on the tablet - saved and stored in the child's file. Assessments and plans signed and uploaded on visits.
- Access to contact numbers, addresses when out and about.
- CMS accessed during meetings, documents viewed, useful at Court
- Meeting minutes, Statutory Visits, home visits typed directly onto the laptop, uploaded onto the child's file saves time typing up the handwritten notes.
- children enjoy the interaction and engaged better than just talking or drawing on paper.

Dash Board Development

More efficient and effective staff and evidence of capabilities problems.

Multi-agency meetings

Using conference call/video-link/skype and shared calendars – less time organising meetings (Business Support saving)
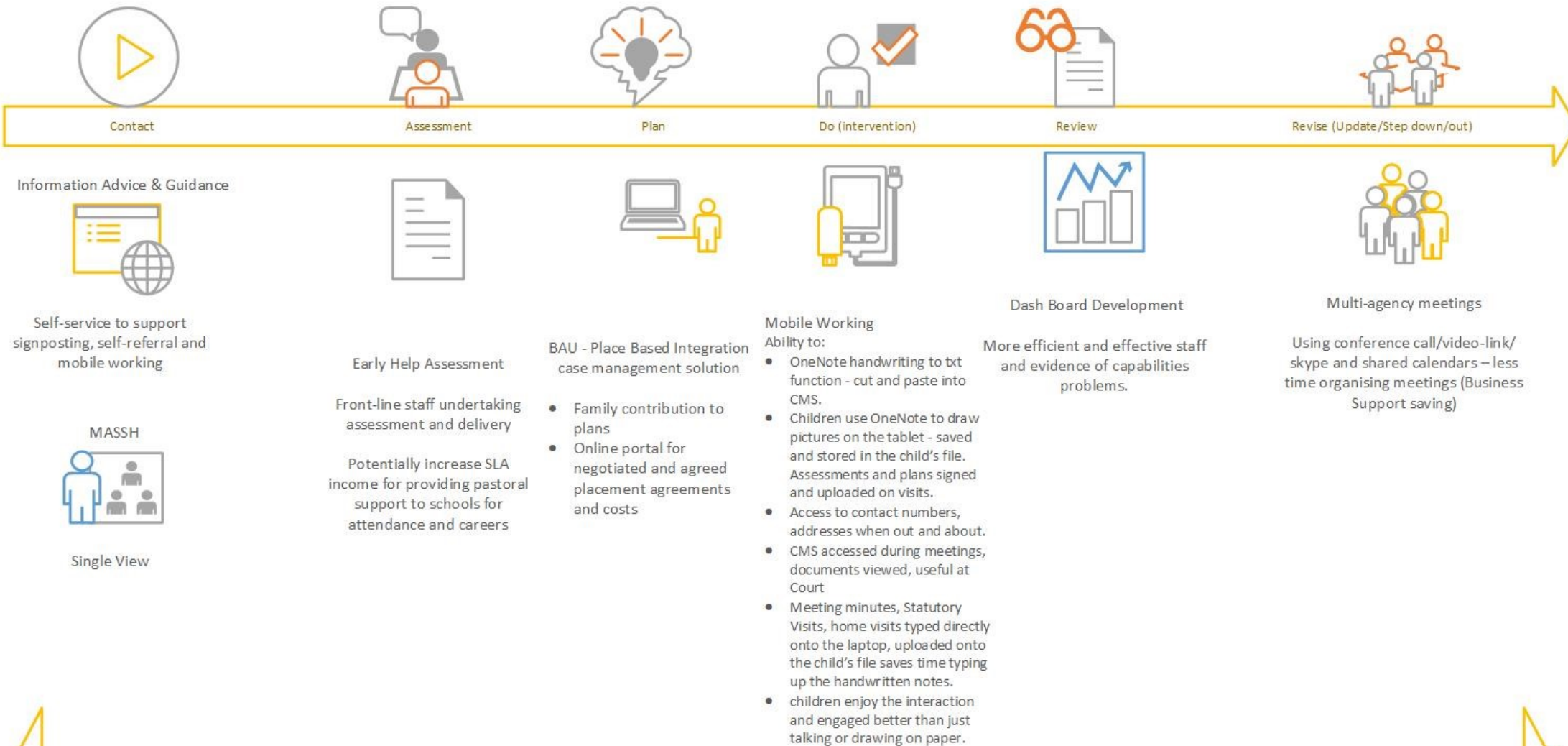
Underpinning digital capabilities

Extranet as a multi-agency Resource Library, Toolkits, Storage of sensitive data – avoiding Data Protection breaches and monetary penalties
End to end service redesign/transformation (BA, BI, DP, project and programme management support)