

Werneth

Bredbury & Woodley and Bredbury Green & Romiley

Improving Homes

New homes

Over the last twelve months the Viaduct Housing Partnership has delivered 217 new homes and over the coming year it is anticipated that 238 properties will be completed.

Work is progressing well on our site of 60 new homes for rent and sale at Bredbury Curve. It is anticipated that the new homes for affordable rent and shared ownership will be handed over in December 2018.



In March work was completed on six new family homes in Romiley for affordable rent and customers moved in the same day! These stylish new homes were designed by our very own in-house architect.



In Woodley, work is progressing well on the Mill Lane development of 21 apartments for shared ownership. It is anticipated that they will be released for sale in November 2018 and to complete in February 2019.



Transforming lives

The Arthur Greenwood Centre is fully booked with community groups making good use of the facilities e.g. 'Little Arthurs' parents group have delivered a number of community events including a Christmas and Halloween and a youth 'budget cooking' project that was well attended.



A Reaching Communities bid has been submitted to the Big Lottery to assist with building works to improve the centre and make sure the building remains fit for purpose over the coming years. It will also see the creation of a new Your Local Pantry for local people to access an affordable weekly shop.

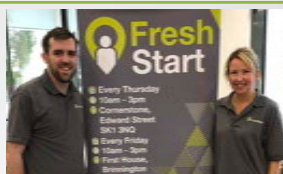
Every winter, we deliver a programme of Winter Welfare Visits to older and more vulnerable people living in our properties. This year 500 customers will be visited to enable staff to provide advice and assistance on keeping warm, eating well etc. We are also able to make referrals for equipment and adaptations and to other agencies such as Age UK, the NHS and Greater Manchester Fire Service.

Our customer roadshow ran during October and November. During this time staff were out in our communities speaking to customers about Universal Credit and identifying those that may need some support with their switch to Universal Credit. Further help and advice is available at www.stockporthomes.org

Employment

Over the last year SHG and partners have assisted 225 people into employment. Activities included:

- A new Employment Support drop-in at Cornerstone 10am - 3pm every Thursday.



A number of sector based training programmes have recently taken place or are due to take place in the near future including:

- Hospitality with McDonalds (5 people have secured employment)
- Customer Service (specifically to recruit 5 customer service positions within Carecall at Stockport Homes)
- Care – working with key Care and Support Agencies across the borough with guaranteed interviews (due to complete at the end of 2018).

A 10 week Health and Wellbeing programme started in October 2018, working with customers to improve their confidence and ability to deal with stress and anxiety.

Improving the Environment

Over the last year SHG Neighbourhood Improvement Budget (£550,000) was used to make physical improvements as well encouraging community cohesion e.g. in October we funded a gating scheme to the rear of properties at Cherry Croft, this has created a green space for our residents separating the space from adjoining fields.

We continue to work with the local community and partners to address anti-social behaviour and environmental nuisance. Key achievements delivered in our Anti-Social Behaviour Strategy over the last year include:

- Effective use of Community Protection Notices (CPNs) on behalf of the Council resulting in 36 being served and just nine cases being prosecuted for non-compliance.
- Ongoing high performance of the ASB Team resulting in 99.43 per cent of cases being resolved in an average of 69 days whilst achieving satisfaction of 98.61 per cent with the outcome of the case.
- Delivering services to other organisations generating income in 2017/18 for reinvestment in to the ASB Service.

The introduction of an apprentice ASB Case Support officer to support delivery of the expanding noise and CCTV services, so that demand for installations can be met and cases continue to have swift evidence gathered.

