

Stepping Hill

Hazel Grove, Offerton and Stepping Hill

Improving Homes

The four year Offerton Investment Programme is ongoing, with 600 properties to receive works that include external wall insulation (where required), roof replacement, door upgrade, canopies, communal decoration and landscaping works. The works will create identifiable areas throughout the estate.

Torkington House Sheltered Housing scheme is now offering a new Wi-Fi internet service to residents. It is planned to roll this out. Details and dates to be confirmed.



New homes

Over the last twelve months the Viaduct Housing Partnership has delivered 217 new homes and over the coming year it is anticipated that 238 properties will be completed.

Viaduct has entered into a contract to demolish an existing poor quality block of flats and to build 21 new, modern, high quality flats for affordable rent at Hexham Close. Completion is expected in January 2020.



Work is progressing well on the Blackstone Fields development with 6 houses for shared ownership to be completed for sale in December 2018 as well as 21 houses for affordable rent.

18 new family homes at Edwin Street in Little Moor were completed in January 2018 for shared ownership.



Torkington Lodge is a grade 2 listed building which sits within Torkington Park. A planning application was submitted in November to convert this building into 13 flats for low cost home ownership. The sympathetic conversion of the building will bring much needed investment and will ensure the long term preservation of this historical asset to the Borough.

Transforming lives

We helped to establish Offerton café which operates two days a week and is managed by volunteers. It provides hot meals for up to 40 residents each week. The café also provides a dementia drop in and has delivered cooking classes for a number of families over the summer. These activities enable the café to be self-sufficient and run at a small profit.

We support Offerton Art group along with GLO church. The group started in January 2018, and there are regular attendees each week with two volunteers leading the sessions.

Our customer roadshow ran during October and November. During this time staff were out in our communities speaking to customers about Universal Credit and identifying those that may need some support with their switch to Universal Credit. Further help and advice is available at www.stockporthomes.org

Employment

Over the last year SHG and partners have assisted 225 people into employment.

Activities included:

- A new Employment Support drop-in at Cornerstone 10am - 3pm every Thursday.



A number of sector based training programmes have recently taken place or are due to take place in the near future including:

- Hospitality with McDonalds (5 people have secured employment)
- Customer Service (specifically to recruit 5 customer service positions within Carecall at Stockport Homes)
- Care – working with key Care and Support Agencies across the borough with guaranteed interviews (due to complete at the end of 2018).

We ran our first employment programme in partnership with McDonalds in June with five people securing employment across the Borough. McDonalds have approached us to run another programme as they are impressed with the quality of the candidates.

Improving the Environment

We continue to work with the local community and partners to address anti-social behaviour and environmental nuisance e.g. our response to issues at high density locations such as Victoria Park has been robust with possession orders and injunctions obtained over the last year due to poor property condition, noise nuisance, disruptive behaviour, and criminal damage. We also served an exclusion order at the scheme following a violent incident.

Key achievements delivered in our Anti-Social Behaviour Strategy over the last year include:

- Effective use of Community Protection Notices (CPNs) on behalf of the Council resulting in 36 being served and just nine cases being prosecuted for non-compliance.
- Ongoing high performance of the ASB Team resulting in 99.43 per cent of cases being resolved in an average of 69 days whilst achieving satisfaction of 98.61 per cent with the outcome of the case.
- Delivering services to other organisations generating income in 2017/18 for reinvestment in to the ASB Service.

The introduction of an apprentice ASB Case Support officer to support delivery of the expanding noise and CCTV services, so that demand for installations can be met and cases continue to have swift evidence gathered.



Following consultation with residents in February 2018 we introduced an area caretaking service to some blocks on Teesdale Close, Offerton to improve the appearance and cleanliness of the communal areas.

Over the summer we held a launch event for a new bike store at Victoria Park. Residents now have access to a secure lockable area for their bikes, and the facility is well used.