

MEMBER COMMITTEE

Meeting: 18 December 2017
At: 2.00 pm

PRESENT

Councillor Wendy Wild (Chair) in the chair; Councillors Philip Harding, Mark Hunter, Syd Lloyd, John McGahan and Mark Weldon.

1. MINUTES

The Minutes (copies of which had been circulated) of the meeting held on 31 July 2017 were approved as a correct record and signed by the Chair.

2. DECLARATIONS OF INTEREST

Councillors and officers were invited to declare any interests they had in any of the items on the agenda for the meeting.

The following interest was declared:-

Personal Interest

<u>Councillor</u>	<u>Interest</u>
Wendy Wild	Any discussion relating to food banks as a Trustee of a foodbank.

3. URGENT DECISIONS

No urgent decisions were reported.

4. PUBLIC QUESTION TIME

Members of the public were invited to put questions to the Chair on any matters within the powers and duties of the Area Committee, subject to the exclusions set out in the Code of Practice.

No public questions were submitted.

5. EXCLUSION OF THE PUBLIC AND THE PUBLIC INTEREST TEST

RESOLVED – That in order to prevent the disclosure of information which was not for publication relating to the financial or business affairs of the any particular person (including the authority), the disclosure of which would not be in the public interest, would not be fair and would be in breach of Data Protection principles, the public be excluded from the meeting during consideration of the ‘not for publication’ appendix to agenda item 14 ‘Progress on Establishing a Charitable Subsidiary) (see Minute 14 below)

6. QUARTER ONE AND TWO 2017/2018 CUSTOMER FEEDBACK REPORT

The Assistant Chief Executive, Stockport Homes Ltd submitted a report (copies of which had been circulated) providing the Committee with information relating to quarter one and quarter two customer feedback for 2017/2018.

RESOLVED – That the report be noted.

7. CORPORATE PERFORMANCE UPDATE

The Assistant Chief Executive, Stockport Homes Ltd submitted a report (copies of which had been circulated) providing a year to date summary of performance against corporate indicators.

The following comments were made/issues raised:-

- Councillors noted that at the end of October 2017, three indicators were slightly outside of target but all remained within the agreed tolerance.
- The Chair asked for further information in respect to the lessons learnt from the IT incident which had resulted in four hours of outage for the repairs system.
- It was reported that an analysis was being undertaken of the benefits or otherwise of moving to the new HQ building and that a report would be submitted to a future meeting.
- The Committee welcomed the efforts being made to reduce employee sickness levels and the positive progress made in the last year.

RESOLVED – That the report be noted.

8. GREENSPACE STRATEGY UPDATE

The Director of Neighbourhoods and Support, Stockport Homes Ltd submitted a report (copies of which had been circulated) providing an update on the Greenspace Strategy and Action Plan 2016 to date.

The following comments were made/issues raised:-

- Councillors noted and discussed the three main aims of the strategy which were (i) The management, maintenance and development of a network of high quality green spaces (ii) To work collaboratively with existing and new customers, key stakeholders and partners to identify secure resources to deliver effective and efficient green spaces and (iii) To ensure the social, economic, health and well-being and environmental benefits of green spaces contribute to long term sustainability of neighbourhoods.
- Councillors requested further information in respect to the contract tendering process and whether partner organisations were proactively encouraged to tender for work.
- It was suggested that where possible, contract information be included on the Company website to enable to tenants to check that contractual agreements are being adhered to.

RESOLVED – That the report be noted.

9. UPDATE ON SOCIAL INCLUSION OUTCOMES

The Director of Neighbourhoods and Support, Stockport Homes Ltd submitted a report (copies of which had been circulated) explaining how positive outcomes for customers were delivered through the Social Inclusion Strategy.

The following comments were made/issues raised:-

- The Chair thanked officers for the excellent work being undertaken on the delivery of the four key objectives.
- Councillors discussed the progress made to date including efforts to tackle poverty, community engagement, education & employment and supporting vulnerable households.
- Councillors requested further information in respect to work undertaken to ensure that children were school ready.

RESOLVED – That the report be noted.

10. ANTI-SOCIAL BEHAVIOUR STRATEGY UPDATE

The Director of Neighbourhoods and Support, Stockport Homes Ltd submitted a report (copies of which had been circulated) providing the Committee with an update on performance and the key achievements of the Anti-Social Behaviour (ASB) and related services for 2016/2017 and for quarter one and two for 2017/2018.

The following comments were made/issues raised:-

- The Committee noted that at the end of quarter two of 2017/2018, 33 of the 38 actions identified in the strategy had been completed. Four actions were not on target for completion by the deadline but would be completed by the end of the calendar year.
- Effective partnership working with the Council and the Police had resulted in 98.32% of cases being resolved in an average of 78 days whilst achieving customer satisfaction levels of 96.63%.
- Councillors discussed the fact that Stockport Homes were the first ALMO in the country to be delegated authority to serve Community Protection Notices (CPNs) on behalf of a Council – the Committee discussed how Stockport Homes also interacted with other partner agencies on this issue.

RESOLVED – That this report be noted.

11. UPDATE ON HEALTH PARTNERSHIPS WITH STOCKPORT TOGETHER

The Director of Neighbourhoods and Support, Stockport Homes Ltd submitted a report (copies of which had been circulated) providing an update on partnership work delivered to date with Stockport Together agencies.

The following comments were made/issues raised:-

- Councillors discussed the support provided to vulnerable, elderly residents and noted that Stockport Homes had been involved in discussion relating to the reform of the hospital transfer process.

- Annual winter welfare visits to vulnerable older people were delivered in partnership with Public Health. In 2016/2017, 254 visits had been completed.
- Significant effort had been invested to raise awareness of the wide range of health related services provided by the company.
- Councillors welcomed the decision to make WIFI available on Stockport Homes Tower Blocks.

RESOLVED – That the report be noted.

12. FINANCIAL MONITORING UPDATE

The Director of Resources, Stockport Homes Ltd, submitted a report (copies of which had been circulated) providing an update on financial performance between April and October 2017.

The following comments were made/issues raised:-

- The Committee noted that the October management accounts for the company reported a year end forecast surplus of £818,000.
- Councillors requested further information in respect to the bio-mass plant at Lancashire Hill and the fact that income was forecast to be under budget by £244,000.
- Some schemes of work planned for 2017/2018 would now be completed in 2018/2019, the lifts programme and the Offerton Masterplan being examples.
- Councillors asked if there had been a change to the way in which water income was reported.

RESOLVED – That the report be noted.

13. MEMBER COMMITTEE UPDATE REPORT

The Chief Executive, Stockport Homes Ltd submitted a report (copies of which had been circulated) providing an update on operational issues that may have been of interest to the Committee including the 'Rough Sleeping Social Impact Bond', work undertaken by Stockport Homes in conjunction with Threshold, the Starting Point Partnership, Winter Welfare visits and the Caretaking Service.

RESOLVED – That the report be noted.

14. PROGRESS ON ESTABLISHING A CHARITABLE SUBSIDIARY

The Assistant Chief Executive, Stockport Homes Ltd, submitted a report (copies of which had been circulated) provided an update on progress made in setting up a charitable subsidiary.

RESOLVED – That the report be noted

The meeting closed at 3.45 pm