

Digital by Design Phase II – Building on our new capabilities

STOCKPORT FAMILY – DETAILED EXPECTED SCOPE

Initiative	Capability developed in phase 1	Proposal for Phase 2	Benefits
Single View	Single view solution developed in-house which pulls data from various systems into a combined display on one screen.	Further development of the single view solution to include more data sources and explore the potential of extending its use to wider teams within Stockport family and wider partners	<ul style="list-style-type: none"> • Provide quick and easy access to relevant information and context about a family • Connect various professionals working with a family to collaborate and gain knowledge and insight • Better support workers to understand the real issue • Enable workers to support complex family and community problems • More confidence that data is secure and shared appropriately • Supports both Safeguarding and Early Intervention and Prevention duties
EHA Manager Dashboard	Children's Social Care Dashboard already developed and used by Children's Social Care	Need a similar dashboard that Managers could use to monitor early help	<ul style="list-style-type: none"> • Stockport family now have a daily output which allows monitoring of data • Less manual work in producing data • Improved case recording accuracy and data cleansing • Access to real time management information enabling quicker action to be taken to improve outcomes and staff performance

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			<ul style="list-style-type: none"> Flexibility to drill down to service, team and individual data
Mobile Working	Pilot with Social workers and school age plus workers to trial and identify the most appropriate hardware for mobile working.	<p>Rollout of kit to staff and training on how to use it to support new ways of working.</p> <p>Ongoing support for users to match the service needs with capabilities of digital technology.</p>	<ul style="list-style-type: none"> Allows workers who are away from the office to access/ update records and upload case notes in situ or on the go. Saves time by alleviating the need to travel back to the office to complete work. Allows more time to be spent with children and families Speeds up the completion of assessments.
Early Help Assessment	<p>Strengths based EHA rolled out to:</p> <ul style="list-style-type: none"> Stockport Family Workforce Primary, secondary and independent schools Midwifery Disability Partnership 	<p>Roll out to :</p> <ul style="list-style-type: none"> Hospital Based staff eg paediatrician , neonatal, dieticians Stockport Homes Childcare – Private, Voluntary and independent sector Pennine Care – Healthy Young Minds 	<ul style="list-style-type: none"> Store early help information about an individual or family in one place Families receive assessments earlier which should lead to them receiving help earlier. Reduce likelihood of escalation to child protection if help received early once a family is identified as struggling. More varied front-line professionals taking responsibility for supporting a struggling family Ability to track early help interventions and outcomes

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	<ul style="list-style-type: none"> • Alliance for Positive Relationships • Targeted prevention alliance • Neighbourhood Inclusion Team • Youth Offending Service 	<ul style="list-style-type: none"> • PCSO's • GPs • Adult Mental Health • Drug and Alcohol Services – MOSAIC and Adults 	<ul style="list-style-type: none"> • Ability to track multi-agency activity with struggling families • Ability to build a historic family profile of needs and interventions to assess whether interventions are having the expected outcomes – developing intelligence on what works
Self Serve	<p>New Intranet site</p> <p>New website and content</p> <p>Community Groups Directory</p>	<p>Service Directory – to enable multi-agency professionals to access the information they need to support vulnerable children and families whilst out and about in the community. Eg mobile app/advisor console.</p>	<ul style="list-style-type: none"> • More reliable platform and quicker access to information • Content is up to date, accurate and accessible on a variety of different devices
Extranet	<p>Secure space for multi-agency professionals to access and store personal and sensitive data -</p> <p>Test site in development.</p>	<p>Apply the learning from the test site to provide a secure space for multi-agency professionals to access and store personal and sensitive data.</p>	<ul style="list-style-type: none"> • Allows multi-agency professionals to access information in one place

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		Reference place for professionals where policies, procedures, and information, advice and guidance on roles can be stored and accessed.	
Place Based Integration – Case management solution	Case Management system (verint) developed with CSS and Place	<p>Explore how we capture and record information about cases and provide the analytics to support decision making.</p> <p>Explore the potential of a new children and adults case management system/verint to fulfil these functions.</p>	<ul style="list-style-type: none"> • Eradicate the need for manual inputting of data • Increase team efficiency when dealing with cases
Service Redesign/Transformation	N/A	Transformation capacity to support the delivery of digital and end to end service re-design.	<ul style="list-style-type: none"> • Dedicated professionals to drive service redesign and oversee the reduction in spend required
Family contribution to plans	N/A	Ability for families to access and input to their plans remotely.	<ul style="list-style-type: none"> • Ensures family and child's voice is captured and reflected within their plan

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		<p>Explore the potential of this in the new children and adults system which is currently being procured.</p>	
Meetings/calendars	N/A	<p>Inefficiencies related to time taken to organise meetings that multi-agency professionals need to attend.</p> <p>Work needed to understand any solutions to address the accessibility of calendars for multi-agency partners.</p> <p>Explore the potential of using conference call/video link/skype type facilities for meetings if people can't attend.</p>	<ul style="list-style-type: none"> • Meetings can be easily arranged • Quicker decision making process • Families supported earlier

