

## STOCKPORT COUNCIL

### REPORT TO CABINET– SUMMARY SHEET

**Subject:** Information, Advice & Guidance Draft Proposal

**Report to Cabinet**

**Date:** 18 July 2017

**Report of:** Cabinet Member for Reform & Governance

**Key Decision:** Y

Forward Plan ☒

General Exception ☐

Special Urgency ☐

(Mark with a Y  
if applicable)

#### **Summary:**

This is a draft proposal for Information Advice and Guidance. It is being brought forward earlier than other Growth and Reform proposals because of the dependencies with commissioning. Following the Cabinet meeting it will go to the relevant scrutiny cycles for comment.

#### **Comments/Views of the Cabinet Member:**

I am pleased to present the report about how we continue to deliver best value for Stockport residents and ensuring residents of Stockport are made aware of how they can access advice on everything from social security enquires to their statutory rights and responsibilities.

It is clear that in this challenging time financially we must also provide savings for the council in order to meet our savings targets and ensure the MTFP is delivered. Stockport is also one of the most polarised boroughs in the country, meaning delivering best value for residents is even more challenging. This Cabinet is committed to protecting public services as far as possible and have started an ambitious reform programme however, we also expect our partners to be as adaptive to change and as keen to reform services as we are internally.

Accessing great advice in person is one challenge, but we must also ensure it is fit for the 21st century and is also consistent with our digital agenda. We must also ensure that this does not exclude anyone and allows all Stockport's residents to access our services regardless of economic status, age or digital skills

#### **Recommendation(s) of Cabinet Member:**

It is recommended that the approach proposed in the report be agreed and that officers are asked to prepare a detailed business case for the proposal.

#### **Relevant Scrutiny Committee:**

Corporate, Resource Management & Governance

#### **Background Papers:**

There are none.

Contact person for accessing  
background papers and discussing the report

**Officer:** Alison Blount  
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**‘Urgent Business’:** *No*

## Certification

This report should be considered as 'urgent business' and the decision exempted from 'call-in' for the following reason(s):

The written consent of Councillor \_\_\_\_\_ and the Chief Executive/Monitoring Officer/ Borough Treasurer for the decision to be treated as 'urgent business' was obtained on /will be obtained before the decision is implemented.

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